Giraffe Tools AW30

Giraffe Tools AW30 Retractable Garden Hose Reel User Manual

Model: AW30 | Brand: Giraffe Tools

Product Overview

The Giraffe Tools AW30 Retractable Garden Hose Reel is designed for convenient and efficient watering. Featuring an automatic rewind system and a robust locking mechanism, it simplifies garden maintenance by preventing kinks and tangles. The durable hybrid hose is built for all-weather use and comes with a versatile multi-function nozzle.



Figure 1: Giraffe Tools AW30 Retractable Garden Hose Reel with nozzle and lead-in hose.

Key Features:

- **Robust Lock Mechanism:** Patented design allows locking at any desired length, covering all garden areas. A specially designed stop ball protects the hose during retraction.
- **Auto Rewind System:** Automatically retracts the hose with a slight tug, ensuring neat storage without kinking.
- **High-Grade Garden Hose:** Features an all-weather flexible and abrasion-resistant hybrid hose, tested for durability with 116 PSI pressure and 600 PSI bursting pressure.
- **Easy to Assemble and Disassemble:** Wall-mounted with a 180-degree rotation bracket and quick-release system for easy removal and storage.
- **Multi-function Nozzle:** Includes a nozzle with 9 watering patterns to suit various needs, from watering flowers to washing cars.



Figure 2: Included components: 1x nozzle, 1x lead-in hose, 8x installation accessories, and 1x sturdy bracket.

Setup and Installation

Proper installation is crucial for the optimal performance and longevity of your Giraffe Tools hose reel. The unit is designed for wall mounting and offers a 180-degree swivel for extended reach.

Installation Steps:

1. **Choose a Suitable Location:** Select a sturdy wall or post near a water source. Ensure the area allows for the 180-degree swivel of the reel without obstruction.
2. **Mark Drilling Points:** Hold the mounting bracket against the chosen surface and mark the positions for drilling.
3. **Drill Holes:** Use an appropriate drill bit for your wall material (e.g., masonry bit for brick, wood bit for studs) and drill holes at the marked points.
4. **Secure the Bracket:** Insert wall anchors (if necessary) and securely fasten the mounting bracket to the wall using the provided screws.
5. **Mount the Hose Reel:** Slide the hose reel onto the mounted bracket. The quick-release system facilitates easy attachment and detachment.
6. **Connect Water Supply:** Attach the lead-in hose from the reel to your water spigot. Ensure all connections are tight to prevent leaks.

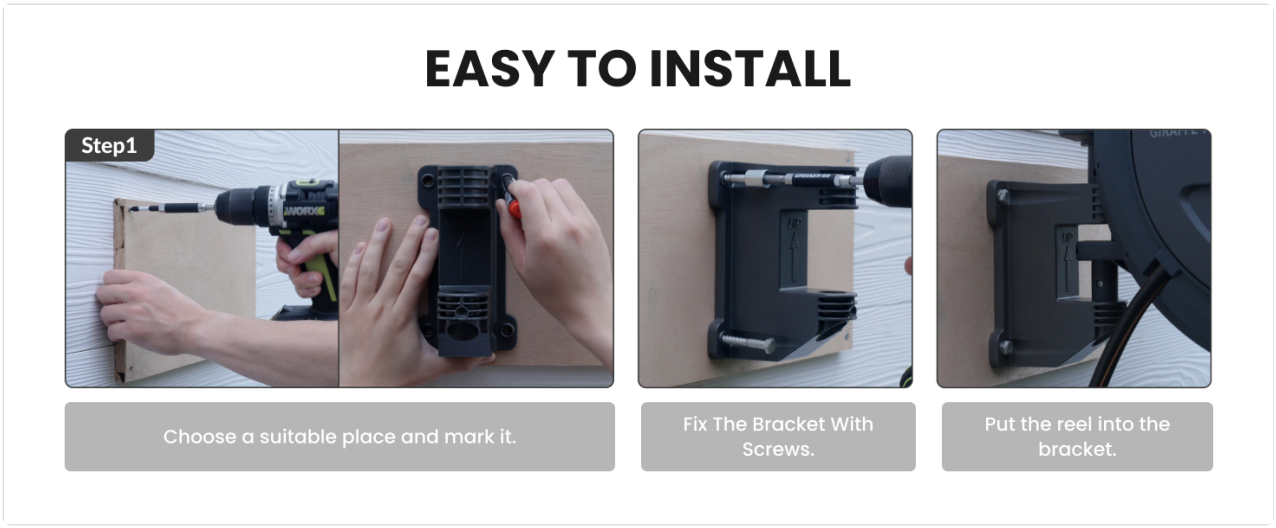


Figure 3: Visual guide for installing the hose reel bracket and mounting the unit.



Figure 4: The hose reel's 180-degree flexible rotating bracket allows for expanded gardening range.

Operating Instructions

Extending the Hose:

Gently pull the hose out to your desired length. The patented any-lock mechanism will automatically engage, holding the hose in place. You will hear a clicking sound as the lock engages at various intervals.

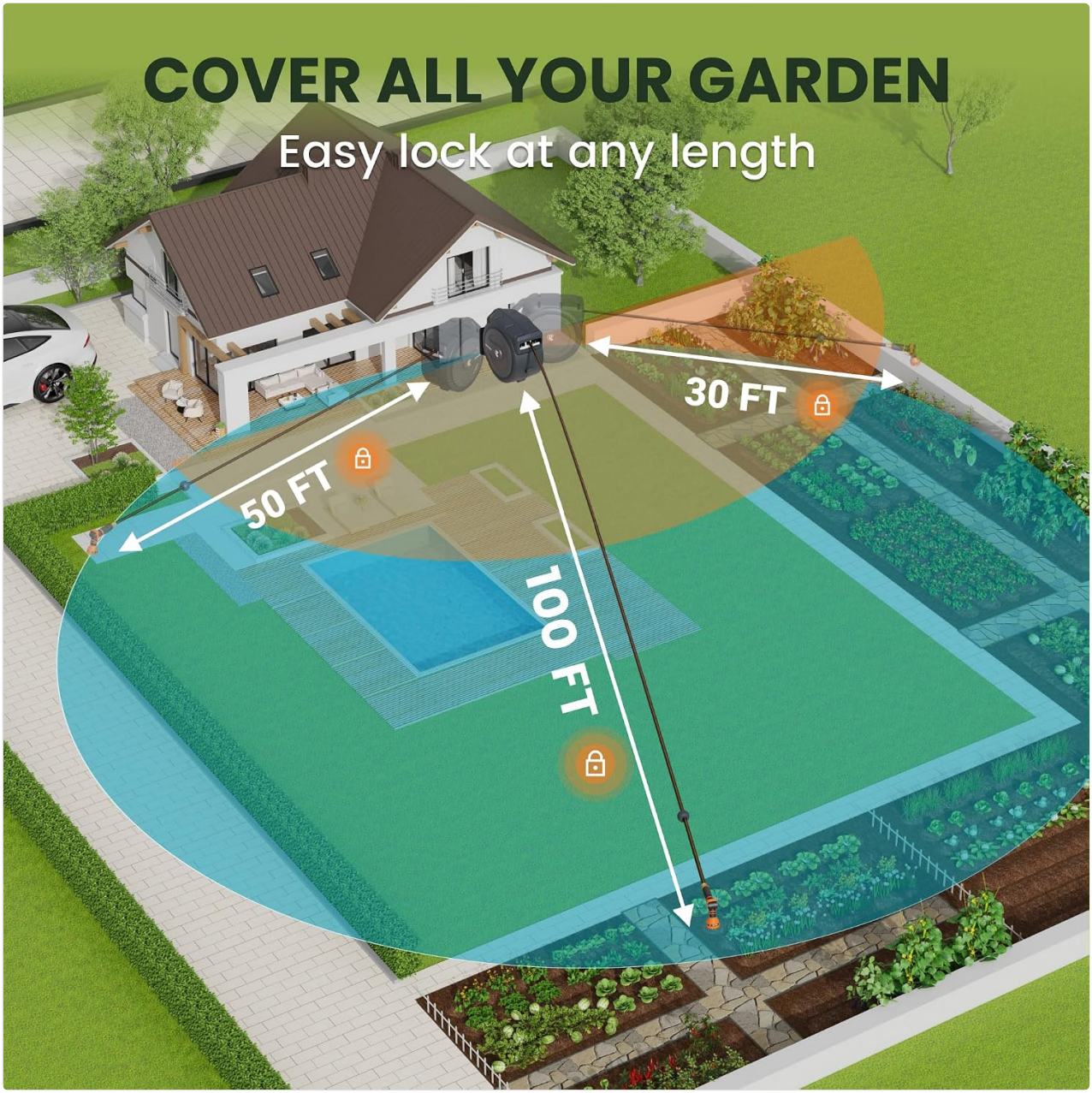


Figure 5: The 100 ft hose allows for extensive coverage of your garden with easy length locking.

Retracting the Hose:

To retract the hose, give it a slight tug. This will disengage the locking mechanism, and the automatic rewind system will smoothly pull the hose back into the reel. Guide the hose gently to ensure it retracts evenly and without kinks.



Figure 6: Automatic hose retraction ensures tidy storage, preventing messy hose coils on the ground.

Using the Multi-function Nozzle:

The included nozzle offers 9 distinct watering patterns. Rotate the nozzle head to select the desired spray pattern (e.g., Rinse, Cone, Soaker, Flat, Mist, Center, Angle, Vertical, Shower). The ergonomic design ensures comfortable use for various watering tasks.



Figure 7: The 9-pattern nozzle provides versatility for different watering demands.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your hose reel.

- **Hose Care:** Avoid leaving the hose exposed to direct sunlight for prolonged periods when not in use, especially during extreme temperatures. While the hose is UV and freeze-proof, proper storage extends its life.
- **Cleaning:** Periodically wipe down the exterior of the hose reel and the hose with a damp cloth to remove dirt and debris.
- **Winter Storage:** In regions with freezing temperatures, it is recommended to disconnect the hose reel from the water supply, drain all water from the hose, and store the unit indoors to prevent damage from freezing. The quick-release system facilitates easy removal for storage.
- **Check Connections:** Regularly inspect all hose connections for tightness to prevent leaks. Replace

washers if necessary.



Figure 8: The hose reel is designed for UV and freeze-proof durability, slowing down fading in the sun.

Troubleshooting

Problem	Possible Cause	Solution
Hose does not retract fully.	Hose is kinked or tangled inside the reel; debris obstructing the mechanism.	Pull out the entire hose length and then guide it back slowly and evenly. Check for any visible obstructions at the hose entry point.
Hose leaks at connections.	Loose connections; worn-out washers.	Tighten all connections. Replace rubber washers if they appear worn or damaged.
Hose does not lock at desired length.	Locking mechanism is dirty or obstructed.	Pull the hose out completely and then slowly retract it, listening for the clicking sound. If the issue persists, contact customer support.

Problem	Possible Cause	Solution
Low water pressure from nozzle.	Partially closed spigot; kink in the hose; clogged nozzle.	Ensure the water spigot is fully open. Check the hose for kinks. Clean the nozzle head to remove any blockages.

Specifications

- **Brand:** Giraffe Tools
- **Model:** AW30
- **Material:** Plastic
- **Color:** Dark Grey
- **Hose Length:** 100 feet (approx. 30.5 meters)
- **Hose Diameter:** 1/2 inch
- **Item Weight:** 11 Pounds (approx. 5 kg)
- **Installation Type:** Wall Mount
- **Operation Mode:** Automatic Rewind
- **Swivel Range:** 180 degrees
- **Pressure Rating:** 116 PSI (working), 600 PSI (bursting)
- **Dimensions (L x W x H):** 21 x 9.3 x 15.7 inches
- **UPC:** 850058569024

Warranty and Support

Giraffe Tools is committed to providing professional support and ensuring customer satisfaction. For timely solutions and friendly support, please contact us directly.

Refer to your product packaging or the official Giraffe Tools website for specific warranty details and contact information.

Contact Information:

For support inquiries, please visit the Giraffe Tools Store on Amazon or their official website.

© 2023 Giraffe Tools. All rights reserved.
This manual is for informational purposes only. Product specifications are subject to change without notice.