

## Candy ROW 4966DWMCE/1-S

# Candy RapidÓ ROW 4966DWMCE/1-S Washer Dryer User Manual

Model: ROW 4966DWMCE/1-S

## 1. INTRODUCTION

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This manual provides essential information for the correct installation, safe use, and maintenance of your Candy RapidÓ ROW 4966DWMCE/1-S washer dryer. Please read these instructions carefully before using the appliance and keep them for future reference. This appliance combines a 9 kg washing machine and a 6 kg dryer, featuring WiFi and Bluetooth connectivity, an inverter motor, Snap & Wash function, steam programs, and 7 rapid wash cycles.



Image 1.1: Front view of the Candy RapidÓ ROW 4966DWMCE/1-S Washer Dryer.

## 2. SAFETY INFORMATION

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For your safety and to ensure proper operation, observe the following precautions:

- Ensure the appliance is correctly earthed.
- Do not allow children to play with or near the appliance.
- Do not touch the appliance with wet hands or feet.
- Always unplug the appliance before cleaning or maintenance.
- Ensure all water connections are secure to prevent leaks.
- Do not overload the appliance beyond its specified capacity.
- Keep packaging materials out of reach of children.

## 3. SETUP AND INSTALLATION

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### 3.1 Unpacking

Remove all packaging materials and transport bolts from the rear of the appliance. Keep these for future transport if needed.

### 3.2 Positioning

Place the washer dryer on a firm, level floor. Adjust the feet to ensure stability and minimize vibration during operation. Ensure adequate ventilation around the appliance.



Image 3.1: Appliance dimensions. Height: 85 cm, Width: 60 cm, Depth: 58 cm.

### 3.3 Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the hose is securely tightened to prevent leaks. Position the drain hose into a standpipe or directly into a sink, ensuring it is not kinked or submerged in water.





Image 4.2: Program selector dial with various wash and dry cycles.

## 4.2 Detergent Dispenser

The detergent drawer has compartments for pre-wash, main wash detergent, and fabric softener. Refer to the markings inside the drawer for correct placement.



### 4.3 Loading Laundry

Open the door and load laundry into the drum. Do not exceed the maximum load capacity (9 kg for washing, 6 kg for drying). Close the door firmly.

### 4.4 Selecting a Program

Turn the program selector dial to choose the desired wash or wash&dry program. The display will show the default settings for the selected program. This model includes 7 rapid programs for quick cycles, and a steam function for garment care.

### 4.5 Special Functions

- **WiFi & Bluetooth Connectivity:** Connect the appliance to your smartphone via the Simply-Fi app to control cycles, receive washing tips, and access additional programs.
- **Snap & Wash:** Use the Simply-Fi app to take a photo of your laundry, and the app will suggest the optimal rapid wash cycle.
- **Delayed Start:** Press the 'Delayed Start' button to postpone the start of the cycle by a set number of hours.

### 4.6 Starting a Cycle

After selecting the program and any desired options, press the 'Start/Pause' button to begin the cycle.

## 5. MAINTENANCE

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Regular maintenance ensures optimal performance and extends the life of your appliance.

### 5.1 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### 5.2 Cleaning the Detergent Drawer

Periodically remove the detergent drawer and rinse it under running water to remove any detergent or softener residue. Clean the housing of the drawer with a brush.

### 5.3 Cleaning the Filter

Locate the filter at the bottom front of the appliance. Open the cover, place a shallow container underneath to catch water, and carefully unscrew the filter. Clean it under running water and reinsert it securely.

### 5.4 Cleaning the Drum

Run a maintenance wash cycle (e.g., a hot wash without laundry) periodically to clean the drum and prevent odors.



Image 5.1: View of the open drum for cleaning and loading.

## 6. TROUBLESHOOTING

If you encounter issues, consult this section before contacting service.

Problem	Possible Cause	Solution
Appliance does not start	No power, door not closed, program not selected.	Check power supply, ensure door is latched, select a program and press start.
Water not filling	Water tap closed, inlet hose kinked, filter blocked.	Open water tap, straighten hose, clean inlet filter.
Water not draining	Drain hose kinked, pump filter blocked.	Straighten drain hose, clean pump filter.
Excessive vibration	Appliance not level, transport bolts not removed, uneven load.	Adjust feet to level, remove transport bolts, redistribute laundry.
Poor washing/drying results	Incorrect program, too much/too little detergent, overloaded.	Select appropriate program, use correct detergent dosage, reduce load size.

## 7. SPECIFICATIONS

Technical data for the Candy RapidÓ ROW 4966DWMCE/1-S washer dryer:

Feature	Value
Model	ROW 4966DWMCE/1-S
Washing Capacity	9 kg
Drying Capacity	6 kg
Maximum Spin Speed	1400 RPM
Dimensions (H x W x D)	85 cm x 60 cm x 58 cm
Voltage	230 V
Control Type	Touch
Special Features	WiFi, Bluetooth, Delayed Start
Energy Class (Washing)	A
Energy Class (Wash & Dry)	D
Energy Consumption (Washing, 100 cycles)	49 kWh
Energy Consumption (Wash & Dry, 100 cycles)	308 kWh
Water Consumption (Washing, per cycle)	49 L
Water Consumption (Wash & Dry, per cycle)	86 L
Spin-drying Efficiency Class	B
Noise Level (Spin)	78 dB(A)

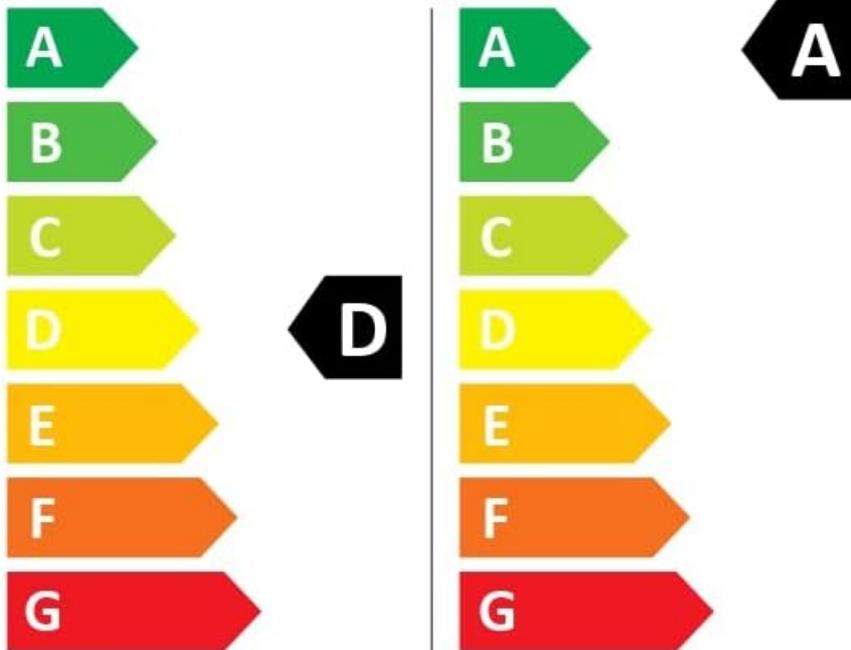


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Candy

ROW4966DWMCE/1-S



308 kWh / 100 cycles

49 kWh / 100 cycles

6,0 kg



9,0 kg

86 L



49 L

9:30



3:48

AB**C**DEFG

78 dB  
AB**C**D

2019/2014

Image 7.1: EU Energy Label for the appliance.

For detailed product information, refer to the EPREL database <https://eprel.ec.europa.eu/qr/300268>

## 8. WARRANTY AND SUPPORT

This appliance is covered by a manufacturer's warranty. For specific warranty terms and conditions, please

refer to the documentation provided with your purchase or visit the official Candy website. For technical assistance or spare parts, contact Candy customer support, providing your appliance's model number (ROW 4966DWMCE/1-S) and serial number.