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› Acer V196HQL 18.5 inch HD LED LCD Monitor User Manual

## acer V196HQL

# Acer V196HQL 18.5 inch HD LED LCD Monitor User Manual

Model: V196HQL

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your Acer V196HQL 18.5 inch HD LED LCD Monitor. Please read it thoroughly before operating the device and retain it for future reference.

The Acer V196HQL monitor features an 18.5-inch HD display with 1366 x 768 resolution, offering clear visuals for everyday computing tasks. It includes HDMI and VGA connectivity, Acer ComfyView technology for reduced glare, and an EcoDisplay design for energy efficiency.

## 2. SAFETY INFORMATION

- Always place the monitor on a stable, level surface to prevent it from falling.
- Do not block ventilation openings. Ensure adequate space around the monitor for proper airflow.
- Use only the power cord and adapter supplied with the monitor.
- Avoid exposing the monitor to rain, moisture, or excessive humidity.
- Do not open the monitor casing. Refer all servicing to qualified service personnel.
- Unplug the monitor from the power outlet before cleaning.

## 3. PACKAGE CONTENTS

Verify that all items are present in your package:

- Acer V196HQL Monitor
- Monitor Stand (Base and Neck)
- VGA Cable
- Power Cord
- User Manual (this document)

## 4. SETUP

## 4.1 Assembling the Monitor Stand

1. Carefully remove the monitor and stand components from the packaging.
2. Attach the stand neck to the monitor panel. Ensure it clicks securely into place.
3. Attach the stand base to the stand neck. Tighten any screws if provided, usually located on the underside of the base.
4. Place the assembled monitor on a stable, flat surface.



Figure 1: Front view of the Acer V196HQL monitor with stand.

## 4.2 Connecting Cables

Locate the input ports on the rear of the monitor.



Figure 2: Rear view of the monitor with connection ports.

1. **Video Connection:** Connect one end of the provided VGA cable to the VGA port on your computer and the other end to the VGA port on the monitor. Alternatively, if your computer has an HDMI output, connect an HDMI cable (not included) to the HDMI port on your computer and the HDMI port on the monitor.
2. **Power Connection:** Connect the power cord to the monitor's power input, then plug the other end into a grounded electrical outlet.

### 4.3 Powering On

1. Press the power button on the monitor (usually located on the bottom right bezel).
2. Turn on your computer. The monitor should automatically detect the input signal.

## 5. OPERATING INSTRUCTIONS

### 5.1 On-Screen Display (OSD) Controls

The monitor features several buttons on the bottom bezel for accessing and navigating the On-Screen Display (OSD) menu. These buttons typically include:

- **Power Button:** Turns the monitor on or off.
- **Menu Button:** Opens the OSD menu.
- **Navigation Buttons (Up/Down/Left/Right or +/-):** Used to navigate through menu options and adjust values.
- **Select/Enter Button:** Confirms a selection or enters a submenu.

### 5.2 Adjusting Display Settings

1. Press the **Menu** button to open the OSD.
2. Use the navigation buttons to select categories such as *Picture*, *Color*, *OSD*, or *Management*.
3. Press the **Select/Enter** button to enter a category.
4. Navigate to specific settings like *Brightness*, *Contrast*, *Input Source*, or *Color Temperature*.
5. Use the navigation buttons to adjust the values.
6. Press the **Menu** button again to exit the OSD.

### 5.3 Acer ComfyView Technology

The Acer V196HQL monitor incorporates ComfyView technology, which reduces glare from ambient light sources. This feature helps to minimize eye strain during extended viewing periods by providing a more comfortable visual experience.

### 5.4 EcoDisplay Features

This monitor is designed with EcoDisplay principles, utilizing recycled plastics and an LED backlight. These features contribute to reduced environmental impact and lower power consumption.

## 6. MAINTENANCE

### 6.1 Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a specialized screen cleaner. Do not spray cleaner directly onto the screen.
- **Casing:** Wipe the casing with a soft, dry cloth. Avoid using abrasive cleaners or solvents.

### 6.2 Storage

If storing the monitor for an extended period, ensure it is powered off, unplugged, and stored in a cool, dry place away from direct sunlight and extreme temperatures. It is recommended to use the original packaging for protection.

## 7. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common problems and solutions:

| Problem                      | Possible Cause                                                                       | Solution                                                                                                                      |
|------------------------------|--------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| No power                     | Power cord not connected; Power outlet faulty; Monitor power button off.             | Ensure power cord is securely connected to monitor and outlet. Test outlet with another device. Press monitor power button.   |
| No signal                    | Video cable not connected; Incorrect input source selected; Computer not powered on. | Check video cable connections (VGA/HDMI). Use OSD to select correct input source. Ensure computer is on and outputting video. |
| Image is blurry or distorted | Incorrect resolution; Loose video cable; Monitor settings.                           | Set computer resolution to 1366 x 768. Reconnect video cable. Adjust OSD settings (e.g., Auto Adjust for VGA).                |
| Colors are incorrect         | Color settings in OSD; Faulty video cable.                                           | Adjust color settings in the OSD menu. Try a different video cable.                                                           |

8. SPECIFICATIONS

| Feature            | Detail                                        |
|--------------------|-----------------------------------------------|
| Model              | V196HQL                                       |
| Display Size       | 18.5 inches                                   |
| Resolution         | 1366 x 768 (HD)                               |
| Brightness         | 200 Nits                                      |
| Response Time      | 5 ms                                          |
| Refresh Rate       | 60 Hz                                         |
| Contrast Ratio     | 100 Million:1 (Dynamic)                       |
| Connectivity       | 1x HDMI, 1x VGA                               |
| Dimensions (LxWxH) | 19.1 x 44.1 x 35.3 cm                         |
| Item Weight        | 2.72 kg                                       |
| Voltage            | 240 Volts                                     |
| Special Features   | Acer ComfyView, EcoDisplay, Wall Mount Option |



Figure 3: Monitor dimensions.

## 9. WARRANTY INFORMATION

The Acer V196HQL monitor comes with a**3-year limited warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty card included with your product or visit the official Acer support website.

## 10. SUPPORT

For technical assistance, service, or further inquiries, please contact Acer customer support:

- **Manufacturer:** ACER INDIA PRIVATE LIMITED
- **Address:** Embassy Heights, 6th Floor, No. 13 Magrath Road, Next to HOSMAT Hospital, Bangalore, INDIA – 560025
- **Phone:** 080-40708700
- **Website:** [www.acer.com](http://www.acer.com) (Please visit the official Acer website for your region's specific support contact information and resources.)

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