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› JBL Tune 115TWS True Wireless In-Ear Headphones User Manual

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Model: Tune 115TWS

INTRODUCTION

The JBL Tune 115TWS are true wireless in-ear headphones designed to deliver JBL Pure Bass Sound. These headphones offer a cable-free experience, dual connect functionality for independent earbud use, and up to 21 hours of combined battery life with the charging case. They are suitable for music listening, hands-free calls, and interacting with voice assistants.

PACKAGE CONTENTS

- JBL Tune 115TWS Earbuds
- Charging Case
- 3 Sizes of Eartips (S, M, L)
- Type-C USB Charging Cable

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the supplied Type-C USB charging cable to the charging case and a power source. The LED indicators on the case will show the charging status.



Image: JBL Tune 115TWS earbuds placed inside their open charging case, with three indicator lights visible on the front of the case, indicating charging status.

A full charge takes approximately 2 hours. The earbuds provide up to 6 hours of playback, and the charging case provides an additional 15 hours, for a total of up to 21 hours of battery life.

2. Fitting the Earbuds

For optimal sound quality and comfort, select the ear tips that best fit your ears. The JBL Tune 115TWS comes with three sizes (S, M, L). Experiment with different sizes to find the most secure and comfortable fit that also provides good sound isolation.



Image: A person wearing the JBL Tune 115TWS earbuds, illustrating how they sit comfortably and securely in the ear.

3. Bluetooth Pairing

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Look for "JBL Tune 115TWS" in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear an audible confirmation, and the earbuds' indicator lights will change.

The Dual Connect feature allows you to use either earbud independently or both together. If one earbud is placed back in the

case, the other will continue to function.

OPERATING INSTRUCTIONS

Controls

The JBL Tune 115TWS earbuds feature physical buttons for control. Refer to the diagram below for button locations and functions.



Image: A close-up view of the JBL Tune 115TWS earbuds, showing the outer surface where the control buttons are located.

Earbud Control Functions

Action	Function
Single Press (Left/Right Earbud)	Play/Pause Music, Answer/End Call
Double Press (Right Earbud)	Next Track
Double Press (Left Earbud)	Previous Track
Triple Press (Right Earbud)	Activate Voice Assistant
Press and Hold (Left/Right Earbud)	Reject Call

Music Playback

Enjoy rich JBL Pure Bass Sound. Use the earbud controls to manage your music: play, pause, skip tracks forward or backward.

Phone Calls

The earbuds allow for hands-free calling. Use a single press on either earbud to answer or end a call. Press and hold to reject an incoming call.

Voice Assistant

Activate your device's native voice assistant (e.g., Siri, Google Assistant) by triple-pressing the right earbud. This allows for voice commands without needing to access your phone.

MAINTENANCE

Cleaning

Regularly clean the earbuds and charging case to ensure optimal performance and hygiene. Use a soft, dry, lint-free cloth. For the

ear tips, you may gently wipe them with a damp cloth and mild soap, then dry thoroughly before reattaching. Avoid using harsh chemicals or abrasive materials. Ensure the charging contacts on both the earbuds and the case are clean and free of debris for proper charging.



Image: The underside of the JBL Tune 115TWS earbuds, displaying the metallic charging contacts that connect with the charging case.

Water Resistance

The JBL Tune 115TWS earbuds are rated as Water Resistant. This means they can withstand light splashes of water, such as sweat or light rain. They are not designed for submersion in water or for use during swimming. Always ensure the earbuds are dry before placing them back into the charging case to prevent damage.

TROUBLESHOOTING

If you encounter issues with your JBL Tune 115TWS headphones, try the following solutions:

- **No Sound or Poor Sound Quality:** Ensure the earbuds are properly seated in your ears and that you are using the correct size ear tips. An improper fit can significantly affect sound quality, especially bass. Try resetting the earbuds by placing them in the charging case and closing the lid, then reopening.
- **Earbuds Disconnecting or Unstable Connection:** Ensure your device's Bluetooth is enabled and the earbuds are within range. If the connection is unstable, try unpairing and re-pairing the earbuds with your device.
- **One Earbud Not Working:** Check if the non-working earbud is charged. Place both earbuds in the charging case, close the lid, and then reopen to re-establish connection.
- **Earbuds Continue Playing After Removal:** The earbuds do not have an auto-pause feature when removed from the ear. You must manually pause playback or place them back in the charging case to stop audio.
- **Charging Issues:** Ensure the charging cable is securely connected to both the case and the power source. Clean the charging contacts on both the earbuds and inside the case with a dry cotton swab to remove any dust or debris.

For more detailed troubleshooting, please refer to the official [Troubleshooting Guide \(PDF\)](#).

SPECIFICATIONS

Feature	Detail
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Feature	Detail
Model Name	Tune 115TWS
Connectivity Technology	Bluetooth
Bluetooth Version	5.0
Ear Placement	In Ear
Form Factor	In Ear
Audio Driver Type	Dynamic Driver
Frequency Range	20 Hz – 20 kHz
Impedance	14 Ohm
Sensitivity	108 dB
Battery Life	Up to 21 Hours (6h earbuds + 15h case)
Charging Time	2 Hours
Control Type	Voice Control, Button
Water Resistance Level	Water Resistant
Item Weight	2.57 Ounces
Product Dimensions	3.94 x 1.73 x 6.3 inches
Manufacturer	JBL
UPC	050036374668

WARRANTY AND SUPPORT

JBL products are designed for durability and performance. For information regarding warranty coverage, please refer to the warranty card included with your product or visit the official JBL website.

For further assistance, technical support, or to download the complete user guide, please visit the official JBL support page or refer to the documents below:

- [User Guide \(PDF\)](#)
- [Troubleshooting Guide \(PDF\)](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question