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› KONKA 65-Inch Class Q7 Pro Series 4K Quantum Dot QLED Smart TV User Manual

KONKA 65Q75A

KONKA 65-Inch Class Q7 Pro Series 4K Quantum Dot QLED Smart TV User Manual

Model: 65Q75A

INTRODUCTION

This manual provides essential information for the safe and efficient operation of your KONKA 65-Inch Class Q7 Pro Series 4K Quantum Dot QLED Smart TV. Please read these instructions thoroughly before using your television and retain them for future reference. The KONKA Q7 Pro Series TV features Quantum Dot QLED technology for enhanced color, 4K Ultra HD resolution, Android TV with Google Assistant, and a ZeroBezel Pro Design.



WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- KONKA 65-Inch Q7 Pro Series 4K Quantum Dot QLED Smart TV
- Remote Control (with Voice Control functionality)
- TV Stand (2 pieces)
- Power Cable
- Quick Start Guide
- Screws for Stand Installation

SETUP

1. Stand Installation

If placing the TV on a stand, attach the two stand pieces to the bottom of the television using the provided screws. Ensure the stand is securely fastened before placing the TV on a stable, level surface.

2. Wall Mounting (Optional)

If wall-mounting, refer to the instructions provided with your wall mount kit. Ensure the wall mount is compatible with VESA standards for a 65-inch television and can support the TV's weight of approximately 56.7 pounds (25.7 kg). Professional installation is recommended for wall mounting.



The KONKA Q7 Pro Series TV can be wall-mounted for a sleek installation.

3. Connecting External Devices

Connect your external devices to the appropriate ports on the back or side of the TV. Refer to the port diagram below for connection points.



Rear view of the TV showing various input and output ports for connecting external devices.

- **HDMI:** Connect Blu-ray players, game consoles, cable/satellite boxes. This model features 4 HDMI inputs, including HDMI1 with ARC (Audio Return Channel) support.
- **USB:** Connect USB storage devices for media playback. Two USB ports are available.
- **LAN:** Connect an Ethernet cable for a wired internet connection.
- **Optical:** Connect to a soundbar or audio receiver for digital audio output.
- **Headphone:** Connect headphones for private listening.
- **AV IN:** Connect older devices using composite video and stereo audio cables.
- **RF:** Connect an antenna or cable for over-the-air or basic cable channels.

4. Power Connection

After connecting all desired devices, plug the power cable into the TV and then into a wall outlet. The TV will enter standby mode.

OPERATING YOUR TV

Initial Setup and Android TV

Upon first power-on, the TV will guide you through the initial setup process, including language selection, network connection, and Google account sign-in. Your KONKA Q7 Pro Series TV runs on Android TV, providing access to the Google Play Store for over 500,000 movies and TV shows, and various applications.

Your browser does not support the video tag.

Official video showcasing the features of the Konka Q7 Pro Series QLED Android TV, including Quantum Dot technology, ZeroBezel design, 4K display, and Android TV functionalities.

Voice Remote and Google Assistant

The included remote control features voice control. Press the dedicated Google Assistant button on the remote to activate voice commands. You can use your voice to:

- Search for content (movies, TV shows, apps).
- Ask questions (weather, facts, etc.).
- Control smart home devices (if compatible and linked to your Google account).
- Play music.

Built-in Chromecast

Your TV has built-in Chromecast, allowing you to cast content (videos, photos, music) from compatible apps on your

smartphone, tablet, or computer directly to the TV screen. Ensure your device and TV are connected to the same Wi-Fi network.

Picture and Sound Enhancements

- **QLED (Quantum Dot Technology):** Provides a wider color gamut and more accurate colors for a rich and lifelike image.
- **ColorWave Pro:** Offers 25% more color than standard displays, enhancing color purity.
- **HiBright Pro LED Backlighting:** Delivers brighter, more dynamic images, improving picture quality in well-lit rooms.
- **4K Ultra HD Resolution with Konka XC3 Quad Core+ Ultra HD Engine:**Ensures extreme clarity, contrast, and color.
- **CrystalView:** Combines intelligent UHD upscaling, motion-estimated digital noise reduction, multi-band sharpness enhancer, and detail enhancer for crystal clear images.
- **DeepBlack:** Creates darker blacks while maintaining grayscale detail.
- **PurePalette:** Utilizes a wider color palette and multi-adaptive algorithms for rich and colorful images.

MAINTENANCE

Cleaning the Screen

Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Never spray liquid directly onto the screen.

Cleaning the Cabinet

Use a soft, dry cloth to wipe the TV cabinet. Avoid using abrasive cleaners or solvents that may damage the finish.

Ventilation

Ensure adequate ventilation around the TV to prevent overheating. Do not block ventilation openings. Maintain a minimum distance from walls or other objects.

TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions:

Problem	Possible Solution
No power	Check if the power cable is securely connected to the TV and the wall outlet. Ensure the outlet is functional. Press the power button on the remote or TV.
No picture, but sound is present	Verify the correct input source is selected. Check cable connections to external devices. Try restarting the TV and connected devices.
No sound, but picture is present	Check the volume level and ensure the TV is not muted. Verify audio cable connections. If using external audio, ensure it's powered on and correctly configured.
Remote control not working	Replace the batteries in the remote. Ensure there are no obstructions between the remote and the TV's IR sensor.
Cannot connect to Wi-Fi	Ensure your Wi-Fi router is on and functioning. Re-enter the Wi-Fi password carefully. Try restarting both the TV and the router.

Problem	Possible Solution
Android TV apps are slow or unresponsive	Close unused applications. Clear the cache of problematic apps in the TV settings. Restart the TV. Ensure a stable internet connection.

SPECIFICATIONS

Feature	Detail
Brand	KONKA
Model Number	65Q75A
Screen Size	65 Inches
Display Technology	QLED
Resolution	4K Ultra HD
Operating System	Android TV
Special Features	QLED, Voice Remote, Google Assistant, Chromecast Built-in, ZeroBezel Pro Design, HiBright Pro LED Backlighting, ColorWave Pro, CrystalView, DeepBlack, PurePalette
Connectivity Technology	HDMI (4 ports, including 1 ARC), USB (2 ports), LAN, Optical, AV IN, RF
Item Weight	56.7 pounds (25.7 kg)
Product Dimensions (L x W x H)	63.43 x 5.98 x 39.17 inches (161.1 x 15.2 x 99.5 cm)
Speaker Type	Built-In
Date First Available	July 16, 2020

WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or visit the official KONKA website. For technical support or service inquiries, please contact KONKA customer service through their official channels. Keep your purchase receipt and model number (65Q75A) readily available when contacting support. You can visit the KONKA Store for more information:[KONKA Official Store](#)

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and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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