

XP-Pen Artist24 Pro

XPPen Artist 24 Pro 2.5K QHD Drawing Tablet User Manual

Model: Artist24 Pro

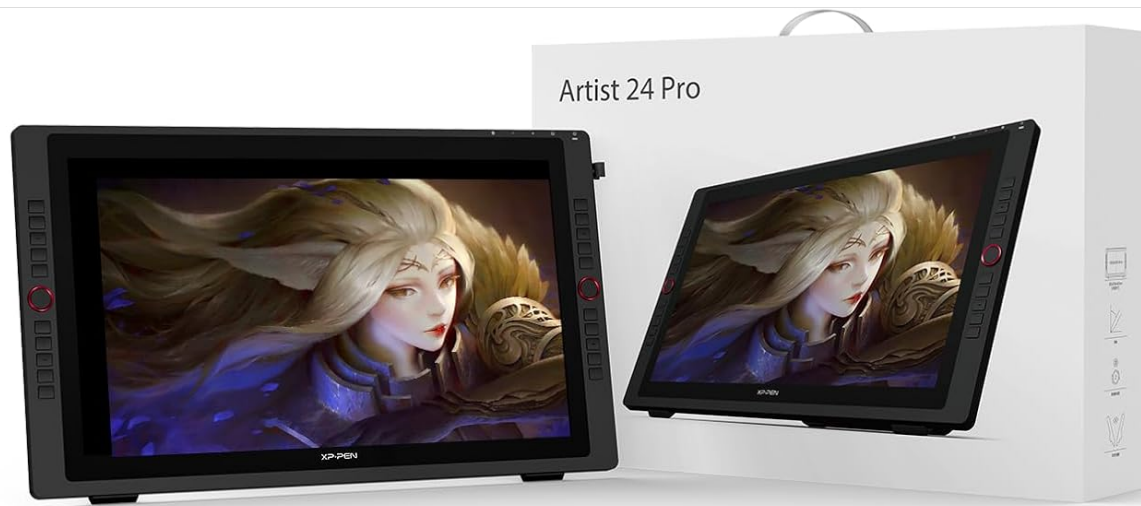
1. INTRODUCTION

This user manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your XPPen Artist 24 Pro 2.5K QHD Drawing Tablet. Please read this manual thoroughly to ensure proper usage and to maximize your creative experience with the device.

2. WHAT'S IN THE BOX

Verify that all the following items are included in your package:

- 1 x XPPen 23.8" Drawing Display
- 2 x Battery-Free Stylus
- 1 x USB-A to USB-C Adapter
- 1 x USB-C to USB-C Cable
- 1 x HDMI Cable
- 1 x Power Adapter
- 1 x Power Cord
- 1 x Pen Holder
- 8 x Replacement Pen Nibs
- 1 x Quick Guide
- 1 x Cleaning Cloth
- 1 x Black Drawing Glove
- 1 x Pen Slot



Drawing Glove



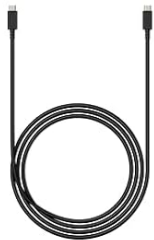
2 x Battery-Free Stylus



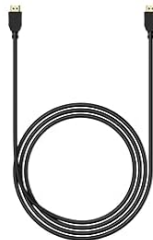
Pen Holder
(8 replacement pen nibs)



Pen slot



USB-C to
USB-C Cable



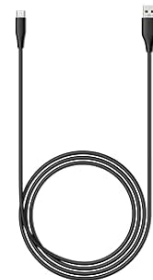
HDMI Cable



Power Cord



Power Adapter



USB-C to
USB Adapter

Image: All components included in the XPPen Artist 24 Pro package.

3. PRODUCT OVERVIEW

Display Features

- **Size:** 23.8-inch IPS display
- **Resolution:** 2.5K QHD (2560 x 1440 pixels)
- **Color Gamut:** 118% sRGB, 84% NTSC, and 90% Adobe RGB
- **Color Depth:** 16.7 Million Colors
- **Contrast Ratio:** 1000:1
- **Viewing Angle:** 178°
- **Surface:** Anti-glare film for reduced reflections

2.5K QHD (2560 x 1440 px)



23.8 inch



16:9 Aspect Ratio



178° Viewing Angle



1000:1 Contrast Ratio

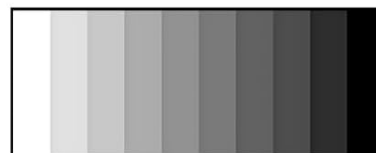


Image: Visual representation of the display's key specifications including size, resolution, aspect ratio, viewing angle, and contrast ratio.

Immersive Colors for Creatives



118% sRGB



90% Adobe RGB



84% NTSC



16.7M Color Depth

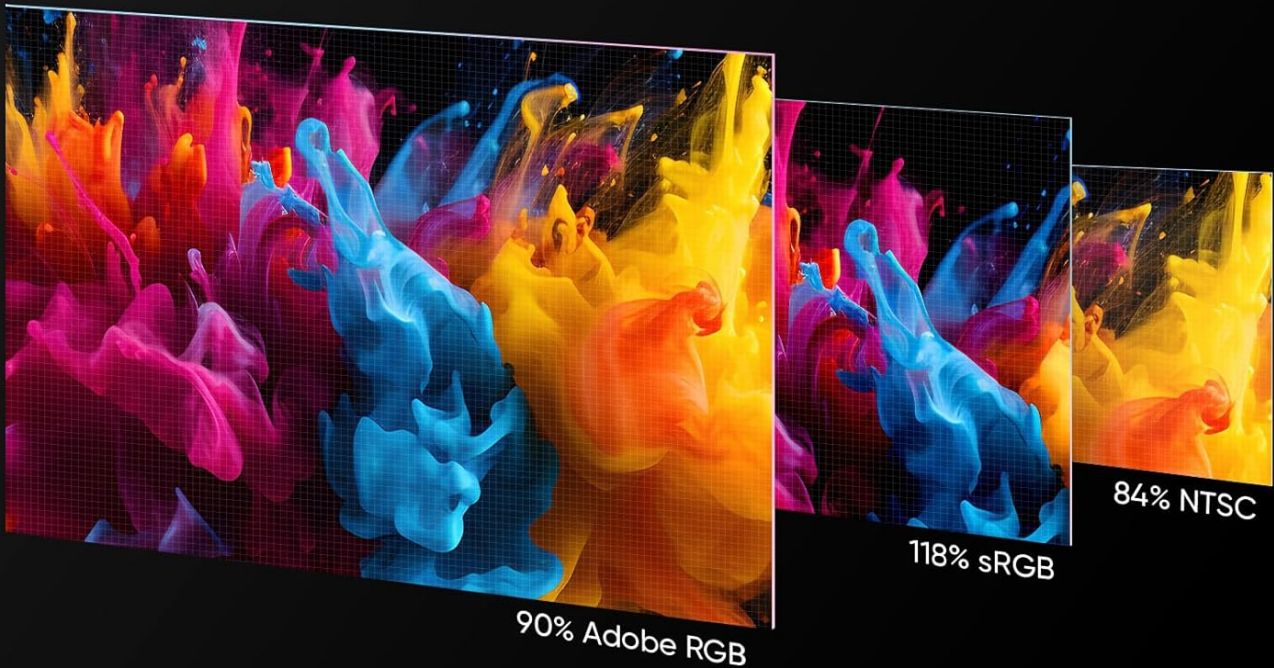


Image: Illustration of the wide color gamut supported by the display, including sRGB, NTSC, and Adobe RGB percentages, and 16.7 million color depth.

PA2 Battery-Free Stylus

- **Pressure Sensitivity:** 8192 levels for precise control
- **Tilt Function:** Supports up to 60° tilt for natural shading
- **Report Rate:** 220 RPS (Reports Per Second) for smooth, lag-free drawing
- **Design:** Ergonomic, spindle-shaped for comfortable long-term use
- **Storage:** Pen nibs can be stored in the tail of the pen holder.



Image: Details of the PA2 stylus, highlighting its 60° tilt function, 8192 pen pressure levels, 200 RPS report rate, and convenient nib storage within the pen holder.

Customizable Shortcut Keys and Dial Wheels

- **Shortcut Keys:** 20 customizable keys for quick access to functions
- **Dial Wheels:** Dual red dial wheels for efficient adjustments (e.g., brush size, zoom)
- **Touch-Sensitive Keys:** Designed to prevent accidental sticking

20 customizable shortcut keys



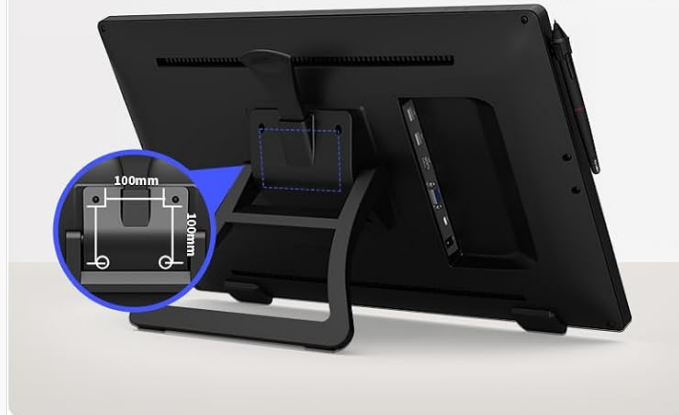
Image: Layout of the 20 customizable shortcut keys and dual red dial wheels on the Artist 24 Pro, showing examples of assigned functions.

Ergonomic Design

- **Adjustable Stand:** Allows for comfortable working angles from 16° to 90°
- **VESA Mount:** Standard 100x100mm VESA mount for flexible mounting options
- **Pen Slot:** Built-in pen slot for convenient stylus storage and quick access

Ergonomic Design

Standard VESA Adapter (100x100mm)



16°–90°



Pen Slot

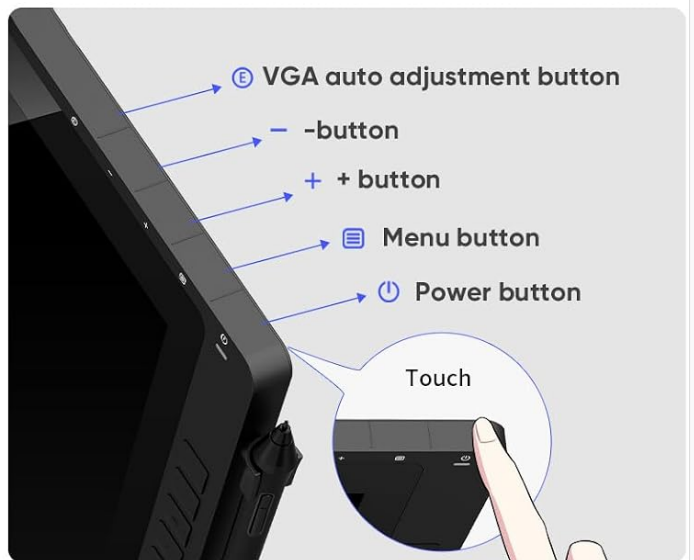


Image: Demonstrates the adjustable stand, standard VESA adapter compatibility, and the integrated pen slot for ergonomic use.

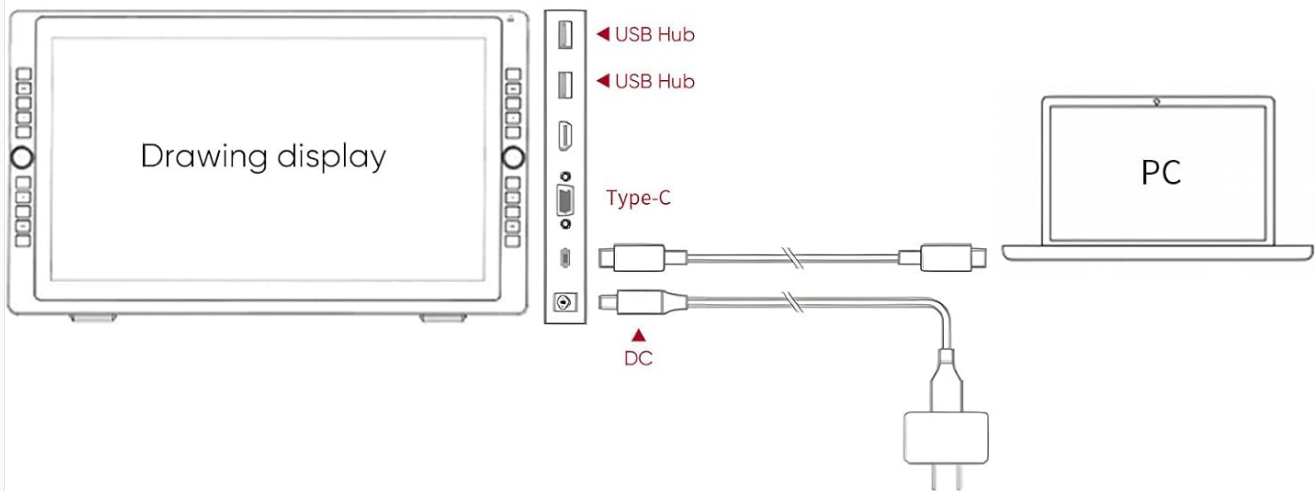
4. SETUP

Connecting the Tablet

The Artist 24 Pro can be connected to your computer using either a full-featured USB-C cable or an HDMI cable combined with a USB-C to USB-A cable.

- USB-C Connection:** Connect one end of the included USB-C to USB-C cable to the Type-C port on the Artist 24 Pro and the other end to a compatible USB-C port on your computer. Connect the power adapter and power cord to the tablet and a power outlet.
- HDMI Connection:** Connect one end of the included HDMI cable to the HDMI port on the Artist 24 Pro and the other end to the HDMI port on your computer. Then, connect the included USB-C to USB-A cable from the Type-C port on the tablet to a USB-A port on your computer. Connect the power adapter and power cord to the tablet and a power outlet.

USB-C Connection



HDMI Connection

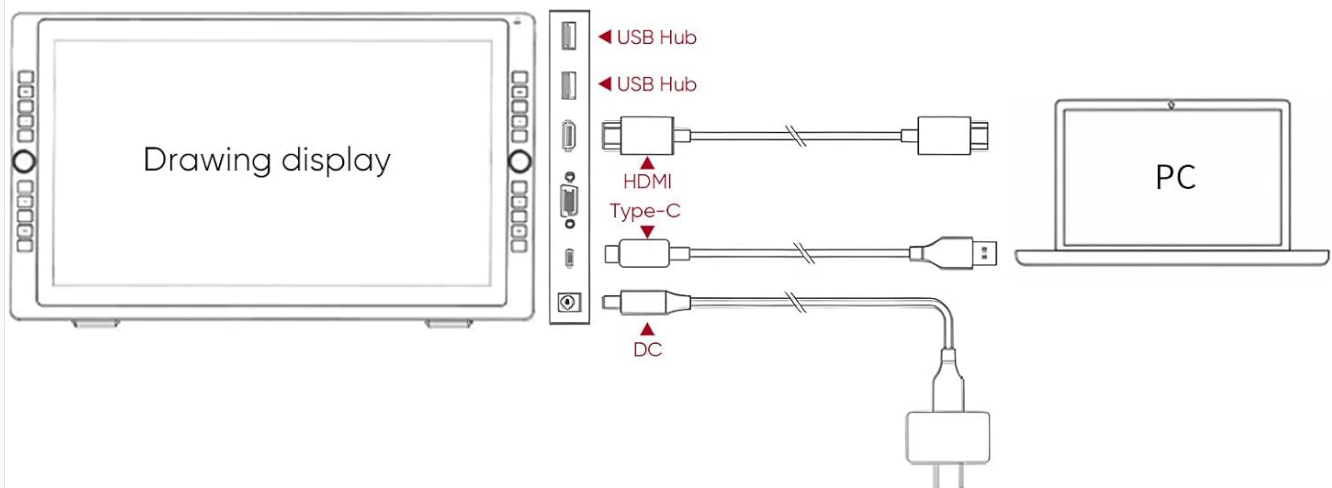


Image: Diagrams illustrating both USB-C and HDMI connection methods for the Artist 24 Pro to a computer.

Driver Installation

Before using the tablet, you must install the latest drivers from the official XP-Pen website. The tablet is compatible with Windows 7 (or later), Mac OS X 10.10 (or later), Linux, and Chrome OS 88 (or later).

1. Visit the official XP-Pen support website.
2. Download the driver specific to your operating system and the Artist 24 Pro model.
3. Follow the on-screen instructions to complete the installation. It is recommended to close all drawing software before installation.
4. Restart your computer after installation if prompted.

Calibration

After driver installation, you may need to calibrate the screen and pen. This can typically be done through the PenTablet driver software settings. If there is any difference between the pen tip location and the cursor, use the calibration tool within the driver or adjust X/Y values in the Work Area settings to align them.

5. OPERATING THE TABLET

Basic Usage

Once connected and drivers are installed, the Artist 24 Pro functions as an extended display and a drawing surface. Use the PA2 stylus directly on the screen for drawing, painting, and navigating your software.

Customizing Keys and Dials

The 20 customizable shortcut keys and dual red dial wheels can be configured through the PenTablet driver software. You can assign various functions, such as:

- Brush size adjustment
- Zoom in/out
- Undo/Redo
- Switching tools
- Keyboard shortcuts (e.g., Ctrl+S for Save)

Refer to the driver software interface for detailed customization options.

Software Compatibility

The XPPen Artist 24 Pro is compatible with most mainstream creative software, including but not limited to:

- Adobe Photoshop (PS)
- Adobe Illustrator (AI)
- Adobe After Effects (AE)
- Blender
- Clip Studio Paint (CSP)
- Toon Boom
- SAI
- GIMP
- Krita
- MediBang Paint
- FireAlpaca

Versatility and Compatibility



Windows



Mac OS



Chrome OS



Linux



Image: Icons representing compatible operating systems (Windows, Mac OS, Chrome OS, Linux) and various creative software applications.

Official Product Video

Video: An official product video showcasing the XP-PEN Artist24 Pro Drawing Pen Display and its 2K Resolution Monitor. This video highlights key features and usage scenarios.

6. MAINTENANCE

Cleaning the Screen

To maintain optimal display clarity, regularly clean the screen using the provided cleaning cloth. For stubborn smudges, lightly dampen the cloth with water or a screen-safe cleaning solution. Avoid using harsh chemicals or abrasive materials.

Replacing Pen Nibs

Over time, the pen nibs will wear down. Replace them when they become too short or sharp to ensure consistent performance. The pen holder contains 8 replacement nibs. Use the nib removal tool (often integrated into the pen holder) to gently pull out the old nib and insert a new one.

7. TROUBLESHOOTING

Common Issues and Solutions

- **No Display/Signal:**
 - Ensure all cables (HDMI/USB-C, power) are securely connected to both the tablet and your computer.
 - Check if the tablet's power indicator light is on.
 - Try unplugging and replugging the display cables, especially if using multiple monitors.
 - Verify your computer's display settings are configured to extend or duplicate the display to the Artist 24 Pro.
- **Pen Not Responding/Jittery:**
 - Ensure the correct XP-Pen driver is installed and up-to-date for your operating system.
 - If multiple tablet drivers were installed previously, uninstall all of them and then reinstall only the XP-Pen driver.
 - Restart your computer and the tablet.
 - Check the pen nib for wear and replace if necessary.
 - Calibrate the pen and screen through the PenTablet driver settings.
- **Shortcut Keys Not Working:**
 - Ensure the XP-Pen driver is running in the background.
 - Verify the key assignments in the PenTablet driver software.
 - Check for any software conflicts with other running applications.

For further assistance, refer to the official XP-Pen support resources or contact customer service.

8. SPECIFICATIONS

Feature	Detail
Product Dimensions	24.88 x 14.57 x 1.76 inches
Item Weight	15.43 pounds
Model Number	Artist24 Pro
Connectivity Technology	HDMI, USB
Pressure Sensitivity	8192 Levels
Operating System Compatibility	Chrome OS 88 (or later), Linux, Mac OS X 10.10 (or later), Windows 7 (or later)
Display Resolution	2560 x 1440 (2.5K QHD)
Color Gamut	118% sRGB, 84% NTSC, and 90% Adobe RGB

Feature	Detail
Viewing Angle	178°
Shortcut Keys	20 Customizable
Dial Wheels	Dual Red Dial Wheels
Tilt Support	60°
Report Rate	220 RPS

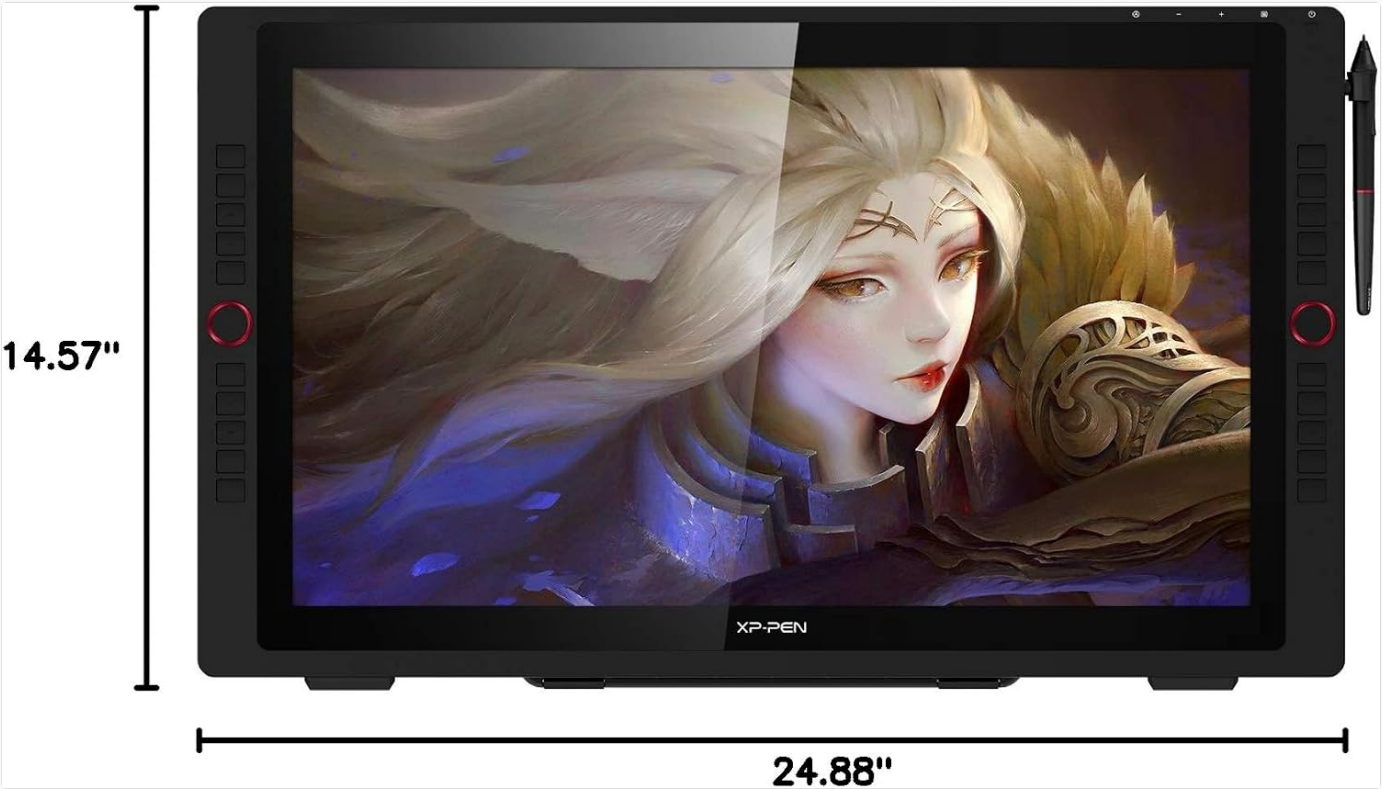


Image: Diagram showing the physical dimensions of the XPPen Artist 24 Pro tablet.

9. WARRANTY AND SUPPORT

XPPen offers a 1-Year Protection Plan for all products. For detailed terms and conditions regarding support, returns, and refunds, please refer to the official XPPen website or contact customer service.

For any questions or assistance with your XPPen Artist 24 Pro, you can reach out to XPPen support via Amazon Message or through their official support channels.

You can also download the official User Manual (PDF) for more detailed information[Download User Manual \(PDF\)](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question