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› Riversong Stream X1 Wireless Neckband Earphone User Manual

Riversong Stream X1 (EA107 BLACK)

Riversong Stream X1 Wireless Neckband Earphone User Manual

MODEL: STREAM X1 (EA107 BLACK)

Introduction

Thank you for choosing the Riversong Stream X1 Wireless Neckband Earphone. This manual provides detailed instructions for the proper setup, operation, maintenance, and troubleshooting of your device. Please read this manual carefully before use to ensure optimal performance and longevity of your earphones.

Package Contents

Please check the package contents upon unboxing:

- Riversong Stream X1 Wireless Neckband Earphone
- Ear Cushions (various sizes)
- USB Charging Cable (*typically included, though not explicitly listed in product details*)
- User Manual (this document)

Product Overview

Familiarize yourself with the components of your Riversong Stream X1 earphones.



Image 1: Full view of the Riversong Stream X1 neckband earphone, showing the neckband, earbuds, and integrated control panel.



Image 2: Close-up view of the earbud design for the Riversong Stream X1, highlighting the in-ear fit and speaker grille.

- **Earbuds:** Deliver audio and fit into the ear canal.
- **Neckband:** Flexible band that rests around the neck, housing the battery and main electronics.
- **Control Panel:** Typically located on the neckband or a cable, includes buttons for power, volume, and playback.
- **Microphone:** Integrated for hands-free calling.
- **Charging Port:** For recharging the internal battery.

Setup

1. Charging the Earphones

Before first use, fully charge your Riversong Stream X1 earphones.

1. Connect the USB charging cable to the charging port on the neckband.
2. Connect the other end of the USB cable to a standard USB power adapter (5V/1A recommended) or a computer's USB port.
3. The LED indicator will typically show a red light during charging and turn blue or off when fully charged.
4. Charging time is approximately 1.5-2 hours for a full charge.

2. Bluetooth Pairing

Pair your earphones with your device (smartphone, tablet, laptop, etc.) to enable wireless audio.

1. Ensure the earphones are turned off.
2. Press and hold the Multi-function button (usually the power button) for approximately 5-7 seconds until the LED indicator flashes red and blue alternately. This indicates pairing mode.
3. On your device, go to Bluetooth settings and turn Bluetooth on.
4. Search for available devices. You should see "Riversong Stream X1" or a similar name in the list.
5. Select "Riversong Stream X1" to connect. Once connected, the LED indicator on the earphones will typically flash blue slowly or turn off.
6. If prompted for a password, enter "0000" (four zeros).

Note: The earphones will automatically attempt to reconnect to the last paired device when powered on, if the device's Bluetooth is active and within range.

Operating Instructions

Power On/Off

- **Power On:** Press and hold the Multi-function button for 2-3 seconds until the LED flashes blue and you hear a power-on prompt.
- **Power Off:** Press and hold the Multi-function button for 3-4 seconds until the LED flashes red and you hear a power-off prompt.

Music Playback

- **Play/Pause:** Press the Multi-function button once.
- **Next Track:** Press and hold the Volume Up (+) button.
- **Previous Track:** Press and hold the Volume Down (-) button.

Call Management

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.
- **Redial Last Number:** Double-press the Multi-function button.

Volume Control

- **Volume Up:** Press the Volume Up (+) button.
- **Volume Down:** Press the Volume Down (-) button.

Maintenance

Cleaning

- Wipe the earphones with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Remove ear cushions and clean them separately with mild soap and water if necessary, ensuring they are completely dry before reattaching.

Storage

- Store the earphones in a cool, dry place, away from direct sunlight and extreme temperatures.
- Avoid storing with sharp objects that could damage the cables or earbuds.

Battery Care

- To preserve battery life, charge the earphones regularly, even if not used frequently.
- Avoid completely draining the battery before recharging.
- Do not expose the battery to excessive heat or cold.

Troubleshooting

Problem	Possible Solution
Earphones do not power on.	Ensure the earphones are fully charged. Connect to a power source and check the charging indicator.
Cannot pair with device.	• Ensure earphones are in pairing mode (flashing red and blue). • Turn off and on Bluetooth on your device. • Delete "Riversong Stream X1" from your device's Bluetooth list and try pairing again. • Ensure earphones are within 10 meters of your device.
No sound or low volume.	• Increase volume on both the earphones and your connected device. • Ensure the earphones are properly connected to your device. • Check if the audio output on your device is set to "Riversong Stream X1".
Call quality is poor.	• Ensure the microphone is not obstructed. • Move closer to your connected device to improve signal strength. • Avoid environments with strong electromagnetic interference.

Specifications

Model Name	Stream X1
Model Number	EA107 BLACK
Brand	Riversong
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth
Form Factor	In Ear, Neckband
Microphone Format	With microphone
Audio Driver Type	Dynamic Driver

Water Resistance Level	Waterproof
Compatible Devices	Smartphones, Tablets, Laptops, Desktops, Televisions
Battery Type	1 Lithium Polymer battery (included, rechargeable)
Item Weight	153 Grams
Material	Plastic
Color	Black

Warranty and Support

Riversong products are designed with quality and reliability in mind. For information regarding warranty coverage, technical support, or service inquiries, please refer to the warranty card included with your product or visit the official Riversong website. Please retain your proof of purchase for warranty claims.

Official Website: www.riversong.com