

Microsoft Surface Go 2 1926

Microsoft Surface Go 2 User Manual

Model: Surface Go 2 1926

Brand: Microsoft

1. INTRODUCTION

This manual provides comprehensive instructions for setting up, operating, and maintaining your Microsoft Surface Go 2 tablet. The Surface Go 2 is a versatile 10.5-inch touch-screen device, powered by an Intel Pentium processor, 8GB of RAM, and a 128GB SSD, running Windows 10. It is designed for portability and efficiency, suitable for various tasks from productivity to entertainment.

2. COMPONENTS AND PORTS

Familiarize yourself with the physical components and connection ports of your Surface Go 2.

2.1 Device Overview



Figure 2.1: Microsoft Surface Go 2 tablet in landscape orientation, showcasing the Windows desktop interface.

2.2 Side Ports and Buttons

- **USB Type-C Port:** For data transfer, video output, and charging.
- **3.5 mm Headphone Jack:** For connecting headphones or external audio devices.
- **Surface Connect Port:** Magnetic port for charging and connecting to Surface Dock (sold separately).
- **MicroSD Card Reader:** For expanding storage with a microSD card.
- **Volume Buttons:** To adjust audio volume.
- **Power Button:** To turn the device on/off or put it to sleep.



*Accessories sold separately.

Figure 2.2: A side profile of the Surface Go 2, illustrating the various ports and buttons along its edge.

2.3 Integrated Kickstand

The Surface Go 2 features an integrated kickstand on the back, allowing for multiple viewing angles. This enables comfortable use in various modes, such as tablet, laptop (with Type Cover), or studio mode.



*Accessories sold separately.

Figure 2.3: The Surface Go 2 with its Type Cover keyboard attached and the kickstand deployed, demonstrating its laptop-like configuration.

3. INITIAL SETUP

Follow these steps to set up your Surface Go 2 for the first time.

3.1 Powering On and Basic Configuration

1. **Charge the Device:** Connect the included power adapter to the Surface Connect port on your device and plug it into a power outlet.
2. **Power On:** Press and hold the power button located on the top edge of the device until the Microsoft logo appears on the screen.
3. **Follow On-Screen Prompts:** The device will guide you through selecting your region, language, and connecting to a Wi-Fi network.
4. **Microsoft Account Setup:** Sign in with an existing Microsoft account or create a new one. This is essential for accessing Microsoft services and applications.
5. **Privacy Settings:** Review and adjust your privacy settings as prompted.
6. **Windows Hello:** Set up facial recognition for faster and more secure sign-in (optional).

4. OPERATING INSTRUCTIONS

The Surface Go 2 offers flexible interaction methods.

4.1 Touchscreen Navigation

The 10.5-inch PixelSense display supports 10-point multi-touch. You can navigate Windows 10 using gestures similar to a smartphone or tablet:

- **Tap:** Select items or open applications.
- **Swipe:** Scroll through content or navigate between screens.
- **Pinch-to-Zoom:** Enlarge or reduce content size.

- **Press and Hold:** Access context menus (right-click equivalent).

4.2 Using the Type Cover Keyboard (Sold Separately)

Attach the Type Cover keyboard to transform your Surface Go 2 into a laptop. The keyboard connects magnetically to the bottom edge of the tablet.

- **Attachment:** Align the Type Cover with the magnetic connector at the bottom of the Surface Go 2 until it snaps into place.
- **Typing:** Use the physical keys for efficient text input.
- **Trackpad:** The integrated trackpad allows for precise cursor control and multi-touch gestures.



*Accessories sold separately.

Figure 4.1: The Surface Go 2 tablet separated from its Type Cover keyboard, illustrating the modular design.

4.3 Using the Surface Pen (Sold Separately)

The Surface Pen (sold separately) enhances creativity and productivity, allowing for natural writing and drawing directly on the screen.



Figure 4.2: The Surface Go 2 tablet displayed with a compatible Surface Pen, highlighting its digital inking capabilities.

5. MAINTENANCE

Proper care ensures the longevity and performance of your Surface Go 2.

- **Cleaning the Screen:** Use a soft, lint-free cloth slightly dampened with water or an approved screen cleaner. Avoid harsh chemicals.
- **Cleaning the Device Body:** Wipe the exterior with a soft, dry cloth.
- **Software Updates:** Regularly check for and install Windows updates to ensure optimal performance and security. Go to **Settings > Update & Security > Windows Update**.
- **Battery Care:** To maximize battery lifespan, avoid extreme temperatures and try to keep the battery charge between 20% and 80% when possible.
- **Storage Management:** Periodically clear temporary files and unnecessary data to free up storage space. Go to **Settings > System > Storage**.

6. TROUBLESHOOTING

Common issues and their solutions.

- **Device Not Turning On:** Ensure the device is charged. Connect the power adapter and wait a few minutes before attempting to power on again.
- **Touchscreen Unresponsive:** Restart the device. If the issue persists, check for pending Windows updates or consider a system restore.
- **Wi-Fi Connection Issues:** Verify your Wi-Fi network is active. Restart your router and the Surface Go 2. Check Wi-Fi settings on the device.
- **Slow Performance:** Close unnecessary applications. Check for background processes consuming high resources (Task Manager). Ensure sufficient free storage space.

- **Battery Draining Quickly:** Adjust screen brightness, disable unnecessary background apps, and ensure all software is up to date.

7. SPECIFICATIONS


Feature	Detail
Display	10.5" PixelSense 10-Point Touch Display
Resolution	1920 x 1280 (216 ppi)
Processor	1.6 GHz Intel Pentium 4425Y Dual-Core Processor
RAM	8GB
Storage	128GB SSD
Graphics	Integrated Intel HD Graphics 615
Wireless	Wi-Fi 5 (802.11ac) Bluetooth 4.1
Cameras	8MP Rear Camera 5MP Front Camera
Ports	USB Type-C, 3.5 mm Headphone Jack, Surface Connect, MicroSD Card Reader
Battery Life	Up to 9 hours (typical usage)
Operating System	Windows 10
Weight	1.15 lbs (approx.)
Dimensions	6.8 x 9.64 x 0.32 inches

8. WARRANTY AND SUPPORT

This Microsoft Surface Go 2 is a renewed product. Renewed products are eligible for replacement or refund under the Amazon Renewed Guarantee if you are not satisfied with your purchase. For specific terms and conditions, please refer to the Amazon Renewed program details.

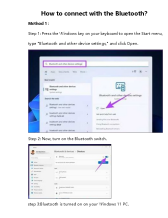




For further technical support or inquiries, please visit the official Microsoft Surface support website or contact their customer service.

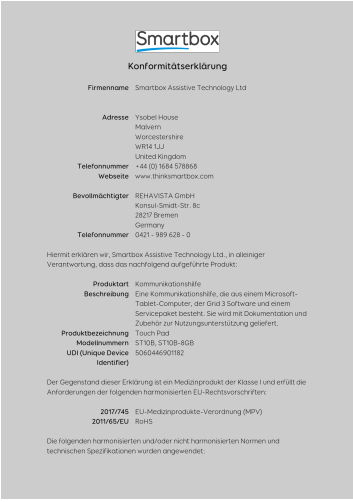
Related Documents - Surface Go 2 1926



[Microsoft Surface Laptop Teardown and Disassembly Guide](#)

A comprehensive guide detailing the disassembly process of the Microsoft Surface Laptop, including component identification, internal structure, and reparability assessment.

	<p>How to Connect to Bluetooth on Windows 11</p> <p>A comprehensive guide detailing two methods to enable and connect Bluetooth devices on a Windows 11 PC, including step-by-step instructions and visual descriptions.</p>
	<p>Microsoft Surface Pro 5 Teardown: Internal Components and Repairability Guide</p> <p>Detailed teardown of the Microsoft Surface Pro 5 (2017 model) by iFixit. Explore internal components, specifications, chip identification, and repairability score.</p>
	<p>Microsoft Surface Go 3 Quick Start Guide</p> <p>A concise guide to setting up and using your Microsoft Surface Go 3, including information on Windows Hello and battery health.</p>
	<p>Microsoft Surface Pro X Teardown and Repairability Analysis</p> <p>A detailed teardown of the Microsoft Surface Pro X, examining its design, components, and repairability, including specifications and a repairability score.</p>
	<p>Microsoft Surface Charging Port Replacement Guide</p> <p>Detailed step-by-step instructions for replacing the charging port on a Microsoft Surface RT (1st Gen) tablet. Includes required tools, parts, and visual descriptions of each repair stage.</p>



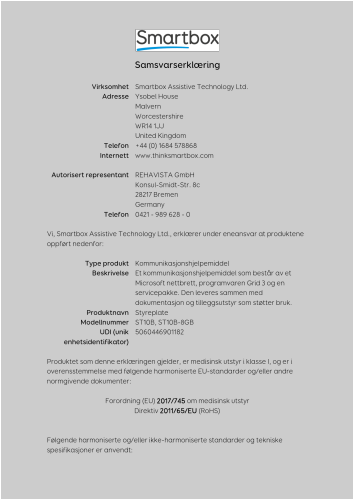
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Smartbox

Försäkran om överensstämmelse

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Vi, Smartbox Assistive Technology Ltd., försäkrar på eget ansvar att produkten
nådan:

Typ av produkt

Kommunikationshjälpmiddel

Beskrivning

Ett kommunikationshjälpmiddel som består av en
Microsoft-surfplatta, Grid 3-programvara och
servicpaket. Levereras med dokumentation och
tillbehör för att underlätta användning.

Produktnamn

Touch Pad

Modellnummer

ST108, ST108-808

UDI (enligt
produktidentifiering)

S06544690182

Förmedlar denna försäkran är en medicinteknisk produkt klass I och uppfyller
kraven i följande EU-harmoniserade lagstiftning:

EU-förordningen 2017/45 om medicintekniska produkter (MDR)

2011/65/EU RoHS

Följande harmoniserade schveller ick-harmoniserade standarder och tekniska
specifikationer har tillämpats:

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Izjava o skladnosti za tablico na dotik Touch Pad

Podjetje

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Hi, Smartbox Assistive Technology Ltd. na lastno odgovornost izjavljamo, da
spodaj navedeni izdelek:

Vrsta izdelka

Komunikacijski pripomoček

Opis

Komunikacijski pripomoček z Microsoftovim tabličnim
računalnikom, programsko opremo Grid 3 in serviserim
pakatom. Na voljo je z dokumentacijo in pripomočki za
podporo pri uporabi.

Ime izdelka

Touch Pad

Številke modelov

ST108, ST108-808

UDI (enleški
identifikator naprave)

S06544690182

Predmet te izjave je medicinski pripomoček razreda I in je v skladu z naslednjo
ukazano zakonodajo EU:

2017/45 Uredba EU o medicinskih pripomočkih (MDR)

2011/65/EU RoHS

Uporabljeno so bili naslednji ukazni in/ali neukazni standardi in tehnične
specifikacije:

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Declaración de conformidad

Empresa

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Nosotros, Smartbox Assistive Technology Ltd., bajo nuestra responsabilidad
exclusiva, declaramos que el producto indicado a continuación:

Tipo de producto

Dispositivo de comunicación

Descripción

Un sistema de ayuda a la comunicación compuesto
por una tablet Microsoft, el software Grid 3 y un
paquete de servicios. Se entrega con documentación
y accesorios para apoyar su uso.

Nombre del producto

Panel táctil

Número de modelo

ST108, ST108-808

UDI (identificador único
del dispositivo)

S06544690182

El objeto de esta declaración es un Producto sanitario de Clase I que cumple la
siguiente legislación armonizada de la UE:

Reglamento UE 2017/45 sobre productos sanitarios (MDR)

2011/65/EU Registro de sustancias peligrosas

Se han aplicado los siguientes estándares armonizados o no armonizados y las
especificaciones técnicas:

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