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SOFTSEA 219K

SOFTSEA Twin Over Full Bunk Bed Model 219K Instruction Manual

Model: 219K | Brand: SOFTSEA

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before assembling and using this bunk bed. Keep this manual for future reference. Failure to follow these warnings and instructions could result in serious injury or death.

- **Top Bunk Age Limit:** The top bunk is not suitable for children under 6 years of age.
- **Weight Capacity:** The maximum weight capacity for the upper bunk is 200 lbs. The maximum weight capacity for the bottom bunk is 250 lbs.
- **Guardrails:** Always use the guardrails on the upper bunk. Ensure guardrails are properly installed and secure.
- **Mattress Size:** Use only mattresses that are 76.97 inches long and 42.91 inches wide for the upper bunk, and 76.97 inches long and 54.33 inches wide for the bottom bunk. The mattress thickness should not exceed 8 inches to ensure adequate guardrail height.
- **No Jumping:** Do not allow children to jump on the bed.
- **Stairs Safety:** Always use the provided stairs for entering and exiting the upper bunk. Do not use substitute climbing methods.
- **Assembly:** Ensure all connectors are securely tightened before use. Periodically check and tighten all fasteners.
- **Entrapment Hazard:** Do not attach or hang items to any part of the bunk bed that are not designed for use with the bed, for example, but not limited to, hooks, belts, or jump ropes.

2. SETUP AND ASSEMBLY

This bunk bed requires assembly. It is recommended that two adults assemble the bed. All necessary tools are included. Please ensure all parts are present before beginning assembly.

2.1 Unpacking and Part Identification

- Carefully unpack all components from the three packages.
- Lay out all parts on a clean, soft surface to prevent scratches.
- Refer to the included parts list (separate document) to identify and verify all components and hardware. If any parts are missing or damaged, contact customer service immediately.

2.2 Assembly Steps

Follow the step-by-step instructions provided in the separate assembly guide. General steps include:

1. Assemble the bottom bunk frame.
2. Assemble the top bunk frame.
3. Attach the staircase and shelves to the bunk bed structure.
4. Install the guardrails on the upper bunk.
5. Insert the bed slats for both bunks.
6. Assemble and insert the under-bed drawers.

Ensure all bolts and screws are tightened securely at each step. Do not overtighten to avoid stripping the wood.



Image: Fully assembled SOFTSEA Twin Over Full Bunk Bed, showcasing the integrated staircase with shelves and under-bed storage drawers.

3. OPERATION AND FEATURES

3.1 Bunk Bed Configuration

This bunk bed is designed to accommodate one twin-size mattress on the upper bunk and one full-size mattress on the lower bunk. The integrated staircase provides safe access to the upper bunk.



Image: Diagram showing the overall dimensions of the SOFTSEA Twin Over Full Bunk Bed in inches, including length, width, height, and spacing between bunks and stair steps.

3.2 Storage Features

- **Staircase Shelves:** The staircase features four compartments of varying sizes, providing convenient storage for books, toys, or other small items.
- **Under-Bed Drawers:** Three spacious drawers are located beneath the bottom bunk, offering additional storage for bedding, clothes, or other belongings.



Image: Close-up view of the bunk bed's staircase, highlighting the integrated storage shelves within each step.

3.3 Convertible Design

The bunk bed can be separated into two individual beds: one twin-size bed and one full-size bed. This feature allows for flexible room arrangements as needs change.



Image: The SOFTSEA bunk bed disassembled into two separate beds: a twin bed and a full bed, both with headboards and footboards, and the full bed featuring under-bed drawers.

4. MAINTENANCE AND CARE

- **Cleaning:** Wipe the bed frame with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners, as these can damage the wood finish.
- **Fastener Checks:** Periodically (e.g., every 3-6 months) check all bolts, screws, and connectors to ensure they are tight. Retighten if necessary to maintain stability and safety.
- **Wood Care:** Protect the wood from direct sunlight and extreme temperature changes to prevent warping or cracking.
- **Drawer Maintenance:** Ensure drawers slide smoothly. If they become stiff, clean the tracks and apply a small amount of silicone lubricant if needed.

5. TROUBLESHOOTING

Problem	Possible Cause	Solution
Bed feels wobbly or unstable.	Loose fasteners.	Check and tighten all bolts and screws on the bed frame and guardrails.
Parts do not align during assembly.	Incorrect orientation of parts; manufacturing defect.	Review the assembly instructions carefully to ensure parts are oriented correctly. If alignment issues persist, contact customer service.
Missing hardware or damaged parts.	Packaging error or shipping damage.	Do not proceed with assembly. Contact SOFTSEA customer service immediately for replacement parts.
Drawers are difficult to open/close.	Debris in tracks; misaligned drawer slides.	Clean drawer tracks. Ensure drawers are properly seated on their slides. Check for any obstructions.

6. PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	219K
Brand	SOFTSEA
Type	Twin Over Full Bunk Bed
Material	Wood
Color	White
Product Dimensions (L x W x H)	91.73" x 54.33" x 61.4"
Upper Bunk Mattress Size (L x W)	76.97" x 42.91" (Twin)
Bottom Bunk Mattress Size (L x W)	76.97" x 54.33" (Full)
Upper Bunk Weight Capacity	200 lbs
Bottom Bunk Weight Capacity	250 lbs
Number of Drawers	3
Included Components	All assembly tools
Assembly Required	Yes

7. WARRANTY INFORMATION

The SOFTSEA Twin Over Full Bunk Bed Model 219K comes with a **one-year manufacturer's warranty** from the date of purchase. This warranty covers manufacturing defects in materials and workmanship under normal use. It does not cover damage resulting from improper assembly, misuse, abuse, accidents, or normal wear and tear.

To make a warranty claim, please retain your proof of purchase and contact SOFTSEA customer service with details of

the issue.

8. CUSTOMER SUPPORT

If you have any questions regarding the assembly, operation, or maintenance of your SOFTSEA bunk bed, or if you require assistance with missing or damaged parts, please contact our customer service team.

Contact Information:

Website: [Visit the SOFTSEA Store on Amazon](#)

Email: Refer to your purchase documentation for direct email support.

Phone: Refer to your purchase documentation for direct phone support.

Please have your model number (219K) and proof of purchase ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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