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› Shark Cordless Vacuum Cleaner, HEPA Filter, Lightweight, Portable, Rechargeable, Pet Hair Pickup, Removable Handheld, Crevice, Upholstery & Dusting Brush Included, 40-min runtime, Red, IZ362H Pet Anti-Allergen Instruction Manual

## Shark IZ362H

# Shark Cordless Vacuum Cleaner IZ362H Pet Anti-Allergen Instruction Manual

Brand: Shark | Model: IZ362H

### PRODUCT OVERVIEW

The Shark Cordless Anti-Allergen lightweight stick vacuum is engineered for powerful cleaning performance across various floor types. It features advanced Anti-Allergen Complete Seal technology to capture dust and allergens, along with a specialized brushroll designed for effective pet hair pickup without hair wrap. Its versatile design allows for easy conversion to a handheld unit for comprehensive cleaning.



Image: The Shark IZ362H Cordless Vacuum Cleaner with its main components and accessories.

## Key Features

- **HYPERVELOCITY ACCELERATED SUCTION:** Provides incredible cleaning performance in an ultra-lightweight vacuum.
- **40 MINUTES OF RUNTIME:** Removable battery with up to 40 minutes of runtime measured at the hand vacuum in standard mode.
- **POWERFINS BRUSHROLL:** Continuous cleaning contact to dig deep into carpets and directly engage floors.
- **NO HAIR WRAP:** Self-cleaning brushroll for powerful pet hair pickup with no hair wrap.
- **HEPA FILTRATION AND ANTI-ALLERGEN COMPLETE SEAL:** Captures and traps dust, allergens, dander, and more, keeping them out of the air you breathe.
- **LOW-PROFILE DESIGN:** A streamlined body shape makes this vacuum perfect for cleaning under furniture.
- **REMOVABLE HAND VACUUM:** Transforms to a hand vacuum for lightweight above-floor cleaning.
- **XL DUST CUP:** Removable dust cup with CleanTouch Dirt Ejector.
- **LED HEADLIGHTS:** Illuminate hidden debris around the home.
- **WHAT'S INCLUDED:** Crevice Tool, Upholstery Tool, Anti-Allergen Brush.



Image: Close-up of the PowerFins brushroll, designed for continuous cleaning contact on various surfaces.



Image: Diagram illustrating the Anti-Allergen Complete Seal system, capturing dust and allergens.

## SETUP GUIDE

### Unpacking and Assembly

Carefully remove all components from the packaging. The Shark IZ362H requires minimal assembly. Follow these steps:

1. Insert the wand into the floor nozzle until it clicks securely into place.
2. Insert the handheld vacuum into the top of the wand until it clicks securely into place.
3. Ensure all connections are firm before use.

### Charging the Battery

The vacuum is powered by a Lithium-Ion battery, providing up to 40 minutes of runtime. Before first use, fully charge the battery.

- Locate the charging port on the handheld vacuum unit.
- Plug the charger into a standard electrical outlet.
- Connect the charger to the charging port on the vacuum. The indicator lights will show charging status.
- A full charge typically takes approximately 40 minutes.

## OPERATING YOUR VACUUM

### Powering On and Mode Selection

The vacuum features two primary cleaning modes for optimal performance on different surfaces.

- **Hard Floor Mode:** Ideal for bare floors, tiles, and delicate surfaces.
- **Carpet Mode:** Provides enhanced brushroll action for deep cleaning carpets and rugs.

To power on the vacuum, slide the power switch to the desired mode. The LED headlights on the nozzle will illuminate when the vacuum is active.



#### Powerful hand vacuum in tight spaces

Take powerful cleaning anywhere—deep-clean crevices and tight spaces with the hand vacuum and included attachments.

Image: The Shark vacuum effectively cleaning both hard floors and carpets.

### Boost Mode for Enhanced Suction

For stubborn debris or areas requiring extra cleaning power, utilize the boost trigger.

- While the vacuum is running, press and hold the trigger located on the handle.
- This will temporarily increase suction power. Release the trigger to return to standard suction.

### Versatile Cleaning Modes

The vacuum easily converts to adapt to various cleaning needs.

- **Handheld Vacuum:** Detach the handheld unit from the wand for quick clean-ups on furniture, stairs, and car interiors.
- **Above-Floor Reach:** Use the wand with an attachment to clean high areas like ceilings, fans, and curtains.

## Easy-empty XL dust cup

Extra capacity to handle long cleaning sessions. Eject debris in seconds without ever having to touch the mess.



Image: A person using the vacuum with the wand to clean high, hard-to-reach areas.

## Easy storage

Detach the hand vac and clip it at the base of the wand for freestanding storage.



Image: The handheld vacuum being used to clean pet hair from a sofa.

## Included Accessories

The vacuum comes with specialized tools for enhanced cleaning.

- **Crevice Tool:** For cleaning in tight spaces and corners.
- **Upholstery Tool:** Designed for removing pet hair and debris from upholstery.
- **Anti-Allergen Dusting Brush:** For delicate surfaces and fine dust.



### Above-floor reach

Detach the wand from the floor nozzle to clean areas high above the floor like windows and ceiling fans.

Image: Various cleaning accessories included with the Shark vacuum for specialized tasks.

## CARE AND MAINTENANCE

### Emptying the Dust Cup

Empty the XL dust cup regularly to maintain optimal suction performance.

1. Ensure the vacuum is powered off.
2. Press the dust cup release button to detach it from the handheld unit.
3. Hold the dust cup over a trash bin and press the CleanTouch Dirt Ejector lever to open the bottom flap and release debris.
4. Close the flap and reattach the dust cup to the handheld unit until it clicks.



### Included accessories

Includes a Crevice Tool, Upholstery Tool, and Anti-Allergen Dusting Brush for cleaning above the floor.

Image: A person emptying the XL dust cup directly into a trash bin, demonstrating the CleanTouch Dirt Ejector.

### Cleaning the Brushroll

The self-cleaning brushroll minimizes hair wrap, but occasional inspection and cleaning may be necessary.

- Ensure the vacuum is powered off and unplugged from the charger.
- Access the brushroll area on the floor nozzle.
- Remove any tangled hair or debris. The design allows for easy access to cut away any wrapped hair.
- Ensure the brushroll is clear before resuming operation.

# BRISTLES

vs

# POWERFINS

CONTINUOUS CLEANING CONTACT



Leave cleaning gaps & wrap hair around the brushroll.

FLEXIBLE SILICONE FINES



DIG DEEP INTO  
CARPETS



DIRECTLY ENGAGE  
FLOORS

POWERFUL PET HAIR PICKUP—NO HAIR WRAP

Image: A comparison showing how PowerFins prevent hair wrap compared to traditional bristles, highlighting the self-cleaning aspect.

## Filter Maintenance

Regularly clean the HEPA filter to maintain optimal filtration and suction.

- Remove the filter from the handheld unit (refer to the diagram in the overview section for location).
- Tap loose dirt off the filter. Rinse the filter with cold water only.
- Allow the filter to air dry completely for at least 24 hours before reinserting. Do not use a hairdryer or other heating methods.

## TROUBLESHOOTING

If you encounter issues with your Shark vacuum, refer to the common problems and solutions below.

Problem	Possible Cause	Solution
Vacuum not picking up debris or has low suction.	Clogged dust cup or filter, blocked nozzle/hose, full dust cup.	Empty dust cup. Clean filters. Check nozzle and hose for blockages. Ensure brushroll is clear.
Brushroll not spinning.	Hair wrap, obstruction, incorrect mode selected.	Clear any hair or debris from the brushroll. Check for obstructions in the nozzle. Ensure Carpet Mode is selected for carpets.
Vacuum shuts off.	Overheating, battery low, severe blockage.	Turn off vacuum and allow to cool for 60 minutes. Charge battery. Clear any blockages.
Battery not charging.	Charger not properly connected, faulty outlet.	Ensure charger is securely plugged into vacuum and outlet. Try a different outlet.

## PRODUCT SPECIFICATIONS

Specification	Detail
Brand	Shark
Model Name	Shark Anti-Allergen Cordless Lightweight Stick Vacuum
Model Number	IZ362H
Special Feature	Lightweight, HEPA
Filter Type	HEPA Filter
Is Cordless?	Yes
Capacity	0.34 Quarts
Wattage	181 watts
Runtime	40 minutes
Charging Time	40 minutes
Product Dimensions	10.24"L x 7.09"W x 46.1"H
Item Weight	7.17 pounds
Battery Description	Lithium-Ion
Noise Level	80 dB
Manufacturer	SharkNinja

## WARRANTY AND CUSTOMER SUPPORT

Shark products are designed for durability and performance. For specific warranty details, please refer to the warranty card included with your product or visit the official Shark website.

## Protection Plans

Extended protection plans may be available for your product:

- 2-Year Protection Plan
- 3-Year Protection Plan
- Complete Protect: One plan covers all eligible past and future purchases.

For further assistance, technical support, or to purchase replacement parts, please contact Shark Customer Service through their official website or the contact information provided in your product documentation.