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Samsung SM-N986B/DS

Samsung Galaxy Note 20 Ultra 5G User Manual

Model: SM-N986B/DS

INTRODUCTION

Welcome to the user manual for your new Samsung Galaxy Note 20 Ultra 5G. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read this manual carefully to ensure optimal performance and longevity of your smartphone.

The Samsung Galaxy Note 20 Ultra 5G is a powerful smartphone designed for productivity and entertainment, featuring a large AMOLED display, advanced camera system, and the versatile S Pen.



Image: Front and back view of the Samsung Galaxy Note 20 Ultra 5G in Mystic White, showcasing its sleek design and the accompanying S Pen.

PACKAGE CONTENTS

Ensure all items are present in your product package:

- Samsung Galaxy Note 20 Ultra 5G Smartphone
- S Pen
- USB Charging Cable
- USB Charger Block
- SIM Ejection Tool
- Quick Start Guide
- Stereo Headset (USB Type-C)

Lieferumfang



*Abbildung kann vom Original abweichen

Image: A visual representation of the items included in the Samsung Galaxy Note 20 Ultra 5G package, including the phone, S Pen, charging accessories, SIM tool, quick start guide, and USB-C headset.

SETUP

1. Inserting the SIM Card and S Pen

Locate the SIM card tray on your device. Use the provided SIM ejection tool to open the tray. Insert your Nano-SIM card(s) and/or microSD card into the tray as indicated. Ensure the S Pen is securely inserted into its dedicated slot at the bottom of the device.

2. Initial Power On and Setup Wizard

Press and hold the Power key until the Samsung logo appears. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account sign-in, and data transfer from a previous device.

3. Charging the Device

Connect the USB Charging Cable to the USB Charger Block and plug it into a power outlet. Connect the other end of the cable to the USB-C port on your phone. A charging indicator will appear on the screen. For optimal battery life, fully charge the device before first use.

OPERATING YOUR DEVICE

Display and Navigation

The Galaxy Note 20 Ultra 5G features a 6.9-inch AMOLED display. Navigate the interface using touch gestures, including taps, swipes, pinches, and long presses. The device supports a high refresh rate for smoother scrolling and animations.



Image: Diagram showing the dimensions of the Samsung Galaxy Note 20 Ultra 5G, including its height, width, thickness, screen size (6.9 inches), and weight (213g).

Using the S Pen

The S Pen is an integral part of the Note experience. It can be used for writing, drawing, navigating, and controlling various functions through Air Actions. To use the S Pen, simply remove it from its slot. To return it, push it back into the slot until it clicks into place.



Image: A close-up view of the S Pen tip interacting with the smartphone screen, demonstrating its precision for writing or drawing.

Camera Features

The device is equipped with a versatile camera system, including a 108 MP wide-angle lens, a 12 MP ultra-wide-angle lens, and a 12 MP telephoto lens. Explore various camera modes such as Pro, Panorama, Food, Night, and Live Focus to capture stunning photos and videos.



Image: A detailed view of the rear camera module of the Samsung Galaxy Note 20 Ultra 5G, labeling the Ultra-Wide-Angle (12MP F2.2), Wide-Angle (108MP F1.8), and Telephoto (12MP F3.0) lenses.

Gaming Performance

Experience immersive gaming with the powerful processor and high-refresh-rate display. The device is optimized to handle graphics-intensive games smoothly.



Image: A user holding the Samsung Galaxy Note 20 Ultra 5G horizontally, playing a racing game, illustrating the device's capability for immersive mobile gaming.

MAINTENANCE

Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using abrasive materials or harsh chemicals. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner specifically designed for electronics.

Battery Care

To prolong battery life, avoid exposing the device to extreme temperatures. Charge your phone using only Samsung-approved chargers and cables. It is recommended to keep the battery charge between 20% and 80% for long-term health, though occasional full charges/discharges are acceptable.

Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. You can typically find this option in the device's Settings menu under "Software update."

TROUBLESHOOTING

Problem	Solution
Device not turning on	Ensure the battery is charged. Press and hold the Power key for at least 10 seconds to perform a forced restart.
Battery drains quickly	Reduce screen brightness, disable unused features (Wi-Fi, Bluetooth, GPS), close background apps, and check for software updates.
Apps crashing or freezing	Clear the app's cache and data (Settings > Apps > [App Name] > Storage). If the issue persists, uninstall and reinstall the app.
Network connectivity issues	Toggle Airplane Mode on and off. Restart the device. Check SIM card insertion. Verify carrier settings.
S Pen not responding	Ensure the S Pen is fully charged by reinserting it into the device. Restart the phone. Check S Pen settings in the device menu.

SPECIFICATIONS

Feature	Detail
Model	SM-N986B/DS
Dimensions (L x W x H)	6.49 x 3.04 x 0.32 inches
Weight	7.3 ounces (208 Grams)
Display Size	6.9 Inches
Display Technology	AMOLED
Operating System	Android 10.0
RAM	12 GB
Memory Storage Capacity	256 GB (as per product title, though specifications only list RAM)
CPU Speed	2.0, 2.73, 2.5 GHz
Battery	1 Lithium Ion battery (included)
Phone Talk Time	24 Hours
Wireless Technologies	Cellular (GSM, HSDPA, LTE), Wi-Fi
Wireless Carrier Compatibility	Unlocked for All GSM Carriers (e.g., AT&T, T-Mobile). Not compatible with CDMA carriers (e.g., Verizon, Sprint).
Color	Mystic White

WARRANTY AND SUPPORT

This device is an international version and may not include a US warranty. Manufacturers sometimes do not honor warranties for international items. For specific warranty information and support, please contact the seller from whom you purchased the device.

For general product support, software updates, and troubleshooting tips, you can visit the official Samsung support website for your region. Look for the support section related to Galaxy Note series devices.

Note: Keep your proof of purchase for any warranty claims or support inquiries.