

Jensen JE3217

Jensen JE3217 HD Ready 32" LED TV User Manual

Model: JE3217 | Brand: Jensen

1. INTRODUCTION

The Jensen JE3217 is a 32-inch HD Ready LED television designed for versatile entertainment and integration into various environments. It features an integrated HDTV (ATSC) tuner, supporting resolutions up to 1080p, 720p, and 480p, ensuring a clear viewing experience. This model includes multiple input options such as Component Video, Composite Video, and HDMI, providing broad compatibility with various external devices. The television also supports JCOM and CEC functions for enhanced connectivity and control with compatible Jensen audio/video equipment. A dual-function remote control is included for convenient and comprehensive operation.

This manual provides essential information for the proper setup, operation, and maintenance of your Jensen JE3217 television. Please read it thoroughly before use and retain it for future reference.

2. SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following safety precautions:

- **Power Source:** Connect the television only to an AC power source as indicated on the product label.
- **Ventilation:** Do not block ventilation openings. Ensure adequate space around the television for proper airflow to prevent overheating.
- **Water and Moisture:** Do not expose the television to rain or moisture. Do not place objects filled with liquids, such as vases, on the television.
- **Cleaning:** Unplug the television from the power outlet before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosol sprays.
- **Placement:** Place the television on a stable, level surface. Avoid placing it in direct sunlight or near heat sources.

- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Please check that all items are present and in good condition:

- Jensen JE3217 32" LED TV
- Dual-function Remote Control
- Power Cord
- User Manual (this document)

4. SETUP

4.1. Mounting Options

The Jensen JE3217 television offers flexible mounting solutions:

- **Table-Top Placement:** For placement on a flat surface, ensure the surface is sturdy and level.
- **Wall Mounting:** The television supports a VESA 100mm x 100mm mounting pattern. Use a compatible wall mount bracket (sold separately) and follow the instructions provided with the bracket.

4.2. Connecting Your TV

Before making any connections, ensure the television and all external devices are powered off.

1. **Power Connection:** Connect the supplied power cord to the AC power input on the television and then to a standard electrical outlet.
2. **HDMI Devices:** For high-definition video and audio, connect devices such as Blu-ray players, game consoles, or streaming devices to the HDMI input ports using HDMI cables. The TV supports CEC functionality with compatible Jensen devices for integrated control.
3. **Component Video Devices:** For high-quality analog video, connect devices using Component (YPbPr) video cables and corresponding stereo audio cables to the Component Video input.
4. **Composite Video Devices:** For standard definition video, connect devices using a Composite (RCA) video cable and corresponding stereo audio cables to the Composite Video input.
5. **Antenna/Cable Connection:** Connect an antenna or cable TV signal to the 'ANT/CABLE IN' port for access to broadcast channels via the integrated HDTV (ATSC) tuner.



Image: Front view of the Jensen JE3217 32-inch LED TV, showcasing its display with a vibrant sunset over a rocky ocean scene.

5. OPERATING INSTRUCTIONS

5.1. Power On/Off

Press the 'POWER' button on the remote control or on the television's control panel to turn the TV on or off.

5.2. Input Source Selection

Press the 'INPUT' or 'SOURCE' button on the remote control to cycle through available input sources (e.g., TV, HDMI1, HDMI2, Component, Composite). Select the desired input corresponding to your connected device.

5.3. Channel Scan (TV Mode)

If using an antenna or cable connection, perform a channel scan to find available channels:

1. Press the 'MENU' button on the remote.
2. Navigate to the 'Channel' or 'Setup' menu.
3. Select 'Auto Scan' or 'Auto Program' and confirm. The TV will scan for and store all available channels.

5.4. Menu Navigation

Use the arrow buttons (Up, Down, Left, Right) on the remote control to navigate through the on-screen menus. Press 'OK' or 'ENTER' to confirm selections. Press 'EXIT' or 'MENU' again to close the menu.

5.5. JCOM and CEC Functions

The Jensen JE3217 supports JCOM and CEC (Consumer Electronics Control) functions. When connected via HDMI to compatible Jensen JCOM or CEC-enabled devices (e.g., JWM9A DVD Players), these functions

allow for integrated control, such as automatic input switching or synchronized power on/off.

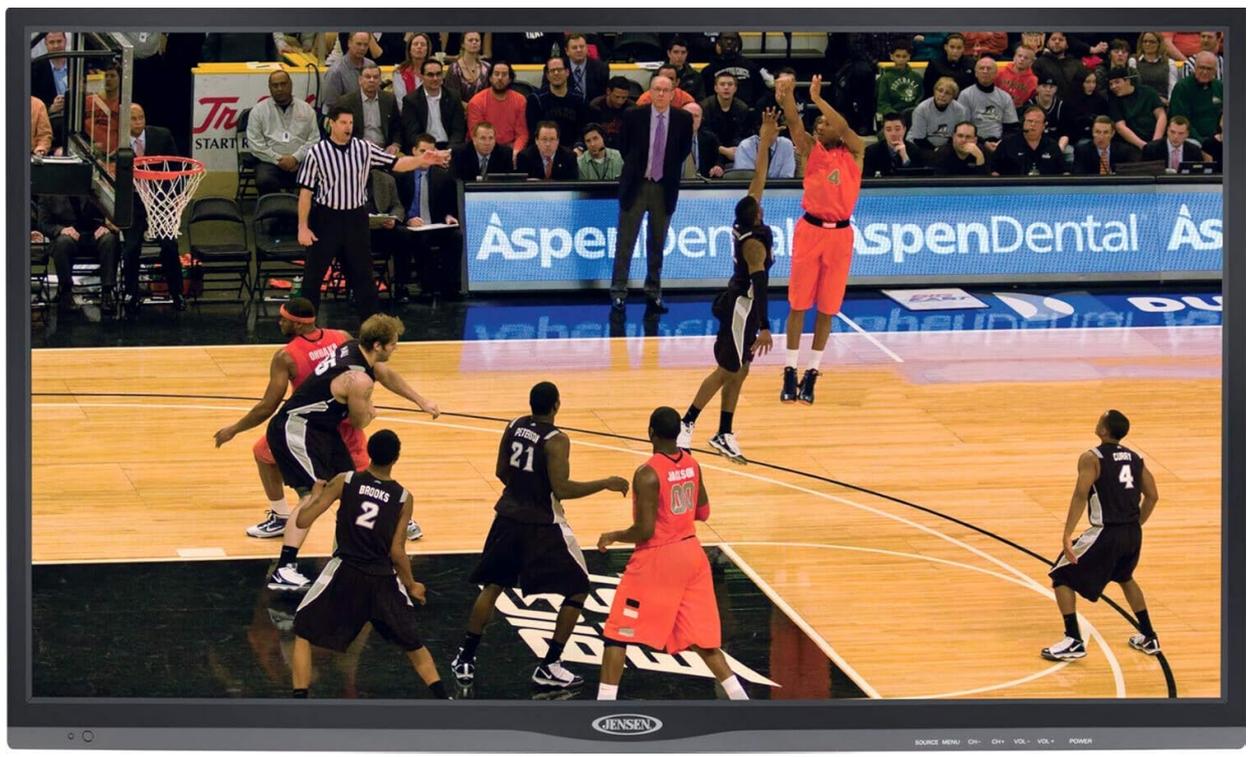


Image: Front view of the Jensen JE3217 32-inch LED TV, displaying a live basketball game on its screen.

6. REMOTE CONTROL

The included dual-function remote control provides full command over your Jensen JE3217 television. It allows you to power on/off, change channels, adjust volume, select input sources, navigate menus, and control playback functions for compatible Jensen JCOM/CEC devices.

Ensure batteries are correctly inserted (polarity matched) and replace them when the remote's range or responsiveness decreases.

7. MAINTENANCE

7.1. Cleaning the Screen

Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water. Do not use harsh chemicals, abrasive cleaners, or spray liquids directly onto the screen.

7.2. Cleaning the Cabinet

Wipe the television cabinet with a soft, dry cloth. Avoid using solvents or wax polishes.

7.3. Storage

If storing the television for an extended period, disconnect it from the power supply and store it in a cool, dry place, ideally in its original packaging to protect it from dust and physical damage.

8. TROUBLESHOOTING

If you encounter issues with your Jensen JE3217 TV, refer to the following common problems and solutions:

- **No Power:**
 - Ensure the power cord is securely plugged into both the TV and a working electrical outlet.
 - Check if the power outlet is active by plugging in another device.
- **No Picture / Black Screen:**
 - Verify that the correct input source is selected (e.g., HDMI1, Component).
 - Check all video cable connections between the TV and the source device.
 - Ensure the source device is powered on and functioning correctly.
- **No Sound:**
 - Check the TV's volume level and ensure it is not muted.
 - Verify audio cable connections for external devices.
 - If using external audio systems, ensure they are powered on and correctly configured.
- **Remote Control Not Working:**
 - Replace the batteries with new ones, ensuring correct polarity.
 - Ensure there are no obstructions between the remote and the TV's remote sensor.
 - Point the remote directly at the TV's sensor.
- **Poor Picture Quality (TV Mode):**
 - Check antenna or cable connections for looseness or damage.
 - Perform an auto channel scan to re-acquire signals.
 - Adjust picture settings (brightness, contrast, sharpness) in the TV menu.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

| Feature | Description |
|--------------------|-------------|
| Brand | Jensen |
| Model | JE3217 |
| Screen Size | 32 Inches |
| Display Technology | LED |

| Feature | Description |
|--------------------------------|-----------------------------------------------------------|
| Resolution | 720p HD Ready (supports 1080p, 720p, 480p) |
| Tuner | Integrated HDTV (ATSC) |
| Hardware Interface | Component Video, HDMI, Composite Video |
| Audio Output Mode | Stereo |
| Aspect Ratio | 1.85:1 |
| Mounting Pattern | VESA 100mm x 100mm |
| Product Dimensions (L x W x H) | 81.99 x 51.49 x 14.99 cm |
| Weight | 6.1 kg |
| Power Source | AC Power |
| Special Features | JCOM Function, CEC Function, Dual-Function Remote Control |

10. WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty card included with your purchase or visit the official Jensen website. Keep your purchase receipt as proof of purchase for any warranty claims.

For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact Jensen customer service through their official channels. Contact information can typically be found on the manufacturer's website or in the product packaging.