

TopMate C11-CA

TopMate C11 Laptop Cooling Pad Instruction Manual

Model: C11-CA | Brand: TopMate

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your TopMate C11 Laptop Cooling Pad. Designed to enhance your laptop's performance by effectively dissipating heat, this cooling pad features multiple fans, adjustable height settings, and customizable RGB lighting.

PRODUCT FEATURES

- **High-Speed Fan System:** Composed of four small and two large fans, providing strong airflow for effective heat reduction.
- **7 RGB Lighting Modes:** Extended RGB light bars on both sides offer various lighting effects, including color breathing and monochrome modes, to create an immersive gaming atmosphere.
- **Quiet Operation:** Fans are equipped with capacitor components to minimize noise while maintaining powerful airflow. For stronger fan speed, use a 5V/8V USB charging plug.
- **5-Level Height Adjustment:** Adjustable height settings allow you to find an ergonomic angle, reducing neck and back fatigue.
- **Integrated Phone Holder:** A convenient pull-out phone holder on the left side allows for easy viewing of your mobile device.
- **Durable Construction:** Made from thermosetting plastic for improved texture and strength, compatible with 11-17.3 inch laptops. Reinforced USB ports and braided USB cable ensure durability.

SETUP

Unboxing and Initial Inspection

Carefully remove the TopMate C11 cooling pad from its packaging. Inspect all components for any signs of damage.

Connecting to Power

The cooling pad is powered via a USB cable. Connect the braided USB cable (provided) from the cooling pad's USB port to an available USB port on your laptop or a 5V/8V USB charging plug for optimal performance.



Image: TopMate C11 Laptop Cooling Pad, showing its overall design with blue LED fans and RGB side lighting, along with the integrated phone holder.

OPERATING INSTRUCTIONS

Adjusting Fan Speed

Use the "+" and "-" buttons on the control panel to adjust the fan speed. The digital display will show the current speed level (1-5, with MAX indicating the highest speed).

Changing RGB Lighting Modes

Press the **light bulb icon** button to cycle through the 7 available RGB lighting modes. Long press the light bulb button to turn the RGB lights on or off.



7 RGB LIGHTING MODES

 switch light mode

Long press  to **turn off** the RGB lights on both sides
turn on

Image: Close-up of the control panel on the TopMate C11, displaying the fan speed and RGB lighting adjustment buttons, along with the digital screen.

Utilizing the Phone Holder

The phone holder is stored on the left side of the cooling pad. Gently pull it out to extend and place your mobile phone for convenient viewing. It can be inserted on either the left or right side.

REMOVABLE PHONE HOLDER

You can place the mobile phone holder on the left or right sides for your convenience.

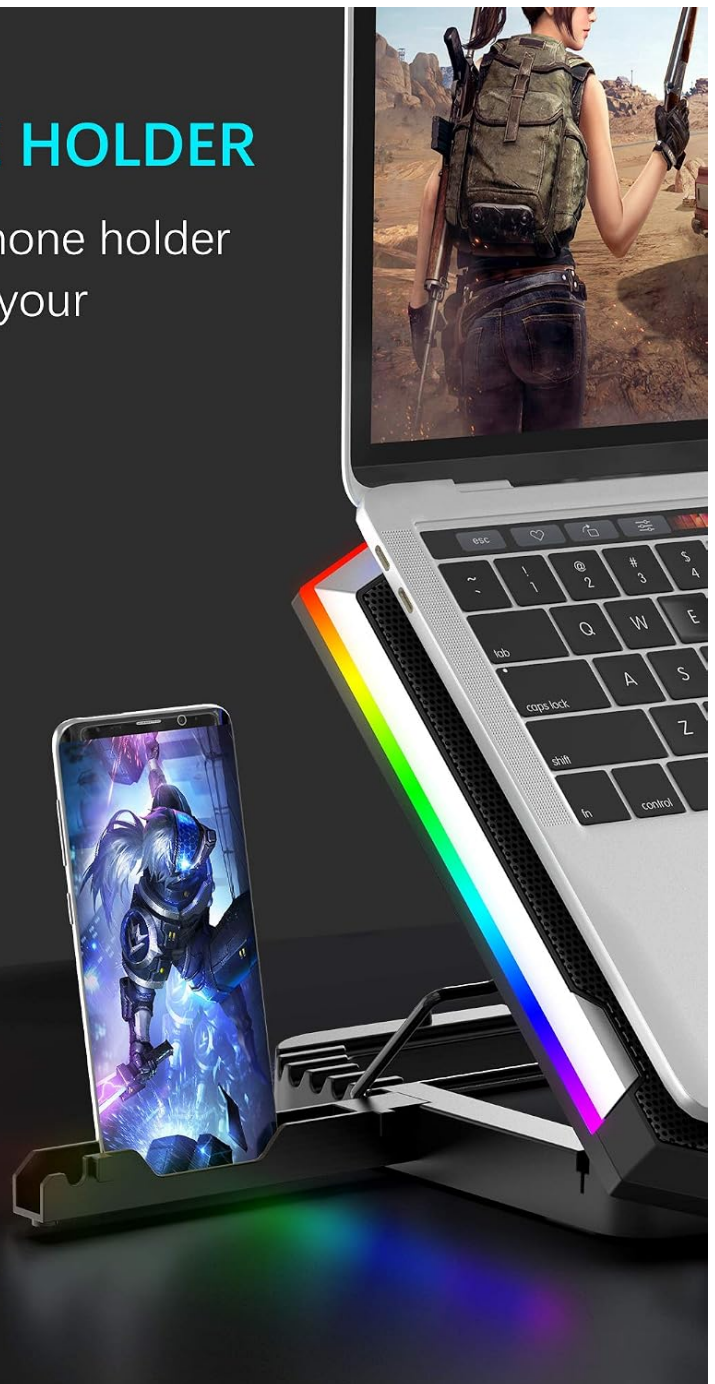
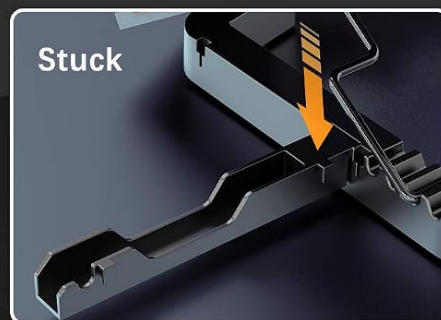
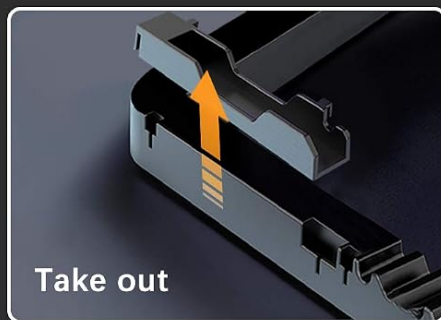


Image: The removable phone holder of the TopMate C11, shown extended from the side of the cooling pad, ready to hold a smartphone.

Adjusting Height

The cooling pad offers 5 adjustable height settings. Lift the rear support bar and slot it into the desired notch to achieve an ergonomic viewing and typing angle for your laptop.



Image: Diagram illustrating the five adjustable height levels of the TopMate C11, designed to improve ergonomics and reduce neck pressure.

MAINTENANCE

Cleaning

To maintain optimal performance, regularly clean the fan grilles and fan blades to prevent dust buildup. Use a soft, dry cloth or a can of compressed air. Do not use liquid cleaners directly on the fans or electronic components.

Storage

When not in use, store the cooling pad in a cool, dry place away from direct sunlight and extreme temperatures. Ensure the USB cable is neatly coiled to prevent damage.

TROUBLESHOOTING

Fans Not Spinning / No Power

- Ensure the USB cable is securely connected to both the cooling pad and a powered USB port on your laptop or a wall adapter.
- Try a different USB port or power source.
- If using a laptop USB port, ensure the laptop is turned on and not in sleep mode.
- For stronger fan speed, use a 5V/8V USB charging plug.

RGB Lights Not Working

- Press the light bulb button on the control panel to cycle through modes or long press to turn them on/off.
- Ensure the cooling pad is receiving adequate power.

Laptop Slipping

- Ensure the anti-skid buckles at the front of the cooling pad are properly extended.
- For larger or heavier laptops, utilize the provided silicone sleeves to heighten the anti-skid buckles for better grip.

SPECIFICATIONS

Feature	Detail
Model Number	C11-CA
Dimensions	16.14 x 11.65 x 1.69 inches
Item Weight	2.42 pounds (1.1 Kilograms)
Material	Thermosetting Plastic
Fan Configuration	4 small fans, 2 large fans
RGB Lighting Modes	7 modes
Height Adjustment	5 levels
Compatibility	11-17.3 inch laptops

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official TopMate website or contact your retailer. Keep your purchase receipt for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question