Imou LOOC (IPC-C26EP)

Imou LOOC Outdoor Wireless Security Camera User Manual

Model: LOOC (IPC-C26EP)

Introduction

The Imou LOOC Outdoor Wireless Security Camera is designed to provide reliable surveillance for your property. Featuring 1080p Full HD video resolution and advanced H.265 compression, it delivers clear images while optimizing storage. Its IP65 weather-resistant design ensures durability in various outdoor conditions. Key functionalities include automatic night vision, motion detection with integrated spotlight and siren for active deterrence, two-way audio communication, and seamless integration with the Imou Life app and Amazon Alexa.



Figure 1: Imou LOOC Outdoor Wireless Security Camera

Setup

Package Contents

Verify that all items are present in your package:

- Imou LOOC Camera Device
- Quick Start Guide
- Power Adapter
- Mounting Bracket
- Installation Position Map
- Pry Tool
- Screw Set
- Cable Clip Set



Figure 2: Included components in the Imou LOOC package

Camera Components Overview

Familiarize yourself with the camera's parts:



Figure 3: Diagram showing the lens, PIR detector, microphone, LED indicator, spotlight, MicroSD card slot, reset/WPS button, and built-in speaker.

Installation Steps

1. **Download the Imou Life App:** Search for "Imou Life" on the App Store (iOS) or Google Play (Android) and install it on your smartphone.
2. **Power On the Camera:** Connect the camera to a power source using the provided power adapter. The camera will power on and its status indicator will light up.
3. **Connect to Wi-Fi:** Open the Imou Life app, create an account if you don't have one, and add your device. Scan the QR code located on the camera body to initiate the Wi-Fi connection process. Ensure your Wi-Fi network is 2.4GHz.
4. **Follow In-App Instructions:** The app will guide you through the remaining setup steps, including naming your camera and configuring initial settings.



Figure 4: Visual guide for connecting the Imou LOOC camera to Wi-Fi using the Imou Life app.

Operating Instructions

Live View and Recording

Access live video feeds and recorded footage directly through the Imou Life app. The camera records in 1080p Full HD, utilizing H.265 compression for efficient storage and bandwidth usage.



Figure 5: H.265 compression reduces storage usage and bandwidth by 50% compared to H.264, while maintaining high video quality.

Night Vision

The camera automatically switches to night vision mode in low-light conditions. Equipped with infrared (IR) technology, it can capture clear images up to 10 meters (33 feet) in complete darkness.

Motion Detection and Active Deterrence

The built-in motion detection feature sends instant push notifications to your smartphone when activity is detected. For enhanced security, the camera includes an integrated spotlight and a 110dB security siren to actively deter unwanted visitors before they enter your premises.



Figure 6: The camera's active deterrence feature uses a spotlight and siren to ward off intruders, with alerts sent to your smartphone.

Two-Way Talk

Utilize the integrated microphone and speaker for two-way communication. This allows you to speak with visitors or delivery personnel remotely through the Imou Life app.

Storage Options

The Imou LOOC camera supports multiple storage methods for your video recordings:

- **MicroSD Card:** Insert a MicroSD card (up to 128GB, not included) into the camera's slot for local storage.
- **Network Video Recorder (NVR):** Connect the camera to a compatible NVR for continuous recording and extended storage.
- **Imou Cloud Storage:** Subscribe to Imou Cloud for secure, off-site storage of your video footage.



Figure 7: The camera supports MicroSD card, NVR, and cloud storage for video recordings.

Alexa Compatibility

The Imou LOOC camera is compatible with Amazon Alexa. You can integrate it with your Alexa-enabled devices to view live feeds using voice commands. Ensure the camera is properly named in the Imou Life app and linked within the Alexa app.

Maintenance

- **Clean the Lens:** Regularly wipe the camera lens with a soft, clean cloth to ensure optimal image clarity. Avoid abrasive cleaners.
- **Check Power Connection:** Ensure the power adapter is securely connected and the power source is stable to prevent interruptions in surveillance.
- **Monitor Wi-Fi Signal:** Periodically check the Wi-Fi signal strength in the Imou Life app to ensure a stable connection for reliable performance.
- **Firmware Updates:** Keep your camera's firmware updated through the Imou Life app. Firmware updates often include performance improvements and security enhancements.
- **Physical Inspection:** Periodically inspect the camera and mounting bracket for any signs of wear, damage, or loose connections, especially after severe weather.

Troubleshooting

Camera is Offline or Disconnecting Frequently

- **Check Wi-Fi Signal:** Ensure the camera is within range of your Wi-Fi router and has a strong signal. Obstacles like thick walls can weaken the signal.
- **Power Cycle:** Disconnect the camera from power for 10 seconds, then reconnect it. This can resolve temporary network issues.
- **Router Settings:** If possible, try changing your Wi-Fi router's channel to avoid interference. Ensure your router supports 2.4GHz Wi-Fi.
- **Reset Camera:** If issues persist, perform a factory reset. Locate the reset button (refer to Figure 3) and hold it for several seconds until the indicator light changes. You will need to re-add the camera to the Imou Life app after a reset.

Poor Video Quality or Lag

- **Check Network Speed:** Ensure your internet connection has sufficient upload speed for streaming video.

- **Reduce Resolution:** In the Imou Life app, try lowering the video resolution setting to reduce bandwidth usage.
- **Clean Lens:** A dirty lens can cause blurry images. Refer to the Maintenance section for cleaning instructions.

Motion Alerts Not Working or Too Frequent

- **Adjust Sensitivity:** In the Imou Life app, navigate to the camera settings and adjust the motion detection sensitivity. High sensitivity can trigger alerts from minor movements like swaying branches.
- **Set Detection Zones:** Configure specific detection zones within the app to focus on critical areas and ignore irrelevant ones.
- **Check Notification Settings:** Ensure push notifications are enabled for the Imou Life app in your smartphone's system settings.

Alexa Integration Issues

- **Verify Device Name:** Ensure the camera's name in the Imou Life app is simple and easily recognizable by Alexa.
- **Enable Imou Skill:** Confirm that the Imou skill is enabled in your Alexa app and linked to your Imou account.
- **Resync Devices:** Ask Alexa to "Discover devices" or manually resync devices in the Alexa app.

Specifications

Feature	Specification
Model Name	LOOC (IPC-C26EP)
Video Resolution	1080p Full HD
Video Compression	H.265
Night Vision Range	Up to 10 meters (33 feet)
Weather Resistance	IP65
Connectivity	Wireless (Wi-Fi 2.4GHz)
Power Source	DC 5V
Wattage	3 W
Dimensions (Product Body)	8.9 x 12.4 x 17.5 cm
Weight	0.55 Kilograms
Features	Motion Sensor, Night Vision, Two-Way Talk, Spotlight, Siren, Alexa Compatible
Mounting Type	Screw-in (Wall Mount)
Operating Environment	-20°C to +50°C, 95% RH

Warranty Information

The Imou LOOC Outdoor Wireless Security Camera comes with a**1-year warranty** from the date of purchase. This warranty

covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, refer to the official Imou website or contact customer support.

Support

For further assistance, technical support, or frequently asked questions, please refer to the following resources:

- **Imou Life App:** The app provides access to user guides, FAQs, and direct support options.
- **Imou Official Website:** Visit the official Imou website for comprehensive support documentation, software downloads, and contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question