Sandisk ImageMate Pro

SanDisk ImageMate PRO USB-C Multi-Card Reader/Writer Instruction Manual

Model: ImageMate Pro

INTRODUCTION

The SanDisk ImageMate PRO USB-C Multi-Card Reader/Writer is designed for high-speed data transfer from various memory card formats. It supports SD and microSD cards (UHS-II, UHS-I, and non-UHS), as well as CompactFlash cards (up to UDMA 7). Featuring a USB 3.0 interface, this reader facilitates content transfer up to 10 times faster than a USB 2.0 interface, optimizing your workflow. It is also backwards-compatible with USB 2.0.

SETUP

The SanDisk ImageMate PRO USB-C Multi-Card Reader/Writer offers a simple, driver-free setup for immediate use.

1. **Connect the Reader:** Connect the USB-C cable from the reader to an available USB-C port on your computer. The device is plug-and-play, requiring no additional driver installation.

2. **Insert Memory Card:** Identify the appropriate slot for your memory card (CompactFlash, SD, or microSD). Gently insert the card into the corresponding slot until it clicks into place. Ensure the card is inserted in the correct orientation to avoid damage.

This image displays the SanDisk ImageMate PRO USB-C Multi-Card Reader, highlighting its various card slots. It features dedicated slots for CompactFlash, SD, and microSD cards, along with a USB 3.0 interface for high-speed data transfer.

OPERATING INSTRUCTIONS

Once connected and a memory card is inserted, your computer should recognize the device as a removable storage drive.

1. **Accessing Files:** Navigate to 'My Computer' or 'This PC' (Windows) or 'Finder' (Mac) and locate the newly mounted drive corresponding to your memory card.

2. **Transferring Files:** Drag and drop files from the memory card drive to your desired location on your computer, or vice-versa. The USB 3.0 interface ensures fast transfer speeds, especially with high-speed memory cards.

3. **Ejecting the Card:** Before removing the memory card, always safely eject the drive from your operating system to prevent data corruption. For Windows, right-click the drive and select 'Eject'. For Mac, drag the drive icon to the Trash or click the Eject button next to the drive in Finder.

4. **Removing the Card:** Once safely ejected, gently pull the memory card out of its slot.

Note on Speed: The actual data transfer speed depends on the speed class of your memory card and the capabilities of your computer's USB port. To achieve maximum speeds, use high-speed memory cards (e.g., UHS-II, UDMA 7) and connect to a USB 3.0 or higher port.

MAINTENANCE

- **Cleaning:** Keep the card reader clean and free from dust. Use a soft, dry cloth to wipe the exterior. Avoid using liquid cleaners or solvents.

- **Storage:** Store the card reader in a cool, dry place when not in use. Protect it from extreme temperatures and humidity.

- **Handling:** Handle the device with care. Avoid dropping it or subjecting it to strong impacts, which could damage internal components or card slots.

TROUBLESHOOTING

- **Card Not Recognized:**
  - Ensure the card is fully and correctly inserted into the appropriate slot.
  - Try inserting a different, known-good memory card to rule out a faulty card.
  - Connect the card reader to a different USB port on your computer.
  - Restart your computer.

- **Slow Transfer Speeds:**
  - Verify that your memory card is a high-speed card (e.g., UHS-II, UDMA 7) to match the reader's capabilities. Slower cards will limit the transfer speed.
  - Ensure the card reader is connected to a USB 3.0 (or higher) port on your computer. Connecting to a USB 2.0 port will result in significantly slower speeds.
  - Check your computer's hard drive speed. If your destination drive is slow, it can bottleneck transfer speeds.

- **Connectivity Issues (USB Cable):**
  - The included cable features a USB-C connector on one end and a USB 3.0 Micro-B connector on the other, which connects to the reader. Ensure both ends are securely connected.
  - If the cable length is an issue for your setup (e.g., connecting to a desktop tower), consider using a compatible USB-C extension cable or a longer USB 3.0 Micro-B to USB-C cable, ensuring it supports high-speed data transfer.

SPECIFICATIONS

Brand	Sandisk

Model Name	ImageMate Pro
Media Type Supported	CompactFlash, SD Card (UHS-1, UHS-II, non-UHS), microSD (UHS-1, UHS-II, non-UHS)
Connectivity Technology	USB Type C
Hardware Interface	MicroSD, USB, USB Type C
Data Transfer Rate	Up to 312 Megabytes Per Second (for SD and microSD), up to 160 Megabytes Per Second (for CompactFlash)
Compatible Devices	Computers (Mac, Windows)
Operating System	Mac, Windows
Item Dimensions (L x W x H)	5.34"L x 4.06"W x 1.36"H
Item Weight	0.4 Pounds
UPC	619659176822
ASIN	B08D8C4GFZ

WARRANTY INFORMATION

This SanDisk product is covered by a **2-year Manufacturer's Warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the official SanDisk website or contact customer support.

SUPPORT

For further assistance, technical support, or to access additional resources, please visit the official SanDisk support website:

[SanDisk Support Website](#)

You may also find helpful information and FAQs on the [SanDisk Store on Amazon](#).