

[Manuals.plus](#) /

> [Microsoft](#) /

> Microsoft Xbox One S 500GB Console User Manual

Microsoft Xbox One S 500GB

Microsoft Xbox One S 500GB Console User Manual

Model: Xbox One S 500GB (ZQ9-00028)

INTRODUCTION

The Microsoft Xbox One S 500GB console provides a versatile entertainment experience, combining gaming, Blu-ray playback, and streaming capabilities. This manual will guide you through the setup, operation, and maintenance of your console to ensure optimal performance.

SETUP

Follow these steps to set up your Xbox One S console:

1. **Placement:** Position your console horizontally in a well-ventilated area to prevent overheating. Ensure there is adequate space around the console for airflow.
2. **Power Connection:** Connect the power cable to the console's power port and then to a power outlet.
3. **HDMI Connection:** Use an HDMI cable to connect the 'HDMI OUT TO TV' port on the console to an HDMI input on your television. If you plan to connect a cable/satellite box through your Xbox, connect it to the 'HDMI IN FROM SAT/CABLE' port.
4. **Internet Connection:** For wired internet, connect an Ethernet cable from your router to the Ethernet port on the console. For wireless internet, you will configure this during the initial software setup.
5. **Controller Pairing:** Insert AA batteries into your wireless controller. Press the Xbox button on the controller to turn it on. Press and hold the Pair button on the console (small circular button on the front) and then press and hold the Pair button on the controller until the Xbox button on the controller flashes multiple times.
6. **Initial Software Setup:** Turn on your TV and select the correct HDMI input. Press the Xbox button on the console to power it on. Follow the on-screen instructions to complete the initial software setup, including network configuration, account login, and system updates.



4K
ULTRA HD

4K
BLU-RAY

HDR
HIGH DYNAMIC
RANGE

Image: Front view of the Xbox One S console with its wireless controller, highlighting its 4K Ultra HD, 4K Blu-ray, and HDR features.



Image: The back of the Xbox One S console, illustrating the arrangement of its connectivity ports for power, HDMI, USB, and network.

OPERATING

Once set up, operating your Xbox One S is straightforward:

- **Power On/Off:** Press the Xbox button on the console or the controller to turn the console on or off.
- **Dashboard Navigation:** Use your controller's directional pad or left analog stick to navigate the Xbox dashboard. The Xbox button on the controller opens the Guide, providing quick access to friends, messages, settings, and more.
- **Playing Games:** Insert a game disc into the disc drive or select a digital game from your library on the dashboard. The console supports 500GB of internal storage for digital games and applications.
- **Blu-ray/DVD Playback:** Insert a Blu-ray or DVD disc into the disc drive. The console will prompt you to install the Blu-ray Player app if it's your first time.
- **Apps and Streaming:** Access various entertainment apps like Netflix, Disney+, and more from the dashboard. These apps allow you to stream movies, TV shows, and other content.

MAINTENANCE

Proper maintenance ensures the longevity and performance of your console:

- **Cleaning:** Regularly wipe the console's exterior with a soft, dry cloth. Use a can of compressed air to gently clear dust from the ventilation grilles. Avoid using liquid cleaners directly on the console.
- **Ventilation:** Ensure the console is placed in an open area with good airflow. Do not block any ventilation openings. Overheating can lead to performance issues and potential damage.

- **Software Updates:** Keep your console's software updated. System updates often include performance improvements, bug fixes, and new features.
- **Controller Care:** Store controllers in a safe place to prevent damage. Replace or recharge batteries as needed.

TROUBLESHOOTING

Here are solutions to common issues:

- **Console Not Powering On:** Check all power cable connections. Ensure the power outlet is functional. Try a different power cable if available.
- **No Picture/Sound on TV:** Verify HDMI cable connections. Ensure your TV is on the correct HDMI input. Try a different HDMI cable or TV port.
- **Controller Not Connecting:** Ensure the controller batteries are charged. Re-pair the controller by pressing the Pair buttons on both the console and controller.
- **Disc Read Errors:** Ensure the disc is clean and free of scratches. Try a different game or movie disc to determine if the issue is with the disc or the console's drive.
- **Network Connectivity Issues:** Restart your router and modem. Check network settings on the console to ensure correct Wi-Fi password or Ethernet connection.

SPECIFICATIONS

Feature	Detail
Platform	Xbox One
Input Device	Gamepad
Connectivity Technology	HDMI
Memory Storage Capacity	500 GB
Wireless Communication Technology	Bluetooth, Wi-Fi
Resolution	4K
Color	White
Brand Name	Microsoft
Model Name	Xbox One S
Model Number	Xbox One S 500GB
UPC	786513307323

WARRANTY & SUPPORT

This renewed Xbox One S console comes with a **90-day limited warranty**. For technical support, warranty claims, or additional assistance, please refer to the documentation provided with your purchase or visit the official Microsoft Xbox support website. Always ensure you are purchasing from reputable sellers for renewed products to guarantee warranty coverage and product quality.

