

[manuals.plus](#) /› [Hisense](#) /› [Hisense 43H5500G Full HD Smart Android TV User Manual](#)

Hisense 43H5500G

Hisense 43H5500G Full HD Smart Android TV User Manual

Model: 43H5500G

1. INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your Hisense 43H5500G Full HD Smart Android TV. The 43H5500G model features a Full HD 1080p display, integrated Android Operating System with Google Assistant, DTS Studio Sound for immersive audio, and built-in Bluetooth connectivity. Please read this manual thoroughly before using your television.

2. WHAT'S IN THE Box

Upon opening the packaging, ensure all components are present and undamaged. The box should contain:

- Hisense 43H5500G TV
- Power Cable
- Remote Control
- TV Stand (Left and Right)
- Screws for TV Stand
- AAA Batteries for Remote Control
- Quick Start Guide and Warranty Card



Image: The Hisense 43H5500G Full HD Smart Android TV, showcasing its display and sleek design.



Image: The Hisense 43H5500G TV with its physical dimensions indicated in centimeters.

3. SETUP INSTRUCTIONS

3.1 Unboxing and Initial Placement

It is recommended that two people handle the TV during unboxing and setup to prevent damage. Carefully remove the TV and all accessories from the packaging. Inspect the TV for any signs of damage before proceeding. If any damage is found, contact customer support immediately.

Your browser does not support the video tag.

Video: Official Hisense guide demonstrating the unboxing process for a Hisense TV, including how to safely remove the TV from its packaging.

3.2 Attaching the TV Stand

1. Lay the TV face down on a soft, clean surface (like a blanket or foam) to protect the screen.
2. Identify the left ('L') and right ('R') stand feet.
3. Align each stand with the corresponding slots on the bottom of the TV.
4. Secure each stand using the provided screws and a Phillips-head screwdriver. Ensure they are firmly attached.



Image: The Hisense 43H5500G TV securely placed on a media console, demonstrating a typical setup.

3.3 Wall Mounting (Optional)

The TV is compatible with VESA wall mounts. Refer to your wall mount's instructions for proper installation. Mounting screws are not included with the TV.

3.4 Connecting Power

Plug the power cable into the TV's power input and then into a wall outlet. The power cable is pre-attached to the TV.

3.5 Initial Power On

Insert the included AAA batteries into the remote control. Press the power button on the remote to turn on the TV and begin the initial setup wizard for the Android TV operating system.

4. OPERATING YOUR TV

4.1 Remote Control Functions

Your Hisense TV comes with a voice remote control, featuring dedicated buttons for common functions and Google Assistant integration.





Image: The Hisense Smart TV voice remote control, highlighting its various buttons for navigation and voice commands.

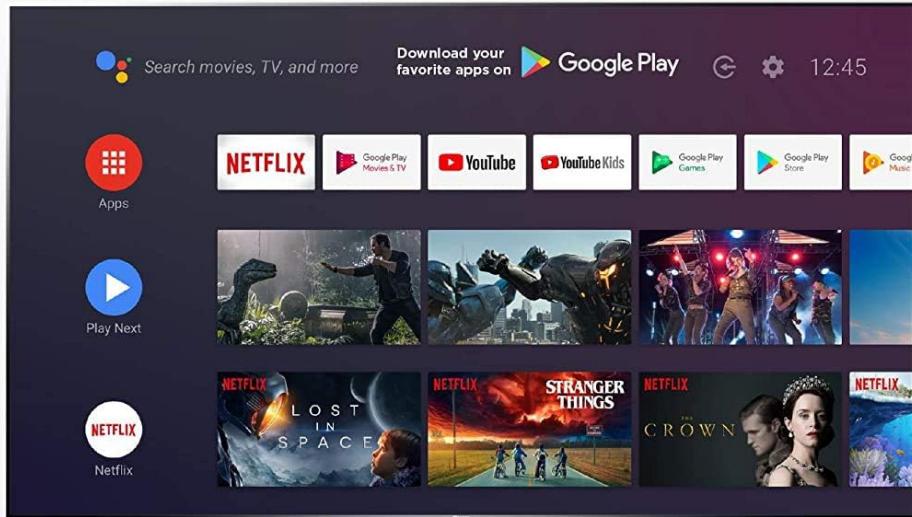
- **Power Button:** Turns the TV on or off.
- **Input Button:** Cycles through available input sources (HDMI, Composite, TV).
- **Volume Up/Down:** Adjusts the audio volume.
- **Channel Up/Down:** Changes TV channels.
- **Navigation Pad (Up/Down/Left/Right) and OK:** Used to navigate menus and select options.
- **Google Assistant Button:** Activates voice control for searching and controlling smart home devices.
- **App Shortcut Buttons:** Quick access to popular streaming services like Netflix, YouTube, and Google Play.

For optimal remote performance, ensure the remote is paired via Bluetooth to the TV. This can typically be done in the TV's settings under 'Remotes & Accessories'.

4.2 Android TV Features

Your Hisense 43H5500G TV runs on the Android Operating System, providing access to a wide range of apps and smart features.

Hisense • androidtv



Chromecast built-in

Google Assistant

Disfruta más de 400,000 series y películas en streaming

*Consulta las apps disponibles en tu región

Image: The Android TV home screen on a Hisense TV, displaying various streaming applications and content recommendations.

- **Google Assistant:** Use your voice to search for movies, control smart home devices, and get information.
- **Chromecast Built-in:** Cast content from your compatible mobile devices directly to your TV.
- **Google Play Store:** Download and install thousands of apps, games, and streaming services.



Disfruta del entretenimiento inteligente.
Controla tus dispositivos con tu voz



Image: A user interacting with the Hisense TV using the voice remote, with the Google Assistant displaying weather information on screen.

4.3 Inputs and Outputs

The TV offers various ports for connecting external devices:

- 2 HDMI ports
- 1 Ethernet port
- 2 USB Ports (v 2.0)
- 1 Digital Audio Output (Optical)
- 1 RCA Composite Video Input
- 1 L/R Audio Input for composite

4.4 Bluetooth Connectivity

Connect compatible Bluetooth devices such as soundbars, headphones, or stereo components wirelessly to your TV for enhanced audio experiences.



Image: A Hisense TV screen displaying the Bluetooth logo, with a soundbar and headphones positioned below, indicating wireless connectivity.

4.5 DTS Studio Sound

Experience crisp, immersive audio with DTS Studio Sound, which creates virtual surround sound for a richer listening experience.



Sonido surround virtual
Experiencia de audio inmersivo



Image: A Hisense TV screen displaying a musician, with graphics indicating the DTS Studio Sound feature for enhanced audio.

4.6 Motion Rate

Motion Rate image processing technology helps to reduce lag and blur during fast-moving scenes, providing a smoother viewing experience.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Hisense TV, follow these maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-specific cleaning solution. Avoid harsh chemicals or abrasive materials.
- **Cleaning the Frame:** Use a soft, dry cloth to clean the TV frame and stand.
- **Ventilation:** Ensure the TV's ventilation openings are not blocked to prevent overheating.
- **Power Cord:** Regularly check the power cord for any damage. If damaged, discontinue use and contact customer support.

6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common troubleshooting tips:

- **Remote Control Lag:** If the remote is slow to respond, ensure it is properly paired via Bluetooth in the TV's settings. If not paired, the remote relies on an IR sensor which can be less responsive.
- **Wi-Fi Connectivity Issues:** The TV may primarily support 2.4GHz Wi-Fi networks. If you are having trouble connecting to a 5GHz network, try connecting to a 2.4GHz network instead.
- **General System Slowness:** The Android TV operating system can sometimes be resource-intensive. If the TV feels consistently slow, consider using external streaming devices (e.g., Chromecast, Roku) connected via HDMI for a potentially smoother experience.
- **No Power:** Check that the power cable is securely connected to both the TV and the wall outlet. Try a different outlet if necessary.
- **No Picture/Sound:** Verify the correct input source is selected. Check all cable connections (HDMI, Composite) are secure.
- **Damaged Screen Upon Delivery:** Carefully inspect the TV screen immediately upon unboxing. If any damage is present, do not proceed with setup and contact the retailer or Hisense customer support for assistance.

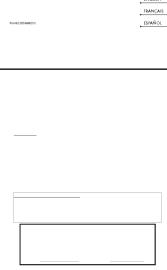
7. SPECIFICATIONS

| | |
|---------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| Screen Size | 42.5 Inches |
| Resolution | 1080p (Full HD) |
| Refresh Rate | 60 Hz |
| Display Technology | LED |
| Operating System | Android TV |
| Special Features | DTS Studio Sound; Voice Remote; Google Assistant Built-In; Chromecast Built-In |
| Connectivity Technology | Bluetooth, Ethernet, HDMI, USB, Wireless |
| Inputs & Outputs | 2 HDMI, 1 Ethernet, 2 USB (v 2.0), 1 Digital Audio Output (Optical), 1 RCA Composite Video Input, 1 L/R Audio Input for composite |
| Product Dimensions (with stand) | 37.6 W x 23.9 H x 7.2 D inches |
| Item Weight | 13.9 Pounds |
| Voltage | 120 Volts (AC) |
| Wattage | 75 watts |

8. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product. If you require further assistance or technical support, please visit the official Hisense website or contact their customer service department.

Related Documents - 43H5500G

| | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  USER MANUAL <small>English / Spanish / French / German / Italian / Portuguese / Dutch / Polish / Czech / Hungarian / Romanian / Turkish / Arabic / Farsi / Vietnamese / Thai / Indonesian / Chinese / Korean / Japanese</small>   | <p>Hisense User Manual: Comprehensive Guide to Your Television</p> <p>Explore the Hisense User Manual for detailed instructions on setting up your TV, connecting external devices, navigating menus, managing apps, and troubleshooting common issues. Learn to optimize your viewing experience with Hisense.</p> |
| | <p>Hisense TV Limited Warranty Information and Terms</p> <p>Official limited warranty details for Hisense televisions, covering terms, conditions, how to obtain service, and warranty periods for products sold in the United States and Puerto Rico.</p> |
|  USER MANUAL <small>English / Spanish / French / German / Italian / Portuguese / Dutch / Polish / Czech / Hungarian / Romanian / Turkish / Arabic / Farsi / Vietnamese / Thai / Indonesian / Chinese / Korean / Japanese</small>  | <p>Hisense TV User Manual</p> <p>This comprehensive user manual from Hisense provides detailed instructions for setting up, operating, and troubleshooting your television. Learn about connecting devices, using the remote, navigating menus, and accessing media features.</p> |
|  | <p>Hisense 65H9G Quantum Series: 4K ULED Android TV with Dolby Vision & Atmos</p> <p>Explore the Hisense 65H9G Quantum Series, a 65-inch 4K ULED Android TV featuring Quantum Dot technology, Dolby Vision HDR, Dolby Atmos sound, Google Assistant, and advanced picture quality for an immersive home entertainment experience. Includes detailed technical specifications.</p> |
|  | <p>Hisense LCD Television Service Manual MSD6886</p> <p>This service manual provides detailed technical information, troubleshooting guides, and software upgrade procedures for Hisense LCD Televisions, specifically models with the MSD6886 chassis.</p> |
|  | <p>Hisense LCD Television Service Manual NT72690</p> <p>Service manual for Hisense LCD Television, chassis NT72690, detailing precautions, board layouts, software upgrades, and troubleshooting procedures.</p> |