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**Proscenic P11**

# Proscenic P11 Cordless Cleaner User Manual

Model: P11

## Introduction

Thank you for choosing the Proscenic P11 Cordless Cleaner. This powerful 450W stick vacuum is engineered to provide exceptional cleaning performance with its 25000Pa suction power, touch screen interface, and versatile cleaning modes. Designed for convenience and efficiency, the P11 is suitable for various surfaces, including hard floors, carpets, and for managing pet hair. This manual provides essential information on safety, assembly, operation, maintenance, and troubleshooting to ensure optimal use and longevity of your appliance.

## Important Safety Information

Please read all instructions carefully before using the appliance. Retain this manual for future reference.

- This appliance is intended for household use only. Do not use it for commercial or industrial purposes.
- Do not use the vacuum cleaner to pick up water or any other liquids, hot ashes, burning cigarettes, or sharp objects.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Ensure the power adapter is compatible with your local power supply. Use only the original charger provided by Proscenic.
- Do not operate the vacuum cleaner if it has been dropped, damaged, left outdoors, or dropped into water.
- Always turn off the appliance before performing any maintenance or cleaning.
- Keep the vacuum cleaner and its accessories out of reach of children.

## Package Contents

Carefully unpack your Proscenic P11 Cordless Cleaner and check that all items are present and in good condition. The package should include the following components:



Image: The Proscenic P11 Cordless Cleaner main unit, extension tube, floor brush, and various cleaning attachments.

- Main Vacuum Unit
- Extension Tube
- Motorized Floor Brush
- Power Adapter
- User Manual
- Crevice Tool
- Dusting Brush
- Removable Battery

# Assembly

Follow these steps to assemble your Proscenic P11 Cordless Cleaner:

1. **Attach the Extension Tube:** Insert the top end of the extension tube into the main vacuum unit until it clicks securely into place.
2. **Connect the Floor Brush:** Attach the motorized floor brush to the bottom end of the extension tube, ensuring it clicks firmly.
3. **Install the Battery:** Slide the removable battery into the designated slot on the main vacuum unit until it locks.
4. **Attach Accessories:** For specific cleaning tasks, attach the desired accessory (e.g., crevice tool, dusting brush) directly to the main vacuum unit or the end of the extension tube.

# Operating Instructions

## Charging the Battery

Before first use, fully charge the battery. Connect the power adapter to the charging port on the main vacuum unit or directly to the removable battery. A full charge takes approximately 2.5 hours. The touch screen display will indicate the battery level.




Image: The Proscenic P11 Cordless Cleaner mounted on a wall for convenient storage and charging, illustrating its quick charge capability.

## Power On/Off and Suction Modes

The P11 features a touch screen for easy control:




Image: Close-up of the Proscenic P11's touch screen display, showing battery level, current cleaning mode (Manual Grade 1, Manual Grade 2, Auto Grade), and fault alerts.

- **Power On/Off:** Press the power button on the touch screen to turn the vacuum on or off.
- **Adjust Suction Modes:** Tap the mode selection button on the touch screen to cycle through the 3 adjustable suction modes:
  - **Manual Grade 1:** For light cleaning and extended runtime.
  - **Manual Grade 2:** For moderate cleaning tasks.
  - **Auto Grade:** The vacuum automatically adjusts suction power based on the floor type, providing optimal cleaning efficiency.




Image: The Proscenic P11 demonstrating its ability to automatically adjust suction power when transitioning between hard floors and carpets, ensuring efficient cleaning on different surfaces.

## Using Attachments

The P11 comes with various attachments to suit different cleaning needs:




Image: The Proscenic P11 being used in various configurations, including as a stick vacuum for floors, a handheld vacuum for upholstery, and with an extension for high-reach areas like curtains, demonstrating its multi-brush head versatility.

- **Motorized Floor Brush:** Ideal for daily cleaning of hard floors and carpets. Its powerful motor and serrated roller brush effectively pick up dust, debris, and pet hair.
- **Crevice Tool:** Perfect for reaching narrow gaps, corners, and tight spaces, such as between sofa cushions or car seats.
- **Dusting Brush:** Suitable for cleaning delicate surfaces, curtains, keyboards, and other areas that require gentle suction.
- **Pet Hair Brush (Optional/Sold Separately):** For direct grooming of pets and effective removal of loose pet hair.

## Maintenance

Regular maintenance ensures your Proscenic P11 operates at peak performance.

### Emptying the Dustbin

Empty the dustbin regularly, especially when the MAX line is reached. Press the dustbin release button to detach it from the main unit, then open the bottom cover to empty contents into a trash bin.

## Cleaning the Filtration System

The P11 features a 4-layer filtration system. For optimal performance, clean the filters periodically:

1. Twist and remove the filter assembly from the dustbin.
2. Separate the components (metal mesh, sponge filter, HEPA filter).
3. Tap off loose dust. Rinse the sponge filter and HEPA filter under running water.
4. Ensure all filter components are completely dry before reassembling and placing them back into the dustbin.

## Cleaning the Roller Brush

The roller brush features an anti-twist design to prevent hair tangles. However, occasional cleaning is recommended:




Image: The Proscenic P11's serrated roller brush, highlighting its anti-twist design which helps cut and prevent hair and fur from tangling around the brush.

1. Remove the roller brush from the floor head by unlocking the side latch.
2. Use scissors or the cleaning tool provided to cut and remove any tangled hair or debris.
3. Clean the brush and the brush housing.
4. Reinsert the roller brush and secure the latch.

## Troubleshooting

If you encounter issues with your Proscenic P11, refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
|---|---|---|
| Vacuum does not turn on | Battery is low or not installed correctly. | Charge the battery fully. Ensure the battery is securely clicked into place. |
| Weak suction power | Dustbin is full. Filters are clogged. Blockage in the nozzle or tube. | Empty the dustbin. Clean all filters thoroughly. Check for and remove any blockages in the floor brush, extension tube, or main unit. |
| Roller brush not spinning | Hair or debris tangled around the brush. Blockage in the brush head. | Clean the roller brush and remove any tangled hair or obstructions. Check for blockages in the brush head mechanism. |
| Error code displayed on screen | Specific malfunction detected by the system. | Refer to the specific error code in the full user manual (PDF) for detailed instructions. Often indicates a blockage or filter issue. |

If the problem persists after attempting these solutions, please contact Proscenic customer service.

## Specifications

| Feature | Specification |
|---|---|
| Brand | Proscenic |
| Model Name | Proscenic P11 Cordless Vacuum Cleaner |
| Wattage | 450 watts |
| Suction Power | Up to 25000Pa |
| Runtime | Up to 1 hour (60 minutes) |
| Battery Type | Lithium-Ion |
| Charging Time | Approx. 2.5 hours |
| Noise Level | 78 dB |
| Filter Type | Cartridge (4-Layer Filtration System) |

| Feature | Specification |
|---|---|
| Product Dimensions | 31"L x 13"W x 7"H |
| Item Weight | 8.8 pounds |
| Control Method | Touch Screen / Push Button |
| Number of Speeds | 3 (Manual Grade 1, Manual Grade 2, Auto Grade) |

## Warranty and Customer Support

Proscenic is committed to providing reliable products and excellent customer service.

- **Warranty:** Your Proscenic P11 Cordless Cleaner comes with up to a 12-month warranty from the date of purchase. Please retain your proof of purchase for warranty claims.
- **Money-Back Guarantee:** Enjoy a 30-day money-back guarantee.
- **Customer Service:** For any inquiries, technical support, or warranty claims, please contact our dedicated customer service team.

**Toll-Free Call (North & South America):** +1(833) 313 1310
**Hours:** Monday - Friday, 9:00 AM - 6:00 PM ET
Our 24/7 Rapid Responding Service Team is available to assist you with any issues you may encounter.

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