

OUKANING HG-977

OUKANING Electric Hot Water Dispenser - Model HG-977 User Manual

Your guide to safe and efficient use.

1. INTRODUCTION

Thank you for choosing the OUKANING Electric Hot Water Dispenser. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before use and retain it for future reference.

2. SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions.

- Ensure the voltage specified on the product matches your local power supply (220V, 50Hz).
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Keep the appliance out of reach of children. Close supervision is necessary when used near children.
- Unplug the dispenser from the outlet when not in use, before cleaning, or during maintenance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Use only manufacturer-recommended attachments.
- Do not use outdoors. This appliance is for indoor, office use only.
- Place the dispenser on a stable, level surface, away from direct sunlight and heat sources.
- Ensure proper ventilation around the unit.
- Do not block any ventilation openings.
- Always handle hot water with extreme caution to prevent burns.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x OUKANING Electric Hot Water Dispenser
- 1 x Power Plug
- 1 x User Manual (this document)

4. PRODUCT FEATURES

- **Innovative Button Design:** Push-button switch for convenient and fast water dispensing.
- **Hot and Cold Water Separation:** Enhanced safety and functionality with distinct hot and cold water outlets.
- **One-Button Control:** Easy to use interface for dispensing water.
- **Rapid Heating:** Equipped with a stainless steel heating liner and heating ring for quick water heating.
- **Durable Construction:** High-temperature resistance and no metal precipitation for long-lasting use.
- **Removable Top Base:** Designed for easy disassembly and internal cleaning.

5. SETUP

1. **Unpack the Dispenser:** Carefully remove all packaging materials. Inspect the dispenser for any signs of damage.
2. **Placement:** Place the dispenser on a firm, level surface. Ensure there is adequate space around the unit for ventilation. Keep it away from walls and other appliances.
3. **Clean the Unit:** Before first use, clean the water bottle receptacle and drip tray. Wipe the exterior with a damp cloth.
4. **Install Water Bottle:**



Image: Top view of the water dispenser showing the receptacle where the water bottle is placed.



Image: A hand demonstrating the placement of a water bottle onto the dispenser's top receptacle.

Remove the protective seal from the top of a standard 3 or 5-gallon water bottle. Carefully invert the bottle and place it firmly onto the water bottle receptacle on top of the dispenser. Ensure it is seated correctly to prevent leaks.

5. **Connect Power:** Plug the power cord into a grounded electrical outlet.
6. **Initial Water Flow:** Before turning on heating or cooling, dispense a few cups of water from both the hot and cold spouts to ensure water flows freely and to prime the system. This helps remove any air from the lines.

6. OPERATING INSTRUCTIONS

The OUKANING Electric Hot Water Dispenser features intuitive controls for both hot and cold water.



Image: Close-up of the dispenser's front panel, showing the hot and cold water dispensing spouts, control knobs, and indicator lights.



Image: The water dispenser in operation, showing hot water being dispensed into a glass on the left and cold water into a glass on the right.

1. **Power On:** Once the water bottle is installed and the unit is plugged in, turn on the main power switch, usually located at the back of the unit.
2. **Hot Water Dispensing:** To dispense hot water, locate the hot water control knob (typically marked with red or a flame symbol). Press the button or turn the knob to activate the hot water flow. **Exercise caution as water will be very hot.**
3. **Cold Water Dispensing:** To dispense cold water, locate the cold water control knob (typically marked with blue or a snowflake symbol). Press the button or turn the knob to activate the cold water flow.
4. **Indicator Lights:** Observe the indicator lights on the front panel. These lights typically show the status of

heating, cooling, and power.

5. **Stop Dispensing:** Release the button or turn the knob back to the off position to stop the water flow.

7. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and hygiene of your water dispenser.

1. **Unplug Before Cleaning:** Always unplug the dispenser from the power outlet before performing any cleaning or maintenance.
2. **Clean Exterior:** Wipe the exterior surfaces of the dispenser with a soft, damp cloth. Do not use abrasive cleaners or solvents.
3. **Clean Drip Tray:** The drip tray should be emptied and cleaned regularly to prevent overflow and bacterial growth. Remove the tray, wash it with mild soap and water, rinse thoroughly, and dry before replacing.
4. **Clean Water Bottle Receptacle:** The removable top base allows for easy cleaning of the water bottle receptacle. Remove the top base, wash it with mild soap and water, rinse thoroughly, and dry before reattaching.



Image: Angled view of the water dispenser with its front door open, revealing internal components and the removable drip tray area.

5. **Descaling (Periodically):** Over time, mineral deposits may accumulate. For descaling, consult a professional or use a food-grade descaling solution following the product's instructions. Ensure thorough rinsing after descaling.
6. **Replace Water Bottle:** When the water bottle is empty, replace it promptly to avoid running the dispenser dry, which can damage the heating element.

8. TROUBLESHOOTING

If you encounter issues with your dispenser, refer to the following common problems and solutions:

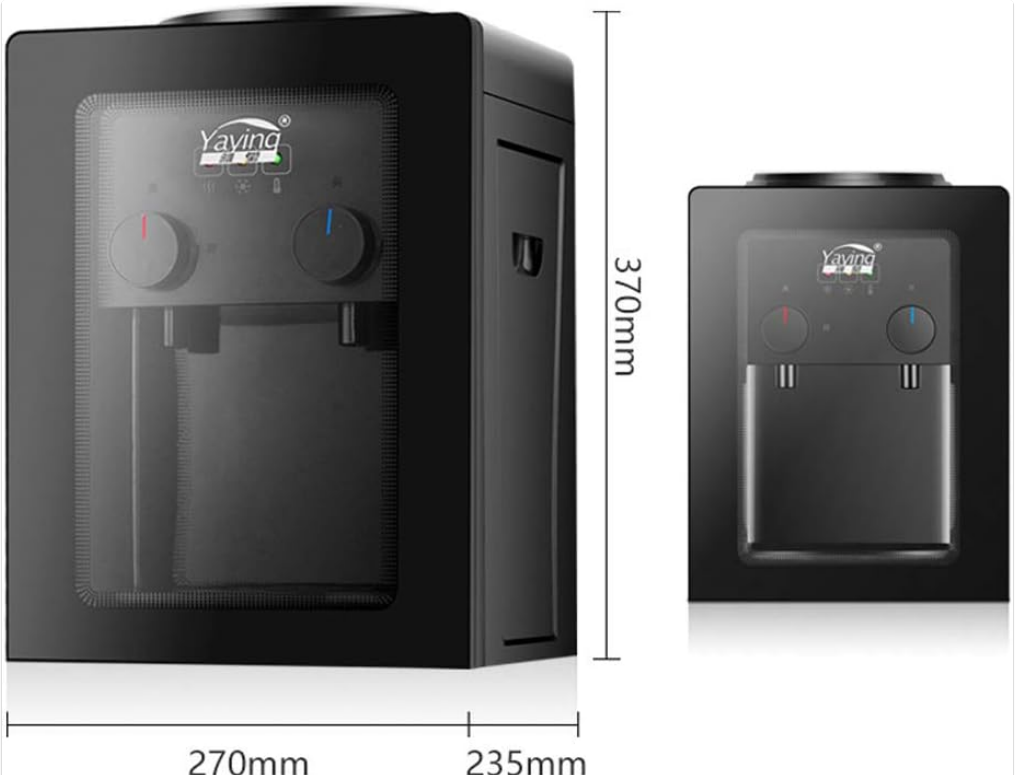
Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No hot or cold water	Dispenser not plugged in or power switch off. Heating/cooling elements not activated. Empty water bottle.	Check power connection and main power switch. Ensure hot/cold switches are on. Replace water bottle.
Water leaking	Water bottle not seated correctly. Cracked water bottle. Drip tray full.	Re-seat the water bottle. Check bottle for cracks. Empty and clean drip tray.
Water tastes unusual	New dispenser (initial taste). Unit needs cleaning. Stale water.	Dispense and discard several cups of water. Clean the dispenser thoroughly. Replace water bottle with fresh water.
No water dispenses	Empty water bottle. Airlock in system.	Replace water bottle. Dispense water from both spouts to clear airlock.

If the problem persists after trying these solutions, please contact customer support.

9. SPECIFICATIONS

Specification	Detail
Brand	OUKANING
Model Number	HG-977
Material	Stainless Steel
Color	Black
Special Feature	Push-button lid, On/Off
Voltage	220 Volts
Rated Frequency	50 Hz
Heating Power	550 Watts
Cooling Power	75 Watts
Finish Type	Painted

Specification	Detail
<p>Dimensions (L x W x H)</p>	<p>270 x 235 x 370 mm</p>  <p>Image: A visual representation of the dispenser's dimensions, indicating length, width, and height measurements.</p>
<p>UPC / GTIN</p>	<p>738630180860</p>

10. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official OUKANING website. Keep your purchase receipt as proof of purchase.