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› [COMFEE CF-CFW12A 12000 BTU Air Conditioner User Manual](#)

COMFEE CF-CFW12A

COMFEE CF-CFW12A 12000 BTU Air Conditioner User Manual

Model: CF-CFW12A

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1. PRODUCT OVERVIEW

This manual provides detailed instructions for the installation, operation, and maintenance of your COMFEE CF-CFW12A 12000 BTU Monosplit Air Conditioner Kit. This system is designed for wall installation and features inverter technology for efficient cooling and heating.

Key features include:

- Cooling Capacity: 12000 BTU (3.52 kW)
- Heating Capacity: 13000 BTU (3.81 kW)
- Energy Efficiency Class (Cooling): A++
- Energy Efficiency Class (Heating): A+
- Integrated Dehumidifier Function
- Night Function for optimized sleep comfort
- Utilizes R-32 Refrigerant

2. IMPORTANT SAFETY INFORMATION

Read all safety warnings and instructions carefully before installing or operating this appliance. Failure to follow these instructions may result in electric shock, fire, property damage, or personal injury.

- **Professional Installation Required:** This air conditioning system requires professional installation by a qualified technician. Do not attempt to install the unit yourself.
- **Electrical Safety:** Ensure the power supply matches the specifications of the unit. Do not use extension cords or multiple outlet adapters. Always disconnect power before performing any maintenance or cleaning.
- **Refrigerant Handling:** This unit contains R-32 refrigerant, which is mildly flammable. Only qualified personnel should handle refrigerant. Do not puncture or burn the refrigerant circuit.
- **Children and Vulnerable Persons:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Ventilation:** Ensure proper ventilation around both indoor and outdoor units to prevent overheating and ensure efficient operation.
- **Maintenance:** Only perform maintenance tasks described in this manual. For complex repairs, contact a qualified service technician.

3. PACKAGE CONTENTS

Your COMFEE CF-CFW12A air conditioner kit includes the following main components:

- Indoor Unit (CF-CFW12A IU)
- Outdoor Unit (CF-CFW12A OU)
- Remote Control
- User Manual (this document)
- Installation Accessories (e.g., mounting plate, refrigerant lines, electrical cables - specific items may vary by kit)



Figure 3.1: COMFEE CF-CFW12A Indoor Unit. This unit is designed for wall mounting inside the room to be conditioned.



Figure 3.2: COMFEE CF-CFW12A Outdoor Unit. This unit houses the compressor and condenser, and is installed outside.



Figure 3.3: Remote Control for COMFEE Air Conditioner. Used to adjust settings and modes.

4. INSTALLATION AND SETUP

The installation of the COMFEE CF-CFW12A monosplit air conditioner requires specialized knowledge and tools. It **must be performed by a certified professional**. Attempting self-installation may void your warranty and lead to improper operation or safety hazards.

4.1. Professional Installation Steps (Overview for User Information)

1. **Site Selection:** The technician will choose optimal locations for both the indoor and outdoor units, considering factors like airflow, structural support, drainage, and proximity to power.
2. **Mounting the Indoor Unit:** The indoor unit's mounting plate is securely fixed to the wall.
3. **Mounting the Outdoor Unit:** The outdoor unit is placed on a stable, level surface or mounted on a wall bracket, ensuring adequate clearance for airflow.
4. **Refrigerant Piping:** Copper pipes are connected between the indoor and outdoor units to form the refrigerant circuit. This involves flaring, connecting, and vacuuming the lines to remove moisture and air.
5. **Drainage Connection:** A drain hose is connected to the indoor unit to remove condensed water, ensuring proper slope for gravity drainage.
6. **Electrical Wiring:** Power cables and communication wires are connected between the units and to the main power supply, following local electrical codes.

7. **Leak Test and Commissioning:** After all connections are made, the system is checked for leaks, refrigerant is released into the system, and the unit is tested for proper operation in all modes.

For detailed installation instructions, please refer to the separate installation manual provided to your professional installer.

5. OPERATING INSTRUCTIONS

The COMFEET CF-CFW12A air conditioner is operated primarily using the wireless remote control. Ensure batteries are correctly inserted into the remote control.

5.1. Remote Control Functions

Refer to Figure 3.3 for a visual guide to the remote control buttons.

- **POWER Button:** Press to turn the unit ON or OFF.
- **MODE Button:** Cycles through operating modes: AUTO, COOL, DRY, FAN, HEAT.
- **TEMP ▲ / ▼ Buttons:** Adjusts the desired temperature setting.
- **FAN Button:** Selects fan speed: AUTO, LOW, MED, HIGH.
- **SWING Button:** Controls the vertical louver movement for air direction.
- **TIMER Button:** Sets the ON/OFF timer for automatic operation.
- **SLEEP Button:** Activates the Sleep mode, which adjusts temperature gradually for comfort during sleep and saves energy.
- **ECO Button:** Activates energy-saving mode (if available).
- **TURBO Button:** Activates maximum cooling or heating for rapid temperature change.

5.2. Basic Operation

1. **Turn On:** Press the POWER button. The unit will start in the last selected mode or AUTO mode.
2. **Select Mode:** Press the MODE button repeatedly until your desired mode (COOL, HEAT, DRY, FAN) is displayed.
3. **Set Temperature:** Use the TEMP ▲ or ▼ buttons to set your preferred temperature.
4. **Adjust Fan Speed:** Press the FAN button to select the desired fan speed.
5. **Turn Off:** Press the POWER button again.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your air conditioner. Always disconnect power to the unit before performing any maintenance.

6.1. Air Filter Cleaning

The air filters should be cleaned every two weeks or more frequently depending on usage and air quality.

1. Open the front panel of the indoor unit.
2. Remove the air filters.
3. Clean the filters using a vacuum cleaner or wash them with lukewarm water (below 40°C).
4. Allow the filters to dry completely in a shaded area before reinstalling. Do not expose to direct sunlight.
5. Reinstall the filters and close the front panel.

6.2. Outdoor Unit Cleaning

The outdoor unit should be cleaned periodically to remove dust, leaves, and debris that can accumulate on the coils and fan blades. This should ideally be done by a professional technician.

- Ensure the power supply to the outdoor unit is disconnected.
- Carefully remove any visible debris from the coil fins and fan area.

- Do not bend the coil fins. If they are bent, gently straighten them with a fin comb.
- Avoid spraying water directly onto electrical components.

6.3. Seasonal Checks

- **Before Summer/Winter:** Have a professional technician inspect the refrigerant levels, electrical connections, and overall system performance.
- **Long Periods of Non-Use:** If the unit will not be used for an extended period, operate it in FAN mode for a few hours to dry the internal components and prevent mold growth. Disconnect the power supply.

7. TROUBLESHOOTING

Before contacting service, review the following common issues and their solutions.

Problem	Possible Cause	Solution
Unit does not start	No power supply Remote control batteries dead Timer function activated	Check power connection and circuit breaker Replace remote control batteries Cancel timer setting
Insufficient cooling/heating	Dirty air filters Windows/doors open Temperature setting incorrect Outdoor unit obstructed	Clean air filters Close windows and doors Adjust temperature setting Clear obstructions around outdoor unit
Water dripping from indoor unit	Drain hose clogged or bent Indoor unit not level	Check and clear drain hose Ensure indoor unit is level (professional service)
Unusual noises	Normal operating sounds (e.g., refrigerant flow) Loose parts Fan obstruction	No action required for normal sounds Contact professional service for inspection
Remote control not working	Batteries dead or incorrectly inserted Obstruction between remote and unit	Replace batteries, ensure correct polarity Remove obstructions, ensure direct line of sight

If the problem persists after attempting these solutions, please contact a qualified service technician.

8. PRODUCT SPECIFICATIONS

The following table outlines the technical specifications for the COMFEE CF-CFW12A air conditioner kit.

Feature	Specification
Brand	COMFEE®
Model Number	CF-CFW12A
Type	Mini-split Air Conditioner
Installation Type	Professional (Wall-mounted)
Cooling Capacity	12000 BTU (3.52 kW)
Heating Capacity	13000 BTU (3.81 kW)
Energy Efficiency (Cooling)	A++

Feature	Specification
Energy Efficiency (Heating)	A+
Seasonal Energy Efficiency Ratio (SEER)	16
Refrigerant	R-32
Voltage	230 Volts
Special Features	Dehumidifier, Heating and Cooling Function, Inverter Technology
Color	White
Item Weight	90 kilograms (Total for kit)
Filter Type	Standard filter
Start Year	2020

9. WARRANTY AND SUPPORT

9.1. Product Warranty

COMFEE products are manufactured to high-quality standards. For specific warranty terms and conditions, including coverage period and what is covered, please refer to the warranty card included with your product or consult your retailer at the time of purchase. Keep your proof of purchase for warranty claims.

9.2. Technical Support and Service

If you encounter any issues that cannot be resolved using the troubleshooting guide, or if you require professional service or spare parts, please contact:

- Your authorized COMFEE retailer.
- An authorized COMFEE service center.

When contacting support, please have your product model number (CF-CFW12A) and serial number ready. This information can typically be found on a label on the indoor or outdoor unit.