

Joby JB01656-BWW

JOBY Smart Stabilizer User Manual

Model: JB01656-BWW

INTRODUCTION

The JOBY Smart Stabilizer is a 3-axis smartphone gimbal designed for vloggers and content creators. It provides smooth, shake-free video recording with your smartphone, enhancing the quality of your mobile videography. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

SETUP

1. Unboxing and Package Contents

Carefully unpack your JOBY Smart Stabilizer and verify all components are present. The package should contain:

- Gimbal
- Carrying bag
- Wrist strap
- Tripod
- Micro USB charging cable
- Micro to Micro cable
- Micro to Lightning cable
- Micro to Type C cable
- User Manual
- Quick Setup Card



Figure 1: All components included in the JOBY Smart Stabilizer package.

2. Charging the Stabilizer

Before first use, fully charge the stabilizer's internal Lithium Ion battery using the provided Micro USB charging cable. Connect the cable to the gimbal's charging port and a suitable USB power source. The charging indicator light will show the charging status.

3. Mounting Your Smartphone

Extend the phone clamp and securely place your smartphone in the holder. Ensure the phone is centered and balanced. It may be necessary to remove your phone case for proper fit and balance.



Figure 2: Smartphone mounted on the stabilizer with the telescopic handle extended.

4. App Installation and Connection

Download the dedicated 'Smart Stabilizer' App from your smartphone's app store. Follow the in-app instructions to connect your smartphone to the gimbal via Bluetooth. This app enables advanced features like face/object tracking.

5. Balancing the Gimbal

Proper balancing is crucial for optimal performance and battery life. After mounting your phone, adjust its position in the clamp until it remains level when the gimbal is powered off. This reduces strain on the motors.

OPERATING INSTRUCTIONS

1. Power On/Off

Press and hold the power button for a few seconds to turn the stabilizer on or off. The indicator lights will confirm the power status.

2. Mode Selection

The stabilizer supports both landscape and portrait modes. Refer to the Quick Setup Card or the app for specific instructions on switching between modes.

3. Using the Telescopic Handle and Tripod

The integrated telescopic handle can extend up to 7 inches, allowing for wider shots or higher angles. For stable, hands-free recording, attach the included mini tripod to the base of the stabilizer.



Figure 3: Stabilizer extended and placed on the mini tripod for stationary recording.

4. Advanced Features (via App)

Utilize the 'Smart Stabilizer' app for features such as face tracking and object tracking, which automatically keep your subject in frame. Explore other settings and shooting modes available within the app.

MAINTENANCE

1. Cleaning

Wipe the stabilizer with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials that could damage the finish or internal components.

2. Storage

When not in use, store the stabilizer in its carrying bag in a cool, dry place, away from direct sunlight and extreme temperatures. Ensure the device is powered off before storage.

3. Battery Care

To prolong the life of the Lithium Ion battery, avoid fully discharging it frequently. Recharge the battery periodically even if the device is not in regular use.

TROUBLESHOOTING

- **Gimbal not balancing correctly:** Ensure your smartphone is properly centered in the clamp. If using a phone case, try removing it. Re-calibrate the gimbal if necessary via the app.
- **App connectivity issues:** Verify Bluetooth is enabled on your smartphone and the gimbal is powered on. Ensure the 'Smart Stabilizer' app is updated to the latest version. Try restarting both your phone and the gimbal, then re-pairing.
- **Gimbal motors vibrating or making unusual noises:** This often indicates improper balancing or an overloaded motor. Ensure the phone is balanced correctly. If the issue persists, power off the device and contact support.
- **Device overheating or unresponsive:** Power off the device immediately and allow it to cool down. Ensure proper ventilation during use. If the problem continues, discontinue use and contact customer support.
- **Short battery life:** Ensure the gimbal is fully charged before use. Improper balancing can cause motors to work harder, leading to faster battery drain.

SPECIFICATIONS

Feature	Detail
Brand	Joby
Model Number	JB01656-BWW
Product Dimensions	11.1 x 11.8 x 32.3 cm
Item Weight	428 g
Batteries	1 A Lithium Ion battery (included)
Compatible Devices	Cellphone
Image Stabilization Technology	Yes
Telescopic Handle Extension	Up to 7 inches
Modes	Landscape and Portrait
UPC	817024016562

WARRANTY INFORMATION

The JOBY Smart Stabilizer is covered by a manufacturer's warranty. Please refer to the warranty card included in your package or visit the official Joby website for detailed terms and conditions regarding warranty coverage and claims.

CUSTOMER SUPPORT

For technical assistance, troubleshooting, or service inquiries, please contact Joby customer support. You can find contact information on the official Joby website or through the 'Smart Stabilizer' app. Visit the [Joby Store](#) for more information on Joby products.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question