

[Manuals.plus](#) /

> [VIVOHOME](#) /

> VIVOHOME 36 Inch Electric Fireplace Heater User Manual

VIVOHOME VH734

VIVOHOME 36 Inch Electric Fireplace Heater User Manual

Model: VH734

IMPORTANT SAFETY INFORMATION

Please read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

- Always unplug the fireplace when not in use.
- Do not operate any fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped/damaged in any manner.
- Do not run power cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- The fireplace is equipped with an overheating protection device. If the heater overheats, the device will automatically shut off the heater.

PACKAGE CONTENTS

Carefully unpack all components from the box and ensure all items are present before discarding packaging materials.

- VIVOHOME 36 Inch Electric Fireplace Heater Unit
- Remote Control
- Log Set
- Pack of Decorative Crystals
- Set of Drywall Anchors
- Set of Wood Screws

INSTALLATION AND SETUP

The VIVOHOME Electric Fireplace can be installed as a wall-mounted unit or recessed into a wall. Ensure the chosen location provides adequate clearance and access to a power outlet.

Choosing a Location

Select a flat, stable surface or wall for installation. Maintain a minimum clearance of 3 feet (0.9 m) from combustible materials. The unit's dimensions are 36 inches (L) x 5.75 inches (W) x 18.9 inches (H).



This image demonstrates the wall-mountable design of the VIVOHOME Electric Fireplace, showing how it can be installed into a wall. It also provides a visual guide for estimating the appropriate size and location, indicating the unit's dimensions of 36 inches in length and 5.75 inches in width.

Installation Steps

1. **Preparation:** Ensure the power is off at the circuit breaker before beginning installation.
2. **Mounting:** For wall-mounted installation, use the provided screws and anchors to secure the mounting bracket to a wall stud. For recessed installation, ensure the opening in the wall matches the fireplace dimensions and provides adequate

support. The unit includes convenient inside handles for easier positioning.

3. **Placement:** Carefully lift the fireplace unit and place it onto the mounting bracket or slide it into the recessed opening.
4. **Secure:** Secure the fireplace to the wall or framing using the appropriate fasteners.
5. **Media Installation:** Open the front panel (refer to the diagram in the operating section) and carefully place either the log set or the decorative crystals into the flame bed area according to your preference.
6. **Power Connection:** Once securely installed, plug the power cord into a standard 120V AC outlet.

TWO-STAGE HEATING WIRE

Enjoy a relaxing winter!



HOT AIR OUTLET

①
15°C-36°C

②
60°F-97°F

Timer 12HR

● **INSIDE HANDLE**

We have included two handles on both sides of the fireplace to make it easier to set up

A side view of the VIVOHOME Electric Fireplace, illustrating the hot air outlet at the top. The image also highlights the two-stage heating wire, the adjustable temperature range from 60°F to 97°F (15°C-36°C), and the 12-hour timer function. An inset shows the convenient inside handle for easier setup.



You can place it in different areas in your home

MULTIPLACE TO PLACE

A collage of images demonstrating the versatility of the VIVOHOME Electric Fireplace, showing it installed in various rooms and settings within a home. This illustrates its adaptability for different interior designs and placement preferences, whether wall-mounted or recessed.

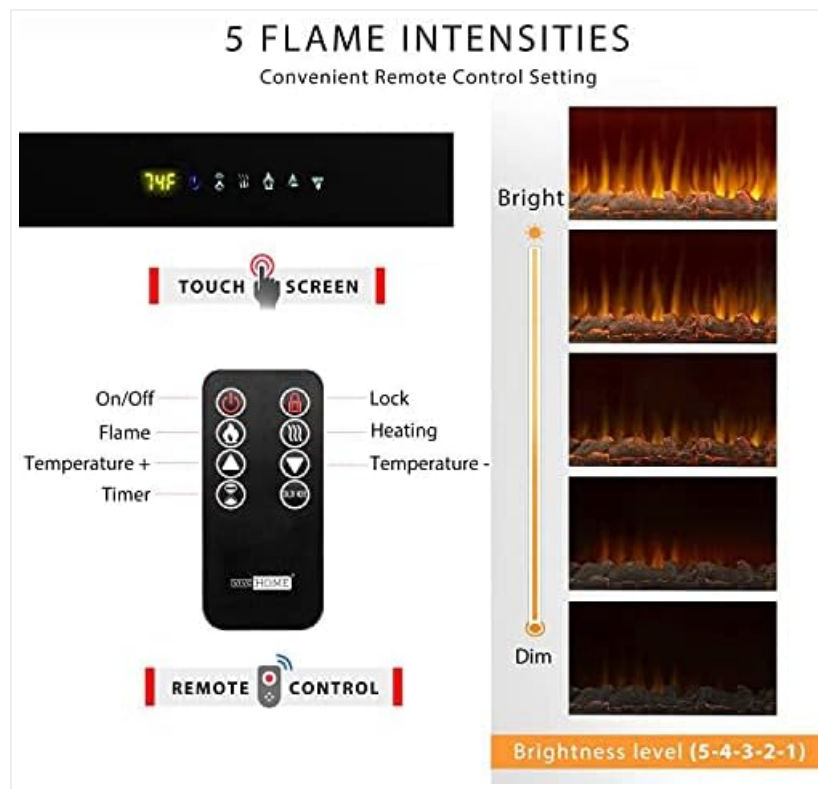
OPERATING INSTRUCTIONS

The VIVOHOME Electric Fireplace can be operated using the touch screen controls on the unit or the included remote control.



The VIVOHOME 36 Inch Electric Fireplace Heater, showcasing its sleek black tempered glass panel, realistic flame effect, and the included remote control. Below the fireplace, a visual representation of the nine available flame bed colors is displayed, highlighting the customization options.

Remote Control Functions



A detailed view of the VIVOHome Electric Fireplace's control options, featuring the touch screen display on the unit and the full-function remote control. The image illustrates the five adjustable flame intensities, ranging from bright to dim, allowing users to customize the visual ambiance.

- **On/Off:** Powers the unit on or off.
- **Flame:** Cycles through 9 flame bed colors and 5 flame intensities.
- **Temperature + / -:** Adjusts the desired room temperature from 60°F to 97°F.
- **Timer:** Sets the automatic shut-off timer from 1 to 12 hours.
- **Heating:** Toggles between 750W and 1500W heat settings.
- **Lock:** Locks the control panel to prevent accidental changes.

Touch Screen Controls

The touch screen on the unit provides access to most functions available on the remote control. Simply tap the corresponding icons to adjust settings.

Flame Effect Customization

The fireplace offers a realistic flame effect with multiple customization options:

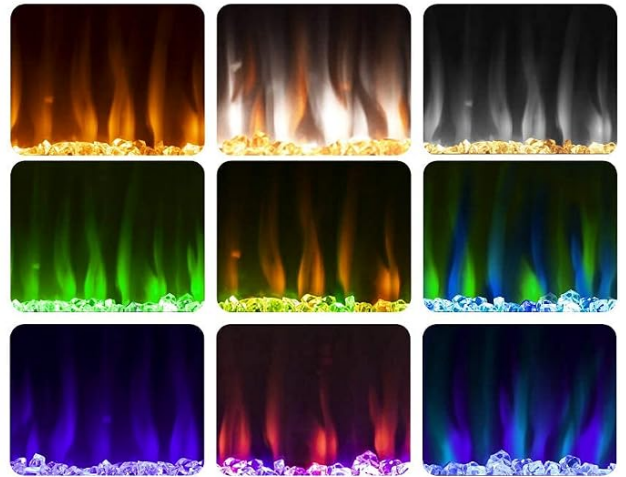
- **9 Flame Bed Colors:** Choose from a variety of colors to match your mood or decor.
- **5 Flame Intensities:** Adjust the brightness of the flame effect from dim to bright.
- **Log Set or Crystal Flame Bed:** The unit comes with both a realistic log set and decorative crystals, allowing you to switch between appearances. The flame effect can be operated with or without heat, making it suitable for year-round use.

9 FLAME BED COLORS

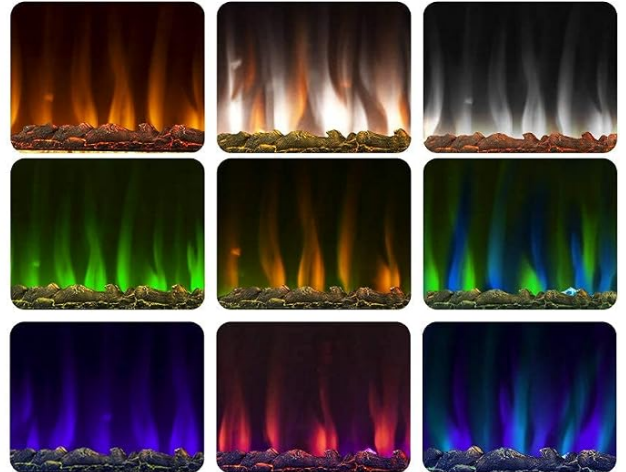
Crystal and log can be used separately



CRYSTAL FLAME



LOG FLAME



This visual guide showcases the nine distinct flame bed colors available for the VIVOHOME Electric Fireplace. It displays both the crystal flame and log flame options, demonstrating how each color appears with both types of flame beds, offering diverse aesthetic choices.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your VIVOHOME Electric Fireplace. Always unplug the unit before performing any maintenance.

Cleaning the Unit

- **Glass Panel:** Use a soft, damp cloth to clean the tempered glass panel. Do not use abrasive cleaners or sprays directly on the glass.
- **Air Vents:** Periodically vacuum or wipe the air intake and exhaust vents to prevent dust buildup, which can affect heating efficiency.
- **Exterior Surfaces:** Wipe down the exterior surfaces with a soft, dry cloth.

General Care

- There are no user-serviceable parts inside the fireplace. Do not attempt to open or repair the unit yourself.

- Store the fireplace in a dry, cool place when not in use for extended periods.

TROUBLESHOOTING

If you experience issues with your VIVOHOME Electric Fireplace, refer to the common problems and solutions below.

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power to the unit.	Ensure the power cord is securely plugged into a working outlet. Check the circuit breaker for the outlet.
No heat output.	Heater function is off or temperature setting is too low.	Press the 'Heating' button on the remote or touch screen to activate the heater. Increase the temperature setting.
Flame effect is not working.	Flame effect is turned off.	Press the 'Flame' button on the remote or touch screen to activate the flame effect.
Remote control not responding.	Dead batteries or obstructed signal.	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the fireplace's receiver.
Unit shuts off unexpectedly.	Overheating protection activated or timer expired.	Unplug the unit, wait 10-15 minutes for it to cool down, then plug it back in. Ensure air vents are not blocked. Check if the timer function was set.

SPECIFICATIONS

Detailed technical specifications for the VIVOHOME 36 Inch Electric Fireplace Heater.



The VIVOHOME Electric Fireplace installed in a living space, providing a sense of its scale and appearance within a room. The image highlights the overall dimensions of the unit, measuring 36 inches in length and 18.9 inches in height, emphasizing its suitability for various home settings.

Feature	Detail
Brand	VIVOHOME
Model Number	VH734
Power Source	Corded Electric
Product Dimensions	5.75"D x 36"W x 18.9"H
Material	Tempered Glass
Finish Type	Painted

Feature	Detail
Installation Type	Wall Mount / Recessed
Heat Output	5100 British Thermal Units (BTU)
Special Features	Adjustable Flame, Dimmer, Flame Effect, Overheating Protection, Remote Control, Touch Screen
Style	Modern
Color	Black
Room Type	Bedroom, Living Room
Ventilation Type	Vent Free
Item Weight	33 Pounds
Shape	Rectangular
Burner Type	Quartz

WARRANTY AND SUPPORT

VIVOHOME products are designed for quality and reliability. For any questions regarding your product, warranty claims, or technical support, please contact VIVOHOME customer service. Refer to the product packaging or the official VIVOHOME website for the most current contact information.

Please retain your proof of purchase for warranty purposes.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

The fan on my VIVOHOME VH734 Electric Fireplace Heater turns off after a short time, regardless of the temperature setting. Is the thermostat faulty, and can I get parts to replace it myself?

Based on the VIVOHOME VH734 Electric Fireplace Heater user manual, if the unit shuts off unexpectedly, a possible cause is that the overheating protection device has activated or the timer has expired. The manual...

[Read full answer](#)

Open the live page

<https://manuals.plus/asin/B08BZ746PS>

More documents and user manuals: <https://manuals.plus/>