

JVC RM-C3338

JVC RM-C3338 Remote Control User Manual

For JVC Smart 4K UHD TVs

INTRODUCTION

This manual provides instructions for the JVC RM-C3338 remote control, designed for use with various JVC Smart 4K UHD TV models. This remote control offers direct access to essential TV functions and popular streaming services like Netflix, YouTube, and Prime Video. No programming is required; simply insert batteries, and the remote is ready for use.

Compatible JVC TV models include: LT-32C790, LT-49C898, LT-55C870, LT-32C795, LT-43C795, LT-43C890, LT-40C790, LT-40C890.



Image: Front view of the JVC RM-C3338 remote control, showing all buttons including power, number keys, navigation, volume, channel, and dedicated app buttons for Netflix, YouTube, and Prime Video.

SETUP

Battery Installation

The JVC RM-C3338 remote control requires two AAA batteries (not included). Follow these steps to install them:

1. Locate the battery compartment on the back of the remote control.
2. Press down on the latch and slide the battery cover downwards to open it.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery cover back into place until it clicks securely.



Image: Back view of the JVC RM-C3338 remote control with the battery compartment open, showing the slots for two AAA batteries.

Initial Use

This remote control is pre-programmed for compatible JVC Smart 4K UHD TVs. No additional setup or pairing is required. Once batteries are installed, the remote is ready to operate your television.

OPERATING INSTRUCTIONS

Point the remote control directly at the infrared receiver on your JVC TV. Ensure there are no obstructions between the remote and the TV.

Key Functions Overview

- **Power Button (⏻):** Turns the TV on or off.
- **Number Buttons (0-9):** Selects TV channels directly.
- **Volume Up/Down (V+/V-):** Adjusts the sound volume.
- **Channel Up/Down (P+/P-):** Changes TV channels sequentially.
- **Mute Button (⏻):** Mutes or unmutes the TV sound.
- **Navigation Buttons (Up, Down, Left, Right, OK):** Used to navigate menus and confirm selections.

- **Back Button:** Returns to the previous menu or screen.
- **Exit Button:** Exits the current menu or application.
- **Home Button (⏮):** Accesses the TV's main smart hub or home screen.
- **Netflix Button:** Launches the Netflix application directly.
- **YouTube Button:** Launches the YouTube application directly.
- **Prime Video Button:** Launches the Prime Video application directly.
- **Media Control Buttons (Play, Pause, Stop, Rewind, Fast Forward):** Controls media playback.

MAINTENANCE

Battery Replacement

Replace batteries when the remote control's response becomes sluggish or stops working. Always replace both batteries at the same time with new AAA batteries. Do not mix old and new batteries or different types of batteries.

Cleaning

To clean the remote control, use a soft, dry cloth. For stubborn dirt, lightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid using harsh chemicals, solvents, or abrasive materials, as these can damage the remote's surface or internal components.

Storage

Store the remote control in a cool, dry place away from direct sunlight and extreme temperatures. If the remote will not be used for an extended period, remove the batteries to prevent leakage and potential damage.

TROUBLESHOOTING

- **Remote not responding:**
 - Ensure the batteries are correctly installed and not depleted. Replace them if necessary.
 - Check for any obstructions between the remote control and the TV's infrared sensor.
 - Verify that the TV is powered on and plugged into an electrical outlet.
- **Specific buttons not working:**
 - Clean the remote control, especially around the unresponsive buttons, to remove any dirt or debris that might be interfering with their function.
 - If only certain buttons are affected, the remote might be damaged. Consider replacing the remote.
- **Short operating range:**
 - Replace the batteries with fresh ones.
 - Ensure there are no strong light sources (like direct sunlight or bright fluorescent lights) interfering with the infrared signal.

SPECIFICATIONS

Model Number	RM-C3338 (Also known as IR-6698G-29320)
Brand	JVC
Connectivity Technology	Infrared (IR)
Compatible Devices	JVC Smart 4K UHD Televisions
Number of Buttons	55
Maximum Range	10 meters
Dimensions (L x W x H)	20.7 x 6.9 x 2.3 cm
Weight	80 grams
Battery Type	2 x AAA (not included)

WARRANTY INFORMATION

For detailed warranty information regarding your JVC RM-C3338 remote control, please refer to the warranty card included with your product packaging or visit the official JVC website. Warranty terms and conditions may vary by region and purchase date.

CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact JVC customer support. You can find contact information, including phone numbers and online support portals, on the official JVC website. Please have your product model number (RM-C3338) and TV model number ready when contacting support.