

## Vive 4-Wheel Mobility Scooter (Ruby Red)

# Vive 4-Wheel Mobility Scooter Instruction Manual

Model: 4-Wheel Mobility Scooter (Ruby Red)

Brand: Vive

## 1. INTRODUCTION

This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your Vive 4-Wheel Mobility Scooter. Please read this manual thoroughly before initial use and retain it for future reference.

### Safety Information

#### WARNING:

- Always follow the manufacturer's instructions for battery charging and storage.
- Always use the manufacturer's cord and power adapter made specifically for the scooter.
- Ensure replacement parts or accessories are compatible with the specific make and model of the scooter.
- Designed to safely support up to 265 pounds. Do not exceed this weight limit.
- Maximum speed is 3.7 mph. Operate at a safe speed for conditions.

## 2. SETUP AND ASSEMBLY

The Vive 4-Wheel Mobility Scooter is designed for easy assembly and disassembly for transport. Follow these steps for initial setup:

1. **Unpacking:** Carefully remove all components from the packaging. Ensure all parts are present before beginning assembly.
2. **Assemble the Scooter:**

The scooter quickly disassembles into four separate pieces for easy portability. The rear section weighs only 29 pounds and is the heaviest of the four pieces. Reassemble by connecting the main chassis, attaching the folding tiller, and securing the removable seat.

# Easy to Assemble/Disassemble

Fits in most trunks & through  
most doorways



Heaviest piece when  
disassembled: **29 pounds**

Image: The Vive Mobility Scooter disassembled into smaller components, with the main body placed in the trunk of a car, demonstrating its portability. The heaviest piece is noted as 29 pounds.



## EASY TO ASSEMBLE / DISASSEMBLE

Fits in most trunks & is designed  
for portability

HEAVIEST PIECE WHEN  
DISASSEMBLED: **29 POUNDS**

Image: A graphic illustrating the ease of assembly and disassembly, showing the scooter fitting into most car trunks and through most doorways. The heaviest piece is highlighted as 29 pounds.

3. **Adjust the Seat:** Comfortably padded, the wide, 15.75" seat and backrest provide gentle cushioning and support. The swivel seat rotates, allowing you to more easily step off the scooter without aggravating

back pain. The height-adjustable seat can easily be customized with the push of a lever, for a more comfortable fit. The scooter also has two padded armrests that adjust and flip upward—for greater convenience when exiting or boarding.

# Customizable Comfort

## Padded Seat

- Height Adjustable
- Swivel Feature

## Armrests

- Width Adjustable
- Flipback Feature



Image: A side view of the Vive Mobility Scooter highlighting its customizable comfort features, including a height-adjustable padded seat with swivel feature and width-adjustable, flip-back armrests.



## DESIGNED FOR COMFORT

### Padded Seat

- Height Adjustable
- Swivel Feature

### Padded Armrests

- Width Adjustable
- Flipback Feature

Image: A graphic emphasizing the scooter's design for comfort, detailing the padded seat with height adjustment and swivel, and padded armrests with width adjustment and flip-back feature.



### 3. OPERATING INSTRUCTIONS

Your Vive 4-Wheel Mobility Scooter is designed for intuitive and safe operation.

1. **Control Panel:** Located on the tiller console, the control panel allows you to set the maximum speed with the variable speed dial, change from a forward to a reverse direction, turn on the headlight as well as produce a warning tone as needed. The display also includes a color-coded battery life indicator for checking the status of the battery at a glance.

## Easy-to-Use Control Panel

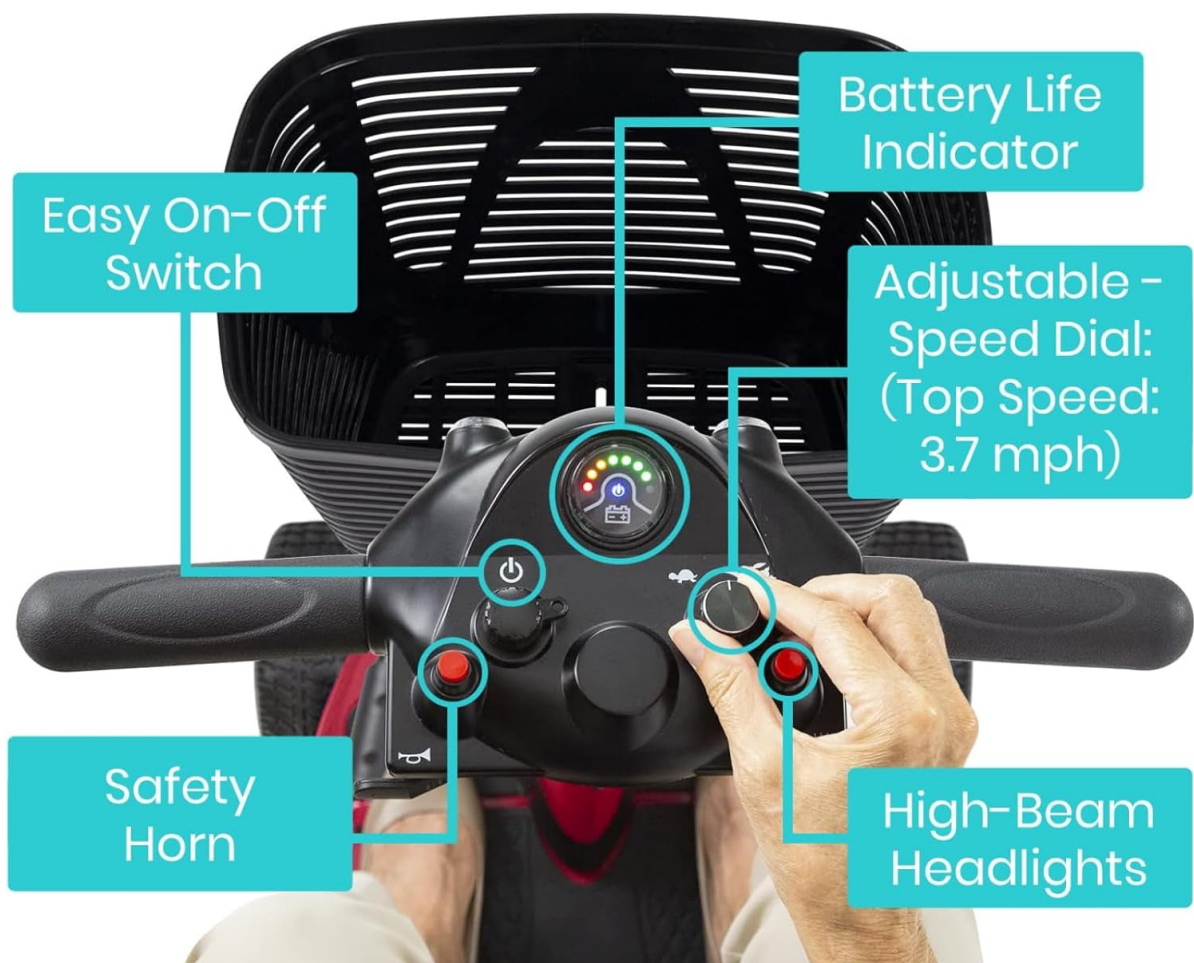


Image: A close-up of the scooter's easy-to-use control panel, showing the battery life indicator, adjustable speed dial (top speed 3.7 mph), easy on-off switch, safety horn, and high-beam headlights.

# EASY-TO-USE CONTROL PANEL



Image: A graphic detailing the features of the control panel, including the battery life indicator, speed adjustment dial (3.7 mph top speed), easy on-off switch, safety horn, and high-beam headlights.

2. **Driving:** Easily maneuver over smooth indoor surfaces and rough outdoor surfaces with comfort and ease. Its easy-grip tires are flat-free, non-marking, and are 8". Its maximum speed is 3.7 mph, and it has a driving distance up to 12.4 miles per charge.

## Safely Navigate Any Terrain



Image: A person riding the Vive Mobility Scooter on an outdoor path, with insets highlighting the powerful motor and 8-inch flat-free tires, emphasizing its ability to safely navigate various terrains.



# TRUSTED STABILITY



Powerful Motor



Safety-Grip  
Tires

Flat-Free  
Non-Marking



Anti-Rollover  
Wheels



Image: A graphic illustrating the scooter's trusted stability features, including a powerful motor, safety-grip flat-free non-marking tires, and anti-rollover wheels.

## 4. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your scooter.

- **Battery Charging:** Charge the battery when the battery life indicator shows low power. Always use the manufacturer's cord and power adapter. The scooter has a battery overload protector.

# Long-Lasting Battery

Holds up to 12.4 miles per charge



Image: A person riding the Vive Mobility Scooter, with insets showing the quick-connect charger and battery life indicator, highlighting its long-lasting battery that holds up to 12.4 miles per charge.

## LONG-LASTING BATTERY

Holds up to 12.4 miles per charge



Quick-Connect  
Charger



Battery Overload  
Protector



Image: A graphic emphasizing the scooter's long-lasting battery, stating it holds up to 12.4 miles per charge, and showing the quick-connect charger and battery overload protector.

- **Cleaning:** Regularly wipe down the scooter with a damp cloth. Avoid using harsh chemicals.
- **Tire Inspection:** The tires are flat-free and non-marking, but regular inspection for wear and tear is recommended.

## 5. TROUBLESHOOTING

This section addresses common issues you might encounter with your scooter.

Problem	Possible Cause	Solution
Scooter does not turn on.	Low battery, key not fully inserted, or power switch off.	Charge the battery, ensure key is fully inserted and turned, check on-off switch.
Reduced speed or range.	Low battery charge, rough terrain, or exceeding weight capacity.	Fully charge battery, operate on smoother surfaces, ensure user weight is within limits.
Unusual noises during operation.	Loose components or debris in wheels.	Inspect for loose parts and tighten if necessary. Clear any debris from wheels. If noise persists, contact customer support.

If you encounter issues not listed here or if solutions do not resolve the problem, please contact Vive customer support.

## 6. SPECIFICATIONS

- **Product Dimensions:** 38"D x 19.5"W x 33"H
- **Item Weight:** 88 Pounds
- **Max Speed:** 3.7 mph
- **Driving Distance per Charge:** Up to 12.4 miles
- **Weight Capacity:** Up to 265 pounds
- **Tires:** 8" flat-free, non-marking, easy-grip tires
- **Color:** Ruby Red
- **Manufacturer:** Vive Health
- **Country of Origin:** China
- **First Available:** May 31, 2020



# Designed for Comfort



Cushioned Armrests



Padded Swivel Seat



Image: The Vive Mobility Scooter with key dimensions overlaid: 38 inches deep, 19.5 inches wide, and 33 inches high. Insets show the padded swivel seat (15 inches wide, 17 inches deep) and cushioned armrests.



Image: A full view of the Vive 4-Wheel Mobility Scooter in Ruby Red, showcasing its design with a front basket, comfortable seat, and four wheels. Color options are shown at the bottom.

## 7. WARRANTY AND SUPPORT

As a trusted family-owned brand, Vive offers a **5-YEAR GUARANTEE** on this mobility scooter. Purchase now with confidence.



# 5-Year Guarantee

Purchase with confidence



Image: A graphic displaying the Vive Health 5-Year Guarantee, with two individuals riding Vive scooters outdoors, reinforcing the brand's commitment to quality and customer satisfaction.

For customer service and support, please refer to the contact information provided with your purchase or visit the official Vive Health website.

#### **Customer-Driven Brand:**

The Vive Mobility Scooter is the result of extensive research and design efforts, tailored to meet the specific needs of our customers. With a focus on safety and comfort, our team is dedicated to providing exceptional customer service—ensuring that you have the best possible experience with your scooter.

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**Related Documents - 4-Wheel Mobility Scooter (Ruby Red)**







### [Vive Power Wheelchair MOB1029L Owner's Manual](#)

Owner's manual for the Vive Power Wheelchair MOB1029L, covering setup, operation, charging, troubleshooting, and specifications.