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› Fellow Carter Move Ceramic Lined Travel Coffee Mug 16 oz - Matte Black Instruction Manual

Fellow Carter Move Mug 473 ml

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INTRODUCTION

The Fellow Carter Move Ceramic Lined Travel Coffee Mug is designed to provide an enhanced beverage experience on the go. Featuring a ceramic-coated interior, double-wall vacuum insulation, and a leak-proof lid, this mug is crafted for both taste preservation and portability. This manual provides essential information for the proper use and care of your Carter Move mug.



Image: The Fellow Carter Move Ceramic Lined Travel Coffee Mug in Matte Black, showcasing its sleek design.

SETUP

1. **Unpacking:** Carefully remove all components from the packaging. Ensure you have the mug body, the twist-lock lid, and the removable splash guard.
2. **Initial Cleaning:** Before first use, wash all parts of the mug with warm, soapy water. Rinse thoroughly and allow to air dry.
3. **Assembling the Splash Guard:** The splash guard is designed to sit inside the mug, just below the rim. Align the splash guard with the inner edge of the mug and gently press it into place. It should fit snugly to prevent splashes while drinking.

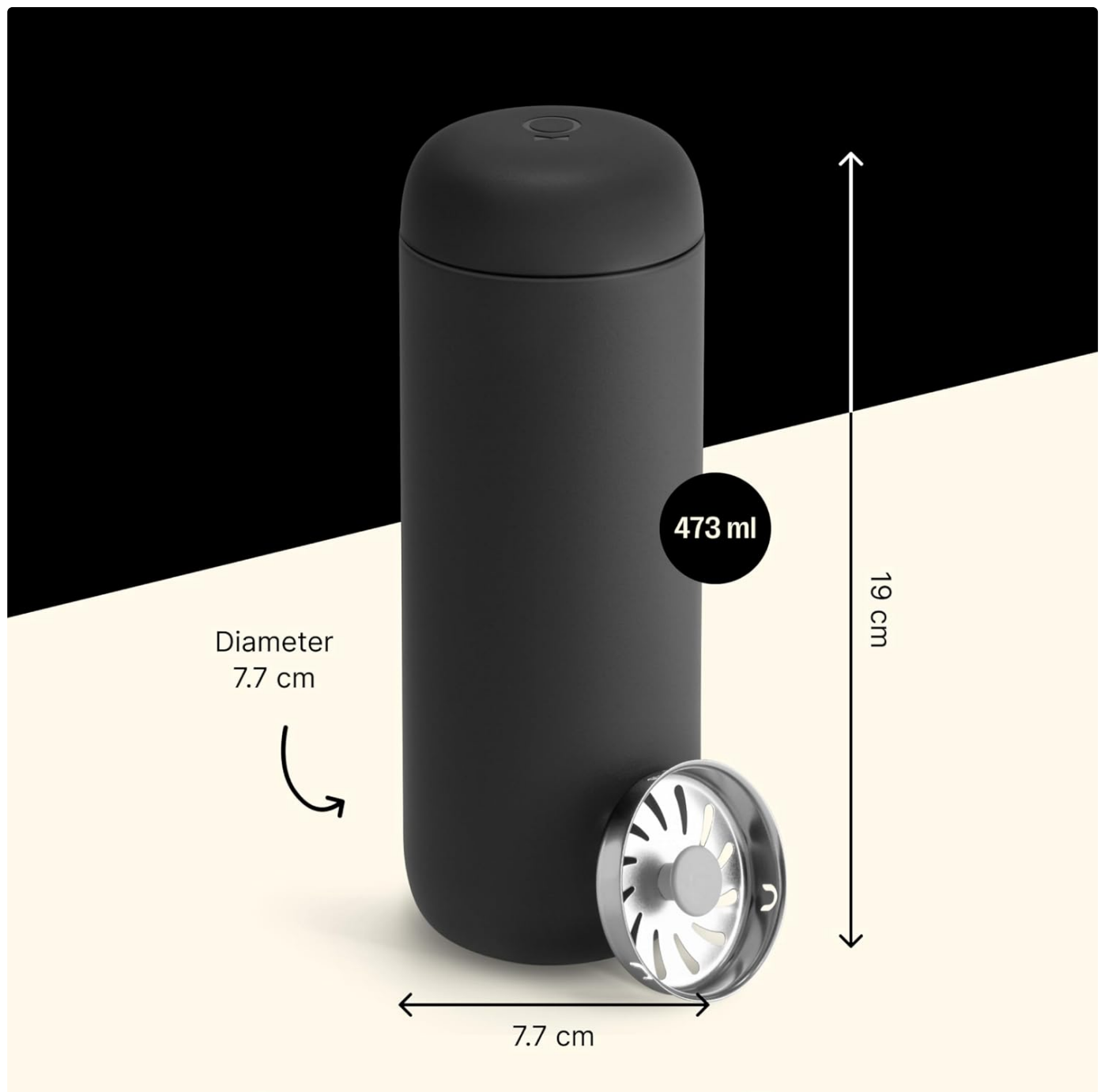


Image: The Fellow Carter Move mug disassembled, showing the main body, the twist-lock lid, and the internal splash guard.

OPERATING INSTRUCTIONS

1. **Filling the Mug:** Pour your desired hot or cold beverage into the mug. Do not overfill; leave adequate space for the lid and splash guard.
2. **Securing the Lid:** Place the twist-lock lid onto the mug. Twist clockwise until it is securely tightened. The lid is designed to be leak-proof when properly sealed.
3. **Drinking:** To drink, simply untwist the lid counter-clockwise to remove it. The mug's thin lip is designed for a comfortable drinking experience, similar to a ceramic mug. The internal splash guard helps prevent spills while the lid is off.
4. **Temperature Retention:** The double-wall stainless steel construction keeps beverages hot for up to 12 hours and cold for up to 24 hours. For optimal heat retention, pre-heat the mug with hot water before adding your hot beverage. For cold retention, pre-chill with cold water.





Image: The Fellow Carter Move mug with its leak-proof lid securely in place, ready for transport.

MAINTENANCE AND CARE

- **Dishwasher Safe:** The Fellow Carter Move mug is dishwasher safe for convenient cleaning. Place the mug body and lid on the top rack.
- **Hand Washing:** For best results and to prolong the life of the ceramic coating and exterior finish, hand washing is recommended. Use a soft sponge or bottle brush with warm, soapy water.
- **Cleaning the Ceramic Interior:** The ceramic-coated interior is designed to prevent lingering odors and tastes. After each use, rinse thoroughly. For stubborn stains, a mixture of baking soda and water can be used. Avoid abrasive cleaners or scouring pads that could damage the ceramic.
- **Lid and Splash Guard:** Disassemble the lid and splash guard for thorough cleaning, ensuring all seals and crevices are free of residue.
- **Avoid Metal Utensils:** To protect the ceramic interior, avoid using metal spoons or stirrers directly inside the mug, as this may scratch or chip the coating.



Image: A Fellow Carter Move mug filled with coffee, ready for enjoyment.

TROUBLESHOOTING

- **Lid is difficult to open or close:** Ensure the lid and mug threads are clean and free of debris. Do not overtighten the lid, as this can sometimes cause it to stick. If the silicone seal pops off, re-seat it correctly before twisting the lid.
- **Mug is leaking:** Verify that the lid is twisted on completely and securely. Check the silicone seal on the lid for proper placement and any signs of damage. Ensure the splash guard is correctly seated.
- **Exterior coating wear:** While the exterior coating is durable, prolonged exposure to harsh conditions or abrasive surfaces can cause wear. Hand washing can help preserve the finish.
- **Metallic taste:** The ceramic interior is designed to prevent metallic tastes. If you experience a metallic taste, ensure the mug has been thoroughly cleaned and rinsed. If the issue persists, contact customer support.

SPECIFICATIONS

Brand	Fellow
Model Name	Carter Move Mug
Capacity	16 ounces (473 ml)
Material	Stainless Steel (double-wall insulated), Ceramic (interior coating)
Color	Matte Black
Dimensions (W x H)	3"W x 7.5"H (approx. 7.7 cm diameter x 19 cm height)
Item Weight	12.32 ounces
Special Feature	Leak Proof
Care Instructions	Dishwasher Safe



Image: A diagram illustrating the dimensions of the Fellow Carter Move mug, including height and diameter.

WARRANTY AND SUPPORT

For warranty information, product support, or to inquire about replacement parts, please visit the official Fellow website or contact their customer service department. You can find more information and contact details at the [Fellow Store on Amazon](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question