

Wicked Audio WITW2252

Wicked Audio Hiro True Wireless Earbuds

USER MANUAL

Model: Hiro (WITW2252)

INTRODUCTION

Thank you for choosing the Wicked Audio Hiro True Wireless Earbuds. These earbuds are designed to provide a seamless audio experience with advanced features such as Bluetooth 5.0 connectivity, 12 hours of playtime, a built-in microphone for calls, and a fast-charging case. This manual will guide you through the setup, operation, and maintenance of your new earbuds to ensure optimal performance.

PACKAGE CONTENTS

- Wicked Audio Hiro True Wireless Earbuds (Left and Right)
- Portable Charging Case
- USB Charging Cable
- Silicone Ear Tips (various sizes)
- User Manual

PRODUCT OVERVIEW



An image showing the two rose gold Wicked Audio Hiro true wireless earbuds placed above their matching rose gold charging case, which is open. The earbuds feature a compact design with white ear tips, and the charging case displays the "WICKED AUDIO" logo and LED indicators.

Components:

- **Earbud Touch Surface:** For controlling music, calls, and voice assistant.
- **Microphone:** Built-in for hands-free calls.
- **Charging Contacts:** Located on the earbuds and inside the case.
- **Charging Case LED Indicators:** Show battery status of the case.
- **USB-C Charging Port:** For charging the case.

SETUP

1. Charging the Earbuds and Case

1. **Initial Charge:** Before first use, fully charge the earbuds and charging case. Place the earbuds into the charging case, ensuring they are properly seated.
2. **Charge Case:** Connect the USB charging cable to the charging port on the case and plug the other

end into a USB power source (e.g., wall adapter, computer USB port).

3. **Charging Indicators:** The LED indicators on the charging case will illuminate to show charging progress. Once fully charged, the lights will indicate a full charge or turn off.
4. **Fast Charging:** The case supports fast charging, allowing for quick power-ups.

2. Pairing with Your Device (Easy Pairing)

1. **Activate Pairing Mode:** Open the charging case. The earbuds will automatically enter pairing mode, and their indicator lights will flash (e.g., blue/red alternating).
2. **Enable Bluetooth:** On your smartphone, tablet, or other Bluetooth-enabled device, go to the Bluetooth settings and ensure Bluetooth is turned on.
3. **Select "Wicked Audio Hiro":** In the list of available Bluetooth devices, select "Wicked Audio Hiro".
4. **Confirm Connection:** Once connected, the earbud indicator lights will stop flashing, and your device may confirm the connection.
5. **Reconnect:** After initial pairing, the earbuds will automatically reconnect to the last paired device when taken out of the case and Bluetooth is enabled on the device.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

Music Control (Track Control)

- **Play/Pause:** Tap the touch surface on either earbud once.
- **Next Track:** Double-tap the touch surface on the right earbud.
- **Previous Track:** Double-tap the touch surface on the left earbud.

Call Control (Built-in Microphone)

- **Answer/End Call:** Tap the touch surface on either earbud once during an incoming call or during an active call.
- **Reject Call:** Press and hold the touch surface on either earbud for 2 seconds during an incoming call.

Voice Assistant

- **Activate Voice Assistant:** Triple-tap the touch surface on either earbud to activate your device's voice assistant (e.g., Siri, Google Assistant).

MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.

- **Avoid Moisture:** Keep the earbuds and case away from water, humidity, and extreme temperatures.

TROUBLESHOOTING

Problem	Solution
Earbuds not pairing.	<ul style="list-style-type: none">◦ Ensure earbuds are charged.◦ Turn off Bluetooth on your device and turn it back on.◦ Forget "Wicked Audio Hiro" in your device's Bluetooth settings and re-pair.◦ Place earbuds back in the case, close the lid, wait a few seconds, then open again.
No sound from one earbud.	<ul style="list-style-type: none">◦ Ensure both earbuds are charged.◦ Place both earbuds back in the case, close the lid, then take them out again to reset the connection.◦ Check device audio settings to ensure balance is centered.
Charging case not charging.	<ul style="list-style-type: none">◦ Check the USB cable and power adapter for damage.◦ Try a different USB port or power source.◦ Ensure the charging port on the case is clean and free of debris.

SPECIFICATIONS

Feature	Detail
Model Name	Hiro
Model Number	WITW2252
Connectivity Technology	Wireless
Wireless Communication	Bluetooth 5.0
Battery Life (Playtime)	Up to 12 Hours
Microphone Format	Built-In
Special Features	Fast Charging, Track Control, Angled Housing
Material	Plastic
Compatible Devices	Smartphones, Laptops, Tablets, Smart Speakers
Color	Rose Gold

Safety Information

- **Hearing Protection:** Avoid listening at high volume levels for extended periods to prevent hearing damage.
- **Driving Safety:** Do not use earbuds while driving or cycling where the inability to hear ambient sounds could pose a danger.
- **Water Resistance:** These earbuds are not waterproof. Avoid exposure to liquids.
- **Temperature:** Do not expose the product to extreme temperatures (hot or cold).
- **Disassembly:** Do not attempt to disassemble or modify the product. This will void the warranty and may cause damage.



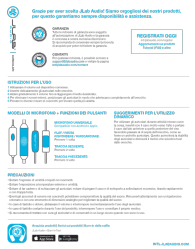
Warranty and Support



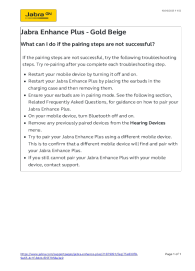
Wicked Audio products are backed by a manufacturer's warranty. For detailed warranty information, product registration, or technical support, please visit the official Wicked Audio website or contact their customer service. Keep your proof of purchase for warranty claims.

Website: www.wickedaudio.com

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Related Documents - WITW2252

	<p>Defunc TRUE GO SLIM True Wireless Earbuds User Manual and Guide</p> <p>Explore the features, setup, and specifications of the Defunc TRUE GO SLIM true wireless earbuds. Learn about their powerful sound, secure fit, extended playtime, and innovative MultiTip™ design.</p>
	<p>TREBLAB X3-Pro Wireless Earbuds User Manual</p> <p>Comprehensive user manual for the TREBLAB X3-Pro wireless earbuds, covering setup, pairing, audio playback, call management, gaming mode, troubleshooting, cleaning, safety, and specifications.</p>
	<p>JLab Audio Earbuds User Guide: Instructions, Tips, and Precautions</p> <p>Comprehensive user guide for JLab Audio earbuds, detailing setup, button functions, dynamic use tips, and essential precautions for optimal performance and care.</p>

	<p>Mi True Wireless Earbuds Basic S User Manual and Specifications</p> <p>Comprehensive user guide for Mi True Wireless Earbuds Basic S, detailing setup, charging, pairing, usage, functions, precautions, and technical specifications. Includes safety information and compliance details.</p>
	<p>Wicked Audio GNAR True Wireless Earbuds User Manual</p> <p>Official user manual for the Wicked Audio GNAR True Wireless Earbuds, covering charging, pairing, usage, and troubleshooting. Learn how to connect, control, and maintain your earbuds.</p>
	<p>Jabra Enhance Plus Pairing Troubleshooting Guide</p> <p>Encountering issues pairing your Jabra Enhance Plus earbuds? This guide provides step-by-step troubleshooting solutions, from restarting devices to managing Bluetooth connections, to help you connect successfully.</p>