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› TRIAXE Cruze Foldable 3-Wheel Mobility Scooter User Manual

Enhance Mobility Cruze

TRIAXE Cruze Foldable 3-Wheel Mobility Scooter User Manual

Model: Cruze | Brand: Enhance Mobility

INTRODUCTION

Welcome to the user manual for your TRIAXE Cruze Foldable 3-Wheel Mobility Scooter. This manual provides essential information for the safe and efficient operation, maintenance, and care of your scooter. Please read this manual thoroughly before operating the scooter to ensure proper use and to prevent injury or damage.

IMPORTANT SAFETY INFORMATION

Operating any mobility device requires attention to safety. Always follow these guidelines:

- Always ensure the scooter is fully unfolded and locked before use.
- Do not exceed the maximum weight capacity of 350 lbs.
- Operate the scooter at a safe speed, especially in crowded areas or on uneven terrain.
- Use caution when turning, especially at higher speeds, to prevent tipping.
- Ensure the battery is properly charged before each use.
- Avoid operating the scooter in extreme weather conditions.
- Always engage the electromagnetic brakes when stopping or parking.
- Consult a physician if you have any medical conditions that may affect your ability to operate the scooter safely.

SCOOTER COMPONENTS OVERVIEW

Familiarize yourself with the main parts of your TRIAXE Cruze scooter.



Figure 1: The TRIAXE Cruzeiro Foldable 3-Wheel Mobility Scooter in its operational state, featuring a blue frame, black seat, handlebars, and a front-mounted basket.

- **Handlebar Assembly:** Includes throttle, brake levers, and control panel.
- **Seat:** Padded seat for user comfort.
- **Footrest/Deck:** Area for feet during operation.
- **Front Wheel:** Steering wheel with suspension.
- **Rear Wheels:** Drive wheels.
- **Basket:** Detachable storage basket.
- **Folding Mechanism:** Latches and levers for folding and unfolding.
- **Battery Compartment:** Houses the 24V 12AH battery.

UNPACKING AND INITIAL SETUP

Unfolding the Scooter

Your TRIAXE Cruze scooter arrives folded for compact transport. Follow these steps to unfold it:

1. Place the folded scooter on a flat, stable surface.
2. Locate the main folding latch (refer to diagram if available in physical manual).
3. Carefully release the latch and begin to lift the handlebar assembly upwards.
4. As the handlebar rises, the seat and rear section will begin to unfold.
5. Continue unfolding until the frame locks securely into place. Ensure all locking mechanisms are engaged.
6. Adjust the seat height and handlebar angle to your comfort.
7. Attach the basket to the front of the handlebar assembly if not already installed.



Figure 2: The TRIAXE Cruze Mobility Scooter in its folded configuration. Note: This image shows a red scooter, but the folding mechanism is identical for the blue model.

Initial Battery Charge

Before first use, fully charge the scooter's battery. Connect the provided charger to the charging port on the scooter and then to a standard wall outlet. The charging indicator light on the charger will change color (e.g., red to green) when charging is complete. This may take several hours.

OPERATING INSTRUCTIONS

Powering On/Off

Insert the key into the ignition and turn it to the 'ON' position to power on the scooter. Turn the key to 'OFF' to power down.

Speed Control

The scooter features a variable speed control dial or lever on the handlebar. Adjust this to set your desired maximum speed. The throttle lever (usually on the right handlebar) controls acceleration. Gently press it to move forward. Release the throttle to slow down.

Braking

The TRIAXE Cruze is equipped with electromagnetic brakes. Releasing the throttle lever will automatically engage the brakes and bring the scooter to a smooth stop. For immediate stopping, some models may also have a manual brake lever.

Folding for Transport

To fold the scooter for transport or storage, ensure it is powered off. Reverse the unfolding steps, carefully releasing the locking mechanisms and collapsing the frame until it is compact and secured by the latch.

Driving Tips

- Always maintain a safe distance from obstacles and other people.
- Be aware of your surroundings and potential hazards.
- Avoid sudden starts, stops, or turns.
- When navigating inclines or declines, reduce your speed and maintain control.
- Practice in a safe, open area before operating in public spaces.



Figure 3: Two TRIAXE Cruze scooters in use, demonstrating comfortable outdoor operation. One scooter is blue, and the other is red.

MAINTENANCE

Battery Care

- Charge the battery fully after each use, even if only used for a short period.

- If storing the scooter for an extended period, charge the battery at least once a month to maintain its health.
- Use only the charger provided by Enhance Mobility.
- Do not expose the battery to extreme temperatures.

Cleaning

Wipe down the scooter with a damp cloth and mild detergent. Avoid using abrasive cleaners or spraying water directly onto electrical components.

Tire Inspection

Regularly inspect the solid tires for wear or damage. While solid tires do not require inflation, ensuring they are free from debris and in good condition is important for optimal performance.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Scooter does not power on.	Battery is discharged; Key is not in 'ON' position; Circuit breaker tripped.	Charge the battery; Turn key to 'ON'; Reset the circuit breaker (if applicable).
Scooter moves slowly or inconsistently.	Low battery charge; Speed control set too low; Motor issue.	Fully charge the battery; Adjust speed control; Contact customer support if issue persists.
Brakes are not engaging properly.	Electromagnetic brake malfunction; Loose connection.	Ensure throttle is fully released; Contact customer support for inspection.

SPECIFICATIONS

Detailed technical specifications for the TRIAXE Cruze Foldable 3-Wheel Mobility Scooter:

Feature	Detail
Overall Length	39 inches
Overall Width	19.5 inches
Front Tire Size	8 inches Solid
Rear Tire Size	9.5 inches Solid
Maximum Speed	Up to 6 mph
Range per Charge	Up to 18 miles
Turning Radius	30 inches
Weight (without battery)	58 lbs
Brake System	Electric Brake Systems (Electromagnetic)
Drive System	Rear Wheel Drive, Brushed Motor
Maximum Weight Capacity	Up to 350 lbs
Seat Width	18 inches standard

Feature	Detail
Seat Height	23 inches
Battery	24V 12AH
Motor	24V 180W
Battery Charger	24V 2AH
Material	Aluminum
Color	Blue

WARRANTY INFORMATION

Specific warranty details for the TRIAXE Cruze Mobility Scooter are typically provided at the point of purchase or within separate documentation included with your product. Please refer to those materials for comprehensive warranty terms and conditions. For general inquiries, contact Enhance Mobility customer support.

Legal Disclaimer: Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This disclaimer is provided for informational purposes and is not directly related to the scooter's operation or warranty.

CUSTOMER SUPPORT

For further assistance, technical support, or to order replacement parts, please contact Enhance Mobility customer service. Refer to your purchase documentation for specific contact details or visit the official Enhance Mobility website.

Enhance Mobility Official Website: [www.enhancemobility.com](#) (Note: This is a placeholder link; please verify the actual support website.)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question