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Retevis EEK009

Retevis Surveillance Radio Earpiece (Model EEK009 / FC9162AX2) Instruction Manual

For H777, RT22, RT68, RT21, Pxton, Baofeng, Kenwood, and compatible two-way radios.

Introduction

This manual provides instructions for the proper use and maintenance of your Retevis Acoustic Tube Surveillance Radio Earpiece. Designed for discreet and clear communication, this earpiece features a coiled cord and a sensitive Push-to-Talk (PTT) microphone, making it ideal for various professional and personal applications.

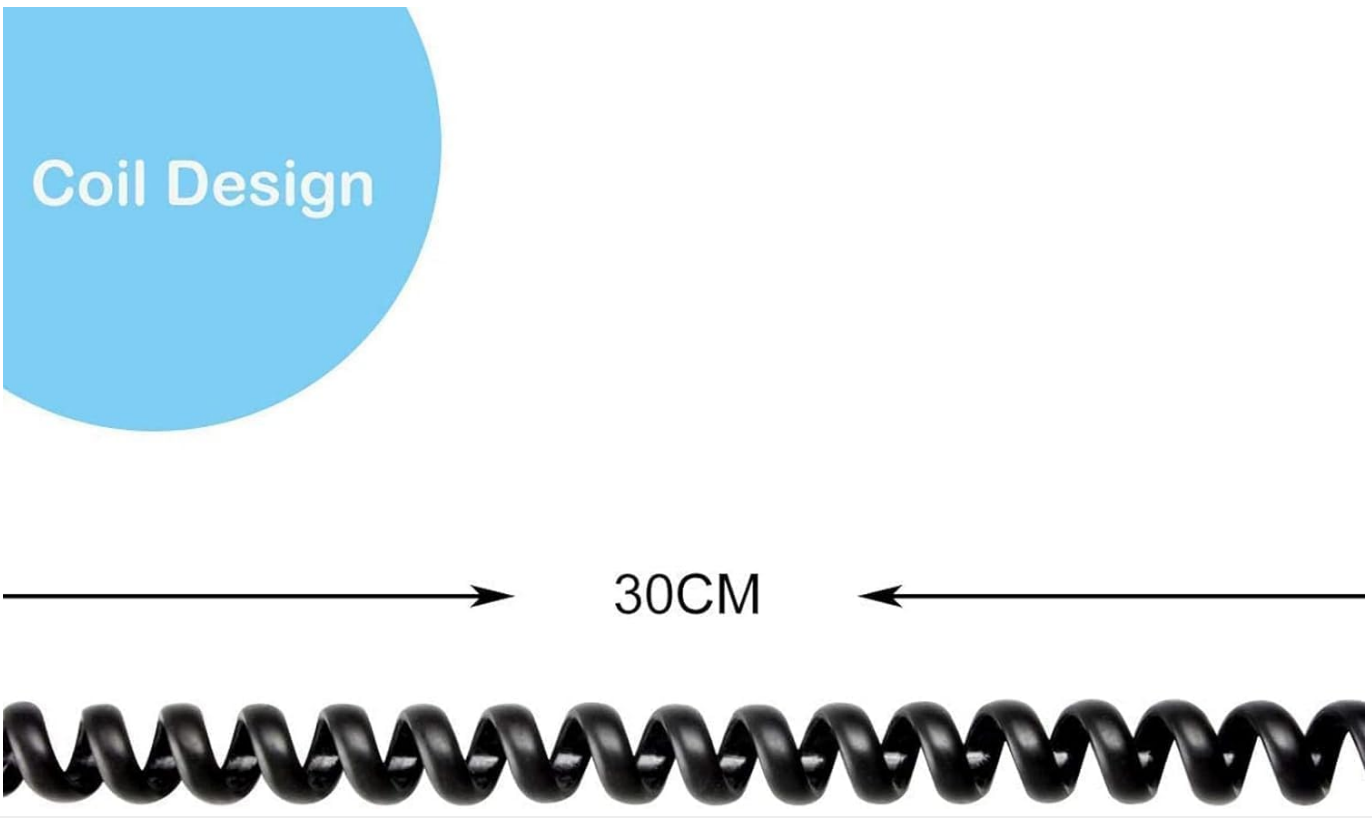


Figure 1: Retevis Acoustic Tube Surveillance Earpiece with K-head plug.

Key Features:

- **Acoustic Tube Earpiece:** Provides private and clear audio transmission. Includes an additional ear plug for replacement.

- **Coiled Cord Design:** Allows for flexible length adjustment, accommodating various user heights and preferences.
- **360° Stainless Clip:** Securely attach the PTT unit to clothing for convenient access. An additional clip helps manage excess cable.
- **Discreet Operation:** Designed to be worn covertly, enhancing professionalism in security or service roles.
- **K-Head 2-Pin Connector:** Compatible with a wide range of two-way radios, including Retevis RT22, RT21, RT68, H777, and many Pxton, Baofeng, and Kenwood models.

Setup Instructions

1. **Identify the K-Head Plug:** Locate the 2-pin K-head connector on your earpiece cable. This plug consists of a 2.5mm pin and a 3.5mm pin.



Figure 2: Detail of the K-head 2-pin plug, showing 2.5mm and 3.5mm pins.

2. **Connect to Radio:** Insert the K-head plug firmly into the corresponding audio jack on your compatible two-way radio. Ensure both pins are fully seated to establish a secure connection.



Figure 3: Earpiece K-head plug connected to a compatible two-way radio.

3. **Position the Earpiece:** Place the acoustic tube earbud into your ear. The transparent coiled tube should extend comfortably from the earbud.
4. **Secure the PTT Unit:** Use the 360° stainless clip on the Push-to-Talk (PTT) unit to attach it to your collar, lapel, or other convenient location on your clothing. This allows for easy access to the PTT button.



Figure 4: The 360-degree rotating clip for securing the PTT unit.

5. **Route the Cable:** Route the cable discreetly under your clothing for covert operation. An additional clip is provided to manage excess cable and secure it to your belt or other desired position.



Figure 5: Recommended method for wearing the earpiece discreetly under clothing.

Operating Instructions

1. **Receiving Audio:** Once connected, audio from your two-way radio will be transmitted directly through the acoustic tube to your ear. Adjust the radio's volume for comfortable listening.



Figure 6: The acoustic tube delivers clear audio directly to the ear.

2. **Transmitting Audio (Push-to-Talk):** To speak, press and hold the PTT button located on the inline microphone unit. Speak clearly into the microphone. Release the PTT button when you have finished speaking to return to receive mode.



Figure 7: The sensitive PTT button for initiating transmissions.

Product Video Overview

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Video 1: An overview of the Retevis Acoustic Tube Walkie Talkie Earpiece, demonstrating its features and design.

Maintenance

- **Cleaning:** Regularly clean the acoustic tube and earbud with a soft, damp cloth. Ensure no moisture enters the electrical components. The ear plug can be removed and cleaned or replaced.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent internal wire damage. The PU cable is designed for durability and flexibility.



Figure 8: The earpiece features a durable PU cable.

- **Storage:** When not in use, store the earpiece in a clean, dry place, away from direct sunlight and extreme temperatures. Avoid tangling the cord.

Troubleshooting

Problem	Possible Cause	Solution
No audio from earpiece.	Earpiece not fully plugged in; radio volume too low; earpiece cable damage.	Ensure the K-head plug is fully inserted. Increase radio volume. Test with another earpiece if available.
Cannot transmit (PTT not working).	PTT button not pressed firmly; PTT unit or cable damage; radio not in transmit mode.	Press the PTT button firmly. Ensure your radio is powered on and functioning correctly.
Audio is distorted or unclear.	Loose connection; acoustic tube obstruction; radio signal interference.	Check the earpiece connection. Inspect the acoustic tube for blockages. Move away from potential interference sources.

Specifications

- **Brand:** Retevis
- **Model Name:** EEK009
- **Model Number:** FC9162AX2
- **Color:** Black

- **Ear Placement:** In Ear
- **Form Factor:** In Ear
- **Impedance:** 180 ohm
- **Item Weight:** 50 g
- **Number of Items:** 2 (per pack)
- **Connectivity Technology:** Wired
- **Headphone Jack:** Kenwood 2 Pin (2.5mm and 3.5mm audio jacks)
- **Material:** Plastic
- **Additional Features:** Acoustic Tube, Lightweight, Noise Isolation, Sweatproof, Tangle Free Cord
- **Water Resistance Level:** Not Water Resistant

Warranty and Support

Retevis provides a **1-year warranty** for accessories and a **30-day no-reason return policy**. If you encounter any issues within the warranty period, please contact Retevis customer support through Amazon. For issues beyond the warranty period, maintenance services are still offered, with buyers responsible for associated costs.
For further assistance or inquiries, please contact Retevis customer service directly via the Amazon platform. Responses are typically provided within 12 hours.
You can also visit the official Retevis store on Amazon for more product information and support resources:Retevis Amazon Store.

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