



[Manuals.plus](#) /

› [Herbal Infuser](#) /

› Herbal Infuser Hi HM-2020 Countertop Botanical Infusion Machine User Manual

Herbal Infuser HM-2020

Herbal Infuser Hi HM-2020 Countertop Botanical Infusion Machine User Manual

Model: HM-2020 | Brand: Herbal Infuser

INTRODUCTION

Welcome to the world of effortless herbal infusions with your new Herbal Infuser Hi HM-2020. This countertop botanical infusion machine is designed to simplify the process of creating herbal butter, oils, tinctures, and more. Its advanced technology combines a commercial-grade blender with precise heating to ensure optimal extraction and potency. Please read this manual thoroughly before operating your device to ensure safe and efficient use.

IMPORTANT SAFETY INSTRUCTIONS

- Read all instructions before use.
- Do not immerse the main unit or power cord in water or other liquids.
- Keep out of reach of children.
- Always unplug the appliance from the outlet when not in use and before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Use only manufacturer-recommended attachments.
- Do not use outdoors.
- Always ensure the lid is securely in place before operating.
- Exercise caution when handling hot liquids and components.

PACKAGE CONTENTS

Your Herbal Infuser Hi HM-2020 package includes the following items:

- Herbal Infuser Main Unit (with lid and integrated blender)
- Measuring Cup
- Silicone Glove

- Metal Strainer
- Organic Hemp Filter Bag
- US Power Cord
- User Manual & Recipe Book



Image: The complete Herbal Infuser Hi HM-2020 package, including the main unit, measuring cup, silicone glove, strainer, filter bag, and user manual.

PRODUCT OVERVIEW

The Herbal Infuser Hi HM-2020 features a sleek design and intuitive controls for easy operation.



Image: Close-up of the Herbal Infuser Hi HM-2020 main unit, showcasing its black finish and "Hi" branding.

Control Panel

The top of the unit features an LED display and several buttons for selecting infusion cycles and cleaning functions.



Image: Detailed view of the control panel with buttons for "Mighty Fast 1", "Mighty Fast 2", "Mighty Long", "Mighty Mix", and "Mighty Clean".

Internal Components

The stainless steel interior houses the blending mechanism and heating element, with clear measurement markings.



Image: The Herbal Infuser Hi HM-2020 with its lid removed, showing the stainless steel interior and blending shaft.

SETUP

1. **Unpack:** Carefully remove all components from the packaging.
2. **Clean:** Before first use, wash the stainless steel interior and lid with warm, soapy water. Rinse thoroughly and dry. Wipe the exterior of the main unit with a damp cloth.
3. **Placement:** Place the Herbal Infuser on a stable, flat, heat-resistant surface away from water sources.
4. **Power Connection:** Connect the US Power Cord to the unit and then to a standard electrical outlet.

OPERATING INSTRUCTIONS

The Herbal Infuser Hi HM-2020 offers various infusion cycles to suit your needs. Always ensure the unit is clean and properly assembled before starting an infusion.

General Infusion Steps:

1. **Add Base Liquid:** Pour your chosen base liquid (e.g., butter, oil, alcohol) into the stainless steel chamber. Ensure it is between the MIN and MAX fill lines.
2. **Add Herbs:** Add your desired herbs to the base liquid.
3. **Secure Lid:** Place the lid securely on the main unit.
4. **Select Cycle:** Press the desired infusion cycle button on the control panel. The LED display will show the countdown timer.
 - **Mighty Fast 1:** For quick infusions (e.g., 45 minutes for butter).
 - **Mighty Fast 2:** For slightly longer or more potent quick infusions.
 - **Mighty Long:** For extended infusion times, ideal for tinctures or highly potent oils.
5. **Start:** The machine will automatically begin the infusion process, including heating and blending cycles.
6. **Finish:** Once the cycle is complete, the machine will beep and the display will show "00:00". Carefully unplug the unit.
7. **Strain:** Using the provided silicone glove, carefully remove the lid. Pour the infused liquid through the metal strainer and organic hemp filter bag into a separate container to separate the plant material.

Your browser does not support the video tag.

Video: "Your New Herbal Infuser" - This video provides a visual guide to the basic operation and features of the Herbal Infuser Hi HM-2020, demonstrating how to add ingredients and select an infusion cycle.

Your browser does not support the video tag.

Video: "Herbal Infuser In the Kitchen" - This video demonstrates the Herbal Infuser Hi HM-2020 in a kitchen setting, showing practical use and the types of infused products that can be created.

Your browser does not support the video tag.

Video: "New & Improved Hi Herbal Infuser" - This video highlights the features and benefits of the Herbal Infuser Hi HM-2020, emphasizing its efficiency and ease of use for various infusions.

MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and optimal performance of your Herbal Infuser.

- 1. Unplug:** Always unplug the unit from the power outlet before cleaning.
- 2. Empty:** After use, carefully empty any remaining liquid and plant material.
- 3. Rinse:** Rinse the stainless steel interior and lid with warm water.
- 4. Mighty Clean Cycle:** For thorough cleaning, add water and a small amount of dish soap to the unit (below MAX line). Secure the lid and press the "Mighty Clean" button. This cycle will automatically clean the interior.
- 5. Manual Cleaning:** For stubborn residue, use a non-abrasive sponge or brush with warm, soapy water.
- 6. Exterior:** Wipe the exterior of the main unit with a damp cloth. Do not submerge the main unit in water.
- 7. Dry:** Ensure all components are completely dry before storing or next use.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Unit does not power on.	Not plugged in; power outlet issue; damaged cord.	Ensure power cord is securely plugged into unit and outlet. Test outlet with another appliance. Inspect cord for damage.
Infusion cycle does not start.	Lid not properly secured; incorrect button press.	Ensure lid is firmly closed. Press the desired cycle button firmly.
Liquid is not heating.	Heating element malfunction.	Contact customer support if the unit powers on but does not heat.
Blender is not operating.	Motor issue; obstruction.	Ensure no large obstructions are present. If issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
Product Dimensions	8 x 8 x 14 inches
Item Weight	6.96 pounds (3.16 Kilograms)
Item Model Number	HM-2020

Feature	Detail
Manufacturer	Herbal Infuser
Finish Type	Stainless steel
Number of Ports	1

WARRANTY AND SUPPORT

The Herbal Infuser Hi HM-2020 comes with a **30-Day Unconditional Money Back Warranty** and a **Full 1-Year Warranty** covering the cost of parts and labor. For warranty claims, technical support, or any inquiries, please refer to the contact information provided in your User Manual & Recipe Book or visit the official Herbal Infuser website.

