

Ember CM191402US

Ember Temperature Control Smart Mug 2 (14 oz) User Manual

Brand: Ember | Model: CM191402US

1. INTRODUCTION

The Ember Temperature Control Smart Mug 2 is designed to keep your hot beverages at your preferred temperature for extended periods. This manual provides essential information for setting up, operating, and maintaining your Ember Mug 2 to ensure optimal performance and enjoyment.

A smarter way to drink coffee.

Experience the comfort of consistently hot coffee (and tea) at your chosen temperature. Simply, set your temperature down to the degree in the Ember App.

App Includes:

- ✓ Personalized LED color
- ✓ Recipes
- ✓ Tea timers and more



Image: The Ember Temperature Control Smart Mug 2 in white, shown on its charging coaster, ready for use.

2. PACKAGE CONTENTS

Before you begin, please ensure all items are present in your package:

- Ember Temperature Control Smart Mug 2 (14 oz)
- Charging Coaster
- Power Adapter
- Quick Start Guide

What's included:

- ✓ **Ember Mug 2**
- ✓ **Charging Coaster**
- ✓ **Power Cable**



Image: A visual representation of the Ember Mug 2, its charging coaster, and the power adapter, which are the main components included in the package.

3. SETUP

1. **Unpack:** Carefully remove all components from the packaging.
2. **Charge:** Connect the power adapter to the charging coaster and plug it into a wall outlet. Place your Ember Mug 2 on the coaster to begin charging. The mug's LED indicator will show charging status.
3. **Download App:** Download the Ember app from your device's app store. Search for "Ember".
4. **Pair Device:** Follow the in-app instructions to pair your Ember Mug 2 with your smartphone or tablet via Bluetooth. This allows for personalized temperature control and other features.

4. OPERATING INSTRUCTIONS

Your Ember Mug 2 can be used with or without the Ember app. Without the app, the mug defaults to a temperature of 135°F (57°C).

4.1 Filling the Mug

Pour your desired hot beverage into the Ember Mug 2. The mug will automatically detect the hot liquid and begin to maintain its temperature.

4.2 Setting Temperature (with App)

Using the Ember app, you can precisely set your desired beverage temperature between 120°F (49°C) and 145°F (63°C). The app also allows you to customize presets for different beverages.



Up to 80 Minutes of Battery Life

The 14oz Ember Mug 2 keeps your drink warm for up to **80 minutes** on a full charge. If it's left on the coaster it can stay charged **all day**.



Image: A smartphone screen displaying the Ember app, showing a temperature setting of 135 degrees Fahrenheit, illustrating the app's temperature control feature.

4.3 Smart LED Indicator

The LED light at the base of the mug communicates its status:

- **Pulsing White:** Heating or cooling to target temperature.
- **Solid White:** At target temperature.
- **Pulsing Red:** Low battery.
- **Solid Red:** Charging.
- **Pulsing Green:** Fully charged.
- **Solid Green:** Fully charged and on coaster.



Image: A close-up view of the Ember Mug 2 resting on its charging coaster, highlighting the smart LED indicator at the base, which glows to show the mug's status.

4.4 Auto Sleep & Sensors

The Ember Mug 2 features intelligent sensors:

- It automatically wakes up when hot liquid is poured into it.
- It enters sleep mode based on motion detection or when empty, conserving battery life.



Image: Two Ember Mugs, one white and one red, positioned to demonstrate the mug's auto-sleep functionality, which activates when the mug is not in use.

4.5 Battery Life

The 14 oz Ember Mug 2 provides up to 80 minutes of battery life on a full charge when off the coaster. When placed on the charging coaster, it can maintain your beverage's temperature all day.



Image: The Ember Mug 2 on its charging coaster, accompanied by text highlighting its extended battery life of up to 80 minutes off the coaster, or all-day warmth when on the coaster.

5. APP FEATURES

The Ember app enhances your mug experience with several customizable options:

- **Precise Temperature Control:** Adjust your beverage temperature to the exact degree.
- **Notifications:** Receive alerts when your drink reaches your desired temperature.
- **Personalized LED Color:** Customize the color of the LED light on your mug.
- **Recipes:** Access beverage recipes with recommended temperatures.
- **Tea Timers:** Set timers for perfect tea steeping.



Image: A hand holding a smartphone with the Ember app open, showing temperature control options, with an Ember Mug 2 in the background, demonstrating the smart features.

6. MAINTENANCE AND CARE

Proper care ensures the longevity and performance of your Ember Mug 2:

- **Hand Wash Only:** The Ember Mug 2 is designed for hand washing. Do not place it in a dishwasher.
- **Submersible:** The mug is fully submersible up to 1 meter (3 feet) for easy cleaning.
- **Scratch-Resistant Coating:** The mug features a durable, scratch-resistant ceramic coating.
- **Charging Coaster:** Wipe the charging coaster with a damp cloth as needed. Do not submerge the coaster in water.



Image: Hands are shown hand-washing a copper-colored Ember Mug 2 under running water in a sink, highlighting that the mug is safe for hand washing and submersible up to 1 meter.

7. TROUBLESHOOTING

If you encounter issues with your Ember Mug 2, try the following:

- **Mug not heating:** Ensure the mug is fully charged or placed on the charging coaster. Check that the coaster is properly plugged in.
- **App connectivity issues:** Ensure Bluetooth is enabled on your device and the mug is within range.

Try restarting both the app and your mug.

- **LED not responding:** Place the mug on the charging coaster to check its battery status. If the issue persists, contact customer support.

8. SPECIFICATIONS

| Feature | Detail |
|----------------------------|--|
| Brand | Ember |
| Model Number | CM191402US |
| Capacity | 14 Ounces (414 Milliliters) |
| Color | White |
| Material | Stainless Steel (with ceramic coating) |
| Temperature Range | 120°F - 145°F (49°C - 63°C) |
| Battery Life (off coaster) | Up to 80 minutes |
| Power Source | 1 Lithium Ion Battery (included), Charging Coaster |
| Product Dimensions | 6.06"W x 6.26"H |
| Care Instructions | Hand Wash Only, Submersible up to 1 meter |

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Ember website or contact their customer service directly. Keep your proof of purchase for any warranty claims.