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› Hey-brother Cat Tree Tower MPJ032G Instruction Manual

## Hey-brother MPJ032G

# Hey-brother Cat Tree Tower MPJ032G Instruction Manual

Model: MPJ032G

## INTRODUCTION

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This manual provides detailed instructions for the assembly, operation, maintenance, and safety of your Hey-brother Cat Tree Tower, Model MPJ032G. Please read all instructions carefully before assembly and retain this manual for future reference.

## SAFETY INFORMATION

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To ensure the safety of your pets and household, observe the following guidelines:

- Ensure the cat tower is placed on a flat, stable surface to prevent wobbling or tipping.
- The enlarged baseboard and battens are designed to enhance stability. Verify all connections are secure during assembly.
- Utilize the provided anti-toppling fittings to secure the cat tower to a wall. This significantly increases stability and prevents accidental tipping, especially with active or multiple cats.
- Regularly inspect the cat tree for loose parts, damaged scratching posts, or worn fabric. Tighten screws and replace damaged components as needed.



Attach to the wall to  
prevent wobbling or tipping  
over



Protect the safety of the cat

Image: Wall attachment mechanism to prevent wobbling or tipping over, ensuring the safety of your cat.

## PACKAGE CONTENTS

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Before beginning assembly, verify that all components listed below are present in your package:

- Cat Tree Tower components (platforms, posts, condos, perches, baseboard, ramp)
- Hardware (screws, bolts, washers)
- Assembly Tools (Allen wrench)
- Instruction Manual
- Interactive Jingly Balls (3 included, with extra replacements)
- Anti-toppling fittings

## ASSEMBLY INSTRUCTIONS

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The Hey-brother Cat Tree Tower is designed for straightforward assembly. Follow the detailed instructions provided in the included manual. General steps are outlined below:

1. **Unpack and Identify Parts:** Carefully unpack all components and lay them out. Identify each part using the labels and the parts list in the separate instruction manual.

2. **Prepare Hardware:** Separate screws and bolts by size to simplify the assembly process. Extra screws are typically provided.
3. **Assemble Base:** Begin by attaching the lowest posts to the baseboard. Ensure all connections are tight.
4. **Build Upwards:** Follow the numerical sequence in the instruction manual to attach platforms, condos, and perches layer by layer.
5. **Attach Scratching Posts:** Secure the sisal-covered scratching posts as indicated.
6. **Final Touches:** Attach interactive jingly balls and the sisal-covered ramp.
7. **Secure to Wall:** Use the anti-toppling fittings to anchor the assembled cat tree to a wall for maximum stability.

*Note: Some screw holes may require gentle piercing through the fabric covering. Patience is key to proper alignment.*

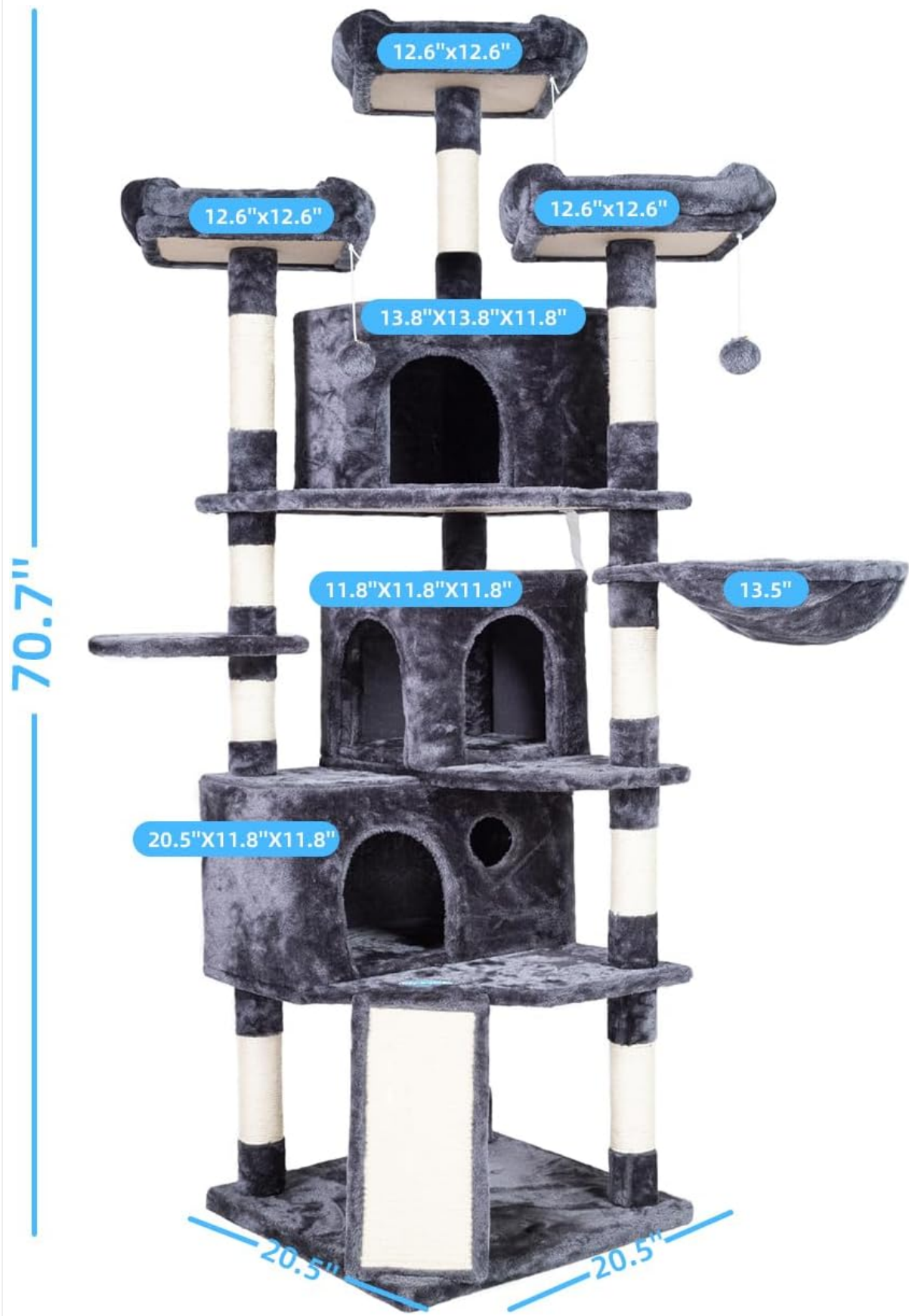


Image: Detailed diagram showing the dimensions of the Hey-brother Cat Tree Tower and its various components, aiding in assembly.

## OPERATING YOUR CAT TREE

The Hey-brother Cat Tree Tower provides multiple levels and features for your cat's activity and rest. Encourage your cat to explore the various areas:

- **Multi-Level Platforms:** Cats can climb and observe their surroundings from different heights.
- **Cozy Condos:** Three enclosed spaces offer comfortable napping and hiding spots.
- **Plush Perches:** Three elevated perches with raised edges provide secure resting areas.
- **Sisal-Covered Scratching Posts:** Multiple posts wrapped with natural sisal rope allow cats to satisfy their scratching instincts, helping to protect your furniture.
- **Interactive Jingly Balls:** Attached balls provide engaging play opportunities.
- **Sisal-Covered Slope:** Adds an additional surface for climbing and scratching.



Image: Cats engaging with the multi-level structure, including perches and condos.



Image: A cat comfortably resting on one of the plush perches, demonstrating the soft material.



Image: A cat inside one of the enclosed condos, highlighting a private resting space.

## MAINTENANCE

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Proper maintenance will extend the lifespan of your cat tree and ensure a clean environment for your pets.

- **Cleaning:** The fabric components of the cat tree are recommended for hand washing only. Spot clean with a mild detergent and water as needed. Avoid harsh chemicals or machine washing.
- **Vacuuming:** Regularly vacuum the plush surfaces to remove loose fur and dust.
- **Inspect Scratching Posts:** Over time, sisal ropes may show wear. Monitor the condition of the scratching posts and consider replacing the tree if the posts become excessively frayed and no longer effective.

- **Check Connections:** Periodically check all screws and bolts to ensure they remain tight. Re-tighten if any looseness is detected.

## TROUBLESHOOTING

If you encounter issues with your Hey-brother Cat Tree Tower, refer to the following common solutions:

- **Wobbling:** Ensure the cat tree is on a level surface. Verify all screws are tightly secured. If wobbling persists, ensure the anti-toppling fittings are correctly installed and anchored to a wall.
- **Missing Parts:** Double-check all packaging materials. If parts are genuinely missing, contact Hey-brother customer service for assistance.
- **Difficulty Aligning Screws:** Ensure you are using the correct screws for each part as indicated in the assembly manual. Sometimes, gently pressing through the fabric covering over the screw holes can help with alignment. Do not force screws, as this may damage the components.
- **Cats Not Using the Tree:** Introduce your cat to the tree gradually. Place treats or catnip on different levels to encourage exploration. Interactive play near the tree can also help.

For issues not covered here, please contact Hey-brother customer service.

## SPECIFICATIONS

| Feature                        | Detail                                        |
|--------------------------------|-----------------------------------------------|
| Model Number                   | MPJ032G                                       |
| Product Dimensions (L x W x H) | 20.5" x 20.5" x 70.7" (53 x 53 x 182 cm)      |
| Material                       | Engineered Wood, Sisal Rope, Plush Fabric     |
| Color                          | Gray                                          |
| Number of Levels               | 8                                             |
| Weight                         | 45 pounds                                     |
| Recommended Pet Type           | Cat (suitable for 3-4 cats of different ages) |
| Mounting Type                  | Floor Mount (with wall anchor option)         |

## WARRANTY AND SUPPORT

Hey-brother is committed to providing quality products and customer satisfaction. If you encounter any problems with your cat tower, please do not hesitate to contact our customer service team. We are available to provide professional support both before and after your purchase. For assistance, please refer to the contact information provided on your purchase receipt or the Hey-brother official website.