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› Panasonic KXTGF872CB 2-in-1 Corded/Cordless Phone, 2 Handsets, Black

Panasonic KX-TGF872CB

Panasonic 2-in-1 Corded/Cordless Phone System

MODEL: KX-TGF872CB

INTRODUCTION

This instruction manual provides detailed guidance for the Panasonic KX-TGF872CB 2-in-1 Corded/Cordless Phone system. This system includes a corded base unit with an integrated digital answering machine and two cordless handsets. Please read this manual thoroughly before using your new phone system to ensure proper setup, operation, and maintenance. Retain this manual for future reference.

SETUP

1. Unpacking and Component Check

Carefully remove all components from the packaging. Ensure all items listed in the product packaging are present. The system typically includes the corded base unit, two cordless handsets, two AC adapters, a telephone line cord, and rechargeable batteries for the handsets.



Image: The Panasonic KX-TGF872CB phone system, showing the corded base unit on the left and two cordless handsets with their charging cradles on the right.

2. Connecting the Base Unit

- **Power Connection:** Connect the AC adapter to the base unit's power jack, then plug the adapter into a standard electrical outlet.
- **Telephone Line Connection:** Connect one end of the telephone line cord to the LINE jack on the base unit and the other end to your telephone wall jack.

3. Installing Handset Batteries

- Open the battery compartment cover on the back of each cordless handset.
- Insert the supplied rechargeable AAA batteries, ensuring correct polarity (+/-).
- Close the battery compartment cover.

4. Charging Handsets

Place each cordless handset on its respective charging cradle. The charge indicator on the handset should illuminate, indicating that charging has begun. Allow the handsets to charge for at least 7 hours before initial use to ensure full battery capacity.

5. Initial Setup (Date and Time)

After charging, the display on the handsets and base unit will prompt you to set the date and time. Follow the on-screen instructions to navigate the menu and enter the current date and time. This is important for accurate call logging and answering machine timestamps.

OPERATING INSTRUCTIONS

1. Making and Receiving Calls

- **To Make a Call:** Lift the corded handset or press the **TALK** button on a cordless handset. Dial the desired phone number.

- **To Receive a Call:** Lift the corded handset or press the **TALK** button on a cordless handset when the phone rings.
- **To End a Call:** Place the corded handset back on the base unit or press the **OFF** button on a cordless handset.

2. Answering Machine Functions

The base unit features a digital answering machine. You can play messages, record your outgoing message, and erase messages directly from the base unit or a cordless handset.

- **Play Messages:** Press the **PLAY/STOP** button on the base unit or navigate to the answering machine menu on a handset.
- **Record Outgoing Message (OGM):** Access the answering machine settings through the menu to record a personalized OGM.
- **Erase Messages:** Press the **ERASE** button during message playback or use the menu options.

3. Call Blocking Features

The KX-TGF872CB offers advanced call blocking capabilities to reduce unwanted calls.

KEY features



- **AUTOMATED CALL BLOCK**
Require callers to press 1 to connect
- **TELEMARKETING CALL BLOCK**
Require callers to speak name
- **CALL BLOCK LIST**
Register up to 1,000 numbers
- **2-WAY RECORDING**
Record both sides of the conversation
- **TALKING CALLER ID**
Announces the caller's name

Image: Overview of key features including Automated Call Block, Telemarketing Call Block, Call Block List, 2-Way Recording, and Talking Caller ID.

- **Automated Call Block:** This feature prompts unknown callers to press a specific key to connect, effectively filtering out robocalls. This requires a Caller ID service subscription from your provider.



Requires subscription to Caller ID service offered by your provider / telephone company.

Image: A cordless handset screen showing the automated call block feature, which requires callers to press '1' to connect.

- **Telemarketer Call Block:** When an unknown call comes in, press the dedicated **TELE.BLK.** button on the base unit or handset to request the caller to state their name before you pick up.



Image: A close-up of the base unit, highlighting the "TELE.BLK." button used for telemarketer call blocking.

- **Call Block List:** You can register up to 1,000 unwanted phone numbers to be automatically blocked. Access this feature through the phone's menu settings. This also requires a Caller ID service subscription.



Image: The base unit display indicating the ability to register up to 1,000 unwanted numbers for call blocking.

4. 2-Way Recording

This feature allows you to record both sides of a conversation for later playback. This can be useful for confirming details or for personal records. Always inform the other party if you are recording the conversation, as required by law in many jurisdictions.



Image: The base unit with a visual representation of the 2-way recording feature, allowing users to record conversations for later review.

5. Intercom

Use the intercom feature to communicate between the corded base unit and cordless handsets, or between cordless handsets.

- Press the **INTERCOM** button on the base unit or handset.
- Select the desired handset or base unit to call.

6. Volume Control

Adjust the earpiece or speakerphone volume during a call using the volume buttons on the side of the handset or the **VOLUME** buttons on the base unit.

MAINTENANCE

1. Cleaning

Wipe the phone's exterior surfaces with a soft, dry cloth. For stubborn dirt, slightly dampen the cloth with water. Do not use abrasive cleaners, waxes, or solvents, as these can damage the finish.

2. Battery Care

- Always use only the specified rechargeable batteries.
- If the handset will not be used for an extended period, remove the batteries to prevent leakage.
- Dispose of old batteries according to local regulations. Do not dispose of them in fire.

3. Storage

Store the phone system in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing the unit near heat sources or in areas with high humidity.

TROUBLESHOOTING

If you experience issues with your phone system, refer to the common problems and solutions below before contacting customer support.

Problem	Solution
No dial tone.	<ul style="list-style-type: none">• Ensure the telephone line cord is securely connected to both the base unit and the wall jack.• Check if the AC adapter is properly connected to the base unit and a working electrical outlet.• Test the phone line with another known working phone.
Cannot make or receive calls.	<ul style="list-style-type: none">• Verify that the handset batteries are charged.• Ensure the handset is registered to the base unit.• Check for any active call blocking settings that might be preventing calls.
Poor sound quality or static.	<ul style="list-style-type: none">• Move closer to the base unit if using a cordless handset.• Ensure the base unit is not placed near other electronic devices that may cause interference (e.g., microwaves, Wi-Fi routers).• Check the telephone line cord for damage.
Handset does not charge.	<ul style="list-style-type: none">• Ensure the handset is correctly seated in the charging cradle.• Clean the charging contacts on both the handset and the cradle with a dry cloth.• Verify the charging cradle's AC adapter is plugged in.

SPECIFICATIONS

Feature	Detail
Model Number	KX-TGF872CB

Feature	Detail
Product Dimensions (L x W x H)	7 x 8.1 x 4.5 inches
Item Weight	1.41 pounds (640 Grams)
Batteries	2 AAA rechargeable batteries (included)
Power Source	Corded Electric
Telephone Type	Corded/Cordless
Answering System Type	Digital
Phone Talk Time	Up to 10 Hours
Color	Black

WARRANTY AND SUPPORT

This Panasonic product is covered by a limited warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product packaging or visit the official Panasonic support website. Keep your purchase receipt as proof of purchase.

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Panasonic customer support. Contact information can typically be found on the Panasonic website or in your product's documentation.