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## Comfytemp K9224

# Comfytemp K9224 Weighted Electric Heating Pad User Manual

Model: K9224 Brand: Comfytemp

#### 1. IMPORTANT SAFETY INFORMATION

Please read all instructions and warnings carefully before using this heating pad to ensure safe and effective operation. Failure to follow these instructions may result in electric shock, fire, or injury.

- WARNING: Do not use while sleeping.
- Do not use directly on bare skin.
- Avoid bunching, sitting on, or crushing the pad. Avoid sharp folds.
- · Keep out of reach of children.
- Always follow the provided instructions for use and storage.
- Consult a healthcare professional before use if you have any medical conditions or are pregnant.
- In case of accidental contact with skin, immediately cool the affected area with cold water. If symptoms persist, seek medical attention.
- Do not use pins or other metallic objects to fasten the pad.
- Do not use with liniments, salves, or ointments, especially those containing heat-producing ingredients, as skin burns could result.
- Do not use on an infant, invalid, or a sleeping or unconscious person.
- · Do not use on areas of insensitive skin.
- · Never pull this pad by the supply cord.
- Do not use if the cord or plug is damaged.
- · Unplug when not in use.

#### 2. PRODUCT OVERVIEW

The Comfytemp K9224 Weighted Electric Heating Pad is designed to provide targeted heat therapy for the neck, shoulders, and back. Its weighted design ensures a snug fit and effective heat distribution for muscle tension and pain relief.



Image: The Comfytemp K9224 Weighted Electric Heating Pad in red, showing its contoured shape for neck and shoulders, and the attached digital controller.

### **Key Features:**

- **Weighted Design:** Filled with 2.6 lbs of micro-glass beads for a better fit around the neck and shoulders, providing comforting pressure and ensuring the pad stays in place.
- Targeted Heat Therapy: Specifically shaped to cover the neck, shoulders, and upper back, offering relief from muscle tension and soreness. Can also be applied to the abdomen and waist for cramp relief.
- Adjustable Heat Settings: Features 9 heat levels to customize your therapy experience.
- Auto-Off Timer: Includes 11 auto-off timer settings (0.5H, 1H, 1.5H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H) for energy conservation and safety.
- **Digital Controller:** User-friendly controller with a countdown display and backlight for easy visibility, even at night.
- Soft Flannel Material: Made from luxurious soft flannel for comfort and even heat distribution.
- Machine-Washable: The pad is machine-washable after removing the controller for easy cleaning.

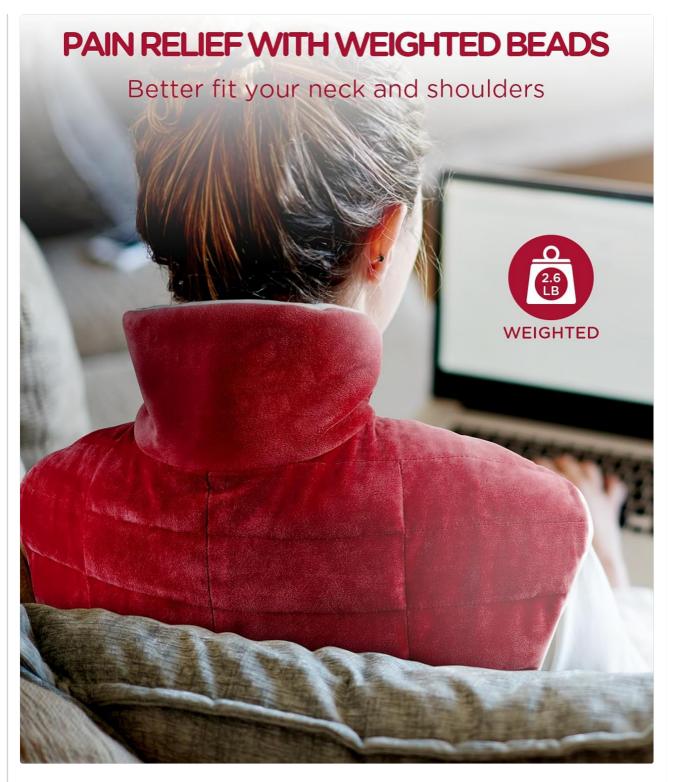


Image: A woman wearing the weighted heating pad on her shoulders, demonstrating its ergonomic fit for targeted relief.



Image: An exploded diagram illustrating the internal layers of the heating pad, including the flannel cover, weighted beads, and heating elements.

#### 3. SETUP INSTRUCTIONS

- 1. **Unpack:** Carefully remove the heating pad and controller from its packaging.
- 2. Inspect: Check the heating pad and power cord for any signs of damage. Do not use if damaged.
- 3. **Connect Controller:** Ensure the controller is securely plugged into the heating pad's connector.
- 4. **Position:** Place the heating pad comfortably over your neck and shoulders, ensuring it lies flat without any sharp folds or bunching. The weighted design will help it conform to your body.
- 5. Plug In: Insert the power plug into a standard 120V AC electrical outlet.

#### 4. OPERATING INSTRUCTIONS

The Comfytemp K9224 heating pad features an easy-to-use digital controller for adjusting heat and timer settings.



Image: Close-up of the digital controller, showing the power button, temperature control, timer control, and LED display for heat level and remaining time.

- 1. **Power On:** Long-press the power button () to turn on the heating pad. The LED display will illuminate.
- 2. **Adjust Heat Level:** Press the heating button (\$\times\$) to cycle through the 9 available heat settings. The current heat level will be displayed on the screen. Start with a lower setting and increase as needed for comfort.
- 3. **Set Auto-Off Timer:** Press the timer button () to select your desired auto-off time from 0.5H, 1H, 1.5H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, or 9H. The countdown will be visible on the display.
- 4. **Power Off:** Long-press the power button () again to turn off the heating pad. Unplug the unit from the electrical outlet when not in use.

**Note:** The backlight design provides convenient visibility for nighttime usage. The countdown display helps you monitor the remaining therapy time.

#### 5. CARE AND MAINTENANCE

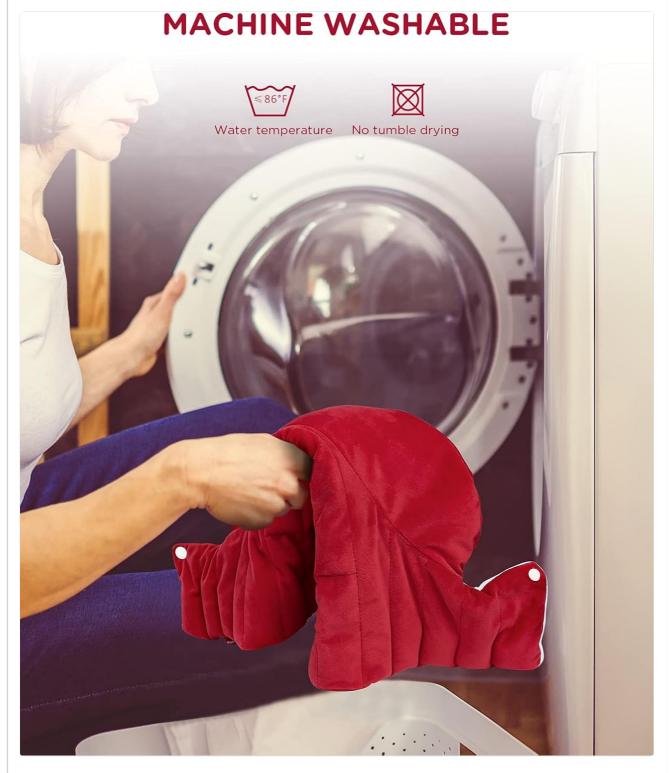


Image: A woman placing the red heating pad into a washing machine, illustrating its machine-washable feature.

- **Before Cleaning:** Always unplug the heating pad from the electrical outlet and disconnect the controller from the pad before cleaning.
- **Machine Washing:** The flannel heating pad is machine-washable. Use a gentle cycle with cold water (approximately 86°F / 30°C).
- **Drying:** Do not tumble-dry. Air dry the heating pad completely before reconnecting the controller and storing or using. Ensure no moisture remains in the connector area.
- **Storage:** Store the heating pad in a cool, dry place. Avoid folding it tightly or placing heavy objects on it, which could damage the internal wiring.
- Do Not Iron: Do not iron the heating pad.

• Do Not Dry Clean: Do not dry clean the heating pad.

# 6. TROUBLESHOOTING GUIDE

If you encounter issues with your Comfytemp K9224 heating pad, please refer to the following common solutions:

Problem	Possible Cause	Solution
Heating pad does not turn on.	Not plugged in, loose connection, power outage, damaged cord/controller.	Ensure the power cord is securely plugged into a working outlet.  Check that the controller is firmly connected to the pad. Verify power to the outlet. If the cord or controller is damaged, discontinue use and contact customer support.
Pad is not heating or heating inconsistently.	Low heat setting, auto-off timer activated, internal wiring issue.	Increase the heat setting using the controller. Check if the auto-off timer has expired. Ensure the pad is lying flat and not bunched. If the problem persists, contact customer support.
Controller display is not working.	Loose connection, power issue, controller malfunction.	Ensure the controller is properly connected to the pad and the power outlet. Try unplugging and re-plugging the unit. If the display remains blank, contact customer support.
Pad feels too hot.	Heat setting is too high, prolonged use on bare skin.	Reduce the heat setting. Ensure the pad is not used directly on bare skin. Discontinue use if discomfort occurs.

If these solutions do not resolve the issue, please contact Comfytemp customer support for further assistance.

# 7. PRODUCT SPECIFICATIONS

Feature	Detail
Model Number	K9224
Product Dimensions	19 x 23 inches (approx. 48 x 58 cm)
Weighted Fill	2.6 lbs Micro-Glass Beads
Material	Soft Flannel
Heat Settings	9 Levels
Auto-Off Timer	11 Settings (0.5H, 1H, 1.5H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H)

Feature	Detail
Power Source	Corded Electric
Color	Red
Manufacturer	AlierGo

#### 8. WARRANTY AND CUSTOMER SUPPORT

Comfytemp is committed to providing high-quality products and excellent customer service.

- Warranty: This product comes with a 365-day warranty from the date of purchase.
- Returns: Enjoy 30 days of free returns.
- **Customer Support:** For any inquiries, issues, or warranty claims, please contact Comfytemp customer support. We aim to provide quick responses and effective solutions within 24 hours.
- FSA/HSA Eligibility: This warming pad is FSA/HSA approved.



Image: Graphic indicating the product is HSA/FSA eligible.

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#### **Related Documents - K9224**

Comfytemp K9224 Massage Heating Pad User Manual and Safety Guide Comprehensive user manual for the Comfytemp K9224 Massage Heating Pad, detailing product specifications, operating instructions, cleaning, troubleshooting, safety warnings, power bank usage, and warranty information.
Comfytemp K9274 Heating Belt User Manual Comprehensive user manual for the Comfytemp K9274 Heating Belt, detailing its features, operation, safety instructions, troubleshooting, and specifications. Learn how to use the far-infrared heat and support functions for temporary pain relief.

Comfytemp K9244 Heating Pad User Manual User manual for the Comfytemp K9244 heating pad, detailing its features, specifications, operation, safety instructions, troubleshooting, and warranty information.
Comfytemp K4009 Heating Pad User Manual User guide for the Comfytemp K4009 heating pad, detailing setup, app control, specifications, troubleshooting, and safety precautions for optimal use.
Comfytemp K4044 XXL Flexible Red Light Pad User Manual and Guide User manual for the Comfytemp K4044 XXL Flexible Red Light Pad, detailing its functions, specifications, usage instructions, maintenance, troubleshooting, and safety precautions for red light therapy.
Comfytemp K4034 Heating Pad User Manual and Safety Guide Comprehensive user manual for the Comfytemp K4034 heating pad, detailing safe operation, features, care instructions, troubleshooting, and warranty information.

### Documents - Comfytemp - K9224



## Comfytemp K9224 Massage Heating Pad User Manual and Safety Guide

Comprehensive user manual for the Comfytemp K9224 Massage Heating Pad, detailing product specifications, operating instructions, cleaning, troubleshooting, safety warnings, power bank usage, and warranty information.

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