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Model: SH-HC15NU

INTRODUCTION

Thank you for choosing the Zojirushi SH-HC15NU Stainless Steel Vacuum Carafe. This carafe is designed to keep your beverages hot or cold for extended periods, offering convenience and style. Its durable stainless steel construction and advanced vacuum insulation ensure optimal temperature retention without external condensation. Please read this manual thoroughly before use to ensure proper operation and maintenance.





Image: The Zojirushi SH-HC15NU Stainless Steel Vacuum Carafe in Matte Copper, showcasing its sleek design.

IMPORTANT SAFETY PRECAUTIONS

- Do not use the carafe for carbonated drinks, dry ice, or fermented foods, as pressure buildup can cause the stopper to eject or contents to spray.
- Do not overfill the carafe. Leave space at the top to prevent spills when inserting the stopper.
- Keep out of reach of children when filled with hot liquids.
- Do not place the carafe in a microwave, oven, or on a direct heat source.
- Ensure the stopper is securely closed before transporting to prevent leaks.
- Avoid dropping or subjecting the carafe to strong impacts, which may damage the vacuum insulation.

SETUP AND FIRST USE

Unpacking

Carefully remove the carafe and all components from the packaging. Inspect for any damage.

Initial Cleaning

1. Before first use, wash the interior and exterior of the carafe, including the stopper, with warm water and mild dish soap.
2. Rinse thoroughly with clean water.
3. Ensure all parts are completely dry before assembly.



Image: The wide 2 1/2-inch mouth of the carafe, designed for easy cleaning and filling.

OPERATING INSTRUCTIONS

Pre-heating/Pre-cooling (Optional)

For best results, pre-heat the carafe with hot water or pre-cool with cold water for 5-10 minutes before filling with your desired beverage. Empty the pre-heating/pre-cooling water before adding your drink.

Filling the Carafe

1. Remove the stopper by pinching the release tabs and lifting it straight up.
2. Pour your hot or cold beverage into the carafe. Do not fill past the inner stopper line to prevent overflow.
3. Securely re-insert the stopper by aligning it and pressing down until it clicks into place.



Image: The carafe's wide mouth allows for direct brewing with a coffee dripper.

Pouring Beverages

1. To pour, simply press the pinch-release stopper lever located on the handle.
2. Tilt the carafe to dispense the beverage.
3. Release the lever to close the stopper and maintain temperature.



Image: A smooth stream of coffee being poured from the carafe, demonstrating the easy-pour mechanism.

CARE AND MAINTENANCE

Daily Cleaning

- Wash the interior with warm water and mild dish soap using a soft sponge or bottle brush.
- The wide mouth (2 1/2 inches) facilitates easy cleaning.
- Wipe the exterior with a soft, damp cloth.
- Rinse all parts thoroughly and allow them to air dry completely before reassembly or storage.



Image: The pinch-release stopper can be easily removed for thorough cleaning.

Deep Cleaning (for stubborn stains or odors)

- For coffee or tea stains, fill the carafe with hot water and add a tablespoon of baking soda. Let it soak for several hours or overnight.
- Alternatively, use a mixture of vinegar and water.
- Rinse thoroughly afterwards.

Storage

Store the carafe clean and dry with the stopper removed or slightly ajar to prevent odors.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Beverage does not stay hot/cold	Stopper not closed properly; Vacuum insulation damaged; Carafe not pre-heated/cooled.	Ensure stopper is securely closed. Avoid dropping the carafe. Pre-heat/cool the carafe before use.
Leakage from stopper	Stopper not inserted correctly; Gasket worn or missing.	Re-insert stopper firmly. Check if the gasket is properly seated and undamaged. Replace if necessary.
Odor inside carafe	Improper cleaning or storage.	Perform deep cleaning with baking soda or vinegar solution. Store with stopper removed.

SPECIFICATIONS

Model Number: SH-HC15NU

Brand: Zojirushi

Capacity: 1.5 Liters (approximately 50.7 Ounces)

Material: Stainless Steel

Color: Matte Copper

Dimensions (W x H): 6.5 inches x 9.75 inches

Item Weight: 2.16 pounds

Special Features: Extra wide 2 1/2" mouth, Pinch-release stopper, Stainless steel vacuum liner

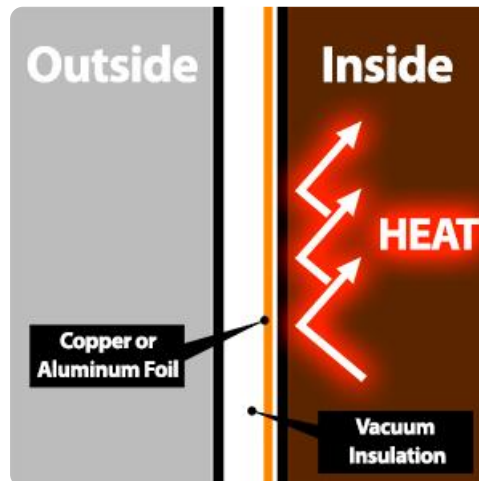


Image: Diagram showing the double-wall stainless steel construction with vacuum insulation for superior temperature retention.

WARRANTY INFORMATION

Zojirushi products are manufactured with high-quality materials and craftsmanship. For specific warranty details, please refer to the warranty card included with your product or visit the official Zojirushi website. Keep your purchase receipt as proof of purchase for any warranty claims.

CUSTOMER SUPPORT

For further assistance, product inquiries, or to purchase replacement parts, please contact Zojirushi customer support. Contact information can typically be found on the Zojirushi website or on the product packaging.

