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ZHONGJI ZJ-RES-A3DR

ZHONGJI Smart Touch POS System SET02 User Manual

Model: ZJ-RES-A3DR

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your ZHONGJI Smart Touch POS System SET02. Please read this manual carefully before using the system to ensure proper functionality and longevity.

The ZHONGJI Smart Touch POS System SET02 is designed for restaurants and bars, offering a comprehensive point-of-sale solution. It features a 15-inch touch screen PC, an 11.6-inch customer display, an 80mm thermal receipt printer, a stainless steel cash drawer, and pre-installed MSJ POS software.

2. SYSTEM COMPONENTS

The ZHONGJI Smart Touch POS System SET02 package includes the following main components:

- 15-inch Touch Screen PC (Main Unit)
- 11.6-inch Customer Display
- 80mm Thermal Receipt Printer
- Stainless Steel Cash Drawer
- Pre-installed MSJ POS Software
- Keyboard and Mouse set (Gift)
- 10 rolls of Thermal Paper (Gift)



Image 2.1: Overview of the ZHONGJI Smart Touch POS System SET02, showing the main touch screen unit, customer display, thermal printer, and cash drawer.

3. SETUP GUIDE

3.1 Unpacking and Placement

1. Carefully unpack all components from the packaging.
2. Place the main touch screen PC unit on a stable, flat surface.
3. Position the customer display, thermal printer, and cash drawer in their desired locations, ensuring easy access and proper ventilation.

3.2 Connecting Peripherals

The main unit features multiple interfaces for connecting peripherals:

- 6 x USB Ports
- 1 x HDMI Port
- 1 x VGA Port
- 1 x LAN Port (Ethernet)
- 2 x Audio Output Ports

1. Connect the 11.6-inch customer display to the main unit using the appropriate video cable (e.g., VGA or HDMI) and power cable.
2. Connect the 80mm thermal receipt printer to the main unit via a USB or LAN cable. Ensure the printer has thermal paper loaded.
3. Connect the stainless steel cash drawer to the thermal printer using the RJ11/RJ12 cable. The cash drawer will open automatically when a receipt is printed.
4. Connect the provided keyboard and mouse to any available USB ports.
5. Connect the main unit to your network using an Ethernet cable via the LAN port for internet access and network printing.
6. Connect the power adapter to the main unit and then to a power outlet.



Image 3.1: The main POS unit with its integrated touch screen and the separate customer display.

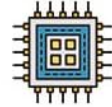
3.3 Initial Power On and Software Configuration

1. Press the power button on the main unit. The system will boot into Windows 10.
2. The MSJ POS software is pre-installed. Locate its icon on the desktop and launch it.
3. Follow the on-screen prompts within the MSJ POS software for initial setup, including configuring menu items, prices, user accounts, and printer settings. Refer to the MSJ POS software's internal help documentation for detailed software configuration.

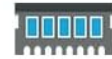
Built in Windows Operating System



based windows 10 system



Motherboard CPU I5



8G-RAM



128G-SSD



1024*768 Resolution

include POS Software without monthly fees

Image 3.2: The POS system displaying the Windows 10 operating system interface, indicating its PC-like functionality.

4. OPERATING INSTRUCTIONS

The ZHONGJI Smart Touch POS System utilizes the MSJ POS software, designed for ease of use in restaurant and bar environments. The software is pre-configured for lifetime use with no monthly fees.

4.1 Basic Transaction Flow

1. **Login:** Start by logging into the POS software using your assigned user credentials.
2. **Order Entry:** Select menu items from the touch screen interface. You can categorize items for quick access (e.g., "Menu A", "Menu B", "Dessert", "Beverages").
3. **Quantity Adjustment:** Adjust the quantity of selected items as needed.
4. **Modifications:** Apply modifiers (e.g., "Taste", "Void Item") if supported by the software configuration.
5. **Payment:** Once all items are entered, proceed to the payment screen. The system supports various payment methods.
6. **Receipt Printing:** After successful payment, the thermal printer will automatically print a customer receipt. The cash drawer will open.



Image 4.1: The MSJ POS software interface, showing menu categories, item selection, quantity input, and payment options.

4.2 Advanced Functions

The MSJ POS software includes functions for:

- Changing Cashier
- Member Management
- Voiding Items
- PLU (Price Look-Up)
- Price and Quantity Adjustments
- Hold/Recall Orders
- Various Payment Methods

For detailed instructions on these advanced features, please consult the MSJ POS software's built-in help or user guide.

5. MAINTENANCE

5.1 Cleaning

- **Touch Screen:** Use a soft, lint-free cloth slightly dampened with a non-abrasive screen cleaner. Do not spray cleaner directly onto the screen.
- **Exterior Surfaces:** Wipe down the exterior of the main unit, customer display, printer, and cash drawer with a soft, damp cloth. Avoid harsh chemicals.
- **Printer:** Periodically clean the thermal print head with a specialized thermal printer cleaning pen or isopropyl alcohol on a cotton swab to ensure clear print quality.

5.2 Software Updates

- **Windows 10:** Ensure your Windows 10 operating system is kept up-to-date with the latest security patches and feature updates. Configure Windows Update settings to your preference.

- **MSJ POS Software:** Check for updates to the MSJ POS software as recommended by ZHONGJI or the software provider to benefit from new features and bug fixes.

5.3 Thermal Paper Replacement

When the thermal printer runs out of paper or the print quality degrades, replace the thermal paper roll:

1. Open the printer cover.
2. Remove the empty paper core.
3. Insert a new 80mm thermal paper roll, ensuring the paper feeds out from the bottom of the roll towards the front of the printer.
4. Pull a small amount of paper out past the cutting edge and close the printer cover firmly until it clicks.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
System does not power on.	Power cable disconnected; power outlet issue.	Check all power connections. Ensure the power outlet is functional.
Touch screen is unresponsive.	Software freeze; calibration issue.	Restart the system. If persistent, recalibrate the touch screen via Windows settings.
Thermal printer is not printing.	No paper; printer cable disconnected; incorrect printer settings; network issue.	Check paper roll. Ensure USB/LAN cable is securely connected. Verify printer settings in POS software. Check network cable connection if using LAN. Restart printer and POS system.
Cash drawer does not open.	Cable disconnected from printer; printer not functioning; software setting.	Ensure cash drawer cable is securely connected to the printer. Verify printer functionality. Check POS software settings for cash drawer activation.
POS software settings lost or incorrect.	Accidental modification; software corruption.	Refer to the MSJ POS software's internal documentation for restoring default settings or reconfiguring. Contact support if necessary.

7. SPECIFICATIONS

- **Model Number:** ZJ-RES-A3DR
- **Manufacturer:** ZHONGJI
- **Operating System:** Windows 10
- **Processor:** Intel Core i5 (Motherboard CPU i5)
- **RAM:** 8GB
- **Storage:** 128GB SSD
- **Main Display:** 15-inch Smart Touch Screen, Full Flat Screen
- **Customer Display:** 11.6-inch
- **Resolution:** 1024*768 (for main display, inferred from image)
- **Printer:** 80mm Thermal Receipt Printer

- **Cash Drawer:** Stainless Steel
- **Interfaces:** 6 x USB Ports, 1 x HDMI, 1 x VGA, 1 x LAN Port, 2 x Audio Output
- **Product Dimensions:** 14 x 10 x 14 inches (approximate, based on product listing)
- **Item Weight:** 26.4 pounds (approximate, based on product listing)

8. WARRANTY AND SUPPORT

ZHONGJI provides free lifetime software service for the MSJ POS software included with this system. This ensures ongoing support for software-related inquiries and assistance with programming.

For technical assistance, troubleshooting, or warranty claims, please contact ZHONGJI customer service. Refer to your purchase documentation or the ZHONGJI official website for contact information.

Note: The system comes with a pre-installed Windows 10 operating system. Any issues related to the Windows OS itself should first be addressed through standard Windows troubleshooting procedures or Microsoft support channels, unless directly related to the POS hardware integration.



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