

DOBE 6972520250149

DOBE PlayStation 4 Dual Controller Charging Dock User Manual

Model: 6972520250149

PRODUCT OVERVIEW

The DOBE PS4 Dual Controller Charging Dock is designed to efficiently charge two PlayStation 4 controllers simultaneously. This dock provides a convenient and organized solution for keeping your controllers ready for use. It is compatible with PS4, PS4 Slim, and PS4 Pro controllers.

Key features include:

- Charges two PS4 controllers concurrently.
- LED indicators show charging status (red for charging, green for fully charged).
- Standard DC5V input, powered via PS4 console USB, computer, or 5V power adapter.
- Compact and lightweight design.



Figure 1: Front view of the DOBE PS4 Dual Controller Charging Dock.

SETUP INSTRUCTIONS

1. **Unpack the Charging Dock:** Carefully remove the charging dock from its packaging. Ensure all components are present.
2. **Connect Power:** Connect the provided USB cable to the DC5V input port on the charging dock. Plug the other end of the USB cable into a compatible power source, such as a USB port on your PlayStation 4 console, a computer, or a standard 5V USB power adapter (not included).
3. **Insert Charging Dongles (if applicable):** Some PS4 controller charging docks utilize small USB-C or micro-USB dongles that insert into the controller's charging port. If your model includes these, insert one dongle into the USB charging port of each PS4 controller you intend to charge. Ensure it is securely seated.
4. **Place Controllers on Dock:** Align the PS4 controllers with the charging slots on the dock. Gently place each controller onto its designated slot, ensuring the charging dongle (if used) or the controller's charging port makes proper contact with the dock's connectors.



Figure 2: The charging dock with two PS4 controllers correctly placed for charging.

OPERATING INSTRUCTIONS

Once the controllers are correctly placed on the charging dock and the dock is powered, the charging process will begin automatically.

- **Charging Indicator:** The LED indicator light on the dock will illuminate red to signify that a controller is currently charging.
- **Full Charge Indicator:** When a controller is fully charged, its corresponding LED indicator light will turn green.
- **Removing Controllers:** Once charging is complete, gently lift the controllers from the dock.

The dock is designed to charge two controllers simultaneously, allowing you to keep multiple controllers ready for extended gaming sessions.

MAINTENANCE

To ensure the longevity and optimal performance of your DOBE PS4 Dual Controller Charging Dock, follow these simple maintenance guidelines:

- **Cleaning:** Disconnect the power before cleaning. Use a soft, dry cloth to wipe down the surface of the charging dock. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish or internal components.
- **Storage:** When not in use for extended periods, store the charging dock in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handle with Care:** Avoid dropping the dock or subjecting it to strong impacts, which can cause internal damage.

TROUBLESHOOTING

If you encounter issues with your charging dock, please refer to the following troubleshooting steps:

Problem	Possible Cause	Solution
Controller not charging / LED not red.	• Loose connection between controller and dock. • Charging dongle (if used) not properly inserted into controller or dock. • Dock not receiving power. • Faulty USB cable or power source.	• Ensure the controller is firmly seated in the charging slot. • Verify the charging dongle is fully inserted into both the controller and the dock. • Check that the USB power cable is securely connected to both the dock and the power source. • Try a different USB cable or a different USB power source.
LED remains red after extended charging.	• Controller battery issue. • Charging dock malfunction.	• Try charging a different controller to isolate the issue. • Ensure the controller is not already fully charged (sometimes the LED might take a moment to switch). • If the problem persists with multiple controllers, contact customer support.
Dock not powering on.	• No power to the USB source. • Faulty USB cable. • Dock malfunction.	• Verify the USB power source is active (e.g., PS4 console is on or in rest mode, computer is on). • Try a different USB cable. • Try a different USB power source.

SPECIFICATIONS

Feature	Detail
Model Number	6972520250149
Compatibility	PlayStation 4, PS4 Slim, PS4 Pro Controllers
Input Voltage	DC 5V
Charging Capacity	2 PS4 Controllers Simultaneously

Feature	Detail
Charging Indicator	Red (Charging), Green (Fully Charged)
Dimensions	Approximately 8.07 x 3.15 x 1.5 inches
Weight	Approximately 6.4 ounces
Manufacturer	Dobe

WARRANTY AND SUPPORT

For warranty information or technical support regarding your DOBE PS4 Dual Controller Charging Dock, please refer to the documentation included with your purchase or contact DOBE customer service directly. Contact details can typically be found on the manufacturer's official website or on the product packaging. Please retain your proof of purchase for any warranty claims.