

Bodum 11940-01US

Bodum 34oz Bistro Gooseneck Electric Water Kettle Instruction Manual

Model: 11940-01US

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using your Bodum Bistro Gooseneck Electric Water Kettle. Keep this manual for future reference.

- Do not immerse the kettle, power base, cord, or plug in water or other liquids.
- Always ensure the lid is securely closed during operation.
- Do not operate the kettle if the cord or plug is damaged, or if the kettle malfunctions or has been damaged in any way.
- Place the kettle on a stable, flat, heat-resistant surface, away from the edge of the countertop.
- Do not allow the power cord to hang over the edge of a table or counter, or touch hot surfaces.
- Avoid contact with hot surfaces. Use handles or knobs. Steam emitted during boiling can cause burns.
- Always fill the kettle with cold water. Do not fill above the maximum fill line to prevent boiling water from overflowing.
- Unplug from the outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- This appliance is intended for household use only.

2. PRODUCT OVERVIEW

The Bodum Bistro Electric Gooseneck Kettle is designed for precise pouring, ideal for pour-over coffee and tea preparation. Its elegant design and functional features ensure efficient water heating and controlled pouring.



Image: The Bodum Bistro Gooseneck Electric Water Kettle in matte black, showcasing its sleek design and long, slender spout.

Key Features:

- **Electric Gooseneck Design:** Ideal for pour-over coffee makers, providing precise control over water flow.
- **1.0 Liter / 34oz Capacity:** Suitable for multiple servings.
- **Durable Construction:** Made of high-quality stainless steel, plastic, and silicone for longevity and heat resistance.
- **Ergonomic Handle:** Non-slip design for comfortable and safe handling.
- **Stylish Power Base:** Features an easy-to-use power switch and automatic shut-off for safety.
- **Cordless Kettle:** Allows for easy lifting and pouring.



Image: A close-up view of the kettle's lid and the tip of its gooseneck spout, highlighting the precision design.

3. SETUP

Before first use, follow these steps to prepare your kettle:

1. Unpack the kettle and its power base. Ensure all packaging materials are removed.
2. Fill the kettle to the MAX fill line with cold water.
3. Place the kettle on its power base and plug the base into a standard electrical outlet.
4. Press the power switch to boil the water.
5. Once the water has boiled, discard it. This process cleans the interior of the kettle.
6. Repeat steps 2-5 once more for thorough cleaning.



Image: A hand filling the Bodum Bistro Gooseneck Electric Water Kettle with water, demonstrating the filling process.

4. OPERATION

Using your Bodum Bistro Gooseneck Electric Water Kettle is straightforward:

1. **Fill the Kettle:** Remove the lid and fill the kettle with fresh, cold water. Do not exceed the 'MAX' fill line (1.0 liter / 34oz) to prevent boiling water from overflowing. Ensure the lid is securely replaced.
2. **Place on Base:** Position the kettle firmly on its power base.
3. **Power On:** Plug the power base into a suitable electrical outlet. Press the power switch located on

the base. An indicator light will illuminate, signifying that the kettle is heating.

4. **Boiling:** The kettle will rapidly heat the water to boiling point. Once boiling is complete, the kettle will automatically shut off, and the indicator light will turn off.
5. **Pouring:** Carefully lift the kettle from its base using the ergonomic handle. The gooseneck spout allows for a controlled, steady pour, which is ideal for pour-over coffee methods or precise tea brewing.
6. **Re-boiling:** If you need to re-boil water, wait a few moments for the automatic shut-off mechanism to reset before pressing the power switch again.

Your browser does not support the video tag.

Video: Official Bodum video demonstrating the features and use of the Bistro Electric Gooseneck Kettle, including boiling and pouring.

5. MAINTENANCE

Proper maintenance ensures the longevity and performance of your kettle:

- **Regular Cleaning:** Clean the kettle regularly to prevent limescale buildup. The exterior can be wiped with a damp cloth. Do not use abrasive cleaners or scouring pads.
- **Descaling:** Over time, mineral deposits (limescale) may accumulate inside the kettle, especially in hard water areas. To descale, use a descaling product specifically designed for kettles, following the product's instructions. Alternatively, you can use a solution of white vinegar and water (e.g., 1 part vinegar to 2 parts water), boil it in the kettle, let it sit for an hour, then rinse thoroughly.
- **Storage:** When not in use, ensure the kettle is clean and dry. Store it in a cool, dry place.



Image: The Bodum Bistro Gooseneck Electric Water Kettle positioned on a kitchen counter, ready for use with pour-over coffee equipment.

6. TROUBLESHOOTING

If you encounter issues with your kettle, refer to the following common problems and solutions:

- **Kettle does not heat:**

- Ensure the power base is securely plugged into a working electrical outlet.
- Verify the kettle is correctly seated on the power base.
- Check if the power switch is pressed to the 'ON' position.
- The automatic shut-off may have activated; wait a few moments before attempting to boil again.

- **Water is not boiling or takes too long:**

- Ensure the lid is closed tightly to retain heat.
- Check for excessive limescale buildup, which can reduce heating efficiency. Descale the kettle if necessary.

- **Water overflowing during boiling:**

- You may have filled the kettle above the 'MAX' fill line. Always ensure water level is below this mark.

- **Unusual smell during initial use:**

- A slight odor during the first few uses is normal for new heating elements. This should dissipate after a few boiling cycles with fresh water.

7. SPECIFICATIONS

Feature	Detail
Brand	Bodum
Model Name	Melior Gooseneck
Model Number	11940-01US
Capacity	1.0 Liter / 34 Fluid Ounces
Material	Stainless Steel, Plastic, Silicone, Rubber
Color	Matte Black
Voltage	110V
Wattage	1500 watts
Item Weight	2.7 Pounds
Item Dimensions (L x W x H)	9.38" x 9.25" x 8.63"
Included Components	Kettle, Power Base with Power Switch and Automatic Shut-off
UPC	699965435295

8. WARRANTY AND SUPPORT

Your Bodum Bistro Gooseneck Electric Water Kettle comes with a **2 Year Limited Warranty**.

For detailed warranty information, product support, or assistance with any issues, please contact Bodum customer service:

- **Email:** Support@bodum.com

Please have your model number (11940-01US) and proof of purchase ready when contacting support.