

Aftershokz ASC100

Aftershokz OpenComm Wireless Stereo Bone Conduction Bluetooth Headset

Model: ASC100 | Brand: Aftershokz

INTRODUCTION

This manual provides detailed instructions for the proper use, setup, and maintenance of your Aftershokz OpenComm Wireless Stereo Bone Conduction Bluetooth Headset. The OpenComm headset utilizes bone conduction technology to deliver audio through your cheekbones, leaving your ears open to ambient sounds. This design is particularly beneficial for professional use, ensuring situational awareness while maintaining clear communication.

PACKAGE CONTENTS

- Aftershokz OpenComm Headset
- Magnetic Induction Charger
- Hard Carrying Case
- User Manual (this document)

PRODUCT OVERVIEW

Familiarize yourself with the key components of your OpenComm headset:



Figure 1: Aftershokz OpenComm Wireless Stereo Bone Conduction Bluetooth Headset. This image displays the full headset, highlighting its lightweight, open-ear design with the boom microphone extended.

Noise Canceling Boom Mic

Adjustable DSP noise-canceling boom microphone



Figure 2: Adjustable DSP Noise-Canceling Boom Microphone. This close-up shows the flexible boom microphone, designed to capture your voice clearly while minimizing background noise.

SETUP

1. Charging Your Headset

Before initial use, fully charge your OpenComm headset. Use the provided magnetic induction charger. Align the charger with the charging port on the headset until it snaps into place. A full charge takes approximately 1 hour and provides up to 16 hours of talk time.

16 Hours of Talk Time

16 hours of talk time on a single charge



Figure 3: Headset charging, illustrating the long talk time capability. This image emphasizes the headset's extended battery life, crucial for prolonged use.

2. Pairing with Your Device

The OpenComm headset supports Bluetooth 5.1 for stable wireless connectivity.

1. **Power On:** Press and hold the Power/Volume+ button until the LED indicator flashes red and blue, indicating pairing mode.
2. **Activate Bluetooth:** On your device (smartphone, computer, etc.), enable Bluetooth and search for available devices.
3. **Select 'OpenComm':** Choose 'OpenComm' from the list of found devices. You will hear a voice prompt "Connected" when pairing is successful.

NFC Pairing: For devices with NFC, simply tap the NFC area of your device to the NFC tag on the headset to initiate pairing.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Press and hold the Power/Volume+ button for 2 seconds.
- **Power Off:** Press and hold the Power/Volume+ button for 3 seconds.

Volume Control

- **Increase Volume:** Press the Volume+ button.
- **Decrease Volume:** Press the Volume- button.

Call Management

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.
- **Mute/Unmute Microphone:** During a call, press and hold both Volume+ and Volume- buttons simultaneously for 2 seconds.

Music Playback

- **Play/Pause:** Press the Multi-function button once.
- **Next Track:** Double-press the Multi-function button.
- **Previous Track:** Triple-press the Multi-function button.

Microphone Usage

The adjustable DSP noise-canceling boom microphone ensures clear voice pickup, making it ideal for calls in noisy environments. Position the boom microphone close to your mouth for optimal performance.



Awareness & Connection

Stay connected to your team
and environment

Figure 4: Headset in use, demonstrating awareness and connection. This image shows a user wearing the headset, highlighting its ability to keep you connected to both your team and your surroundings.

COMFORT AND AWARENESS

The OpenComm headset's open-ear design provides bud-free listening, ensuring comfort during extended wear and allowing you to remain aware of your surroundings. This is particularly important for safety in outdoor or busy office environments.

Open-Ear Comfort

Bud-free listening with nothing in or over your ears



Figure 5: Open-Ear Comfort. This image illustrates the headset's design that sits outside the ear, providing comfort and allowing ambient sound awareness.

MAINTENANCE

Cleaning

Wipe the headset with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials. Ensure the charging port is dry before charging.

Storage

Store the headset in its hard carrying case when not in use to protect it from dust and damage. Avoid storing in extreme temperatures.

Water Resistance

The OpenComm headset is IP55 water-resistant, meaning it is protected against dust and low-pressure water jets. It is suitable for use in light rain or during sweaty workouts, but should not be submerged in water.

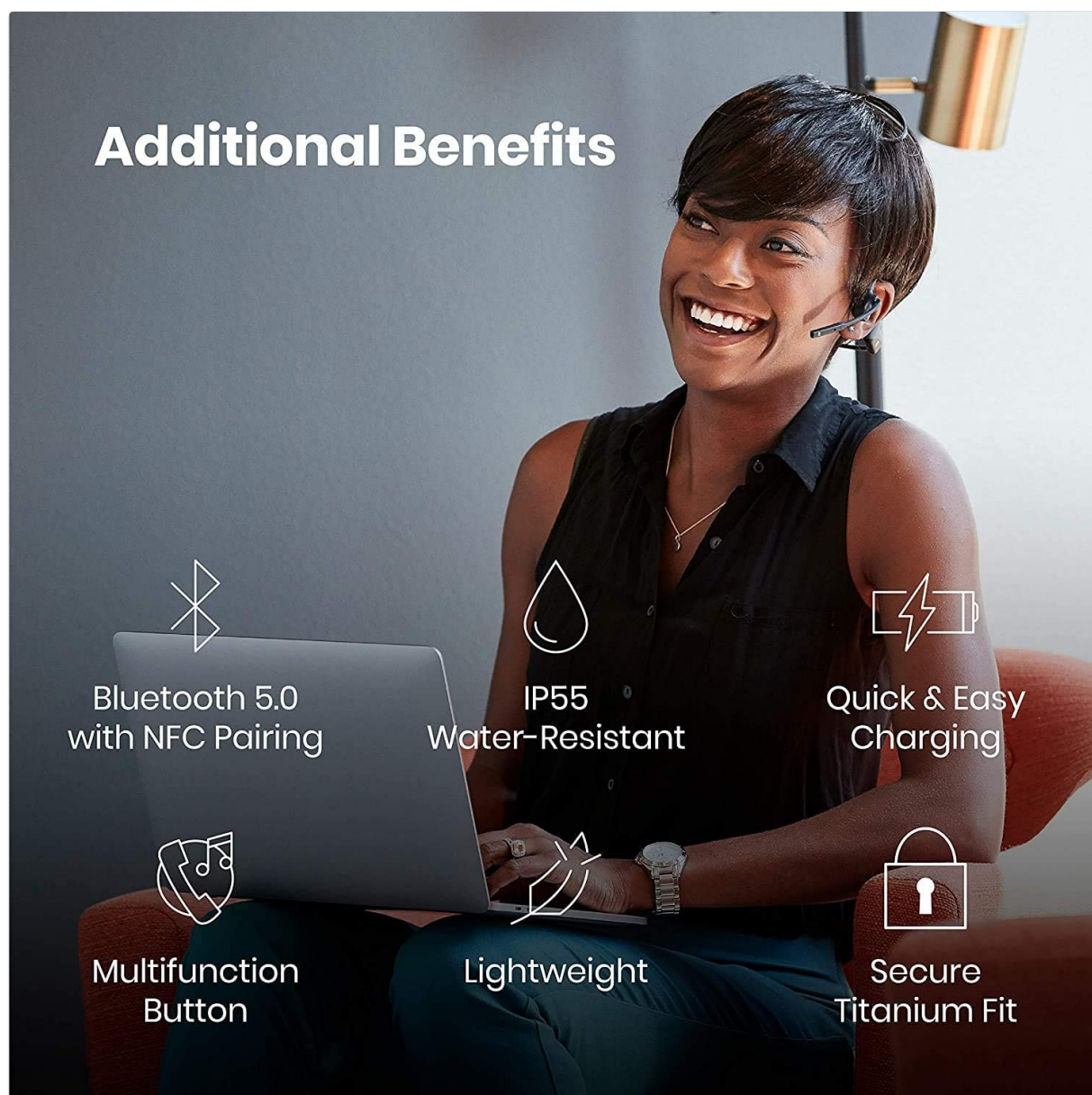


Figure 6: Overview of additional benefits including IP55 water resistance. This graphic highlights key features like Bluetooth 5.0 with NFC pairing, IP55 water resistance, quick charging, lightweight design, multifunction button, and secure titanium fit.

TROUBLESHOOTING

Problem	Solution
Headset won't power on	Ensure the headset is fully charged.
Cannot pair with device	Ensure the headset is in pairing mode (flashing red/blue LED). Turn off and on your device's Bluetooth. Clear previous pairings on your device.
No sound or low volume	Adjust volume on both the headset and your connected device. Ensure the headset is properly positioned on your cheekbones.
Microphone not working	Ensure the microphone is not muted. Check microphone settings on your connected device.

Problem	Solution
Sound quality is poor (buzzy bass)	Bone conduction technology may produce a different bass experience compared to traditional headphones. This is normal.

SPECIFICATIONS

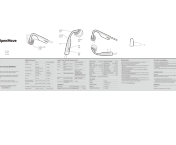
Feature	Detail
Model Name	OpenComm
Item Model Number	ASC100
Connectivity Technology	Bluetooth 5.1, Wireless
Wireless Communication Technology	Bluetooth
Included Components	Microphone
Material	Aluminum, Plastic, Rubber, Silicone
Specific Uses For Product	Office work, call centers, truck driving, industrial environments, business meetings, hands-free communication
Recommended Uses For Product	Calling
Control Type	Voice Control
Item Weight	10.2 ounces (0.29 Kilograms)
Frequency Range	20 Hz - 20,000 Hz
Battery Life	16 Hours (Talk Time)
Bluetooth Version	5.1
UPC	811071032087
Product Dimensions	6.69 x 5.31 x 2.56 inches
Water Resistance	IP55

WARRANTY AND SUPPORT

Aftershokz products are designed and manufactured to the highest quality standards. For warranty information, technical support, or service inquiries, please visit the official Aftershokz website or contact their customer support team. Keep your proof of purchase for warranty claims.

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Related Documents - ASC100

	OpenComm User Guide: Setup, Features, and Specifications Comprehensive user guide for the AfterShokz OpenComm bone conduction headset. Learn how to set up, pair, connect, and use its features for clear communication and audio.
	OpenComm User Guide - Setup and Features Comprehensive user guide for the AfterShokz OpenComm headset, covering setup, pairing, connection, multifunction controls, specifications, maintenance, and troubleshooting. Learn how to use your OpenComm headset effectively.
	AfterShokz OpenComm Wireless Stereo Bone Conduction Bluetooth Headset User Manual Complete features and instructions manual for the AfterShokz OpenComm Wireless Stereo Bone Conduction Bluetooth Headset, covering setup, controls, technical specifications, and FAQs.
	Shokz OpenComm UC User Guide: Setup, Features, and Troubleshooting Comprehensive user guide for the Shokz OpenComm UC Bluetooth headset. Learn how to set up, pair, use features, care for your device, and troubleshoot common issues.
	AfterShokz OpenMove Headphones: User Guide and Setup Comprehensive user guide for AfterShokz OpenMove bone conduction headphones. Learn how to set up, pair, use features like multipoint pairing, and reset your device. Includes specifications and LED indicator guide.
	Sportz Titanium with Mic User Guide AfterShokz Bone Conduction Headphones Comprehensive user guide for the AfterShokz Sportz Titanium with Mic bone conduction headphones. Learn about features, specifications, operation, and product registration.



[\[pdf\]](#) User Manual Guide

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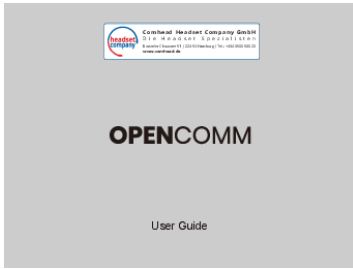
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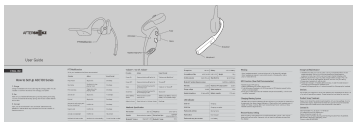
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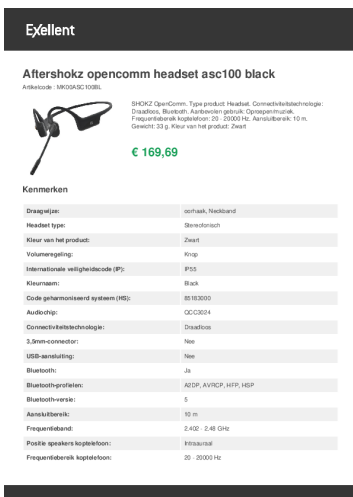
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lang:af **score:33** filesize: 142.49 K page_count: 2 document date: 2025-07-09

Exellent

Aftershokz opencomm casque asc100 noir

Code d'article: MK00ASC100BL



SHOKZ OpenComm. Type de produit: Casque. Technologie de connectivité: Sans fil, Bluetooth. Utilisation recommandée: Appels/Musique. Fréquence des écouteurs: 20 - 20000 Hz. Porte du routeur sans fil: 10 m. Poids: 33 g. Couleur du produit: Noir

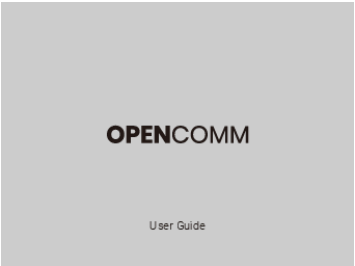
€ 169,69

Caractéristiques

Style de casque portable:	Crochets auriculaires, Mi-oreille
Type de casque:	Binaural
Couleur du produit:	Noir
Commande de volume:	Bouton
Code (IP) Internationale Protection:	IP55
Couleur nom:	Black
Code du système harmonisé:	85183000
Puce audio:	QCC3004
Technologie de connectivité:	Sans fil
Connecteur de 3,5 mm:	Non
Connectivité USB:	Non
Bluetooth:	Oui
Profil Bluetooth:	A2DP, AVRCP, HFP, HSP
Version du Bluetooth:	5
Portée du routeur sans fil:	10 m
Bande de fréquence:	2.402 - 2.48 GHz
Couplage auriculaire:	Inter-aural
Fréquence des écouteurs:	20 - 20000 Hz

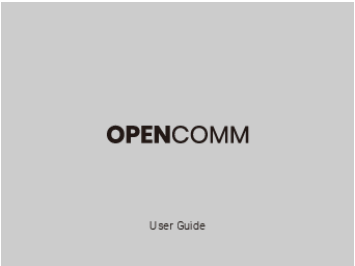
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Aftershokz opencomm casque **asc100** noir Code d article: MK00**ASC100**BL SHOKZ OpenComm. Type de produit: Casque. Technologie de connectivité: Sans fil, Bluetooth. Utilisation recommandée: Appels/Musique. Fréquence des écouteurs: 20 - 20000 Hz. Porte du routeur sans fil: 10 m. Poids: 33 g. Couleur du produit... lang:fr **score:32** filesize: 142.5 K page_count: 2 document date: 2025-07-09



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User Guide English How to Set Up OpenComm 1. Charge Use the included magnetic induction cable to c ... music Headset Specification Part number Speaker Bluetooth version Charge time Compatible profiles **ASC100** Frequency Bone conduction speaker Microphone type Bluetooth 5.0 60 mins Bluetooth range Ba... lang:en **score:31** filesize: 211.96 K page_count: 8 document date: 2021-08-27



[OpenComm User Guide - Setup and Features](#)

Comprehensive user guide for the AfterShokz OpenComm headset, covering setup, pairing, connection, multifunction controls, specifications, maintenance, and troubleshooting. Learn how to use your OpenComm headset effectively. lang:en **score:30** filesize: 689.3 K page_count: 84 document date: 2020-09-07



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User Guide ENGLISH 02 ESPAOL 08 FRANAIS 14 DEUTSCH 20 POLSKI 26 ITALIANO 32 01 PORTU ... music Headset Specification Part number Speaker Bluetooth version Charge time Compatible profiles **ASC100** Frequency Bone conduction speaker Microphone type Bluetooth 5.0 60 mins Bluetooth range Ba... lang:en **score:28** filesize: 655.74 K page_count: 84 document date: 2021-09-02



[OpenComm User Guide: Setup, Features, and Specifications](#)

Comprehensive user guide for the AfterShokz OpenComm bone conduction headset. Learn how to set up, pair, connect, and use its features for clear communication and audio. lang:en **score:28** filesize: 655.74 K page_count: 84 document date: 2021-09-02

RF EXPOSURE REPORT

Test Report No.: FM200318N029

Applicant	AfterShokz LLC
Address	6057 Corporate Dr., East Syracuse, NY 13057
Manufacturer or Supplier	AfterShokz LLC
Address	6057 Corporate Dr., East Syracuse, NY 13057
Product	OpenComm
Brand Name	AfterShokz
Model	ASC100
Additional Model & Model Difference	N/A
Date of Tests	Mar. 16, 2020 - Mar. 30, 2020
☒ FCC Part 2 (Section 2.109) ☒ KDB 47348 D01 ☒ KDB 47348-1	
CONCLUSION: The submitted sample was found to COMPLY with the test requirement.	
Tested by: Brecken Jang Project Engineer / EMC Department	Approved by: Glen He Assistant Manager / EMC Department
	
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[pdf] Test Report SAR Rating

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 AfterShokz LLC 6057 Corporate Dr., East Syracuse, NY 13057 Manufacturer or
 Supplier Address AfterShokz LLC 6057 Corporate Dr., East Syracuse, NY 13057
 Product OpenComm Brand Name AfterShokz Model **ASC100** Additional Model ...
 lang:en score:26 filesize: 293.85 K page_count: 6 document date: 2020-04-28

**Project and Product
Certification Representative
Authorization Letter**

Revision	Revision Description	Approval Date
1.0	Initial Release (Issued)	Mar-14-2020
1.1	Revised (Issued)	Mar-14-2020
1.2	Updated (Issued)	Mar-14-2020
1.3	Updated (Issued)	Mar-14-2020
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27.6	Updated (	

TEST REPORT

Applicant: AfterShokz LLC
Address: 3200 Gracie Kiltz Lane, 4th Floor, Austin, TX 78705

Manufacturer of Sample: Shenzhen Veritas Co., Ltd.
Address: Floor 3, 4, Factory Building 26, Shancheng Industrial Park, Shijian Street, Baoan District, Shenzhen, Guangdong, China

Product: JAS0079 Adapter
Brand Name: AfterShokz
Model: JAS0079
Applicable Model: N/A
Model Difference: N/A
Date of test: April 17, 2020 - June 16, 2020

The tests have been carried out according to the requirements of the following standards:
FCC Part 15, Subpart C, Section 15.225

CONCLUSION: The submitted sample was found to **COMPLY** with the test requirement

Issued by: Lucas Chen
Project Engineer / EMC Department

Approved by: [Signature]
Assistant Manager / EMC Department

Date: Jul 14, 2020

Shenzhen Veritas Co., Ltd.
Shenzhen Branch
No. 30, Shuang Road, Heshi District, Shenzhen, Guangdong Province
518101, People's Republic of China
Tel: +86 755 88812380
Fax: +86 755 88812381
Email: shenzhen@veritas.com.cn
Page: 1 of 23 Report Version: 1

[pdf] Test Report

FCC15 225 NFC Report lucaschen RF Test AfterShokz LLC AW0879 Adaptor SHKAW0879 aw0879
Test Report No.: RF200417N002-2 TEST REPORT Applicant Address AfterShokz LLC 3200 Gracie Kiltz Lan ... DUCT BRAND MODEL NO. SERIAL NO. FCC ID 1 Intercom Hytera PD780 N/A N/A 2 Earphone AfterShokz **ASC100** N/A SHKASCP1B1 NO. 1 N/A 2 N/A DESCRIPTION OF THE ABOVE SUPPORT UNITS Bureau Veritas She...

lang:en score:19 filesize: 569.14 K page_count: 23 document date: 2020-07-24

2022春季專案注意事項：

- 本優惠券僅限Costco正式有效會員使用。若您的會員卡已逾期，請先辦理續約後方可使用。
- 每位正式有效會員無論是否出示本優惠券，均可依有效之本優惠券內容享有該項優惠。
- 除「好市多線上購物」之商品購買規格、數量及優惠次數另依其相關規定外，每週正式有效會員卡以購買各優惠商品一件為限。
- 除其他優惠活動另有規定外，本優惠券不能與其他優惠活動或優惠券合併使用，亦不得兌換現金或任何商品。
- 本優惠券所載照片顏色與顯示大小比例可能因印刷顏色或不同電腦顯示而與實際商品有所差別，商品實際包裝、款式與顏色請以實物為準。
- 本優惠券(包含實體及線上購物)僅限於台灣Costco使用。
- 商品實際品項、包裝、規格、價格及數量，均以賣場及線上購物商品實物及實際庫存為準。
- 除「好市多線上購物」、「好市多自動加油站」或其他好市多之營業項目另有規定外，Costco接受好市多聯名卡、國泰世華金融卡、購物儲值卡或現金付款。
- Costco保留修正本優惠券之權利。若本優惠券內容、使用規則有任何修正，及任何其活動內容，請以Costco賣場或官網公告為準。

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lang:i-klinton score:13 filesize: 3.4 M page_count: 11 document date: 2022-01-14

Specification of Rechargeable Li-ion Battery
可充電離子電池規格書

Battery model (電池型號): AEC541329
Product description (產品描述): 1S1P GSM+PCBA-Wire
Model No. (產品編號): A010597049A

Requested by (R&D) (申請人): [Signature]
Checked by (R&D) (審核人): [Signature]
Approved by (R&D) (核准人): [Signature]

Customer Approval (客戶核准): [Signature]
Customer Approval (客戶核准): [Signature]

REVISION HISTORY (修訂紀錄)

Revision	Description	Requested by (R&D)	Date
V01	Initial Release	Henry Chen	2020.06.12

AEC Confidential Property

[pdf] Confidentiality Request Letter

OpenComm Bone Conduction Stereo Bluetooth Headset is Designed for Communication SDS AfterShokz
ASC100 S BK US 811071037761 0811071037761 1007202609 27458593 10f5 49d2 a073
daeb446545d3 images thdstatic catalog Images 27 |||
BATTERY SPECIFICATION A010597049A Specification of Rechargeable Li-ion
Battery Battery model Product description Product No. AEC541329 1S1P Cell PCM
Wire A010597049A Prepared by R D R D Checked by R D R D Approved by R DQA
R DQA 2020.06.12 Customer Approval Revision V01 ...
lang:en score:12 filesize: 563.7 K page_count: 13 document date: 2022-02-15