

## Racold Buono Pro 15 Litres

# Racold Buono Pro 15L Storage Water Heater User Manual

Model: Buono Pro 15 Litres

[Overview](#)   [Installation](#)   [Operation](#)   [Introduction](#)   [Safety Information](#)   [Product](#)   [Maintenance](#)   [Troubleshooting](#)   [Specifications](#)   [Warranty & Support](#)

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Racold Buono Pro 15L Storage Water Heater. Please read these instructions carefully before installation and operation. Retain this manual for future reference.

## 2. SAFETY INFORMATION

Your safety and the safety of others are paramount. This water heater is designed with multiple safety features. Always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury.

- **Professional Installation:** Installation should only be performed by qualified personnel.
- **Electrical Safety:** Ensure the power supply matches the appliance's rating. Do not use extension cords.
- **Water Pressure:** The water heater has a high-pressure withstanding capacity, suitable for high-rise buildings. However, ensure inlet water pressure is within specified limits.
- **Temperature Control:** The adjustable thermostat allows setting the desired water temperature. Avoid excessively high temperatures to prevent scalding.
- **Safety Valve:** The multi-function safety valve must be installed and regularly checked to release excess pressure.
- **Children and Vulnerable Persons:** This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Your browser does not support the video tag.

**Video:** Racold Buono Pro Safety Features. This video highlights the three levels of safety against high temperature and pressure, provided by a high-tech adjustable thermostat, cutout, and multi-function safety valve.

## 3. PRODUCT OVERVIEW

The Racold Buono Pro 15L Storage Water Heater is designed for efficient and reliable hot water supply. It incorporates advanced technologies for durability and safety.

## Key Features:

- **Titanium Plus Technology:** Features a specially designed titanium steel tank with titanium enamel coating and a titanium heating enamelled element for superior durability and resistance to pressure and water impurities.
- **Smart Guard:** A special anode performs an electrolytic process to protect the heating element from corrosion, extending its life.
- **Rust Proof Body:** The outer body is designed to be rust-free, increasing the product's lifespan.
- **Safety Plus:** Three levels of safety against high temperature and pressure, provided by an adjustable thermostat, cutout, and multi-function safety valve.
- **High Pressure Resistance:** Suitable for high-rise buildings and high-pressure pump applications.
- **High Density PUF Insulation:** Eco-friendly insulation retains hot water for longer durations, saving energy.

## Product Components:

The product package includes the water heater unit, a safety valve, and an instruction manual cum warranty booklet. Inlet and outlet pipes are typically provided by the technician during installation.



Reborn Everyday With Hot Water



Titanium Plus  
Technology



High Density PUF



5 Star Rating



Safety Plus



[www.racold.com](http://www.racold.com)

**Image:** Front view of the Racold Buono Pro 15L Storage Water Heater, white in color, showing the Racold logo and 'Buono Pro' branding.



**Image:** Diagram illustrating key features of the Racold Buono Pro: Titanium Plus Technology, High Density PUF Insulation, 5 Star Rating, and Safety Plus.



**Image:** Diagram illustrating additional features of the Racold Buono Pro: HPR Technology (High Pressure Resistance), Flexomix, and Magnesium Anode.

## 4. INSTALLATION

For optimal performance and safety, it is highly recommended that the Racold Buono Pro 15L Storage Water Heater be installed by a certified technician. Improper installation can lead to hazards and may void the warranty.

## General Guidelines:

- **Location:** Install the water heater vertically on a sturdy wall, ensuring sufficient clearance for maintenance.
- **Water Connections:** Connect the inlet and outlet pipes securely. Ensure the safety valve is correctly installed on the cold water inlet.
- **Electrical Connection:** Connect the water heater to a dedicated power outlet with proper grounding. Do not use adapters or multi-plugs.
- **Filling the Tank:** Before switching on, ensure the tank is completely filled with water by opening a hot water tap until water flows out.

Refer to the detailed installation diagrams and instructions provided in the physical manual included with your product for specific steps.

## 5. OPERATION

Operating your Racold Buono Pro water heater is straightforward. Follow these steps for safe and efficient use:

1. **Power On:** Ensure the water heater is properly installed and filled with water. Switch on the main power supply to the appliance.
2. **Temperature Setting:** Use the temperature control knob (if available) to set your desired water temperature. A medium setting is often sufficient for daily use and helps conserve energy.
3. **Heating Indicator:** The indicator light will illuminate when the water heater is actively heating. It will turn off once the set temperature is reached.
4. **Hot Water Usage:** Open the hot water tap to draw hot water. The water heater will automatically reheat water as it is consumed.
5. **Power Off:** For extended periods of non-use, it is advisable to switch off the power supply to the water heater.

## 6. MAINTENANCE

Regular maintenance ensures the longevity and efficiency of your water heater. It is recommended to have the appliance inspected by a qualified technician annually.

- **Anode Rod Inspection/Replacement:** The Smart Guard anode rod protects against corrosion. It should be inspected periodically (e.g., every 1-2 years) and replaced if significantly depleted.
- **Descaling:** In areas with hard water, mineral deposits can accumulate inside the tank and on the heating element. Regular descaling by a technician can prevent efficiency loss and damage.
- **Safety Valve Check:** Periodically operate the lever on the safety valve to ensure it is not blocked and can release pressure. Follow the instructions in your physical manual for this procedure.
- **Cleaning:** Clean the exterior of the water heater with a soft, damp cloth. Do not use abrasive cleaners or solvents.

## 7. TROUBLESHOOTING

If you encounter issues with your water heater, refer to the common problems and solutions below. For complex issues, contact customer support.

Problem	Possible Cause	Solution
No hot water	No power, thermostat tripped, heating element failure.	Check power supply. Reset thermostat. If issue persists, contact service.
Water not hot enough	Temperature setting too low, excessive hot water usage, mineral buildup.	Adjust thermostat. Allow time for reheating. Consider descaling.

Problem	Possible Cause	Solution
Water leaking	Loose connections, faulty safety valve, tank corrosion.	Tighten connections. Check safety valve. For tank corrosion, contact service immediately.
Unusual noises	Sediment buildup in tank.	Contact service for descaling.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Racold
Model Number	Buono Pro 15 Litres
Capacity	15 litres
Mount Type	Vertical (Wall Mounted)
Wattage	2000 Watts
Energy Efficiency	5 Star Rated
Maximum Operating Pressure	8 Bars
Product Dimensions (W x H)	29W x 44.2H Centimeters
Item Weight	8 kg 800 g
Special Features	Rustproof, Titanium Plus Technology, Smart Guard, Safety Plus

Your browser does not support the video tag.

**Video:** Racold Buono Pro 15 Litres Vertical 5-star water heater overview. This video provides a quick summary of the product's capacity, star rating, warranty, mount type, and wattage.

## 9. WARRANTY & SUPPORT

### Warranty Information:

- **Product Warranty:** 2 years
- **Heating Element Warranty:** 2 years
- **Tank Warranty:** 3 years

Please retain your purchase receipt and warranty card for any warranty claims. The warranty covers manufacturing defects under normal use conditions.

### Customer Support:

For any assistance related to the product, installation, or service, please contact Racold customer care.

**Customer Care Number:** 18604252288

**Website:** [www.racold.com](http://www.racold.com)

Your browser does not support the video tag.

**Video:** Racold customer support information. This video provides contact details for product and installation assistance.