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UiiSii TWS21

UiiSii Songbirds TWS21 Wireless In-Ear Earbuds Instruction Manual

Model: TWS21

INTRODUCTION

Thank you for choosing the UiiSii Songbirds TWS21 Wireless In-Ear Earbuds. This manual provides essential information for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. Please read this manual thoroughly before using the product.

PACKAGE CONTENTS

Verify that all items are present in your package:

- UiiSii Songbirds TWS21 Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual

PRODUCT OVERVIEW

The UiiSii Songbirds TWS21 earbuds feature a lightweight, semi in-ear design for comfortable wear. They are equipped with touch controls for easy management of audio and calls.



Image: UiiSii TWS21 Earbuds shown inside their charging case, with the case lid open. The earbuds are white, and the case is also white, displaying the UiiSii logo.



Image: Close-up view of the left and right UiiSii TWS21 earbuds. The design is sleek and white, highlighting the touch sensitive area and charging contacts.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the USB charging cable to the charging port on the case and to a power source. The indicator lights on the case will show the charging status.

2. Pairing with a Device

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode, and an indicator light will flash.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for available Bluetooth devices and select "UiiSii TWS21" from the list.
5. Once connected, the indicator light on the earbuds will stop flashing.

The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

OPERATING INSTRUCTIONS

The UiiSii TWS21 earbuds feature intuitive touch controls. The touch-sensitive area is located on the outer surface of each earbud.

Tap them up

Lots of options for example from answering calls to waking up Siri or Google can be done easily by tapping the earbuds.



Siri



Google Assistant



Call



Music



Image: An illustration demonstrating the touch control functions of the UiiSii TWS21 earbuds, showing icons for Siri, Google Assistant, Call, and Music.

Touch Control Functions:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold on either earbud for 2 seconds.
- **Volume Up:** Triple tap on the right earbud.
- **Volume Down:** Triple tap on the left earbud.
- **Activate Voice Assistant (Siri/Google Assistant):** Press and hold on either earbud for 3 seconds.

Hands-Free Calling:

The earbuds support hands-free calling. You can use a single earbud while the other charges, providing up to 6 hours of non-stop call time in mono mode.

For safe hands-free calling.

Independent use one earbud while charge the other one.
Up to 6 hours non-stop calling time a day.



Image: An illustration showing one UiiSii TWS21 earbud in use for hands-free calling, with a microphone icon indicating its function.

MAINTENANCE

Cleaning:

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts are free from dust and debris.

Storage:

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid extreme temperatures and high humidity.

TROUBLESHOOTING

Earbuds not pairing:

- Ensure both earbuds are charged.
- Turn off Bluetooth on your device, then turn it back on.
- Forget the device from your Bluetooth list and try pairing again.
- Place earbuds back in the case, close the lid, wait a few seconds, then open to re-initiate pairing mode.

No sound or low volume:

- Check the volume level on both your device and the earbuds.
- Ensure earbuds are properly connected to your device.
- Clean any debris from the earbud speakers.

Charging issues:

- Ensure the charging cable is securely connected to both the case and the power source.
- Check if the charging contacts on the earbuds and inside the case are clean.
- Try a different USB charging cable or power adapter.

SPECIFICATIONS

Feature	Description
Model Name	TWS21
Brand	UiiSii
Connectivity Technology	Wireless (Bluetooth 5.0)
Control Method	Touch
Headphone Form Factor	In-Ear
Noise Control	Active Noise Cancellation
Water Resistance	IPX5 (Nano ceramic plasma-coated)
Wireless Range	Up to 40 feet (12 meters)
Call Time (Mono Mode)	Up to 6 hours
Listening Time (Single Charge)	Around 3.5 hours
Total Listening Time (with Case)	More than 24 hours
Quick Charge	8 minutes charge for 1 hour listening
Included Components	Protective Case
Materials	Metal, Rubber, Ceramic
Color	White

More than

24 hrs

of listening time with mono mode and multiple additional charges in the case

Up to

6 hrs

of calling time in mono mode

Around

3.5 hrs

of Listening time one single charge



Image: Visual representation of the UiiSii TWS21 earbuds' battery life, indicating over 24 hours total listening time with the case, 6 hours call time in mono mode, and approximately 3.5 hours listening time on a single charge.



Wireless immersive sound

Bluetooth®5 + Stereo Audio DAC+Smart Dynamic Gain

Image: Graphic highlighting the wireless immersive sound features of the UiiSii TWS21 earbuds, including Bluetooth 5, Stereo Audio DAC, and Smart Dynamic Gain.

WARRANTY INFORMATION

UiiSii products are covered by a limited warranty from the date of purchase. Please refer to the warranty card included in your package or visit the official UiiSii website for detailed warranty terms and conditions. This warranty typically covers manufacturing defects but does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

SUPPORT

For further assistance, technical support, or customer service inquiries, please contact UiiSii customer support through their official website or the contact information provided in your product packaging. When contacting support, please have your product model (TWS21) and proof of purchase ready.