

Morphy Richards 20MWS

Morphy Richards 20MWS 20 Litres Solo Microwave Oven User Manual

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Morphy Richards 20MWS 20 Litres Solo Microwave Oven. Please read all instructions carefully before using the appliance and retain this manual for future reference.



Image 1: Front view of the Morphy Richards 20MWS 20 Litres Solo Microwave Oven.

2. IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, injury to persons, or exposure to excessive microwave energy.

- Do not attempt to operate this oven with the door open as this can result in harmful exposure to microwave energy.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the: (1) door (bent), (2) hinges and latches (broken or loosened), (3) door seals and sealing surfaces.
- The oven should not be adjusted or repaired by anyone except properly qualified service personnel.
- This appliance is equipped with an automatic shut-off control to prevent overheating, protecting the microwave from mechanical or electrical failure.

3. PRODUCT OVERVIEW

3.1 Components

- **Oven Cavity:** The interior space where food is placed for cooking.
- **Door:** Equipped with a safety interlock system.
- **Control Panel:** Features knobs for power level and timer settings.
- **Turntable:** A large 245mm glass tray that rotates to ensure even cooking.
- **Turntable Support:** A ring with rollers that supports the glass turntable.



Image 2: The microwave oven highlighting its 20-litre capacity and large 245mm turntable, designed to accommodate multiple dishes for efficient cooking.

3.2 Control Panel

The Morphy Richards 20MWS features two easy-to-use mechanical knob controls:

- **Power Level Knob:** Used to select the desired cooking power.
- **Timer Knob:** Used to set the cooking duration, up to 30 minutes.



Easy Knob Control with

6 Power Modes

30 Minutes Timer

Image 3: A detailed view of the control panel, illustrating the power level knob with 6 distinct power modes and the 30-minute timer knob for precise cooking control.

4. SETUP

1. **Unpacking:** Carefully remove the microwave oven and all packing materials from the carton.
2. **Placement:** Place the oven on a flat, stable surface that can support its weight and the heaviest food item likely to be cooked in it. Ensure adequate ventilation around the oven.
3. **Power Connection:** Plug the power cord into a grounded electrical outlet. Ensure the voltage matches the appliance's requirements (230 Volts).
4. **Turntable Assembly:** Place the turntable support ring in the center of the oven cavity. Then, place the glass turntable securely on top of the support ring.

5. OPERATING INSTRUCTIONS

Your Morphy Richards 20MWS microwave oven offers simple knob controls for various cooking functions.

5.1 Basic Microwave Cooking

1. Place food in a microwave-safe container on the glass turntable.
2. Close the oven door securely.
3. Turn the **Power Level Knob** to select the desired power setting (e.g., Low, M.Low, Med, M.High, High). The oven features 6 power levels for efficient and quick heating.
4. Turn the **Timer Knob** to set the desired cooking time, up to 30 minutes. The oven will start automatically.
5. When the set time expires, the oven will automatically stop and a bell will sound.

5.2 Defrost Function

The defrost setting makes thawing food faster and hassle-free.

1. Place the frozen food on the turntable.
2. Turn the **Power Level Knob** to the "Defrost" setting.
3. Set the desired defrosting time using the **Timer Knob**.



Image 4: The microwave oven illustrating the Defrost function and various heating levels for precise cooking.

6. MAINTENANCE AND CLEANING

Regular cleaning and maintenance will ensure the longevity and optimal performance of your microwave oven.

- **Exterior:** Clean the exterior with a damp cloth and mild detergent. Avoid abrasive cleaners.
- **Interior:** Wipe the interior surfaces, including the door seals, with a damp cloth after each use. For stubborn stains, place a bowl of water with lemon juice inside and microwave for a few minutes to loosen residue, then wipe clean.
- **Turntable:** The glass turntable and turntable support can be removed and washed in warm soapy water or in a dishwasher.
- Ensure the oven is unplugged before cleaning.

7. TROUBLESHOOTING

If you encounter any issues with your microwave oven, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Oven does not start	Power cord not securely plugged in; Door not closed properly; Fuse blown or circuit breaker tripped.	Ensure plug is firmly in outlet; Close door completely; Check household fuse or reset circuit breaker.
Food not heating evenly	Food not stirred or rearranged; Incorrect power level or cooking time.	Stir or rearrange food during cooking; Adjust power level and cooking time as needed.
Unusual noise during operation	Turntable not correctly positioned; Debris under turntable.	Ensure turntable is seated correctly on its support; Clean under the turntable.

If the problem persists after attempting these solutions, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Morphy Richards
Model	20MWS
Capacity	20 Litres
Oven Cooking Mode	Solo
Power Consumption	1200 Watts
Output Wattage	800 Watts
Voltage	230 Volts
Special Features	Programmable, Timer, Turntable, Overheat Protection
Defrost System	Defrost
Colour	White

Feature	Detail
Material	Stainless Steel
Door Orientation	Left
Item Weight	2 kg 320 g
Item Dimensions (LxWxH)	53.2 cm x 40 cm x 32.8 cm

9. WARRANTY AND SUPPORT

Your Morphy Richards 20MWS Solo Microwave Oven comes with a **2-year warranty** on the product from the date of purchase.



Image 5: The microwave oven featuring overheat protection with automatic shutoff for enhanced safety.

For any service, support, or warranty claims, please contact Morphy Richards customer service:

- **Telephone:** 022-41280000
- **E-mail:** consumercare@morphyrichardsindia.com

Bring home a masterchef



*T&C Apply

Reach out to us at:

Tel: 022-41280000

E-mail: consumercare@morphyrichardsindia.com

Image 6: The microwave oven highlighting its 2-year product warranty and providing customer support contact details.

10. PRODUCT VIDEOS

Watch the official product overview video for a visual guide to your Morphy Richards 20MWS Solo Microwave Oven.

Video 1: A brief overview of the Morphy Richards 20MWS 20 Litres Solo Microwave Oven, showcasing its design and key features. This is a 7-second preview video.