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## Mercury AK-C003

# Mercury AK-C003 Sandwich Maker and Toaster Instruction Manual

Model: AK-C003

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## 1. IMPORTANT SAFETY INFORMATION

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Please read all instructions carefully before using your Mercury AK-C003 Sandwich Maker and Toaster. Keep this manual for future reference.

- **Electrical Safety:** Ensure the appliance is connected to a 120V, 60Hz power outlet. Do not immerse the appliance, cord, or plug in water or any other liquid.
- **Heat Warning:** The cooking plates and exterior surfaces become very hot during operation. Always use the cool-touch handle to open and close the appliance. Do not touch hot surfaces directly.
- **Supervision:** This appliance heats up quickly. Do not leave it unattended during operation, especially when children are present.
- **Placement:** Always operate the appliance on a stable, heat-resistant surface, away from flammable materials. Ensure adequate ventilation around the unit.
- **Damage:** Do not operate the appliance if the cord or plug is damaged, or if the appliance malfunctions or has been damaged in any way. Contact customer support for assistance.
- **Cleaning:** Always unplug the appliance and allow it to cool completely before cleaning.

## 2. PRODUCT OVERVIEW

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The Mercury AK-C003 Sandwich Maker and Toaster is designed for quick and easy preparation of toasted sandwiches. Its non-stick cooking surface ensures easy food release and simple cleaning.



Image 1: The Mercury AK-C003 Sandwich Maker and Toaster. The appliance is white with a black handle and features indicator lights on the top surface. The lid is closed, showing its compact design.

### Key Components:

- **Non-Stick Cooking Plates:** Designed for easy food release and cleaning.
- **Power Indicator Light:** Illuminates when the appliance is plugged in and heating.
- **Ready Indicator Light:** Illuminates when the appliance has reached the optimal cooking temperature.
- **Cool-Touch Handle:** Allows safe opening and closing of the lid during operation.
- **Locking Latch:** Secures the lid during cooking and for compact storage.

### 3. SETUP AND FIRST USE

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1. **Unpack:** Carefully remove the sandwich maker from its packaging. Retain packaging for storage or disposal.
2. **Clean Plates:** Before first use, wipe the non-stick cooking plates with a damp cloth or sponge. Dry thoroughly.

3. **Position:** Place the appliance on a clean, dry, stable, and heat-resistant surface. Ensure there is sufficient space around the unit for ventilation.
4. **Initial Heat-Up:** Close the lid and plug the appliance into a standard 120V AC outlet. The Power indicator light will illuminate. Allow the unit to preheat for approximately 3-5 minutes until the Ready indicator light illuminates. This helps to burn off any manufacturing residues.
5. **Cool Down:** Unplug the appliance and allow it to cool completely. Wipe the plates again with a damp cloth if necessary. The appliance is now ready for use.

## 4. OPERATING INSTRUCTIONS

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Follow these steps to prepare delicious toasted sandwiches:

1. **Preheat:** Close the lid and plug the sandwich maker into a 120V AC outlet. The Power indicator light will turn on. Wait for the Ready indicator light to illuminate, indicating the appliance has reached the correct cooking temperature.
2. **Prepare Ingredients:** While the unit preheats, prepare your bread and fillings. For best results, use standard-sized bread slices. You may lightly butter the outer sides of the bread for extra crispiness and to prevent sticking.
3. **Place Sandwiches:** Once the Ready light is on, open the lid using the cool-touch handle. Carefully place one slice of bread on each bottom cooking plate. Add your desired fillings, then top with the second slice of bread.
4. **Close and Lock:** Gently close the lid, ensuring the locking latch engages. Do not force the lid shut if the sandwich is too thick, as this can damage the appliance.
5. **Cook:** Allow the sandwich to cook for approximately 3-5 minutes, or until golden brown and toasted to your preference. Cooking time may vary based on bread type and filling. The appliance maintains its temperature automatically.
6. **Remove Sandwiches:** Once cooked, open the lid. Use a heat-resistant plastic or wooden spatula to carefully remove the hot sandwiches. **Do not use metal utensils**, as they can damage the non-stick coating.
7. **Repeat or Unplug:** If making more sandwiches, close the lid and wait for the Ready light to illuminate again. When finished, unplug the appliance from the wall outlet.

## 5. MAINTENANCE AND CLEANING

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Proper care ensures the longevity and performance of your sandwich maker.

- **Cool Down:** Always unplug the appliance and allow it to cool completely before cleaning.
- **Clean Cooking Plates:** Wipe the non-stick cooking plates with a soft, damp cloth or sponge. For stubborn food residue, dampen the cloth with a small amount of mild dish soap. Avoid abrasive cleaners, scouring pads, or metal brushes, as these can damage the non-stick surface.
- **Clean Exterior:** Wipe the exterior surfaces with a soft, damp cloth. Do not use harsh chemicals or abrasive materials.
- **Do Not Immerse:** Never immerse the sandwich maker, its power cord, or plug in water or any other liquid.
- **Storage:** Once clean and completely dry, the appliance can be stored in a cool, dry place. The locking latch allows for compact, upright storage.

## 6. TROUBLESHOOTING

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If you encounter issues with your Mercury AK-C003 Sandwich Maker, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power outlet issue.	Ensure the plug is fully inserted into a working 120V outlet. Check the circuit breaker.
Sandwiches stick to the plates.	Plates not preheated; no butter/oil; excessive sugar in filling.	Always preheat until the Ready light illuminates. Lightly butter the outer sides of the bread. Avoid overfilling with sugary ingredients.
Uneven browning.	Uneven placement of bread/filling.	Ensure bread and fillings are evenly distributed across the cooking plates.
Indicator lights not working correctly.	Faulty light or internal component.	If the appliance still heats, it may be a minor issue. If heating is also affected, discontinue use and contact customer support.
Lid does not close or latch properly.	Overfilled sandwich; obstruction.	Do not overfill sandwiches. Ensure no food debris is blocking the latch mechanism.

If the problem persists after trying these solutions, please contact Mercury customer support.

## 7. PRODUCT SPECIFICATIONS

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- **Brand:** Mercury
- **Model Number:** AK-C003
- **Product Name:** Sandwich Maker and Toaster with Non-Stick Surface
- **Color:** White
- **Wattage:** 750W
- **Voltage:** 120V ~ 60Hz
- **Product Dimensions (DxWxH):** 10.08" x 9.21" x 4.09" (approximately)
- **Item Weight:** 2.55 pounds (approximately)
- **Special Features:** Non-Stick Coating, Power & Ready Indicator Lights, Cool-Touch Exterior, Locking Latch
- **UPC:** 600719002823

## 8. WARRANTY AND CUSTOMER SUPPORT

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For warranty information or customer support regarding your Mercury AK-C003 Sandwich Maker and Toaster, please refer to the warranty card included with your purchase or visit the official Mercury website. You may also contact their customer service department directly for assistance with product inquiries, troubleshooting, or replacement parts. Please have your model number (AK-C003) and purchase date available when contacting support.

