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ZHONGJI SET01

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MODEL: NEW-CS3AD

1. Introduction

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your ZHONGJI Dual Touch Screen POS Cash Register, Model SET01 (NEW-CS3AD). This integrated system features a dual touch screen interface, a built-in 80MM thermal receipt printer, a weighing scale (0-15KG), and a barcode sticker label printer, designed for retail environments.

Please read this manual thoroughly before operating the device to ensure proper functionality and longevity.

2. Safety Information

- Ensure the device is placed on a stable, level surface to prevent tipping.
- Connect the device to a grounded power outlet with the correct voltage.
- Keep the device away from water, excessive moisture, and direct sunlight.
- Do not attempt to open or repair the device yourself. Refer to qualified service personnel.
- Keep hands clear of moving parts, especially the printer mechanism, during operation.

3. Package Contents

Verify that all items are present in the package:

- ZHONGJI Dual Touch Screen POS Cash Register (SET01 / NEW-CS3AD)
- Power Adapter
- Keyboard and Mouse Set
- 80MM Thermal Receipt Paper Rolls (10 rolls)
- User Manual (this document)

4. Setup

4.1 Unpacking and Placement

Carefully remove all components from the packaging. Place the POS system on a sturdy, flat counter or table. Ensure adequate ventilation around the unit.



Figure 4.1: Front view of the ZHONGJI Dual Touch Screen POS Cash Register SET01. This image shows the main touch screen, the customer-facing secondary screen, the integrated weighing scale, and the built-in printer.

4.2 Connecting Power and Peripherals

1. Connect the power adapter to the power input port on the back of the unit, then plug it into a suitable power outlet.
2. Connect the provided keyboard and mouse to the available USB ports.
3. If connecting to a network, use an Ethernet cable to connect the LAN port to your network router or switch.



Figure 4.2: Rear view of the POS system, illustrating the various connection ports for power, USB peripherals, and network.

4.3 Initial Power-On and Software Configuration

1. Press the power button, usually located on the side or back of the main unit.
2. The system will boot up. Follow the on-screen prompts for initial Windows OS setup if required.
3. The MSJ POS-Software is pre-installed. Launch the software and follow the instructions to configure your business settings, product inventory, pricing, and user accounts.
4. Ensure the weighing scale and printers are recognized and calibrated within the POS software.

5. Operating Instructions

This section details the primary functions of the ZHONGJI POS system.

5.1 Basic POS Operations

- **Billing/Order Management:** Use the touch screen interface to select products from your inventory. Products can be added by tapping their icons, scanning barcodes, or manually entering product codes.
- **Discount Application:** Apply discounts to individual items or the total bill as configured in the software.

- **Checkout:** Process payments using various methods supported by your POS software.
- **Customer Management:** Access and manage customer information for loyalty programs or personalized services.

5.2 Using the Weighing Scale

The integrated weighing scale supports items up to 15KG. Place items directly on the scale platform. The weight will automatically register in the POS software for pricing calculations, especially for fruit, vegetables, and other weight-based products.



Figure 5.1: The POS system with an item placed on the integrated weighing scale, demonstrating its use in a retail setting.

5.3 Barcode Scanning and Label Printing

The system includes a barcode sticker label printer. For items requiring a barcode label, select the item in the POS software and initiate the label printing function. The integrated printer will generate the necessary label.



Figure 5.2: Side view of the POS system, highlighting the integrated barcode sticker label printer and its output slot.

5.4 Receipt Printing

After a transaction is completed, the built-in 80MM thermal receipt printer will automatically print a customer receipt. Ensure the paper roll is correctly loaded.

5.5 Demonstration Video

Your browser does not support the video tag.

Video 5.1: A demonstration of the ZHONGJI Touch POS system in operation, showcasing the weighing, scanning, and printing functions for various products. This video illustrates the workflow for processing transactions.

6. Maintenance

6.1 Cleaning

- Regularly wipe the touch screens and exterior surfaces with a soft, damp cloth. Avoid abrasive cleaners or solvents.

- Ensure the weighing platform is clean and free of debris for accurate measurements.

6.2 Printer Maintenance

- **Paper Loading:** Open the printer cover, insert a new 80MM thermal paper roll, ensuring the paper feeds correctly through the slot, then close the cover.
- **Print Head Cleaning:** If print quality degrades, gently clean the thermal print head with a lint-free cloth lightly dampened with isopropyl alcohol. Allow to dry completely before use.

7. Troubleshooting

| Problem | Possible Cause | Solution |
|----------------------------|--|---|
| System does not power on. | Power cable disconnected; power outlet issue. | Check power cable connections. Test power outlet with another device. |
| Printer not printing. | No paper; paper jammed; printer driver issue. | Load new paper roll. Clear any paper jams. Check printer settings in POS software. |
| Weighing scale inaccurate. | Debris on scale; not calibrated; unstable surface. | Clean scale platform. Perform calibration via POS software. Ensure stable placement. |
| Touch screen unresponsive. | Software freeze; screen calibration needed. | Restart the POS software or the entire system. Recalibrate touch screen if option is available. |

8. Specifications

- **Model:** SET01 (NEW-CS3AD)
- **Main Screen:** 15 inch (1024*768) Full Flat Touch Screen
- **Secondary Screen:** 11.6 inch (1366*768)
- **Processor:** Industrial Motherboard Intel Celeron N4000
- **RAM:** 8GB
- **Storage:** 128GB SSD
- **Weighing Scale Capacity:** 0-15KG
- **Printers:** Built-in 80MM Thermal Receipt Printer, Barcode Sticker Label Printer
- **Product Dimensions:** 16 x 16.5 x 20 inches
- **Item Weight:** 35 pounds
- **Manufacturer:** ZHONGJI

9. Warranty and Support

ZHONGJI provides free lifetime after-sale service for this product. For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact ZHONGJI customer support through your purchase channel or the official ZHONGJI website.