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› Supawarm SWPH5 Wall Mounted or Free Standing Panel Heater User Manual

Supawarm SWPH5

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Model: SWPH5 / UTST7093_1

1. INTRODUCTION

Thank you for choosing the Supawarm SWPH5 Panel Heater. This appliance is designed to provide efficient and flexible heating for your indoor spaces, offering both wall-mounted and free-standing options. Please read this manual thoroughly before installation and use to ensure safe and optimal operation.

1.1 Product Overview

The Supawarm SWPH5 is a versatile electric panel heater featuring a tempered glass front, two heating power settings (1000W/2000W), and an adjustable thermostat control. It includes an LED display for easy monitoring and operation, a weekly timer, and a remote control for convenience. With an IP24 waterproof rating, it is suitable for various indoor environments. The heating element is made of aluminum for efficient heat distribution.

1.2 Safety Information

- Always ensure the heater is placed on a firm, level surface or securely mounted to a wall.
- Do not cover the heater. Overheating protection is built-in, but proper ventilation is essential.
- Keep flammable materials at a safe distance from the heater.
- Do not operate the heater with a damaged cord or plug. Contact qualified personnel for repairs.
- This appliance is for indoor use only.
- Ensure the power supply matches the voltage specified on the rating label (230 Volts).
- Unplug the heater from the power outlet when not in use or before cleaning.
- Do not insert any objects into the heater's openings.

2. PACKAGE CONTENTS

Please check the box for the following items:

- Supawarm SWPH5 Panel Heater Unit
- Remote Control
- Wall Mounting Kit (brackets, screws, wall plugs)

- Free-Standing Feet with Castor Wheels
- User Manual (this document)

3. SETUP

The Supawarm SWPH5 heater can be used as a free-standing unit or wall-mounted.



This image displays the Supawarm SWPH5 panel heater in its free-standing setup. The heater is white with a tempered glass front, featuring a digital LED display and control buttons on the right side. It is supported by two white feet with castor wheels, allowing for easy movement. The 'Supawarm' brand logo is visible on the lower right front.

3.1 Free-Standing Installation

1. Carefully unpack the heater and all accessories.
2. Place the heater on a soft, flat surface to avoid scratching the tempered glass.
3. Attach the free-standing feet to the bottom of the heater using the provided screws. Ensure they are securely fastened.
4. Stand the heater upright on a stable, level surface.

3.2 Wall Mounting Installation

1. Choose a suitable wall location, ensuring adequate clearance from ceilings, floors, and side walls (minimum 10cm clearance recommended).
2. Mark the drilling points on the wall using the wall mounting bracket as a template.
3. Drill holes at the marked positions and insert the wall plugs.
4. Secure the wall mounting bracket to the wall using the provided screws.
5. Carefully lift the heater and hook it onto the wall mounting bracket. Ensure it is securely seated.
6. For added security, some models may include a locking screw at the bottom of the bracket to prevent accidental dislodgement.

4. OPERATING INSTRUCTIONS

4.1 Control Panel and LED Display

The heater features an intuitive LED display and touch controls located on the right side of the unit. The display shows the current temperature, selected mode, and timer settings.

4.2 Power On/Off

- Plug the BS moulded plug into a suitable 230V power outlet.
- Press the Power button on the control panel or remote control to turn the heater on or off.

4.3 Adjusting Temperature

- Use the '+' and '-' buttons on the control panel or remote control to set your desired room temperature.
- The adjustable thermostat will maintain the set temperature by cycling the heating element on and off.

4.4 Heating Power Settings

- The heater offers two heating powers: 1000W and 2000W.
- Press the Mode button (or similar icon) on the control panel or remote to switch between these power settings. The LED display will indicate the currently selected power.

4.5 Weekly Timer Function

- The weekly timer allows you to program specific operating times for each day of the week.
- Refer to the detailed timer programming section in the full manual for step-by-step instructions on setting daily schedules, on/off times, and temperature settings.

4.6 Remote Control

The included remote control provides convenient operation from a distance. It typically includes buttons for Power, Temperature Adjustment (+/-), Mode Selection, and Timer functions. Ensure batteries are correctly inserted.

5. MAINTENANCE

5.1 Cleaning

- Always unplug the heater and allow it to cool completely before cleaning.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Ensure no water enters the internal components.

5.2 Storage

If storing the heater for an extended period, clean it thoroughly and store it in its original packaging in a dry, cool place.

6. TROUBLESHOOTING

If you encounter issues with your heater, please refer to the following common problems and solutions:

- **Heater does not turn on:** Check if the power cord is securely plugged in. Ensure the power outlet is

functional. Verify the main power switch on the unit (if present) is in the 'ON' position.

- **No heat output:** Check if the thermostat setting is higher than the current room temperature. Ensure the heating mode is selected (1000W or 2000W). The overheating protection may have activated; unplug the unit, let it cool, and then restart.
- **Remote control not working:** Check and replace the batteries in the remote control. Ensure there are no obstructions between the remote and the heater's sensor.
- **Unusual noises or smells:** Immediately turn off and unplug the heater. Contact customer support.

For issues not covered here, please contact Supawarm customer support.

7. SPECIFICATIONS

Feature	Specification
Brand	Supawarm
Model Number	UTST7093_1
Voltage	230 Volts
Heat Output	2000 Watts (selectable 1000W/2000W)
Special Features	Remote Control, Adjustable Thermostat, LED Display, Weekly Timer, Overheating Protection
Waterproof Rating	IP24
Heating Element	Aluminium
Form Factor	Panel Heater (Pedestal / Wall Mount)
Indoor/Outdoor Use	Indoor
Power Source	Corded Electric (BS moulded plug)
Mounting Type	Wall Mount or Free Standing
Recommended Uses	Home Office, Bathroom, Living Room, Bedroom

8. WARRANTY AND SUPPORT

This product comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation provided at the time of purchase or contact your retailer. For technical support, spare parts, or service inquiries, please contact Supawarm customer service through their official website or the contact information provided with your purchase.

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