

Xtorm XG1021

Xtorm 15W Go Power Bank XG1021 User Manual

1. INTRODUCTION

Thank you for choosing the Xtorm 15W Go Power Bank XG1021. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your device. Please read this manual thoroughly before using the power bank and retain it for future reference.

2. PRODUCT OVERVIEW

The Xtorm 15W Go Power Bank XG1021 is a compact and portable external battery designed to charge your mobile devices on the go. Featuring a 10,000 mAh capacity and 15W USB-C output, it offers efficient power delivery.



Figure 2.1: The Xtorm 15W Go Power Bank XG1021 in Space Grey, showcasing its sleek, compact design.



Figure 2.2: Front display of the power bank, indicating battery percentage and power status.

2.1. Universal Compatibility

This power bank is designed for broad compatibility, capable of charging various devices including smartphones, tablets, and portable gaming consoles.

Universal Compatibility

1x Universal USB output + 1x Future ready USB-C in/output.



Figure 2.3: Illustration of the power bank's compatibility with different device types.

2.2. Portable Design

The Xtorm Go Power Bank is engineered for portability, making it an ideal travel companion. Its compact dimensions and light weight ensure it can be easily carried.

Portable Travel Size

30% smaller than regular powerbanks.



Figure 2.4: The power bank's compact size, suitable for travel.

3. SETUP

3.1. Unpacking and Initial Inspection

Upon opening the package, ensure all components are present and undamaged. The box should contain the Xtorm 15W Go Power Bank, a USB-C cable, and this user manual.



In the Box

Discover the Xtorm experience.



Figure 3.1: Contents included in the Xtorm Power Bank Go package.

3.2. Initial Charging of the Power Bank

Before first use, it is recommended to fully charge the Xtorm Go Power Bank. Connect the provided USB-C cable to the power bank's USB-C input port and the other end to a compatible USB wall charger (not included). The digital display will show the charging progress. Once 100% is displayed, the power bank is fully charged and ready for use.

4. OPERATING INSTRUCTIONS

4.1. Charging External Devices

1. Connect your device's charging cable to one of the power bank's output ports (USB-A or USB-C).
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The digital display will show the remaining battery percentage of the power bank.
4. To stop charging, simply disconnect your device.

The 15W USB-C output allows for faster charging of compatible devices.

3X Faster than regular

50% in less than 35 minutes via powerful 15W USB-C output*.



Figure 4.1: Fast charging an external device using the power bank.

4.2. Checking Battery Level

The digital display on the front of the power bank indicates the current battery percentage. This display activates automatically when a device is connected or when the power bank is being charged.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the power bank. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures. For long-term storage, it is recommended to charge the power bank to approximately 50-70% every three months to maintain battery health.
- **Battery Care:** Do not expose the power bank to water or moisture. Avoid dropping or subjecting the device to strong impacts.

6. TROUBLESHOOTING

- **Power bank not charging:** Ensure the USB-C cable is securely connected to both the power bank's input and the wall charger. Try a different cable or wall charger.
- **Device not charging from power bank:** Ensure the charging cable is securely connected to both the

power bank's output and your device. Check if the power bank has sufficient charge. Try a different cable or output port.

- **Slow charging:** Ensure you are using a compatible cable and that your device supports fast charging. The power bank's output may be limited by the connected device's input capabilities.
- **Power bank feels warm during use:** It is normal for the power bank to become slightly warm during charging or discharging. If it becomes excessively hot, disconnect it immediately and contact support.

7. SPECIFICATIONS

Detailed technical specifications for the Xtorm 15W Go Power Bank XG1021:

Feature	Specification
Model Name	XG1021
Brand	Xtorm
Battery Capacity	10,000 mAh (9800mAh / 36.2Wh Li-ion)
Connector Type	USB Type C
Input (USB-C)	5V=3A (15W)
Output (USB-C)	5V=3A (15W)
Output (USB-A)	5V=3A
Total Output	15W
Battery Composition	Lithium-ion
Special Feature	Compact
Recommended Use	Smartphone
Power Source	Cable Electric
Color	Space Grey

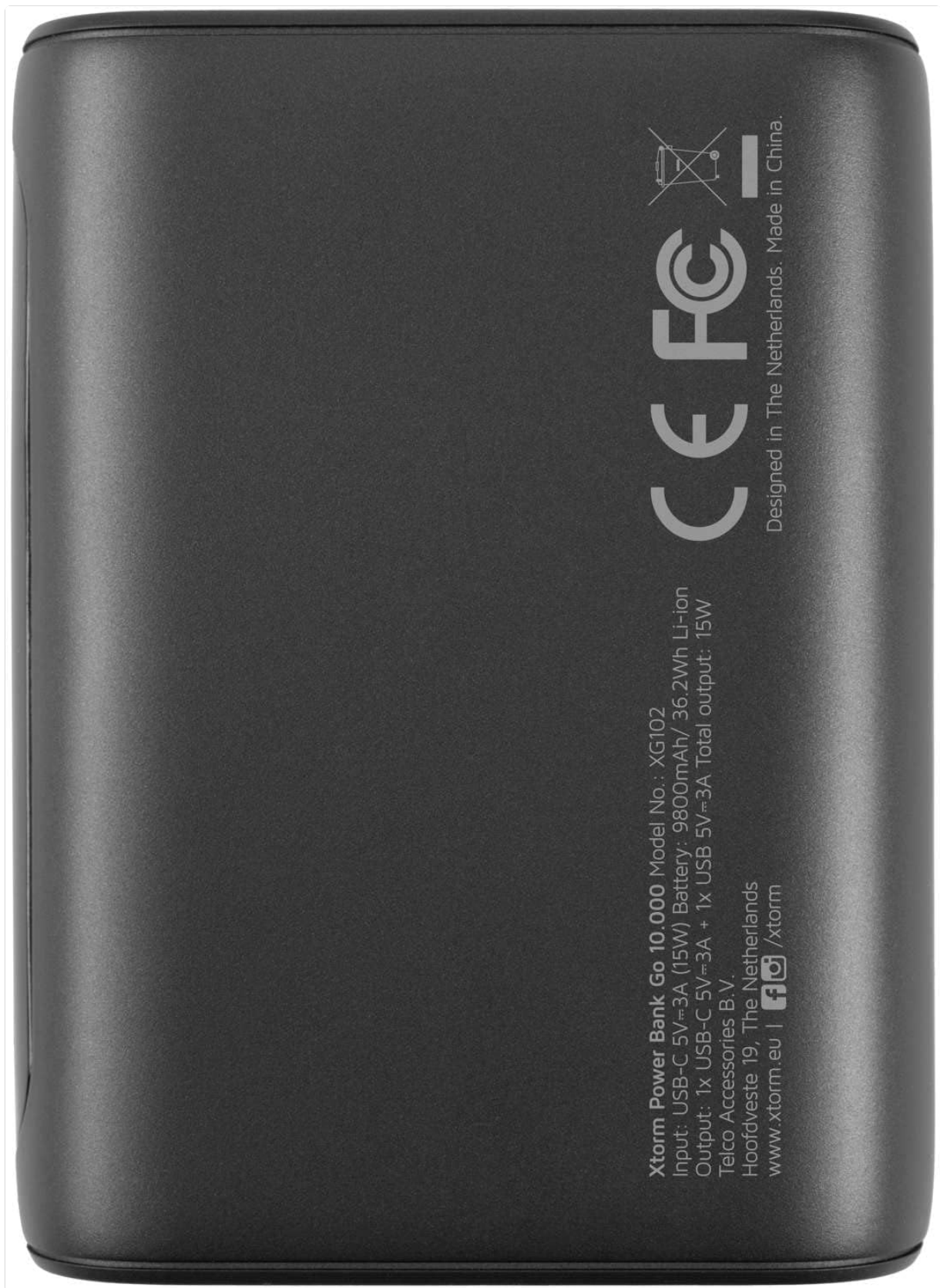


Figure 7.1: Back of the power bank displaying printed specifications and regulatory marks.

8. SAFETY INFORMATION

To ensure safe operation and prevent damage to the device or injury, please observe the following safety guidelines:

- Do not expose the power bank to extreme temperatures (above 45°C or below -10°C) or direct sunlight.
- Do not expose the power bank to water, moisture, or high humidity.

- Do not disassemble, modify, or attempt to repair the power bank yourself. This will void the warranty and may cause safety hazards.
- Avoid dropping or subjecting the power bank to strong impacts.
- Keep the power bank away from flammable materials and explosive environments.
- Use only certified charging cables and adapters.
- Keep out of reach of children.



Figure 8.1: Internal safety mechanisms of the Xtorm Power Bank.







9. WARRANTY AND SUPPORT

Xtorm products are manufactured to high quality standards. For information regarding warranty terms and conditions, please refer to the official Xtorm website or the warranty card included with your purchase.

For technical support, troubleshooting assistance, or general inquiries, please visit the Xtorm Support Helpdesk online or contact their customer service. You can also find more information and updates on Xtorm's official social media channels.

- **Xtorm Support Helpdesk:** www.xtorm.eu/support
- **Social Media:** Search for "Xtorm" on major platforms.

Related Documents - XG1021

	<p>Xtorm FS520x Power Bank 20,000 mAh User Manual Fast Charging Guide</p> <p>Comprehensive user manual for the Xtorm FS520x Power Bank 20,000 mAh. Learn about specifications, charging devices, recharging the power bank, LED indicators, safety features, and warnings.</p>
	<p>Xtorm FS402 Power Bank 20000 mAh - User Manual and Specifications</p> <p>Official user manual for the Xtorm FS402 Power Bank 20000 mAh. Find specifications, charging instructions, LED indicator guide, safety warnings, and product overview.</p>
	<p>Xtorm XB402 Titan Pro Power Bank Manual</p> <p>User manual for the Xtorm XB402 Titan Pro Power Bank, detailing specifications, product overview, charging instructions, LED power indicator, and package contents.</p>
	<p>Xtorm FS5451 Power Bank 45.000 mAh User Manual</p> <p>User manual for the Xtorm FS5451 Power Bank with 45.000 mAh capacity, featuring 67W USB-C PD output, 27W USB-C PD output, and 22.5W USB-A output. Includes specifications, charging instructions, product overview, LED indicator guide, and safety information.</p>
	<p>Xtorm XR202 Rugged Pro Power Bank Manual: Specifications, Charging, and Safety</p> <p>Comprehensive user manual for the Xtorm XR202 Rugged Pro Power Bank. Covers product specifications, how to charge your devices and the power bank, LED indicators, package contents, safety checks, and important warnings.</p>
	<p>Xtorm XG220x Power Bank 20,000mAh User Manual</p> <p>User manual for the Xtorm XG220x Power Bank 20,000mAh, detailing specifications, product overview, charging instructions, LED power indicators, and package contents.</p>