

## Billboard BB2836

# Billboard Bluetooth 5.0 True Wireless Stereo Secure Fit Earphones (BB2836) User Manual

Model: BB2836

## 1. INTRODUCTION

Thank you for purchasing the Billboard Bluetooth 5.0 True Wireless Stereo Secure Fit Earphones. This manual provides essential information for the proper use, maintenance, and troubleshooting of your device. Please read it thoroughly before use and retain it for future reference.

These earphones feature advanced Bluetooth 5.0 technology, offering a stable wireless connection, clear audio, and hands-free calling. The included charging case provides extended battery life, making them suitable for various activities.

## 2. PACKAGE CONTENTS

- True Wireless Earphones (Left and Right)
- Portable Charging Case
- USB Charging Cable
- Multiple Sizes of Ear Tips (Small, Medium, Large)
- User Manual (this document)



Image: Included accessories, featuring the USB charging cable and different sizes of ear tips for a customized fit.

### 3. PRODUCT OVERVIEW

Familiarize yourself with the components of your Billboard True Wireless Earphones.



Image: The Billboard True Wireless Earphones shown inside their open charging case, with one earphone removed.

#### Earphone Components:

- **Touch Control Area:** For managing playback, calls, and voice assistant.
- **LED Indicator:** Displays pairing status, charging status, and power.
- **Microphone:** For hands-free calls.
- **Charging Contacts:** Connects with the charging case.

- **Ear Hook:** Provides a secure fit.

### Charging Case Components:

- **Earphone Charging Slots:** Holds and charges the earphones.
- **Charging Indicator Lights:** Shows the case's battery level.
- **USB Charging Port:** For connecting the charging cable.

## 4. SETUP

### 4.1 Charging the Earphones and Case

1. **Charge the Charging Case:** Connect the provided USB charging cable to the charging port on the case and a USB power source (e.g., computer, wall adapter). The indicator lights on the case will illuminate to show charging progress. A full charge typically takes 1-2 hours.
2. **Charge the Earphones:** Place the earphones into their respective charging slots in the case. Ensure the charging contacts align. The earphones will automatically begin charging. The LED indicator on the earphones will show charging status (e.g., red while charging, off when fully charged).

The charging case can provide multiple recharges for the earphones, extending their usage time significantly.



Image: A hand holding one earphone, positioned near the open charging case, illustrating how to place the earphone for charging.

#### 4.2 Pairing with a Bluetooth Device

The earphones feature auto-pair functionality for seamless connection.

1. **Power On:** Remove both earphones from the charging case. They will automatically power on and enter pairing mode. The LED indicator on one earphone will flash (e.g., blue and red alternately) indicating it is ready to pair.
2. **Activate Bluetooth:** On your smartphone, tablet, or other Bluetooth-enabled device, go to the Bluetooth settings and ensure Bluetooth is enabled.
3. **Select Device:** Look for "BB2836" or a similar name in the list of available Bluetooth devices and select it to connect.
4. **Confirmation:** Once successfully paired, the LED indicator on the earphones will stop flashing and may show a solid blue light or turn off, and you may hear an audible confirmation.

After initial pairing, the earphones will automatically connect to the last paired device when removed from the case, provided Bluetooth is active on the device.

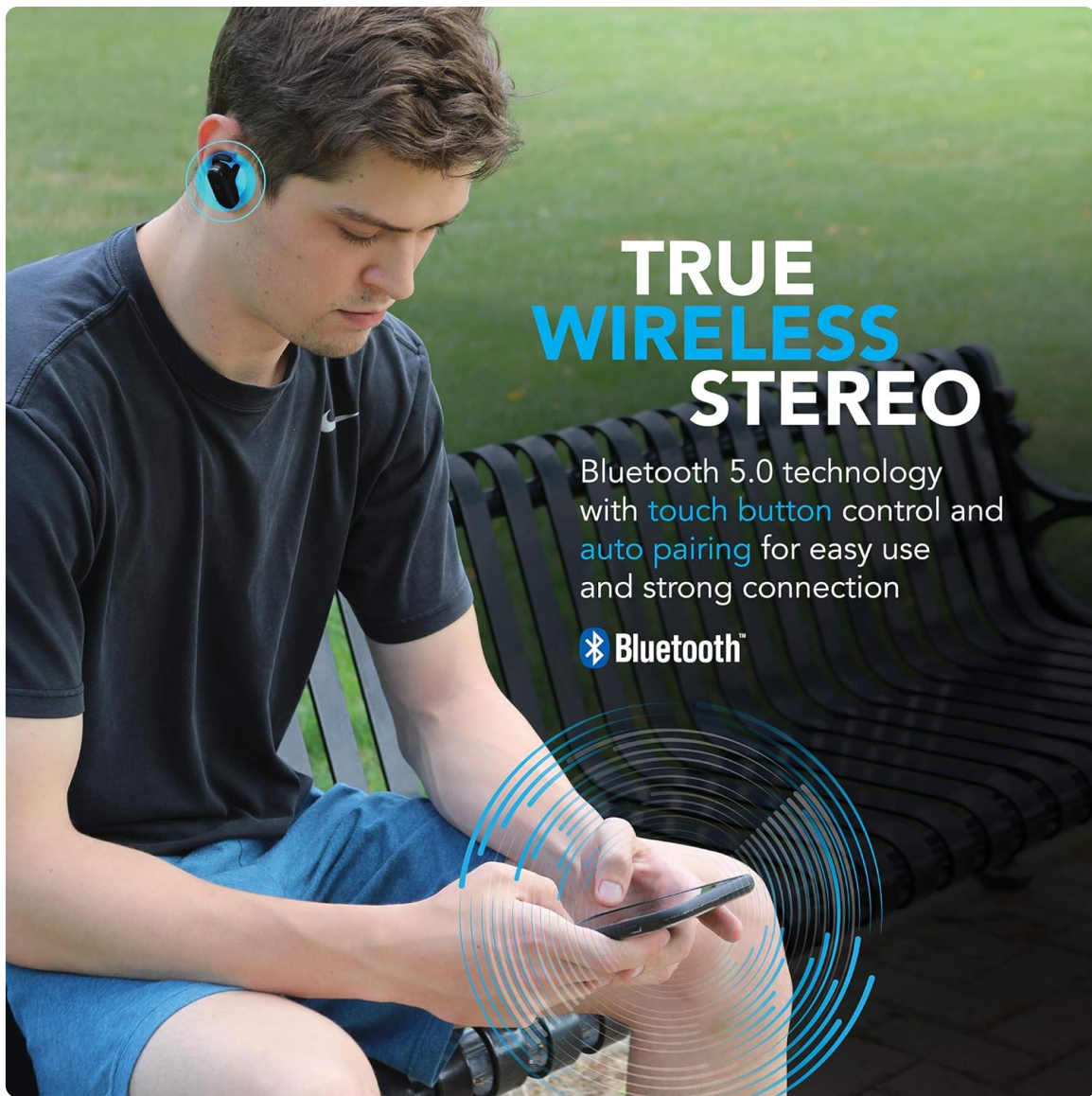


Image: A person wearing the Billboard True Wireless Earphones while using a smartphone, illustrating the wireless stereo connection.

#### 4.3 Wearing the Earphones

For optimal sound quality and a secure fit, choose the correct size ear tips and position the earphones properly.

1. **Select Ear Tips:** Experiment with the different sizes of ear tips provided to find the pair that creates a comfortable and snug seal in your ear canal.
2. **Insert Earphones:** Gently insert each earphone into the corresponding ear (L for left, R for right).
3. **Adjust for Fit:** Rotate and adjust the earphone until the ear hook rests securely over your ear and the ear tip forms a good seal. A proper seal enhances bass response and noise isolation.





## IDEAL SIZE

for a secure fit  
and optimal  
comfort

Convenient  
**TOUCH  
CONTROL**  
for easy use

Image: A woman wearing the Billboard True Wireless Earphones, demonstrating the secure fit and highlighting the touch control area.

## 5. OPERATING INSTRUCTIONS

### 5.1 Power On/Off

- **Power On:** Remove earphones from the charging case. They will power on automatically. Alternatively, press and hold the touch control area on both earphones for approximately 3 seconds.
- **Power Off:** Place earphones back into the charging case. They will power off automatically. Alternatively, press and hold the touch control area on either earphone for approximately 5 seconds.

### 5.2 Touch Controls

The touch control area on each earphone allows for various functions:

- **Play/Pause:** Single tap on either earphone.
- **Next Track:** Double tap the right earphone.
- **Previous Track:** Double tap the left earphone.

- **Answer/End Call:** Single tap on either earphone during an incoming call or active call.
- **Reject Call:** Press and hold either earphone for 2 seconds during an incoming call.
- **Activate Voice Assistant (Siri/Google Assistant):** Triple tap on either earphone.



Image: A close-up view of one earphone, highlighting the circular touch control area and the small LED indicator light.

### 5.3 Hands-Free Calling

The built-in microphone allows for clear hands-free communication. Use the touch controls as described above to manage calls.

### 5.4 Single Earphone Use

You can use either the left or right earphone independently. Simply remove one earphone from the charging case, and it will automatically connect to your device. The other earphone can remain in the case or be powered off.

## 6. MAINTENANCE

### 6.1 Cleaning

- Regularly clean the earphones and charging case with a soft, dry, lint-free cloth.

- Remove ear tips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Use a cotton swab or soft brush to gently clean the charging contacts on both the earphones and the case.
- Avoid using abrasive cleaners, solvents, or harsh chemicals.

## 6.2 Storage

- When not in use, always store the earphones in their charging case to protect them from damage and keep them charged.
- Store the device in a cool, dry place, away from extreme temperatures and direct sunlight.

## 6.3 Battery Care

- To prolong battery life, avoid fully discharging the earphones and charging case frequently.
- Charge the device regularly, even if not in frequent use, to prevent deep discharge.

# 7. TROUBLESHOOTING

If you encounter issues with your earphones, refer to the following common solutions:

Problem	Possible Solution
Earphones do not power on.	Ensure earphones are charged. Place them in the charging case and check the case's battery level.
Earphones do not pair with device.	<ol style="list-style-type: none"> <li>1. Ensure Bluetooth is enabled on your device.</li> <li>2. Make sure earphones are in pairing mode (LED flashing).</li> <li>3. Forget/delete "BB2836" from your device's Bluetooth list and try pairing again.</li> <li>4. Ensure earphones are sufficiently charged.</li> </ol>
Only one earphone is working.	<ol style="list-style-type: none"> <li>1. Place both earphones back into the charging case, close the lid, then open and remove them simultaneously.</li> <li>2. Ensure both earphones are charged.</li> <li>3. Try resetting the earphones (refer to device-specific reset instructions if available, or try forgetting the device and re-pairing).</li> </ol>
Low volume or poor sound quality.	<ol style="list-style-type: none"> <li>1. Adjust the volume on both your device and the earphones.</li> <li>2. Ensure ear tips provide a secure seal in your ear canal.</li> <li>3. Clean any debris from the earphone speakers and ear tips.</li> <li>4. Ensure there are no obstructions between the earphones and your device.</li> </ol>
Charging case not charging.	<ol style="list-style-type: none"> <li>1. Check the USB cable and power adapter for damage.</li> <li>2. Ensure the USB cable is securely connected to both the case and the power source.</li> <li>3. Try a different USB cable or power source.</li> </ol>



## 8. SPECIFICATIONS

Feature	Detail
Model Number	BB2836
Connectivity Technology	Bluetooth 5.0
Earphone Form Factor	In-Ear with Secure Fit Ear Hooks
Control Method	Touch Control
Microphone	Built-In
Battery Life (Earphones)	Up to 8 hours (single charge)
Charging Case Recharges	Up to 3 additional charges (approx. 24 hours total playback)
Battery Type	Lithium Ion
Water Resistance Level	Water Resistant
Compatible Devices	Phones, MP3 Players, Tablets, Laptops, Smart Speakers, Televisions, Gaming Consoles, Desktops
Material	Plastic
Color	Black

## 9. SAFETY INFORMATION

- Do not disassemble, repair, or modify the product. This may cause fire, electric shock, or complete damage to the product.
- Keep the device away from extreme temperatures, direct sunlight, and moisture.
- Avoid dropping or subjecting the earphones to strong impacts.
- Do not use the earphones at excessively high volumes for prolonged periods, as this may cause hearing damage.
- Exercise caution when using earphones in situations requiring awareness of your surroundings, such as driving or walking in traffic.
- Keep out of reach of children and pets.

## 10. CUSTOMER SUPPORT

For further assistance, warranty information, or to report issues not covered in this manual, please contact Billboard customer support through their official website or the retailer where the product was purchased.