

## Superior Electronics SUPTWW001

# Superior Electronics Safe Universal Remote Control User Manual

Model: SUPTWW001

## 1. INTRODUCTION

Thank you for choosing the Superior Electronics Safe Universal Remote Control. This remote is designed for ease of use, hygiene, and versatility, allowing you to control up to two different devices from a single unit. Its flat, washable surface ensures easy cleaning, making it ideal for various environments. This manual provides detailed instructions for setup, operation, and maintenance to ensure optimal performance.



Image 1.1: Superior Electronics Safe Universal Remote Control, showcasing its sleek white design and button layout.

## 2. PRODUCT FEATURES

- **Hygienic and Washable Design:** Features a flat, smooth surface that can be easily cleaned with a damp cloth and disinfectant wipes, promoting hygiene.
- **Dual Memory Banks:** Control up to two different devices (e.g., TV and DVD player) from the same remote.
- **Universal Compatibility:** Compatible with over 4000 codes for various devices including TVs, VCRs, DVDs, Blu-Ray players, projectors, and fans.
- **Self-Learning Function:** Ability to learn codes directly from your original remote control for specific keys.
- **Quick Brand Search:** Allows for almost immediate operation with direct search for the 10 most popular brands.
- **Code Lock Function:** Prevents accidental changes to programmed settings.
- **Shared Volume/Mute:** Volume and mute functions can be shared across both memory banks.
- **Battery Compartment Screw:** Includes a screw to secure the battery compartment.

## 3. SAFETY INFORMATION

Please read and understand all safety instructions before using this product.

- Do not expose the remote control to direct sunlight, excessive heat, or moisture.
- Avoid dropping the remote control or subjecting it to strong impacts.
- Do not mix old and new batteries, or different types of batteries.
- Remove batteries if the remote control will not be used for an extended period to prevent leakage.
- Keep batteries out of reach of children. If swallowed, seek immediate medical attention.
- Dispose of used batteries according to local regulations.

## 4. SETUP

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### 4.1. Battery Installation

1. Locate the battery compartment on the back of the remote control.
2. Slide open the battery cover. If secured with a screw, use a small screwdriver to loosen it first.
3. Insert two (2) AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Close the battery cover. If applicable, tighten the screw to secure the cover.

### 4.2. Initial Setup and Programming

The Superior Safe remote offers two primary methods for programming: Quick Brand Search and Self-Learning Function.

#### 4.2.1. Quick Brand Search (Recommended for TVs)

This method allows for rapid setup with pre-programmed codes for popular brands.

1. Turn on the device you wish to control (e.g., your TV).
2. Press and hold the **TV** button (or the corresponding device button like **SAT**) on the Superior Safe remote until the indicator light illuminates.
3. While holding the device button, press the **POWER** button on the Superior Safe remote. The indicator light will start blinking.
4. Release both buttons.
5. Point the remote at your device and repeatedly press the **POWER** button until your device turns off. This indicates the correct code has been found.
6. Once the device turns off, immediately press the **OK** button to save the code. The indicator light will turn off.
7. Test other functions (e.g., Volume, Channel) to ensure proper operation. If not, repeat the process.

#### 4.2.2. Self-Learning Function (for specific keys)

This function allows the Superior Safe remote to learn commands directly from your original remote control.

1. Place the Superior Safe remote and your original remote control on a flat surface, facing each other, with their infrared emitters aligned and about 1-3 cm apart.
2. Press and hold the **SETUP** button (or a similar programming button if available, otherwise refer to the manual's specific learning mode entry) on the Superior Safe remote until the indicator light illuminates steadily.
3. Press the device button (e.g., **TV**, **SAT**) on the Superior Safe remote that you want to program the key for. The indicator light will blink slowly.
4. Press the button on the Superior Safe remote that you wish to program (e.g., **MENU**). The indicator light will blink rapidly.
5. Press and hold the corresponding button on your original remote control (e.g., original **MENU** button) until the indicator light on the Superior Safe remote blinks three times and then stays solid, indicating successful learning.

6. Repeat steps 4 and 5 for any other buttons you wish to program.
7. To exit learning mode, press the **SETUP** button again. The indicator light will turn off.



Image 4.1: Various views of the Superior Safe remote control, illustrating its design.

## 5. OPERATING THE REMOTE CONTROL

### 5.1. Switching Between Devices (Memory Banks)

The remote control has two memory banks, typically assigned to **TV** and **SAT** (or other device types). To switch control between devices:

- Press the desired device button (e.g., **TV** or **SAT**) at the top of the remote. The remote will now send commands for the selected device.

### 5.2. Using Basic Functions

- **POWER:** Turns the selected device on or off.
- **VOL +/-:** Adjusts the volume.
- **CH +/-:** Changes channels.
- **MUTE:** Mutes or unmutes the audio.
- **OK / Navigation Arrows:** Used for menu navigation and selection.
- **MENU / BACK:** Accesses device menus and navigates back.
- **Numeric Keypad (0-9):** For direct channel entry or other numeric inputs.
- **Playback Controls (Play, Pause, Stop, Rewind, Fast Forward):** For controlling media playback on compatible devices.

### 5.3. Code Lock Function

The code lock function prevents accidental reprogramming of the remote. Consult the full manual (if provided separately by the manufacturer) for specific instructions on enabling and disabling this feature, as it typically involves a sequence of button presses.

## 6. MAINTENANCE

### 6.1. Cleaning the Remote Control

One of the key features of the Superior Safe remote is its washable and hygienic design.

- Ensure the remote control is powered off (if applicable) and remove batteries before cleaning.
- Use a soft cloth dampened with water or a mild, non-abrasive cleaning solution.
- For disinfection, use a cloth dampened with a standard disinfectant or disinfectant wipes.
- Wipe down the entire surface of the remote, paying attention to the flat keypad.
- Do not submerge the remote control in water or any liquid.
- Allow the remote to air dry completely before reinserting batteries and using it.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote does not work at all.	<ul style="list-style-type: none"><li>• Batteries are dead or incorrectly inserted.</li><li>• Remote is out of range or not pointed correctly.</li></ul>	<ul style="list-style-type: none"><li>• Replace batteries and ensure correct polarity.</li><li>• Point the remote directly at the device's IR receiver within 10 meters.</li></ul>
Remote controls some functions but not others.	<ul style="list-style-type: none"><li>• Incorrect code programmed.</li><li>• Specific keys not learned correctly (if using learning function).</li></ul>	<ul style="list-style-type: none"><li>• Repeat the programming process (Quick Brand Search or Self-Learning).</li><li>• Ensure proper alignment and distance during self-learning.</li></ul>
Indicator light blinks unusually during programming.	<ul style="list-style-type: none"><li>• Programming error or timeout.</li></ul>	<ul style="list-style-type: none"><li>• Restart the programming sequence from the beginning.</li><li>• Ensure steps are followed precisely and within time limits.</li></ul>
Remote accidentally changed settings or stopped working after handling.	<ul style="list-style-type: none"><li>• Code lock function might be off, leading to accidental reprogramming.</li></ul>	<ul style="list-style-type: none"><li>• Re-program the remote. Consider enabling the code lock function if available and desired.</li></ul>

## 8. SPECIFICATIONS

Feature	Detail
Brand	Superior Electronics
Model Number	SUPTWW001
Color	White
Connectivity Technology	Infrared
Compatible Devices	TV, VCR, DVD, Blu-Ray, etc.
Number of Memory Banks	2
Maximum Range	10 Meters
Batteries Required	2 x AAA batteries

Feature	Detail
Item Weight	61 Grams
Country of Origin	China

## 9. WARRANTY AND SUPPORT

Information regarding specific warranty terms and direct customer support contact details for the Superior Electronics Safe Universal Remote Control is not available in the provided product data. Please refer to the product packaging or the manufacturer's official website for the most up-to-date warranty information and support contacts.

For general inquiries or troubleshooting assistance, you may visit the Superior Electronics website or contact their customer service department.

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## Related Documents

	<p><a href="#">Superior Electronics LG Voice Control Remote - Technical Specifications</a></p> <p>Technical specifications for the Superior Electronics LG Voice Control remote, a universal Bluetooth remote compatible with LG Smart TVs, featuring voice functions and direct access to streaming services.</p>
	<p><a href="#">Superior Electronics Product Catalog: Remote Controls, TV Mounts, Smart Devices &amp; More</a></p> <p>Explore the comprehensive range of Superior Electronics products, including universal remote controls, programmable remotes, TV wall mounts, smart home devices, audio-video accessories, and alkaline batteries. Find the perfect solution for your home entertainment and automation needs.</p>
	<p><a href="#">Superior Electronics Hotel TV Remote Control Datasheet</a></p> <p>Datasheet for the Superior Electronics Hotel TV remote control, featuring professional programmable functions, compatibility with over 260,000 models, and available in black and white versions. Includes specifications, features, and product codes.</p>
	<p><a href="#">Superior AirCo 6000 Universal Air Conditioner Remote Control Codes</a></p> <p>A comprehensive list of model codes for the Superior AirCo 6000 universal air conditioner remote, covering a wide range of brands and their corresponding codes for easy setup and operation.</p>



[Superior Electronics Product Catalog: Remote Controls, TV Mounts, Smart Devices & More](#)

Explore the comprehensive range of Superior Electronics products, including universal remote controls, programmable remotes, TV wall mounts, smart home devices, audio-video accessories, and alkaline batteries. Find the perfect solution for your home entertainment and automation needs.

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[\[pdf\]](#) Instructions Datasheet Dimension Guide Warranty

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Remote instructions and 2 year warranty OUTER CARTON 200pcs 20pcs per 10 inner boxes eoe Created  
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- 00162 ROME SUPERIOR SAFE CODE **SUPTWW001** BARCODE 8054242081077  
TYPE Remote control ITEM Superior Safe DESCRIPTION Superior Safe has a flat  
top-case, allowing it to be sprayed and cleaned with common wipes. It can be  
cleansed with a c...

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## [pdf] Datasheet

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