

Tecno Hipods H2

Tecno Hipods H2 True Wireless Earphones User Manual

Model: Hipods H2

1. INTRODUCTION

Thank you for choosing the Tecno Hipods H2 True Wireless Earphones. This manual provides essential information for setting up, operating, and maintaining your device to ensure optimal performance and longevity.

Package Contents:

- H2 Earbuds (Left and Right)
- Charging Case
- Micro USB Charging Cable
- Silicone Eartips (Small, Medium, Large)
- User Manual
- Warranty Documents



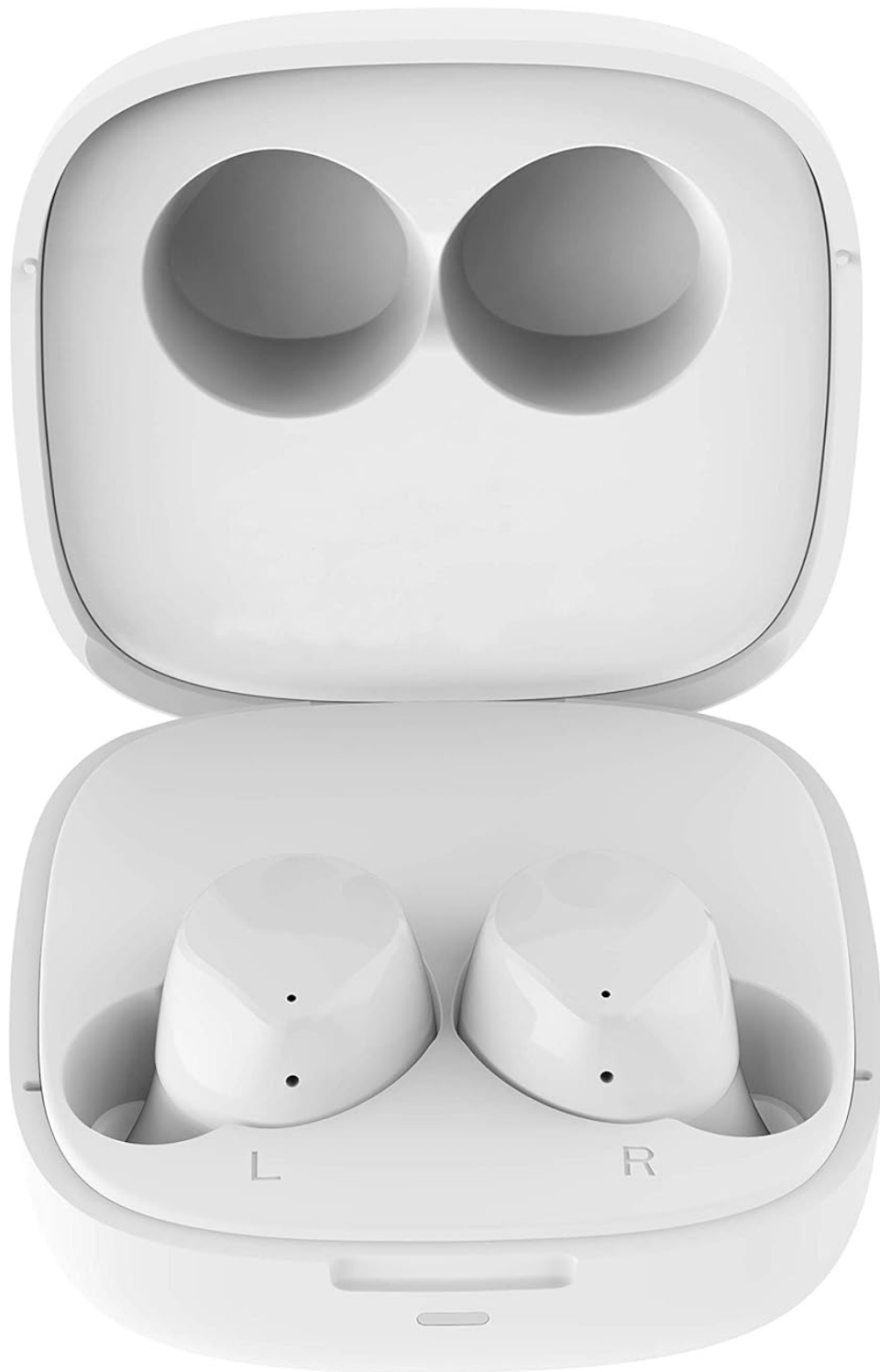
This image displays the Tecno Hipods H2 True Wireless Earphones. The charging case is open, revealing the right earbud securely placed inside, while the left earbud is shown outside the case, ready for use. This illustrates the product's compact design and how the earbuds are stored.

2. SETUP

2.1 Charging the Earphones and Case

1. **Initial Charge:** Before first use, fully charge the Hipods H2. Place both earbuds into the charging case. Connect the Micro USB charging cable to the charging port on the case and the other end to a USB power adapter (not included).
2. **Charging Indicators:** The LED indicator on the charging case will show the charging status. Refer to the specific LED patterns in your warranty document for detailed information.
3. **Earbud Charging:** When earbuds are placed in the case, they will charge automatically. The earbuds' indicators will show their charging status.

A 15-minute charge provides approximately 2 hours of playback time. A full charge offers up to 6 hours on the earbuds and an additional 18 hours from the charging case.



A top-down view of the Tecno Hipods H2 earbuds nestled within their open charging case. This perspective highlights the precise fit of each earbud into its designated charging slot, indicating proper storage and charging orientation.

2.2 Bluetooth Pairing

1. **Power On:** Open the charging case. The earbuds will automatically power on and enter pairing mode. The indicator on one earbud will flash, indicating it is ready to pair.
2. **Activate Bluetooth:** On your device (smartphone, tablet, etc.), go to the Bluetooth settings and

enable Bluetooth.

3. **Select Device:** Look for 'Tecno Hipods H2' in the list of available devices and select it to connect.
4. **Confirmation:** Once connected, a voice prompt will confirm successful pairing, and the earbud indicators will stop flashing.
5. **Single Earbud Use:** Either earbud can be used independently after initial pairing.

2.3 Fitting the Earbuds

Choose the silicone eartips that provide the most comfortable and secure fit for your ears. A proper seal is crucial for optimal sound quality and noise cancellation.



A detailed close-up of a single Tecno Hipods H2 earbud, highlighting its ergonomic design, the 'R' (Right) indicator, and the silicone eartip. This view helps in understanding the earbud's shape and how it fits into the ear.

3. OPERATING THE EARPHONES

The Tecno Hipods H2 feature smart touch controls for easy management of music, calls, and voice assistance.

3.1 Smart Touch Controls

- **Play/Pause Music:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call or active call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud.
- **Gaming Mode (Low Latency):** Press and hold the right earbud for 2 seconds to toggle gaming mode on/off. This reduces audio delay for gaming and video playback.

3.2 Power On/Off

- **Power On:** Open the charging case, or press and hold the touch area on both earbuds for 3 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or press and hold the touch area on both earbuds for 5 seconds.

4. MAINTENANCE

Proper maintenance ensures the longevity and performance of your Hipods H2 earphones.

4.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove eartips and clean them with mild soap and water, then dry thoroughly before reattaching.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and the case are clean and free of debris.

4.2 Storage

- Always store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid exposing the earphones to extreme temperatures, humidity, or direct sunlight.

The Hipods H2 are IPX4 water resistant, meaning they are protected from splashing water from any direction. They are not designed for submersion in water.

5. TROUBLESHOOTING

If you encounter issues with your Tecno Hipods H2, refer to the following common solutions:

- **Earbuds not pairing with device:**
 - Ensure both earbuds are charged.
 - Turn off Bluetooth on your device, then turn it back on.
 - Forget 'Tecno Hipods H2' from your device's Bluetooth list and attempt to pair again.
 - Place earbuds back in the case, close the lid, wait 5 seconds, then open to re-enter pairing mode.
- **Only one earbud working:**
 - Ensure both earbuds are charged.
 - Place both earbuds back into the charging case, close the lid, and then open it again. This often re-syncs them.
 - If the issue persists, try resetting the earbuds (refer to your warranty document for specific reset instructions if available).
- **Earbuds not charging:**
 - Ensure the charging cable is securely connected to both the case and the power source.
 - Check if the charging contacts on the earbuds and inside the case are clean and free of obstructions.
 - Try a different charging cable or power adapter.
- **Low volume or poor sound quality:**
 - Adjust the volume on your connected device.
 - Ensure the eartips are properly sealed in your ear canal. Try different eartip sizes.
 - Clean any earwax or debris from the earbud nozzles.

6. SPECIFICATIONS

Feature	Specification
Model Name	Hipods H2
Connectivity Technology	Bluetooth 5.0, Wireless
Wireless Communication Technology	Bluetooth
Water Resistance Level	IPX4 (Water Resistant)
Control Method	Touch
Ear Placement	In Ear
Form Factor	In Ear

Feature	Specification
Noise Control	Environmental Noise Cancellation (ENC)
Total Music Playback Time	Up to 24 hours (6 hours on earbuds + 18 hours with charging case)
Quick Charge	15 mins charge for 2 hours playback
Low Latency	120ms (Gaming Mode)
Item Weight	5 Grams (per earbud)
Product Dimensions	2.3 x 1.8 x 2.2 cm
Material	Acrylonitrile Butadiene Styrene (ABS), Polycarbonate (PC)
Operating System Compatibility	Android, iOS

7. WARRANTY AND SUPPORT

7.1 Warranty Information

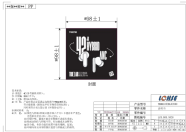
The Tecno Hipods H2 True Wireless Earphones come with a **6-month warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects and does not cover damage caused by misuse, accidents, or unauthorized modifications.




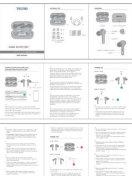

7.2 Customer Support

For further assistance, technical support, or warranty inquiries, please refer to the contact information provided in your warranty documents or visit the official Tecno support website. You may also find additional resources and FAQs on the [Tecno Store on Amazon](#).

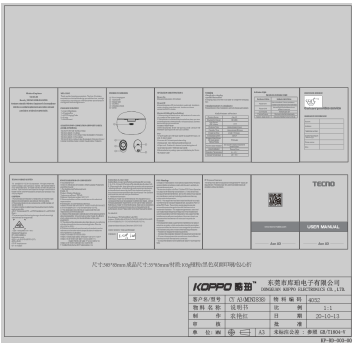
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Related Documents - Hipods H2

	<p>TECNO True 1 Air TWS Earphones User Manual</p> <p>User manual for TECNO True 1 Air True Wireless Stereo (TWS) earphones, detailing features, setup, operation, controls, and compliance information.</p>
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	<p>TECNO Buds 4 BD04 True Wireless Earphones User Manual</p> <p>Comprehensive user manual for TECNO Buds 4 BD04 True Wireless Earphones, covering features like ANC, sound effects, quick connection, gesture controls, and regulatory information.</p>
	<p>TECNO H3 Wireless Earphones User Manual</p> <p>Comprehensive user manual for TECNO H3 wireless earphones, detailing product overview, package contents, controls, functions, specifications, indicator lights, and compliance information.</p>
	<p>TECNO Sonic 1 Pro SC01P True Wireless Earbuds User Manual</p> <p>Comprehensive user manual for TECNO Sonic 1 Pro SC01P true wireless earbuds, covering package contents, product overview, features, operation, connectivity, safety, and warranty information.</p>
	<p>TECNO Gemini E GS1/ES1/GE1 True Wireless Earbuds User Manual</p> <p>User manual for TECNO Gemini E GS1/ES1/GE1 true wireless earbuds, covering packing list, pairing, power on/off, music and call controls, and FCC compliance information.</p>
	<p>TECNO Buds 4 Air Wireless Earbuds User Manual</p> <p>Comprehensive user manual for TECNO Buds 4 Air wireless earbuds, covering setup, usage, features, technical specifications, safety information, and warranty details. Learn how to connect, control, and maintain your earbuds.</p>

Documents - Tecno – Hipods H2



[TECNO Ace A3 Wireless Earphone User Manual](#)

User manual for the TECNO Ace A3 Wireless Earphone, detailing product overview, functions, specifications, and compliance information.

lang:en score:29 filesize: 830.8 K page_count: 1 document date: 2020-10-13

