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Sandoo HA1911

Sandoo HA1911 2-Burner IH Cooking Heater Instruction Manual

Model: HA1911

1. Introduction

Thank you for purchasing the Sandoo HA1911 2-Burner IH Cooking Heater. This manual provides essential information for the safe and efficient use of your new appliance. Please read it thoroughly before operation and keep it for future reference.

2. Safety Information

Your Sandoo IH Cooking Heater is designed with safety in mind and is PSE certified. It incorporates 8 safety functions to ensure safe operation, even for first-time users.

2.1. Key Safety Features

- **Automatic Shut-off:** The unit will automatically turn off if left unattended for an extended period.
- **Pot Detection Sensor:** Detects if a compatible pot is placed on the burner.
- **No Pot Shut-off:** Automatically turns off if no pot is detected.
- **Small Object Heat Prevention:** Prevents heating of small, non-pot objects.
- **Abnormal Temperature Prevention:** Shuts off if the temperature becomes excessively high.
- **Short Circuit Protection:** Protects against electrical short circuits.
- **Abnormal Voltage Warning:** Alerts to unstable power supply.
- **Lightning Surge Protection:** Protects against power surges.



Figure 1: Overview of the 8 safety functions, including automatic shut-off, pot detection, and temperature control.

Always ensure proper ventilation and keep flammable materials away from the unit during operation.

3. Product Features

3.1. Full Mirror Glass Panel

The Sandoo HA1911 features an upgraded full flat mirror glass top, making it exceptionally easy to clean. A simple wipe is sufficient to maintain its pristine condition.



Figure 2: The full mirror glass panel design, highlighting its sleek appearance and ease of cleaning.

3.2. Maximum Power 1400W

This double-burner IH cooker offers a maximum combined power consumption of 1400W. It is equipped with various cooking modes to suit your needs:

- **Left Burner:** Heating Mode (5 levels: 200-1400W), Frying Mode (6 levels: 150-200°C)
- **Right Burner:** Heating Mode (3 levels: 200-700W)

Note: The total maximum power for both burners combined is 1400W. If you wish to increase the power of one burner beyond 1400W total, you must first reduce the power of the opposite burner.



Figure 3: The IH cooker operating with two pots, demonstrating the power settings for each burner.

3.3. Frying Mode

The dedicated frying mode on the left burner offers 6 temperature adjustment levels (150-200°C), ideal for various deep-frying tasks.



Figure 4: The IH cooker set to frying mode, showing a pot with oil and food.

3.4. Easy Operation with Timer

The touch button controls are straightforward to use. Both burners feature a timer function, allowing you to set cooking times from 1 minute to 9 hours and 59 minutes. A keep-warm function is also available.



Figure 5: Detailed view of the control panel, illustrating the touch buttons and digital timer display.

3.5. Compatible Cookware

Only use IH-compatible pots and pans made of a single material with a flat bottom. Incompatible cookware will prevent the IH cooker from operating.

- **Suitable Materials:** IH-compatible aluminum, iron, cast iron, and stainless steel.
- **Left Burner Pot Size:** 12-24 cm diameter.
- **Right Burner Pot Size:** 12-19 cm diameter.



Figure 6: Visual guide for compatible pot sizes for each burner.

4. Setup

The Sandoo HA1911 IH Cooking Heater requires no special installation. Simply plug it into a standard 100V electrical outlet.

1. Unpack the unit and remove all packaging materials.
2. Place the IH cooker on a stable, flat, and heat-resistant surface. Ensure there is adequate clearance around the unit for ventilation.
3. Plug the power cord into a grounded 100V electrical outlet.
4. The unit is now ready for use.

5. Operating Instructions

5.1. Power On/Off

- To turn on, press the Power button. The display will light up.
- To turn off, press the Power button again.

5.2. Adjusting Heat/Temperature

- Place a compatible pot with food on the desired burner.
- Select the 'Heating Mode' or 'Frying Mode' button for the respective burner.
- Use the '+' and '-' buttons to adjust the power level (W) or temperature (°C). Refer to Section 3.2 for specific power ranges for each burner.

5.3. Using the Timer

- While cooking, press the 'Timer' button for the desired burner.
- Use the '+' and '-' buttons to set the desired cooking time (1 minute to 9 hours 59 minutes).
- The timer will count down, and the burner will automatically turn off when the time expires.

5.4. Keep Warm Function

- After cooking, you can activate the 'Keep Warm' function to maintain food temperature. Refer to the control panel for the specific button.

6. Maintenance

Regular cleaning ensures optimal performance and longevity of your IH cooker.

1. Always unplug the unit and allow it to cool completely before cleaning.
2. Wipe the glass top with a soft, damp cloth and mild detergent. For stubborn stains, use a non-abrasive cleaner specifically designed for glass cooktops.
3. Do not use abrasive pads, harsh chemicals, or sharp objects, as these can scratch or damage the surface.
4. Wipe the body of the unit with a damp cloth. Do not immerse the unit in water.
5. Ensure all parts are dry before plugging the unit back in.

7. Troubleshooting

If you encounter issues with your IH cooker, refer to the following common problems and solutions:

- **Unit does not turn on:** Check if the power cord is securely plugged into a working 100V outlet. Ensure the power button has been pressed.
- **Burner does not heat:** Ensure a compatible pot with a flat bottom is correctly placed on the burner. The pot detection sensor will prevent heating if no pot or an incompatible pot is detected.
- **Error displayed:** An error code may indicate an issue such as an incompatible pot, overheating, or an internal malfunction. Try removing the pot and restarting the unit. If the error persists, contact customer support.
- **One burner's power is limited when both are in use:** This is normal operation. The total maximum power for both burners combined is 1400W. If one burner is set to a high power level, the other burner's maximum available power will be reduced to stay within the 1400W limit.
- **Unusual noises:** A slight humming sound during operation is normal for induction cookers. If you hear loud or unusual noises, turn off the unit and contact support.

8. Specifications

Specification	Detail
Brand	Sandoo
Model Number	HA1911
Color	Mirror Black
Material	Glass, Plastic
Product Dimensions (D x W x H)	32 cm x 52 cm x 5.9 cm
Wattage (Power Consumption)	1400 W
Number of Heating Elements	2
Burner Type	Induction
Control Type	Touch
Power Source	Electric (AC 100V)
Special Features	Timer, Temperature Control
UPC	705644746894
ASIN	B08FMQ8SCP

9. Warranty and Support

The Sandoo HA1911 IH Cooking Heater comes with a**12-month quality warranty** from the date of purchase.

For warranty claims, repairs, or technical support, please contact Sandoo JP Direct, an authorized retailer of Sandoo products. Ensure you have your proof of purchase and model number (HA1911) ready when contacting support.

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