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SOFTSEA 117

SOFTSEA Bunk Bed Instruction Manual

Model: 117 - Twin Over Twin/Full Convertible Bunk Bed with Stairs and Storage

Safety Information | Product Overview | Assembly Instructions | Operation & Use | Care & Maintenance
Troubleshooting | Specifications | Warranty & Support

1. Safety Information

Your safety is paramount. Please read and understand all instructions before assembly and use of the SOFTSEA Bunk Bed. Failure to follow these warnings could result in serious injury.

- **Weight Capacity:** The upper bunk has a maximum weight capacity of 400 lbs. The lower bunk has a maximum weight capacity of 400 lbs. Do not exceed these limits.
- **Mattress Thickness:** The recommended mattress thickness for the top bunk is 6 inches. Ensure the mattress does not exceed the height of the guardrails.
- **Guardrails:** Always use the guardrails on the upper bunk. Ensure they are properly installed and secured.
- **Assembly:** Ensure proper assembly to prevent instability or collapse. Always adhere to the recommended weight capacity. Keep fingers and limbs away from mechanisms during assembly to avoid potential pinch points or injuries.
- **Children's Safety:** Children under 6 years of age should not be allowed on the upper bunk.
- **No Jumping:** Do not allow jumping on the bed. This can cause structural damage and injury.
- **Ventilation:** Ensure adequate ventilation around the bed.
- **Regular Checks:** Periodically check all connections and fasteners to ensure they are tight and secure. Retighten as necessary.
- **Ladder/Stairs:** Always use the provided stairs for access to the upper bunk. Do not use alternative climbing methods.

2. Product Overview

The SOFTSEA Convertible Bunk Bed is designed for versatility and space-saving, featuring a unique design that allows conversion between twin over twin and twin over full configurations. It includes integrated stairs with storage and convenient under-bed drawers.

2.1 Key Features

- **Convertible Design:** Easily switch between a twin over twin bunk bed and a twin over full bunk bed using provided wooden slats.
- **Integrated Staircase:** Features a 4-step staircase for safe and easy access to the upper bunk.
- **Ample Storage:** The staircase includes two built-in drawers and storage shelves. Additional under-bed drawers with wheels provide extra storage space.
- **Safety Features:** Full-length guardrails on the upper bunk and a sturdy pine wood frame ensure safety and stability.
- **Durable Construction:** Made from high-quality pine wood with a white finish.

2.2 Product Components

Before beginning assembly, ensure all parts are present and undamaged. Refer to the included hardware list in your packaging for specific counts.

- Upper Bed Frame (Twin)
- Lower Bed Frame (Convertible Twin/Full)
- Staircase Unit with Drawers and Shelves
- Under-Bed Storage Drawers (with wheels)
- Bed Slats (for both upper and lower bunks)
- Guardrails
- Hardware Pack (screws, bolts, nuts, dowels, etc.)
- Additional Wooden Slats (for full-size conversion)

2.3 Product Views



Overall view of the SOFTSEA Bunk Bed in a bedroom, showcasing its design and storage features.



Front view of the bunk bed, highlighting the integrated staircase and under-bed drawers.



The bunk bed with the under-bed storage drawers fully extended, demonstrating storage capacity.



Detailed view of the staircase storage unit with its cabinet door open, revealing interior shelves.



A close-up image of one of the under-bed storage drawers, showing its construction and wheels.



A detailed view of a drawer and an open shelf within the staircase unit.

3. Assembly Instructions

Assembly of the SOFTSEA Bunk Bed requires careful attention to detail. It is recommended that two adults assemble this product. Please allow several hours for complete assembly. All necessary tools are typically included or standard household tools are sufficient (e.g., Phillips head screwdriver, Allen wrench).

3.1 Before You Begin

- Clear a large, open space for assembly.
- Unpack all components and lay them out. Verify all parts are present against the packing list.
- Keep children and pets away from the assembly area to prevent injury or damage to parts.
- Do not use power tools for assembly unless explicitly stated in the step, as over-tightening can damage the wood.
- If any parts are missing or damaged, do not proceed with assembly. Contact customer support immediately.

3.2 Step-by-Step Assembly Guide

Follow the numbered instructions provided in your physical instruction manual. The general sequence is as follows:

1. **Assemble the Lower Bed Frame:** Connect the side rails, headboard, and footboard for the lower bed.
2. **Assemble the Upper Bed Frame:** Connect the side rails, headboard, and footboard for the upper bed.
3. **Attach Bed Slats:** Securely attach the wooden slats to both the upper and lower bed frames. Ensure even spacing and firm attachment.
4. **Assemble the Staircase Unit:** Construct the staircase frame, integrating the drawers and shelves as per the diagrams.
5. **Connect Staircase to Bed Frame:** Carefully align and attach the assembled staircase unit to the main bed frame. Ensure all connections are secure.
6. **Install Guardrails:** Attach the full-length guardrails to the upper bunk. Verify they are firmly in place.
7. **Assemble Under-Bed Drawers:** Put together the under-bed storage drawers and attach their wheels.
8. **Final Checks:** Once assembled, gently shake the entire structure to ensure stability. Retighten any loose connections.

Note on Pre-drilled Holes: *In some instances, pre-drilled holes may require slight adjustment or careful alignment. Proceed with caution and ensure proper fit before tightening.*

4. Operation & Use

The SOFTSEA Bunk Bed offers flexible configurations and convenient storage solutions.

4.1 Converting Twin to Full Size (Lower Bunk)

The lower bunk can be converted from a twin size to a full size to accommodate more guests. This requires the additional wooden slats provided with your bunk bed.

1. Remove the twin-size mattress from the lower bunk.
2. Locate the additional wooden slats. These are designed to extend the width of the lower bed frame.
3. Carefully place and secure these additional slats into the designated slots or supports on the lower bed frame, extending its width to a full size.
4. Once the slats are securely in place, you can place a full-size mattress on the lower bunk.

To revert to twin size, simply remove the additional slats and replace with a twin-size mattress.

4.2 Using Storage Features

- **Staircase Drawers:** The two drawers integrated into the staircase steps can be pulled out to store smaller items, books, or toys.
- **Staircase Shelves/Cabinet:** The open shelves and the cabinet within the staircase unit provide additional space for display or concealed storage.
- **Under-Bed Drawers:** The large drawers located under the lower bunk are on wheels for easy access. These are ideal for storing bedding, clothes, or larger toys.

5. Care & Maintenance

Proper care and maintenance will extend the life and appearance of your SOFTSEA Bunk Bed.

- **Cleaning:** Wipe surfaces with a soft, damp cloth. Avoid using harsh chemicals, abrasive cleaners, or polishes that may damage the finish.
- **Dusting:** Regularly dust the bed frame with a dry, soft cloth to prevent dust buildup.

- **Tighten Fasteners:** Periodically check all bolts, screws, and connections. Over time, these may loosen with use. Retighten them as needed to maintain stability and safety.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause the wood finish to fade or crack.
- **Humidity Control:** Maintain a consistent humidity level in the room to prevent wood from warping or cracking.
- **Moving the Bed:** When moving the bed, always lift it rather than dragging it to prevent damage to the frame and floor.

6. Troubleshooting

Here are solutions to common issues you might encounter:

6.1 Bed Feels Wiggly or Unstable

- **Solution:** This is often due to loose fasteners. Carefully go through all connections (bolts, screws) and tighten them securely. Do not over-tighten, as this can strip screws or crack wood.
- **Check Level Surface:** Ensure the bed is placed on a flat, level surface. Uneven flooring can cause instability.

6.2 Missing or Damaged Parts

- **Solution:** If you discover missing or damaged parts upon unboxing or during assembly, do not attempt to substitute parts or force assembly. Contact SOFTSEA customer support immediately with your purchase details and a description of the missing/damaged part. Refer to the "Warranty & Support" section for contact information.

6.3 Drawers Do Not Slide Smoothly

- **Solution:** Check if the drawer wheels are properly aligned and free of debris. Ensure the tracks are clean. If the drawers are new, they may require some use to slide more smoothly.

6.4 Difficulty with Pre-drilled Holes

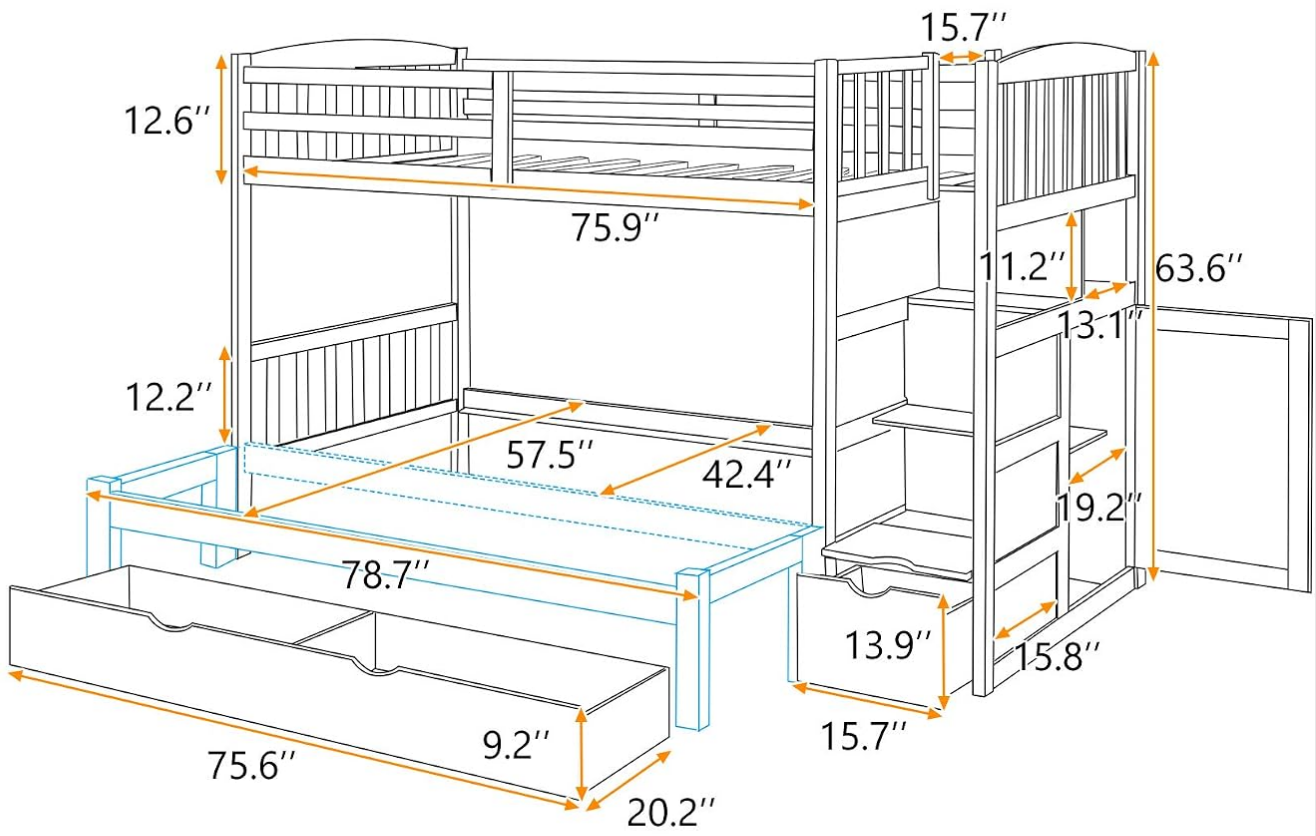
- **Solution:** While rare, some pre-drilled holes might not align perfectly. If a hole is slightly off, try to gently guide the screw or bolt into place without forcing it. If a hole is completely missing or severely misaligned, contact customer support. Do not attempt to drill new holes unless you are experienced and have confirmed it is the only solution, as this may void your warranty.

7. Specifications

Feature	Detail
Brand	SOFTSEA
Model Number	117
Product Dimensions	94.4"L x 77.7"W x 63.6"H (with drawers out)
Upper Bed Size	Twin (42.4" x 75.9")
Lower Bed Size (Convertible)	Twin (42.4" x 75.9") / Full (57.5" x 78.7")
Upper Bed Weight Capacity	400 lbs
Lower Bed Weight Capacity	400 lbs
Recommended Mattress Thickness (Top Bunk)	6 inches

Feature	Detail
Material	Pine Wood
Finish Type	Pine (White)
Assembly Required	Yes
Item Weight	242 pounds
Country of Origin	Vietnam
UPC	195358103197

SIZE : INCH



Note: The blue part is the lengthened version

Detailed dimensions of the SOFTSEA Bunk Bed in inches.

8. Warranty & Support

SOFTSEA stands behind the quality of its products.

8.1 Product Warranty

This SOFTSEA Bunk Bed comes with a**365-day warranty** from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use. It does not cover damage caused by misuse, improper assembly, accidents, or unauthorized modifications.
If any part is missing or damaged during shipping or within the warranty period, please contact our customer support team for assistance.

8.2 Customer Support

For any questions, concerns, or assistance with assembly, parts, or warranty claims, please contact SOFTSEA Customer Support:

Email: support@softsea.com

Phone: 1-800-XXX-XXXX

Website: Visit the SOFTSEA Store on Amazon for more information and support resources.

Please have your purchase receipt and model number (117) ready when contacting support to expedite the process.

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